



Division of Enterprise Technology

# Wisconsin Enterprise Services Platform Rate Sheet

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FY 24 rates, effective July 1, 2024

Last updated: 12/28/2023

Server & Platform Management		Frequency	CPU Base Support	CPU Enhanced Support	RAM / SGA Base Per GB	RAM / SGA Enhanced Per GB	App Support Base 8a - 5p / M - F	App Support Enhanced 24h / 365days	Licensing
Application DB	Virtual Server	Monthly	\$27.24	\$32.69	\$8.12	\$9.74			
	Virtual Appliance	Monthly	\$15.42	\$18.50	\$4.62	\$5.54			
	Virtual Remote (Applies to 'Remote' storage rates)	Monthly	\$32.69	\$39.23	\$9.74	\$11.69			
	SQL Virtual Server	Monthly	\$27.24	\$32.69	\$8.12	\$9.74	\$353.32	\$423.98	\$42.83
	Oracle Utilization/Container (CDB)	Monthly	NA	NA	\$104.58	\$125.50	NA	NA	NA
Application DB	Internet Information Server (IIS)	Monthly	\$27.24	\$32.69	\$8.12	\$9.74	\$388.08	\$465.70	NA
	WebSphere Virtual Server	Monthly	\$27.24	\$32.69	\$8.12	\$9.74	\$647.62	\$777.14	\$55.16
Physical Devices		Frequency	Enclosure	Setup Costs	Shared Enclosure Per Rack Unit	Reserved Enclosure Per Rack Unit	One-time Setup Costs	Un-racked per sq. ft.	
Agency Managed Physical Systems (Enclosures)	Monthly	\$1,500.00	\$900.00	\$40.00	\$40.00	\$26.00	\$132.00		
Storage Management		Frequency	Unit	Rate	Data Rate	Document			
Mainframe	Mainframe - Primary	Monthly	MB	\$0.00019238					
	Mainframe Recalls	Monthly	MB	\$0.00151946					
	Document Imaging (Digital)	Monthly	MB		\$0.00005021	\$0.00000356			
	Tape Storage	Monthly	MB	\$0.00000528					
Distributed	Primary	Monthly	GB	\$0.15					
	Remote Location, Primary	Monthly	GB	\$0.04					
	File Hosting Service	Monthly	GB	\$0.04					
	Backup	Monthly	GB	\$0.12					
Web, Data, & Virtual Services		Frequency	Unit	Rate					
Web Site Services	Web Site Hosting Services	Monthly	Per site	\$65.00					
	File Transfer Protocol (FTP)								
Base User	Base User	Monthly	Per user	\$9.59					
	Enhanced User	Monthly	Per user	\$12.84					
Client access	Application Publishing	Monthly	Per user	\$12.38					
	Azure DevOps Server (formerly TFS)								
User access	User access	Monthly	Per user	\$86.40					MSDN Licensing not included. Each user subscription must be licensed for MSDN.
	Tableau Business Intelligence Platform								
Platform Access	Monthly	Per site	\$1,701.07						
Document Management		Frequency	Unit	Document Count	Document Storage per day	Data Storage Per MB, per day			
Enterprise Sharepoint	Enterprise Sharepoint	Monthly	Document Count	\$0.0161					
	Digital Content Management	Monthly			\$0.00000036	\$0.00005021			
Network Management		Frequency	Unit	Rate					
Managed Transport Service	Managed Transport Service								
		Monthly	Dual Connection	\$2,200.00					
		Monthly	Single Connection	\$600.00					
Managed Network Access Service (MNAS)	Managed Network Access Service (MNAS)								
		Monthly	Per budgeted FTE	\$9.62					
	Network 2 Go (ruggedized and cellular router)	Monthly	Per Unit	\$50.00					
	Temp Switch	Monthly	8 Port	\$17.88					
Uninterruptible Power Supply (UPS)	Uninterruptible Power Supply (UPS)								
		Monthly	Small/Medium	\$43.04			Up to 1500 volt-amp capacity		
Virtual Private Network (VPN)	Virtual Private Network (VPN)								
		Monthly	Large	\$52.61			1501 to 3000 volt-amp capacity		
Remote client software connection	Yearly	VPN client cost	\$10.41						
Communications Services		Frequency	Unit	Mailbox	Standard	Extended Deleted			
Exchange 2013 Email	Exchange 2013 Email								
	Mailbox Size								
	100 MB	Monthly	Per Mailbox	\$2.77		\$3.70			
	500 MB	Monthly	Per Mailbox	\$3.88		\$5.12			
	2 GB	Monthly	Per Mailbox	\$12.11		\$20.65			
	5 GB	Monthly	Per Mailbox	\$27.58		\$31.89			
	10 GB	Monthly	Per Mailbox	\$32.91		\$42.78			
25 GB	Monthly	Per Mailbox	\$81.95		\$106.53				
Email encryption	Yearly	Per User/Per Email Address	\$6.50						

Spam	<b>Anti-Spam / Anti-Virus (IronPort for non-enterprise Email subscribers)</b>					
	IronPort (Email filtering)	Monthly	Per User/Per Email Address	\$0.47		
	<b>List Manager Hosting</b>					
	Lyris membership	Monthly	Per User/Per Email Address	\$0.01		
Unified	<b>Unified Communications</b>					
	Cisco Telepresence	Monthly	Per device	\$111.88		
	Office 365 Infrastructure support (UDCL)	Monthly	Per user	\$1.39		
	Enterprise Voice (UCEV) - teams VoIP	Monthly	Per user	\$9.68		
<b>Mainframe Services</b>		Per second (z16 CPU normalization factor= 24.76)		Per second (z16 CPU normalization factor= 58.64)		
Mainframe	<b>Services</b>		Frequency	General Processor CPU	zIP Processor CPU	Unit
	<b>Mainframe Service</b>					
	Online System Rate (CICS, DB2, IMS, TSO daily)	Monthly	\$0.02331	\$0.01227		
	Batch Prime Rate (7a to 5p, M - F, daily) (Batch jobs and DDF quasi-batch workloads)	Monthly	\$0.01755	\$0.00924		
	Batch non-prime Rate (All other times) (Batch jobs and DDF quasi-batch workloads)	Monthly	\$0.01049	\$0.00552		
	Batch Weekend (12a F to 12pSu; Holiday, daily) (Batch jobs and DDF quasi-batch workloads)	Monthly	\$0.00875	\$0.00461		
	Batch Priority Rate	Monthly	\$0.02050	\$0.01076		
Ctrl-D	<b>Online Report Distribution (Control-D)</b>					
	Report Creation	Monthly		Per 1,000 lines of content	\$0.048	
Ctrl-D	<b>Control-D Remote Print</b>					
		Monthly		Per user	\$2.86	
0365	<b>Enterprise Distributed Batch Scheduling (EDBS)</b>					
		Monthly		Per job	\$4.51	
<b>Telephone &amp; VoIP Services</b>						
MDM	<b>Services</b>		Frequency	Unit		
	<b>Mobile Device Management (MDM)</b>					
	License plus Enterprise participation per device	Monthly	License	\$3.17		
<b>IT Support Services</b>						
Consulting	<b>Services</b>		Unit			
	<b>Professional Consulting Services</b>					
	Security Services	Monthly	Hourly Rate	\$83.00		
	Distributed Network Services	Monthly	Hourly Rate	\$83.00		
	Distributed Infrastructure Services	Monthly	Hourly Rate	\$85.00		
	Mainframe Infrastructure Services	Monthly	Hourly Rate	\$85.00		
	Small Agency Services	Monthly	Hourly Rate	\$85.00		
	Application Hosting Services	Monthly	Hourly Rate	\$85.00		
	General Services Project Mgmt	Monthly	Hourly Rate	\$87.00		
	DOA Application Support	Monthly	Hourly Rate	\$94.00		
UCS	<b>User Compute Services</b>					
	DOA User Compute	Monthly	Per User	\$168.48		
	SASI User Compute	Monthly	Per User	\$77.60		
ESD	Desktop Lease	Monthly	Per Device	\$1.00 per day		
	<b>Enterprise Service Desk</b>					
	\$44.00	Monthly	Per Incident	\$8.00		
ITSM	<b>IT Service Management (ITSM - Cherwell)</b>					
	Note: Charges based upon annual agency usage according to the modules used					
	Agency Bill = ( DET Cherwell Expenses x Agency Usage (percent) ) +/- Adjustments Agency Usage (percent) is based on a count of how many users are logged into Cherwell each hour for each agency.					