Recommended Devices

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INTRODUCTION

This document describes the recommended devices available for use with the AT&T Hosted Skype for Business / UC Service, including phones, speakerphones, and headsets. Additionally, it lists the prices and pros and cons of each device. Most of the devices listed are available to test in our evaluation lab. Specific device use cases are also available in Enterprise Skype for Business Use Cases.

SUMMARY

The following is a summary of the recommended devices available for use with the AT&T Hosted Skype for Business / UC Service. A more detailed description of each device is provided below. Internet Protocol (IP) telephones and Conference room phones are specifically listed in the AT&T contract, and the *Purchase* prices listed here are from that contract (Contract Number 505ENT-M11-HOSTEDVOIP-01). USB speakerphones and headsets are not included in the AT&T contract. These devices should be purchased through the SKC Skype-Compatible Speakerphones, Headsets and Related Equipment Contract (Contract Number 505ENT-M17-SKYPEACC-01).

INDIVIDUAL USER TELEPHONES

Individual User Telephones	Short Description	AT&T Contract
Audio Codes 450HD	Desk IP Phone, 5" Color Touch Screen, Bluetooth	$297
Audio Codes 440HD	Desk IP Phone, Integrated LCD Expansion Module	$169
Audio Codes 405HD	Desk IP Phone	$74
Polycom VVX601	Desk IP Phone, 4.3" Color Touch Screen, Bluetooth	$218
Polycom VVX501	Desk IP Phone, 3.5" Color Touch Screen	$175.75
Polycom VVX411	Desk IP Phone, 3.5" Color Screen	$141.75
Polycom VVX311	Desk IP Phone	$107.37
Polycom VVX201	Desk IP Phone	$81.81
Polycom VVX D60	Cordless IP Phone	$154.75

CONFERENCE ROOM TELEPHONES

Conference Room Telephones	Short Description	AT&T Contract
Polycom Real Presence Trio 8800	Standalone Conference IP Phone. 5" Color Touch Screen, Bluetooth, Video option. Supports rooms with up to 16 People.	$791.85
Polycom Real Presence Trio 8500	Standalone Conference IP Phone. 5" Color Touch Screen, Bluetooth, Video option. Supports rooms with up to 12 People.	$551.97

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USB SPEAKERPHONES

USB Speakerphones	Short Description	SKC Contract
Jabra Speak 510 MS	USB / Bluetooth Speakerphone.	$86.42
Jabra Speak 710 MS	USB / Bluetooth Speakerphone.	$173.42
Jabra Speak 810 MS	USB / Bluetooth Speakerphone.	$347.42
Sennheiser SP220 MS	Dual USB Speakerphone.	$317.52
Plantronics Calisto 7200	USB / Bluetooth Speakerphone.	$153.29

HEADSETS

Wireless Headsets	Short Description	SKC Contract
Plantronics Voyager Focus UC-M	Wireless Bluetooth Stereo Headset with ANC.	$137.98
Jabra Evolve 65 MS Stereo	Wireless Bluetooth Stereo Headset	$132.52
Jabra Evolve 65 MS Mono	Wireless Bluetooth Mono Headset	$118.81
Plantronics Voyager 5200 UC	Wireless Bluetooth Over the ear Headset	$119.26
Plantronics Voyager 3200 UC	Wireless Bluetooth In-Ear Mono Headset.	$119.26
Plantronics Savi 440-M	Wireless DECT Multiple Wearing Style Mono Headset.	$140.28
Plantronics Savi 740-M	Wireless DECT Multiple Wearing Style Mono Headset. Allows connection to multiple devices.	$205.00

Wired USB Headsets	Short Description	SKC Contract
Plantronics Blackwire C3225	Wired USB Stereo Headset.	$48.99
Jabra Evolve 30 II MS Stereo	Wired USB Stereo Headset.	$47.30
Plantronics Blackwire C3220	Wired USB Stereo Headset.	$30.55
Jabra Evolve 20 MS Stereo	Wired USB Stereo Headset.	$30.84

Hearing Aid Compatible Headset	Short Description	SKC Contract
Plantronics Encore Pro HW525 USB	Wired USB Stereo HAC Headset.	$100.24

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INDIVIDUAL USER TELEPHONES

The following are recommended Skype for Business telephones included in the AT&T contract. All of these phones have been certified by Microsoft for use with Skype for Business. They can also be used with the Basic Profile service (unless otherwise noted); however, there is no Directory or Calendar Integration / Look-up capability with the Basic Profile service.

AUDIO CODES 450HD

The Audio Codes 450HD Desk Phone is a very good quality phone with a nice display, but it has more features (bells and whistles) than most users need. It is also expensive. It is available with an Expansion Module with a color touch screen that could be useful for certain applications. Please note that this can be used with the Enhanced Profile (Skype4B) only.

Features:

- Gb Ethernet
- PoE (optional Power Adapter)
- Speakerphone
- Optional Expansion Module available
- USB Headset support
- Bluetooth Headset support
- 5" Color Touch Screen
- Exchange Calendar Integration
- Click to Join for Skype4B Meetings
- Active Directory (AD) and Skype4B contact lookup (Enhanced Profile only)
- One-year warranty with Advance Replacement (additional coverage can be purchased through AT&T)

Price:

- AT&T Purchase Price (PoE phone only): $297
- AT&T Purchase Price for 450HD with optional Power Adapter: $307
- AT&T Purchase Price for 450HD with optional Color Expansion Module: $392
- AT&T Purchase Price for optional Color Expansion Module alone: $152

Pros:

- Familiar Phone Interface with the addition of a Smartphone like User Interface
- Very nice Display
- SILK CODEC support
- Expansion Module available

Cons:

- High Price
- No Touch Screen Keyboard
- Enhanced Profile only

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AUDIO CODES 440HD

The Audio Codes 440HD Desk Phone has a good feature set for the price and includes an integrated expansion module with backlit LCD that can be used for additional shared line appearances. It can function as an attendant console for admins or as a general-purpose phone for knowledge workers and associates.

Features:

- Gb Ethernet
- PoE (optional Power Adapter)
- Speakerphone
- Integrated Expansion Module with backlit LCD
- USB headset / speakerphone support
- Backlit LCD screen (no touch screen)
- SILK CODEC support
- Exchange Calendar Integration (Enhanced Profile only)
- Click to Join for Skype4B Meetings (Enhanced Profile only)
- Active Directory (AD) and Skype4B contact lookup (Enhanced Profile only)
- One-year warranty with Advance Replacement (additional coverage can be purchased through AT&T)

Price:

- AT&T Purchase Price (PoE phone only): $169
- AT&T Purchase Price for 440HD with optional Power Adapter: $176.64

Pros:

- Familiar phone interface
- Integrated Expansion Module with backlit LCD

Cons:

- Price??
- No touch screen

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AUDIO CODES 405HD

The Audio Codes 405HD Desk Phone has a very good feature set for the price, including Exchange Integration, Click to Join for Skype4B meetings, and AD / Skype4B Contact Lookup. The only drawback is the small display, but it is a good phone for the price.

Features:

- Gb Ethernet
- PoE (optional Power Adapter)
- Speakerphone
- USB headset / speakerphone support
- Backlit LCD screen (no touch screen)
- SILK CODEC support
- Exchange Calendar Integration (Enhanced Profile only)
- Click to Join for Skype4B Meetings (Enhanced Profile only)
- Active Directory (AD) and Skype4B Contact Lookup (Enhanced Profile only)
- One-year warranty with Advance Replacement (additional coverage can be purchased through AT&T)

Price:

- AT&T Purchase Price (PoE phone only): $74
- AT&T Purchase Price for 405Hd with optional Power Adapter: $81.42

Pros:

- Price
- Familiar phone interface
- Exchange Calendar Integration on a low-end phone
- Gb Ethernet on a low-end phone

Cons:

- Small display
- No ability to add Expansion Module

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POLYCOM VVX 601

The Polycom VVX 601 is a very good quality phone with a nice display but it has more features (bells and whistles) than most users need. It is also expensive. It does support an optional Expansion Module that could be useful for certain applications. The user interface is somewhat non-standard and could result in user adoption issues.

Features:

- Gb Ethernet
- PoE (optional Power Adapter)
- Speakerphone
- Optional Expansion Module available
- USB Headset support
- Bluetooth Headset support
- 4.3" Color Touch Screen
- Exchange Calendar Integration
- Click to Join for Skype4B Meetings
- Active Directory (AD) and Skype4B Contact Lookup (Enhanced Profile only)
- One-year warranty with Advance Replacement

Price:

- AT&T Purchase Price (PoE phone only): $218
- AT&T Purchase Price for optional VVX Color Expansion Module: $168
- AT&T Purchase Price for optional VVX Paper Directory Expansion Module: $78.20
- AT&T Purchase Price for optional Power Adapter: $17.30

Pros:

- Styling
- User Interface similar to using a Smartphone
- Very nice Display
- Touch Screen Keyboard
- Expansion Module available
- Same Firmware for both Basic and Enhanced Profile

Cons:

- High Price
- Non-intuitive User Interface (for some users)

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POLYCOM VVX 501

The Polycom VVX 501 is a very good quality phone with a nice display, but it has more features (bells and whistles) than most users need. It is also somewhat expensive. It does support an optional Expansion Module that could be useful for certain applications. The user interface is somewhat non-standard and could result in user adoption issues.

Features:

- Gb Ethernet
- PoE (optional Power Adapter)
- Speakerphone
- Optional Expansion Module available
- USB Headset support
- 3.5" Color Touch Screen
- Exchange Calendar Integration
- Click to Join for Skype4B Meetings
- Active Directory (AD) and Skype4B Contact Lookup (Enhanced Profile only)
- One-year warranty with Advance Replacement

Price:

- AT&T Purchase Price (PoE phone only): $175.75
- AT&T Purchase Price for optional VVX Color Expansion Module: $168
- AT&T Purchase Price for optional VVX Paper Directory Expansion Module: $78.20
- AT&T Purchase Price for optional Power Adapter: $17.30

Pros:

- Styling
- User Interface similar to using a Smartphone
- Nice Display
- Touch Screen Keyboard
- Expansion Module available
- Same Firmware for both Basic and Enhanced Profile

Cons:

- Price??
- Non-intuitive User Interface (for some users)

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POLYCOM VVX 411

The Polycom VVX 411 has a somewhat confusing user interface (way too many buttons) and a poor display. Even though it has a color screen, the fonts are pixelated and I find it hard to read.

Features:

- Gb Ethernet
- PoE (optional Power Adapter)
- Speakerphone
- Optional Expansion Module available
- USB Headset support
- 3.5" Color Screen (no touch screen)
- Exchange Calendar Integration
- Click to Join for Skype4B Meetings
- Active Directory (AD) and Skype4B Contact Lookup (Enhanced Profile only)
- One-year warranty with Advance Replacement

Price:

- AT&T Purchase Price (PoE phone only): $141.75
- AT&T Purchase Price for optional VVX Color Expansion Module: $168
- AT&T Purchase Price for optional VVX Paper Directory Expansion Module: $78.20
- AT&T Purchase Price for optional Power Adapter: $17.30

Pros:

- Expansion Module available
- Same Firmware for both Basic and Enhanced Profile

Cons:

- Poor Display
- Too many buttons

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POLYCOM VVX 311

The Polycom VVX 311 is an Ok phone for the price, but the display is not very good. The fonts are pixelated and I find it hard to read.

Features:

- Gb Ethernet
- PoE (optional Power Adapter)
- Speakerphone
- Optional Expansion Module available
- Backlit LCD Screen (no touch screen)
- Exchange Calendar Integration
- Click to Join for Skype4B Meetings
- Active Directory (AD) and Skype4B Contact Lookup (Enhanced Profile only)
- One-year warranty with Advance Replacement

Price:

- Purchase Price (PoE phone only): $107.37
- AT&T Purchase Price for optional VVX Color Expansion Module: $168
- AT&T Purchase Price for optional VVX Paper Directory Expansion Module: $78.20
- AT&T Purchase Price for optional Power Adapter: $17.30

Pros:

- Price
- Expansion Module available
- Exchange Calendar Integration for low end phone
- Gb Ethernet on a low-end phone
- Same Firmware for both Basic and Enhanced Profile

Cons:

- Poor Display

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POLYCOM VVX 201

The Polycom VVX 201 is a very basic phone with a small display.   It does not have Exchange Integration, Click to Join for Skype4B meetings, AD / Skype4B Contact Lookup or Gb Ethernet.

Features:

- 10/100 Mb Ethernet
- PoE
- Speakerphone
- Backlit LCD Screen (no touch screen)
- One-year warranty with Advance Replacement

Price:

- AT&T Purchase Price (PoE phone only): $81.81

Pros:

- Price
- Same Firmware for both Basic and Enhanced Profile

Cons:

- Small Display
- Non-intuitive User Interface
- No ability to add Expansion Module
- No Exchange Calendar Integration
- No Click to Join for Skype4B Meetings
- No Gb Ethernet
- No AD and Skype4B Contact Lookup

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POLYCOM VVX D60

The Polycom VVX D60 is a SIP based cordless phone system.   It utilizes DECT technology for 165 ft of range and has very good audio quality. Each base unit can support up to 5 handsets. It does however need to be paired with a VVX desk phone to function. It is also only useable with the Basic Profile, so it does not support Exchange Integration, Click to Join for Skype4B meetings or AD / Skype4B Contact Lookup.

Features:

- 10/100 Mb Ethernet
- PoE
- Color LCD Screen (no touch screen)
- 165 ft Range from the Base
- 10-hour Talk Time
- Handset has Speakerphone function
- Expandable up to 5 Handsets per base
- Can configure multiple lines per Handset
- One-year warranty with Advance Replacement

Price:

- AT&T Purchase Price (Base with one Handset): $154.75
- Additional Handset: TBD

Pros:

- 165 ft Range
- Good Audio Quality
- 10-hour Talk Time
- Expandable up to 5 Handsets per base

Cons:

- Requires a VVX Desk Phone
- Basic Profile only
- No Exchange Calendar Integration
- No Click to Join for Skype4B Meetings
- No AD and Skype4B Contact Lookup

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CONFERENCE ROOM TELEPHONES

The following are recommended Skype for Business standalone conference room telephones included in the AT&T contract. All of these phones have been certified by Microsoft for use with Skype for Business, but can also be used with the Basic Profile service.

POLYCOM REAL PRESENCE TRIO 8800

The Polycom Real Presence Trio 8800 Conference Room Phone is a purpose-built standalone Skype4B speakerphone. It is a very good quality phone and has many features. However, this does come at a relatively high price. It also has a Visual+ option that allows it to be used for video conferencing.

Features:

- For conference rooms with up to 16 people
- Gb Ethernet
- PoE (optional Power Adapter)
- Speakerphone
- 5" color touch screen
- Exchange Calendar Integration (Enhanced Profile only)
- Click to Join for Skype4B Meetings (Enhanced Profile only)
- AD and Skype4B Contact Lookup (Enhanced Profile only)
- Bluetooth pairing support (for mobile phone audio)
- Content Sharing via Miracast or USB
- Video conferencing capable (with Visual+ option)
- Expansion microphone kit available for larger rooms
- One-year warranty with Advance Replacement (additional coverage can be purchased through AT&T)

Price:

- AT&T Purchase Price (PoE phone only): $791.85
- AT&T Purchase Price for Real Presence Trio Power Adapter Kit: $104
- AT&T Purchase Price for Real Presence Trio Expansion Microphone Kit (include 2 mics): $230.15
- AT&T Purchase Price for Real Presence Trio 8800 *with optional* Visual+ / Camera (for Video Conferencing): $1307.37

Pros:

- Very good audio quality
- Very nice display
- User interface similar to a smartphone
- Many features

Cons:

- Price??

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POLYCOM REAL PRESENCE TRIO 8500

The Polycom Real Presence Trio 8500 Conference Room Phone is a purpose-built standalone Skype4B speakerphone. It is very similar to the Real Presence Trio 8800, but with a few less features, however it has most necessary features for a conference room. It also has a Visual+ option that allows it to be used for Video Conferencing.

Features:

- For conference rooms with up to 12 people
- Gb Ethernet
- PoE (optional Power Adapter)
- Speakerphone
- 5" color touch screen
- Exchange Calendar Integration (Enhanced Profile only)
- Click to Join for Skype4B Meetings (Enhanced Profile only)
- AD and Skype4B Contact Lookup (Enhanced Profile only)
- Bluetooth pairing support (for mobile phone audio)
- Video conferencing capable (with Visual+ option)
- Expansion microphone kit available for larger rooms
- One-year warranty with Advance Replacement (additional coverage can be purchased through AT&T)

Price:

- AT&T Purchase Price (PoE phone only): $551.97
- AT&T Purchase Price for Real Presence Trio Power Adapter Kit: $103.52
- AT&T Purchase Price for Real Presence Trio Expansion Microphone Kit (include 2 mics): $230.15
- AT&T Purchase Price for Real Presence Trio 8500 *with optional* Visual+ / Camera (for Video Conferencing): $1102.02

Pros:

- Very good audio quality
- Very nice display
- User interface similar to a smartphone
- Many features

Cons:

- None

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USB SPEAKERPHONES

The following are recommended USB speakerphones available for Skype for Business. All of these devices have been certified by Microsoft for use with Skype for Business. These USB speakerphones are not standalone devices. They must be connected to a PC running the Skype4B client or be plugged into a IP phone (this has been tested with the Audio Codes phones listed above). Using a combination of a USB speakerphone and an Audio Codes desk phone may be a good option for some smaller conference rooms.

USB speakerphones are not included in the AT&T contract so existing contract pricing is included under *Price*.

JABRA SPEAK 510 MS

The Jabra Speak 510 MS has high-quality audio (in both directions). It also has a simple functional design that makes it easy to use. It supports both USB and Bluetooth connectivity. The Speak 510 can accommodate small conference rooms with up to four people.

Features:

- For conference rooms with up to four people
- USB Connectivity
- Omni-directional microphone
- Cord management
- Neoprene travel case
- Wireless Bluetooth connectivity
- Rechargeable battery
- 3.5 mm headset port for external speakers or headset
- Two-year warranty

Price:

- SKC Contract price: $86.42

Pros:

- Audio quality
- Cord management

Cons:

- None

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JABRA SPEAK 710 MS

The Jabra Speak 710 has very high-quality audio and can accommodate conference rooms with up to six people.

Features:

- For conference rooms with up to six people
- USB connectivity
- Omni-directional microphone
- Cord management
- Neoprene travel case
- Wireless Bluetooth connectivity
- Rechargeable battery
- Built-in upright stand
- Ability to link multiple units together for larger conference rooms
- Two-year warranty

Price:

- SKC Contract price: $173.42

Pros:

- Audio quality
- Cord management
- Ability to link multiple units together for larger conference rooms)

Cons:

- None

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JABRA SPEAK 810 MS

The Jabra Speak 810 has very high-quality audio and can accommodate larger conference rooms with up to 15 people.

Features:

- For conference rooms with up to 15 people
- USB connectivity
- Multiple omni-directional microphones
- Cord management
- 3.5 mm jack for smartphone, etc.
- Wireless Bluetooth connectivity
- Two-year warranty

Price:

- SKC Contract price: $347.42

Pros:

- Audio quality
- Cord management

Cons:

- High Price
- Requires external power (even when connected via USB)

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SENNHEISER SP220 MS

The Sennheiser SP220 MS has very good audio quality (slightly better than the Jabra Speak 510 unit). The SP220 is basically two SP20 units (with special firmware) daisy-chained together to support conference rooms with up to eight people.

Features:

- For conference rooms with up to eight people
- USB connectivity
- Omni-directional microphones
- Cord management
- Neoprene travel cases
- 3.5 mm jack for smartphone, etc.
- Can be used individually
- Two-year warranty

Price:

- SKC Contract price: $317.52

Pros:

- Styling
- Audio quality
- Cord management
- Support for conference rooms with a long table
- Physical connection between the 2 units eliminates Bluetooth Pairing issues
- Each unit can be used separately

Cons:

- No Bluetooth
- High Price

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PLANTRONICS CALISTO 7200

The Plantronics Calisto very high-quality audio and can accommodate conference rooms with up to six people.

Features:

- For conference rooms with up to six people
- USB connectivity
- 4-Microphone array for Omni-directional coverage
- Neoprene travel case
- Integrated Locking Cable included
- Wireless Bluetooth connectivity
- Rechargeable battery
- Two-year warranty

Price:

- SKC Contract price: $153.29

Pros:

- Audio quality
- Integrated Locking Cable included

Cons:

- No cord management

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HEADSETS

The following are recommended headsets specifically designed to work with Skype for Business. All of these devices have been certified by Microsoft for use with Skype for Business. There are many different Skype4B headset options out there. This is just a sampling that includes some of the high-end wireless, mobile wireless, and inexpensive USB-wired options. Headsets are not included in the AT&T contract, so the MSRP price is listed as well as existing contract pricing.

One thing that must be taken into consideration with the Bluetooth headsets is density. Bluetooth works in the 2.4 GHz spectrum, and this is shared with older Wi-Fi. If this range becomes too crowded within a specific area, there will be audio issues with the headsets as well as Wi-Fi issues.

PLANTRONICS VOYAGER FOCUS UC-M

The Plantronics Voyager Focus UC-M headset has very high-quality audio as well as active noise canceling (very good for noisy environments). It also includes a desktop charging stand and neoprene travel case.

Features:

- Wireless Bluetooth connectivity
- Range: 98 feet
- 12-hour talk time
- Multi-device connectivity
- Active noise canceling
- Desktop charging stand
- Neoprene travel case
- One-year warranty

Price:

- SKC Contract price: $137.98 (with charging stand)

Pros:

- Audio quality
- Active noise canceling
- Desktop charging stand

Cons:

- Status indicator on the headset not easily visible

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JABRA EVOLVE 65 MS

The Jabra Evolve 65 MS headset has high-quality Audio. It is not as good as the Plantronics Voyager Focus, with its Active Noise Canceling, but still good. The highly visible Status Indicator on the headset is also a nice feature.

Features:

- Stereo or Mono versions available
- Wireless Bluetooth connectivity
- Range: 100 feet
- 10-hour talk time
- Multi-device connectivity
- Highly Visible Status indicator on the headset
- Optional Desktop charging stand available
- Neoprene travel case
- Two-year warranty

Price:

- SKC Contract price: $132.52 (Stereo, no charging stand)
                          $118.81 (Mono, no charging stand)

Pros:

- Audio Quality
- Highly Visible Status indicator on the headset

Cons:

- No Active Noise Canceling

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PLANTRONICS VOYAGER 5200 UC

The Plantronics Voyager 5200 UC has high-quality Audio for a small headset. The Charging Case / Stand is also a very nice feature for mobility. I did find it difficult to put on but that may not be a problem for others.

Features:

- Wireless Bluetooth connectivity
- Range: 98 feet
- 7-hour talk time
- Multi-device connectivity
- Charging Case / Stand can add 14 more hours of talk time
- One-year warranty

Price:

- SKC Contract price: $119.26

Pros:

- Charging Case / Stand

Cons:

- No status indicator on the headset
- Difficult to put on?

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PLANTRONICS VOYAGER 3200 UC

The Plantronics Voyager 3200 UC has high-quality audio for a small headset. The charging case is also a very nice feature for mobility. Some users may find the "in ear" design uncomfortable, but it is very lightweight.

Features:

- Wireless Bluetooth connectivity
- Range: 98 feet
- Six-hour talk time
- Noise-cancelling microphone
- Multi-device connectivity
- Charging case can add 10 more hours of talk time
- One-year warranty

Price:

- SKC Contract price: $119.26

Pros:

- Charging case
- Lightweight

Cons:

- No status indicator on the headset

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PLANTRONICS SAVI 440-M

The Plantronics Savi 440-M has high-quality audio and utilizes DECT technology for a very long range (300 feet). It comes with a charging stand and a hard carry case for mobility. The headset is very lightweight and supports different wearing styles (over-the-ear, behind-the-head, over-the-head).

Features:

- Wireless DECT connectivity
- Range: 300 feet
- Seven-hour talk time
- Noise-cancelling microphone
- Multiple wearing styles
- Charging stand
- Hard case
- One-year warranty

Price:

- SKC Contract price: $140.28

Pros:

- Long range
- Charging stand
- Supports multiple wearing styles
- Lightweight

Cons:

- Cannot connect to a smartphone

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PLANTRONICS SAVI 740-M

The Plantronics Savi 740-M has high-quality audio and utilizes DECT technology for a very long range (300 feet). It is very similar to the Savi 440, but the larger charging stand facilitates simultaneous connectivity to a PC (via USB), desk phone and mobile device. This is convenient for users who are still currently on the Centrex system but will be switching to UC / Skype4B later. They can use it with their current Centrex phones but it supports PC / Skype4B client connectivity after the switch.

The headset is very lightweight and supports different wearing styles (over-the-ear, behind-the-head, over-the-head).

Features:

- Wireless DECT connectivity
- Range: 300 feet
- Seven-hour talk time
- Noise-cancelling microphone
- Multi-device connectivity
- Multiple wearing styles
- Charging stand
- One-year warranty

Price:

- SKC Contract price: $205.00

Pros:

- Multi-device connectivity
- Long range
- Charging stand
- Supports multiple wearing styles
- Lightweight

Cons:

- High Price

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PLANTRONICS BLACKWIRE C3225

The Plantronics Blackwire C3225 has high-quality audio for a relatively inexpensive headset. The audio quality on all the Plantronics and Jabra wired headsets listed in this document are basically the same.

Features:

- Stereo or mono versions available
- Inline control unit with answer / disconnect, volume, and mute
- Noise-cancelling microphone
- Leatherette Ear Cushions
- 3.5 mm connection for use with a Mobile Phone
- Mesh travel case
- Two-year warranty

Price:

- SKC Contract price: $48.89 (Stereo)

Pros:

- Price
- Leatherette Ear Cushions

Cons:

- None

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JABRA EVOLVE 30 II MS

The Jabra Evolve 30 II MS has high-quality audio for an inexpensive headset. The audio quality on all the Plantronics and Jabra wired headsets listed in this document are basically the same.; however, some users may prefer the design of the Jabra Evolve series.

Features:

- Stereo or mono versions available
- Inline control unit with answer / disconnect, volume, and mute
- Noise-cancelling microphone
- Leatherette Ear Cushions
- 3.5 mm connection for use with a Mobile Phone
- Neoprene travel case
- Two-year warranty

Price:

- SKC Contract price: $47.30 (Stereo)

Pros:

- Price
- Leatherette Ear Cushions

Cons:

- None

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PLANTRONICS BLACKWIRE C3220

The Plantronics Blackwire C3220 has high-quality audio for an inexpensive headset. The audio quality on all the Plantronics and Jabra wired headsets listed in this document are basically the same.

Features:

- Stereo or mono versions available
- Inline control unit with answer / disconnect, volume, and mute
- Noise-cancelling microphone
- Two-year warranty

Price:

- SKC Contract price: $30.55 (Stereo)

Pros:

- Price

Cons:

- None

JABRA EVOLVE 20 MS

The Jabra Evolve 20 MS has high-quality audio for an inexpensive headset. The audio quality on all the Plantronics and Jabra wired headsets listed in this document are basically the same, some users may prefer the design of the Jabra Evolve series.

Features:

- Stereo or mono versions available
- Inline control unit with answer / disconnect, volume, and mute
- Noise-cancelling microphone
- Two-year warranty

Price:

- SKC Contract price: $30.84 (Stereo)

Pros:

- Price

Cons:

- None

Recommended Devices

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DEVICES FOR USERS WHO ARE HEARING IMPAIRED

Users who currently have wireless-capable hearing aids can utilize a Bluetooth streamer to interconnect Skype4B audio from their workstation to their hearing aid. The workstation must be Bluetooth compatible or retrofitted with a Bluetooth dongle.

Plantronics also has a hearing aid-compatible (HAC) headset that is certified for Skype4B.

PLANTRONICS ENCORE PRO HW525 USB

The Plantronics Encore Pro HW525 USB has high-quality audio and is hearing aid compatible (HAC).

Features:

- Stereo or mono versions available
- Inline control unit with answer / disconnect, volume and mute
- Noise-cancelling microphone
- Neoprene travel case
- Two-year warranty

Price:

- SKC Contract price: $100.24 (Stereo)

Pros:

- Hearing aid compatible
- Build quality

Cons:

- None

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MISCELLANEOUS DEVICES

The following are some other devices specifically designed to work with Skype for Business.

KUANDO BUSYLIGHT UC

The Kuando Busylight is a device that plugs into a USB port on the user's workstation and lights up to indicate current presence status (green for available, red for busy, etc.). The Busylight can be mounted outside the user's cubicle or office so people can easily see when they are free or busy. There are two different models available (shown). The only difference is form factor.

Price:

- SKC Contract price: $36.12

KUANDO BOX

The Kuando Box interfaces with PBX / POTS phones or IP phones and provides the ability to automatically set the user's Skype4B presence status. The unit detects when the handset is off-hook and sends a signal to the user's workstation via USB to set the presence status in the Skype4B client.

Price:

- SKC Contract price: $36.12

Document Revision History

Date	Version	Editor / Author	Notes
April 13, 2017	.1	Daniel Foelker	Original Draft (taken from Version 9 of the Skype4B Devices doc.)
April 20, 2017	.2	Daniel Foelker	Updates based on feedback.
6/7/2017	3.0	Daniel Foelker / R. Haile	Added Jabra Evolve 75, Jabra Speak 710 and Sennheiser SP220. Added new Contract info and pricing. Added ToC, Hearing Impaired Devices, Warranty information and SKC Contract Number. / Placed in new template, formatted, reviewed with minor changes only.
6/26/2017	4.0	Daniel Foelker / R. Haile	Added Audio Codes UC HRS Conference Phones and optional accessories for other Telephones.
12/6/2017	5.0	Daniel Foelker / R. Haile	Updated Contract info. Added some new devices and removed some devices. Reviewed with minor changes only.
1/3/2019	6.0	Daniel Foelker	Added Polycom Phones, additional Headsets and updated pricing.
1/11/2019	6.1	Daniel Foelker	Updated pricing and added Polycom VVX D60.