

# BPAD File Processing Guide

Division of Enterprise Technology Guide

**Owner:** Bureau of Publishing and Distribution

**Effective Date:** 11/8/2019

**Revision Date:** 1/15/2026

**Applicable For:** DOA/DOA-Supported Agencies

## Definitions

File Processing Procedures (Please note at time of submission if different handling is desired)

1. NCOALink & Move Update - Run address lists against the USPS database for move updates, mail to most recent addresses, and remove addresses with no forwarding address. Results are returned to customer.
2. Duplicate removal – Removes duplicate addresses based on Name and Address (or other specified parameters). Results are returned to customer.
3. Delivery Point Validation – Addresses deemed vacant by the USPS (unoccupied for more than 90 days) will be removed from the mailing. Results are returned to customer.
4. Incomplete Address removal – Addresses that are missing a portion of the address (i.e. zip code, address line, city or state) and deemed undeliverable will be removed from the mailing. Results are returned to customer.

## Guide

The Bureau of Publishing and Distribution requests the following address file format guide to help us better serve you and provide you with the best possible rates.

1. Include only those fields which are desired in the final output or necessary to be returned to you for your purposes. Include a template indicating where the data fields should populate on the document for all printed material.
2. [Microsoft Excel](#) files or [delimited text files](#) are preferred formats for address list files.
  - a. Please ensure when using a delimiter in a text file that the delimiter does not appear within any field (i.e. business, address, or name)
  - b. Please refrain from using punctuation in any data field, regardless of format. If punctuation is unavoidable, use quotation marks as text qualifiers (i.e. “Madison, WI 53704”) when punctuation is present fields in text data files.
3. Please submit one address file per job (one worksheet in the case of Excel files).

- a. In cases with multiple mailing styles or components, submitting multiple files or worksheets is acceptable. When possible, keep field header names consistent across all files and address templates.
4. Include headers for all data fields for ease of identification. Standard header types are featured in the table below:

*Table 1: Address List Header Types*

Name Fields			Address Fields		Postal Fields		
Full Name			Address		City	State	Zip
First Name		Last Name	Address 1	Address 2	City_State_Zip		
First Name	Middle Name	Last Name					

Note: Additional fields such as business, customer, ID number, license number, etc. are also acceptable if the fields are formatted consistently. If multiple name or address fields exist in your file(s), please specify which will be used for Move updates and NCOA Link.

## Version History (Completed by Policy Office Staff)

Version	Revision Date	Description of Changes
1	1/15/2026	Convert guide to ADA compliant template.