

**BadgerNet Foundational Project**  
**Audience: State Agencies**  
**Message Dates: October 2017**

**What you should Know, Share, and Do**

**Know This!**



AT&T plans to accelerate scheduling of customer transformations in November and December 2017 to make up for delays due to challenges with their delivery.

AT&T recently contracted with Charter to provide service as a third party for some customer locations.

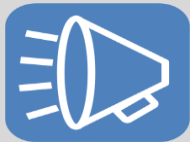
Customers with open remediation requirements will carry over for transformation in 2018.

All transformations to the new BadgerNet Network are now targeted for completion by Q2 2018.

All communications on the BadgerNet project are sent to your primary Point of Contact for distribution to State and Shared Agency customers. SPOC/Customer responsiveness to coordinate scheduling requests is critical to achieve the target timeline.

Your collaboration and flexibility to work with us is crucial to the success of this project for the State of Wisconsin.

**Share This!**



Importance of flexibility and responsiveness to all communications/requests confirming the scheduling of accelerated and ongoing transformation activities.

In order to meet the year end transformation targets DOA DET BadgerNet team asks that agencies accept the transformation schedules for 2017.

If the scheduled date/time simply does not work, the BadgerNet team will work to coordinate an alternative date/time.

**Do This!**



Ask your primary Point of Contact to reverify the contact information on the SPOC list, included in the October 25<sup>th</sup> BadgerNet Customer communication.

Communicate to your agency SPOCs the importance of their responsiveness to all transformation communications.

Provide feedback/questions to the BadgerNet team any concerns/issues encountered during this process.

**What's Coming Up Next?**

2017

Accelerated transformation scheduling in November and December

Posting Ready to Schedule, Scheduled, and Completed information to the BadgerNet DET Customer Portal

**Top Concerns**

Impacts of AT&T accelerated scheduling process. Will monitor progress and adjust as needed.

**Watch List**

- **Watch for additional information to be posted to the BadgerNet website**  
<https://det.wi.gov/Pages/BadgerNet.aspx>