

DET INTERNSHIP OPPORTUNITIES

Position	Description
Intern – Enterprise Service Desk	Get a good overview of the scope of State government in this position. You will provide initial IT support to end users on a variety of technical issues, which include identifying, researching, and resolving technical problems.
Intern–Mainframe Operations and Monitoring	Learn what it takes to keep this mission critical environment running. Perform system monitoring, incident and change management and system maintenance. This position monitors network devices at remote sites, verifies connectivity and coordinates vendor repairs.
Intern – Mainframe Technical Support	The internship course will provide an overview of the mainframe environment plus have an opportunity for hands-on training of internal operating components and installation of mainframe related software products.
Intern – Network Technician	Gain experience working with a highly complex Enterprise infrastructure. This team is looking for interns to assist with Cisco IOS upgrades, install, maintain, and support Cisco switches, routers and wireless access points, coordinate and schedule lifecycle replacements, and document process, procedure and architecture diagrams.
Intern – Application Development Analyst	We are looking for an intern to be part of our maintenance and operations Salesforce team. The primary focus will be acting as a liaison between business and technical teams. You will be working with other software engineers, customers, and developers. Therefore, a commitment to collaborative problem solving, customer service and attention to detail is essential.
Intern – Intranet Content Administrator	This intern will assist the District Attorney IT program transition from legacy sites for the customer intranet and internal technical resource sites to a SharePoint platform. Strong written and verbal communication, and attention to detail, and organizational skills. This individual will be working with SharePoint, MS Teams, MS System Center Configuration Manager among other tools.

