

What's New – Highlights of Key Items

Riverbed -Capacity

- Currently under design certification
- ETA for Beta Testing – Mid June
- Full Training – Early July

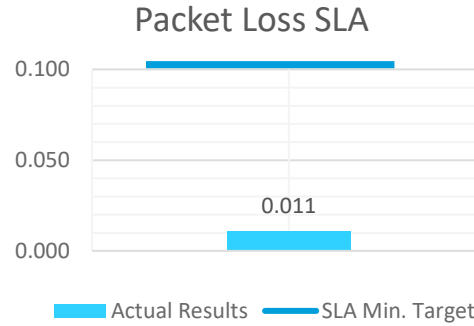
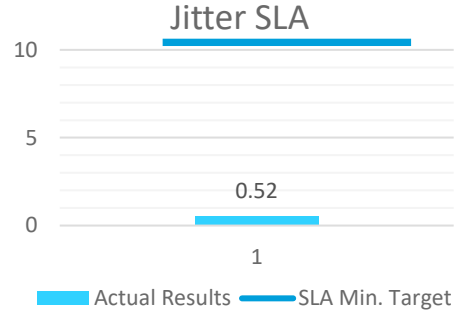
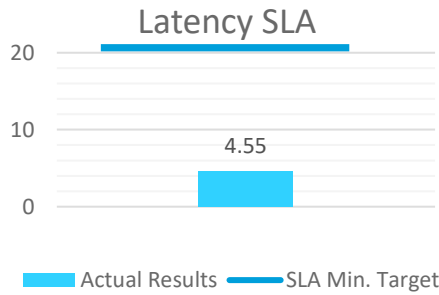
Fiber Cuts

- April - (2) Fiber Cuts

State of Wisconsin Executive Summary – April 2020

1,197 BadgerNet Circuits

SLA Network CORE Performance



Service Assurance - SLA Incidents

Total # Tickets	212
Measured	48
Non-Measure	164

Service Delivery Activity

Work In Progress	
Projects (New Activations)	12
Changes	56

Service Availability

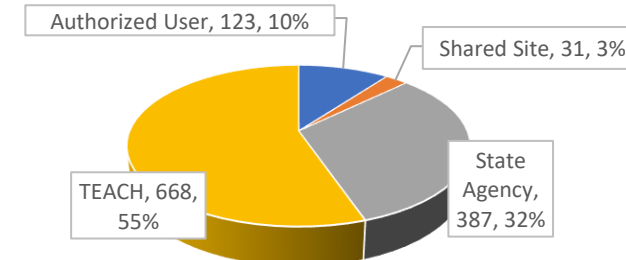
	CAT A	CAT B	CAT D
Up Time (Minutes)	38,337,748	11,310,342	1,900,800
% Availability	99.94%	99.93%	100%
Lost Time (Minutes)	23,852	8,058	-
% Lost Time	0.062%	0.071%	0.00%
Total Available Minutes	38,361,600	11,318,400	1,900,800

Decommission Activity

Decommission/Disconnect	1
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BadgerNet by Customer Type

* Includes WIP



Capacity – WAN Utilization Thresholds

	Hot (Over)	Cold (Under)
Authorized User	0	1
State Agency	7	1
TEACH	0	28*

* COVID-19

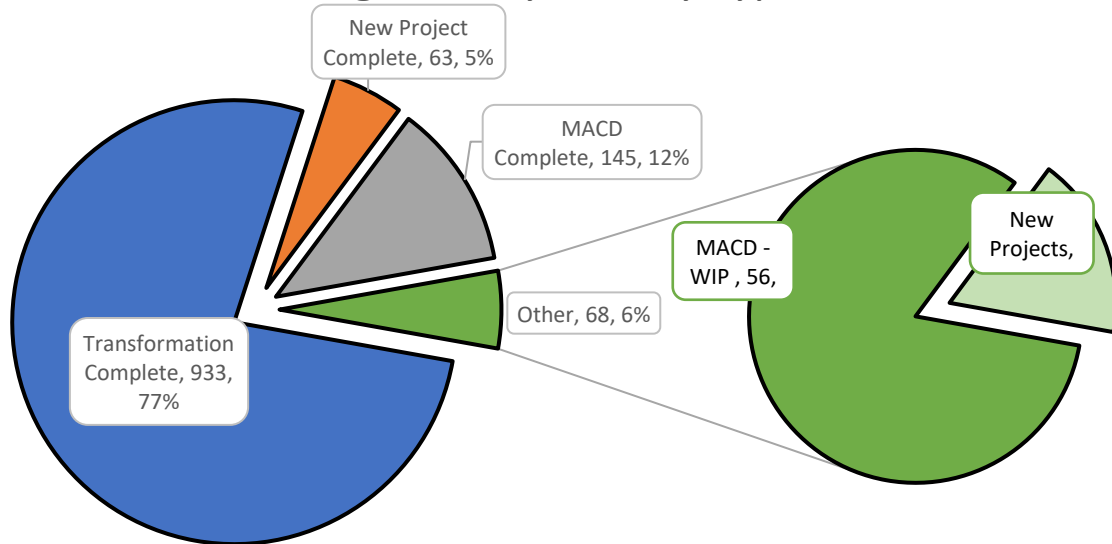


Customer Information Portal

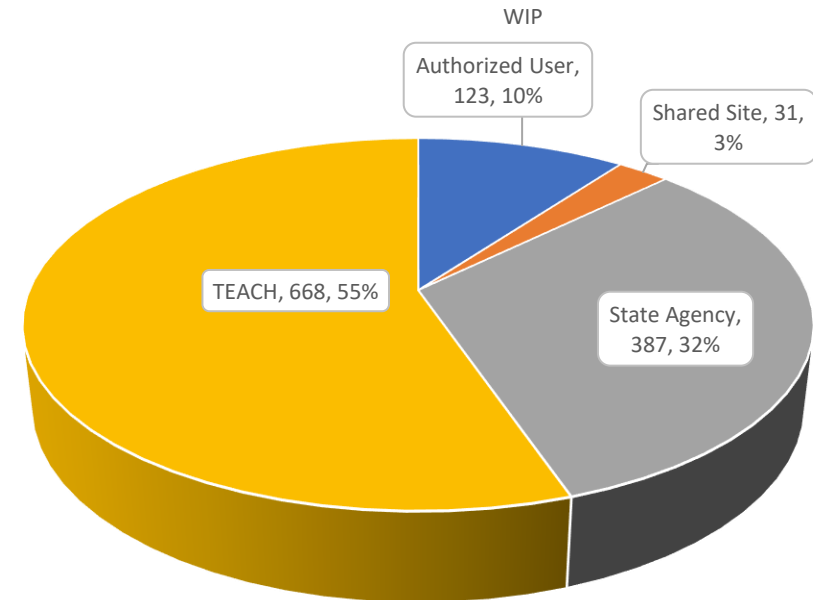
BadgerNet by: Site Type & Activity Type – April 2020

Site Type	Transformation Complete	New Project Complete	MACD Complete	MACD - WIP	Sub-Total (On Network)	New Projects	Combined Total (On Network & New Projects)
Authorized User	48	12	18	44	122	1	123
Shared Site	23	0	8	0	31	0	31
State Agency	316	19	42	7	384	3	387
TEACH	546	32	77	5	660	8	668
Total	933	63	145	56	1197	12	1209

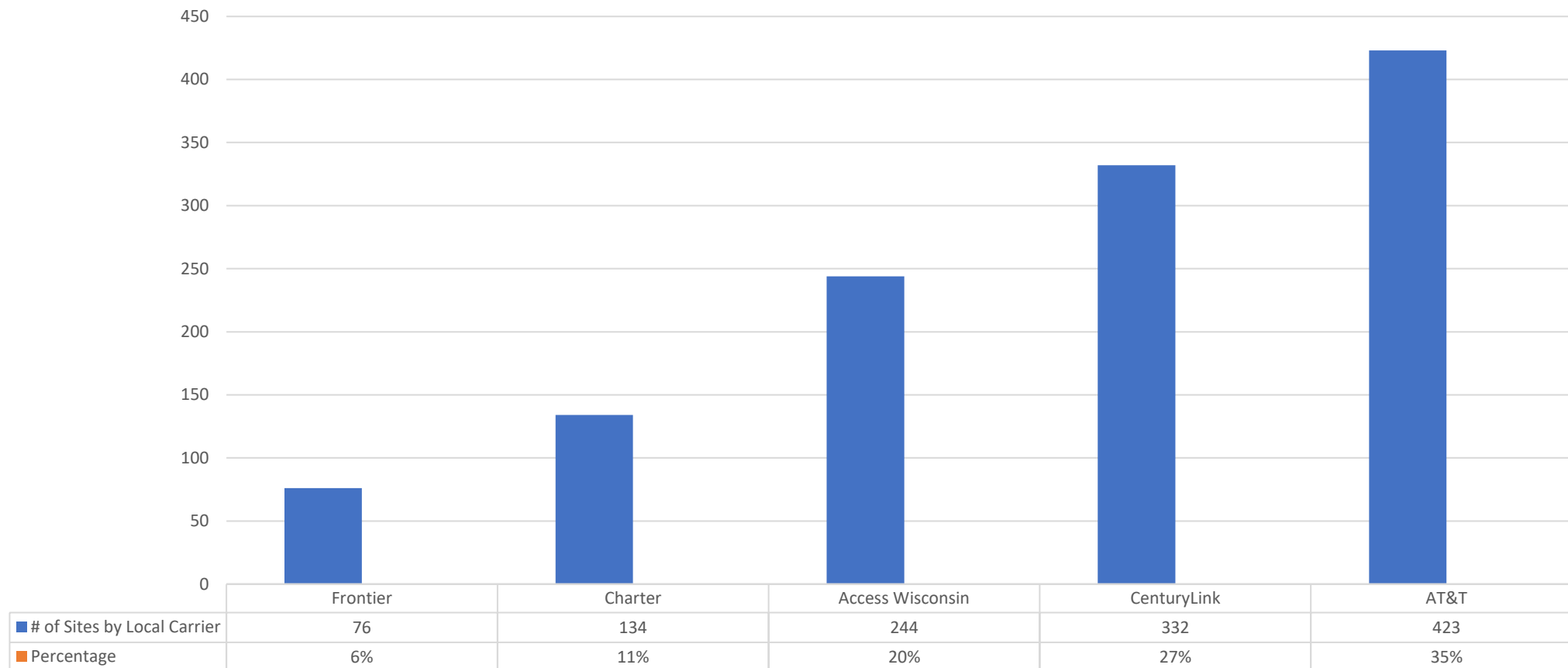
BadgerNet by Activity Type



BadgerNet by Agency Type ** Includes (New Project)



BadgerNet by Local Carrier – April 2020 ** Includes WIP

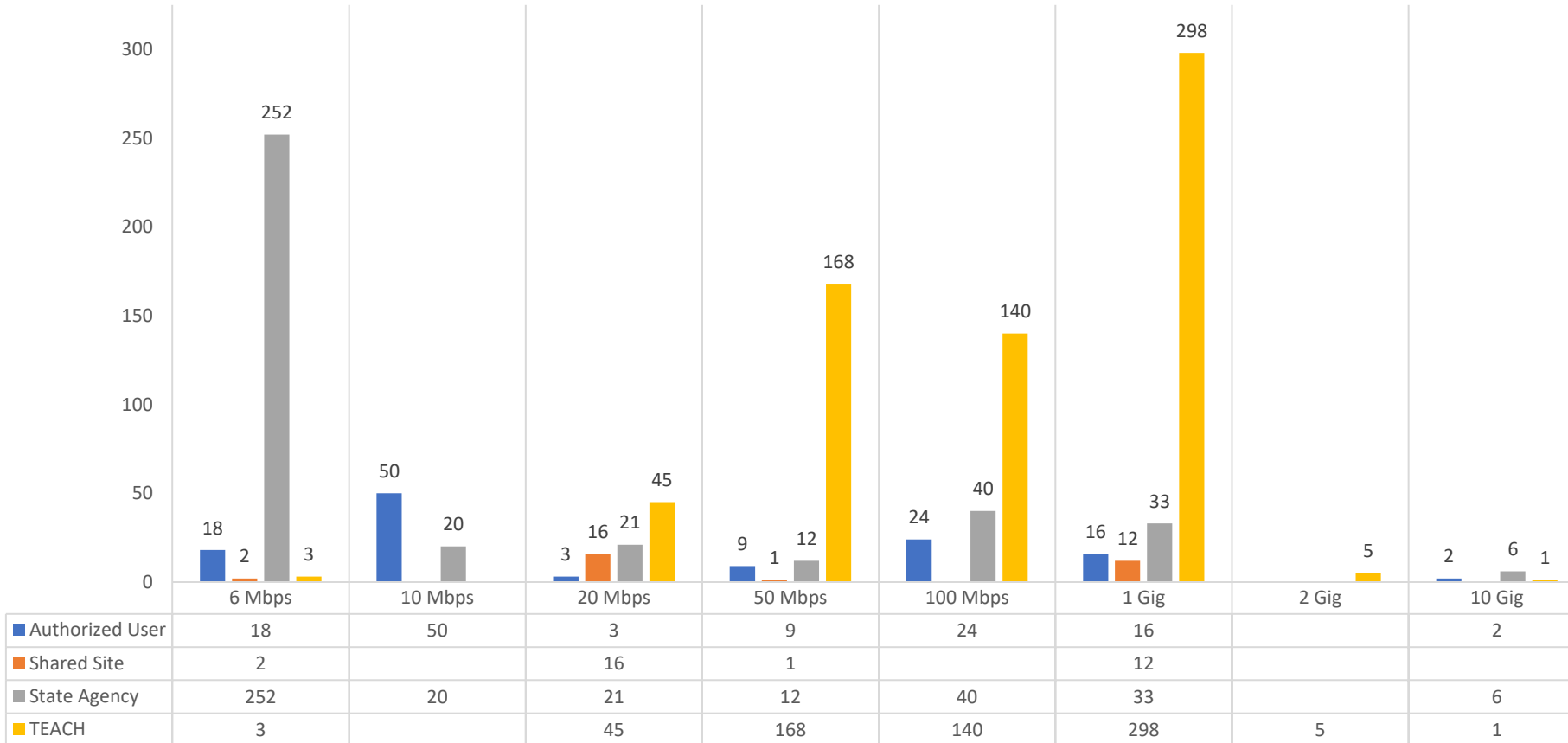


BadgerNet by: Bandwidth & Site Type : April 2020

Disconnects

Month	SiteID	Customer Site Name:
Apr	STOJAJDWI01	DNR - Adell FH

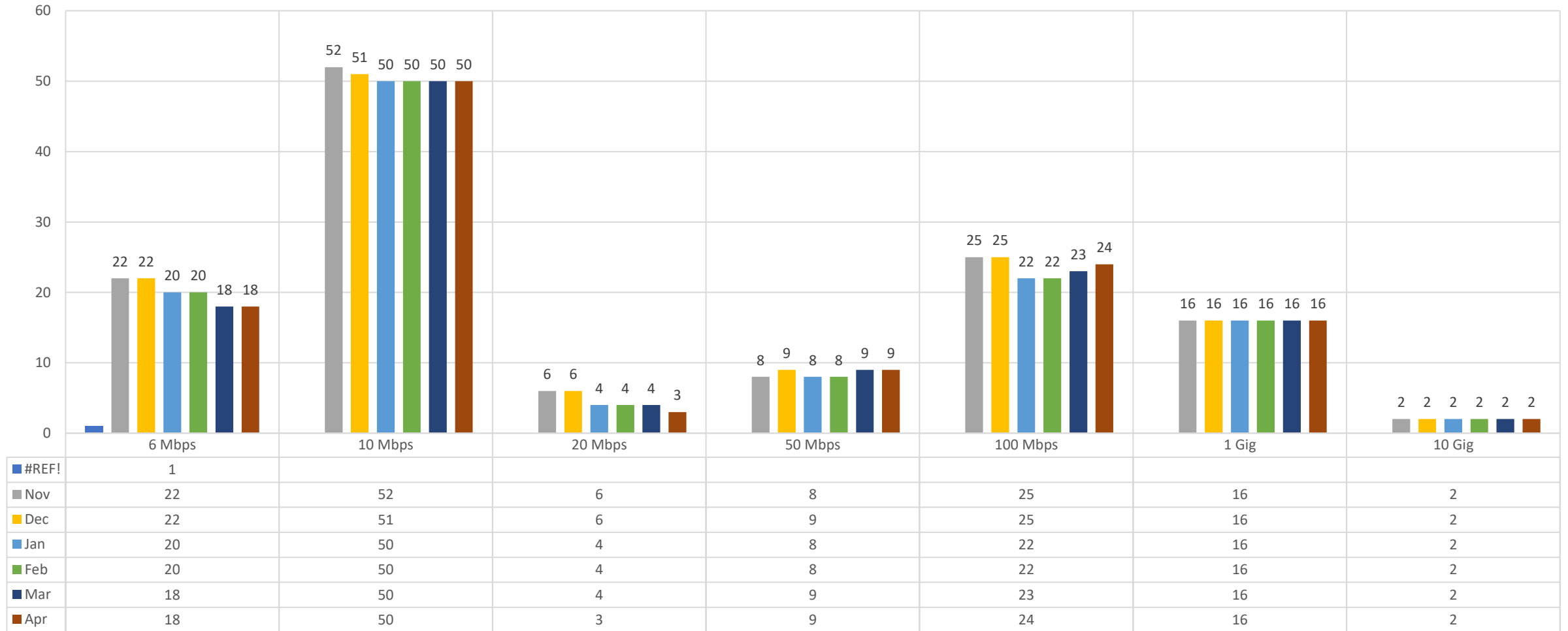
* MOVE order



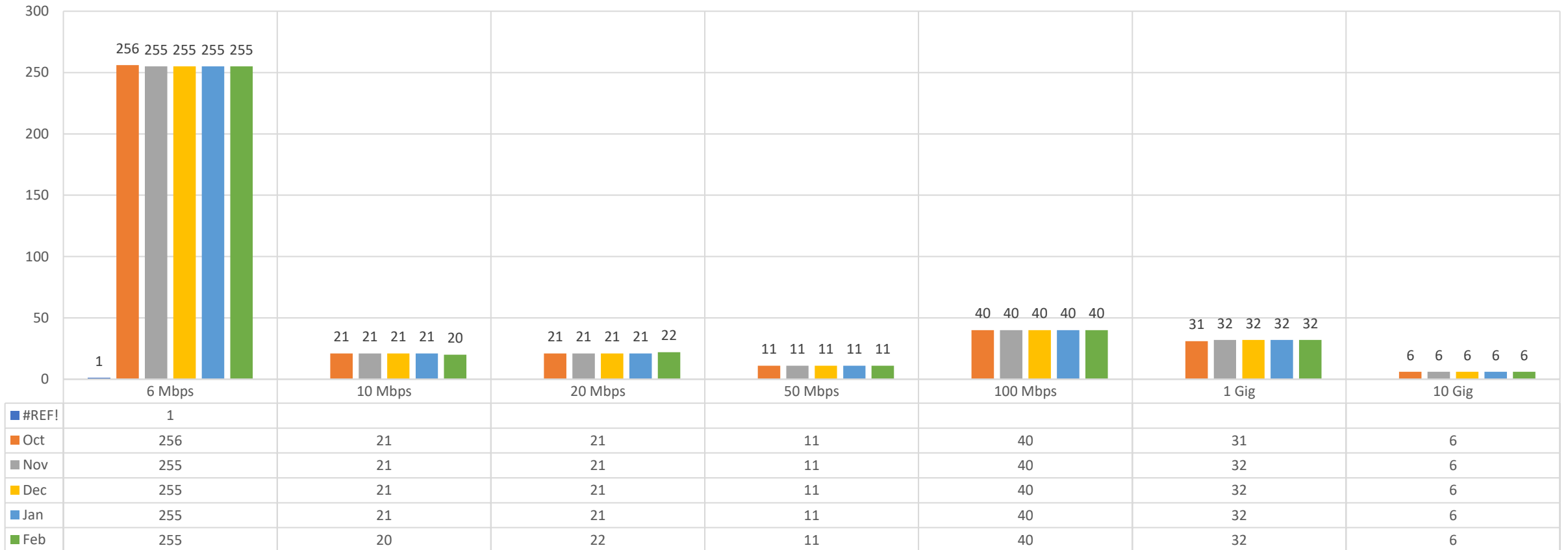
BadgerNet TEACH Bandwidth: Nov 2019 – April 2020



BadgerNet Authorized User Bandwidth: Nov 2019 – April 2020



BadgerNet State Agency Bandwidth: Nov 2019 – April 2020



BadgerNet Shared Sites Bandwidth: Nov 2019 – April 2020

