



Division of Enterprise Technology

Wisconsin Enterprise
Services Platform Rate Sheet

DETBusinessServices@wisconsin.gov

FY 25 rates, effective July 1, 2025

Last updated: 5/29/2025

Server & Platform Management

| | Services | Metric Frequency | CPU Base | CPU Enhanced | RAM / SGA*Instance Base | RAM / SGA Enhanced | Support Base | Support Enhanced | License |
|-------------|------------------------------------|---------------------|-------------|-----------------|----------------------------|-----------------------|-----------------|---------------------|-----------|
| | | | Support | Support | Per GB | Per GB | 8a - 5p / M-F | 24h / 365days | Per CPU |
| AMAS | Agency Managed Application Server | | | | | | | | |
| | Virtual Server | Daily | \$0.89556 | \$1.07467 | \$0.26696 | \$0.32035 | | | |
| | Virtual Appliance | Daily | \$0.50696 | \$0.60835 | \$0.15189 | \$0.18227 | | | |
| | Virtual Remote | Daily | \$1.07467 | \$1.28961 | \$0.32035 | \$0.38442 | | | |
| DB | Database Hosting | | | | | | | | |
| | SQL Virtual Server | Daily | \$0.89556 | \$1.07467 | \$0.26696 | \$0.32035 | \$8.71233 | \$10.45479 | \$1.40811 |
| | Oracle Utilization/Container (CDB) | Daily | \$3.83573 | \$4.60287 | \$1.21052 | \$1.45262 | | | |
| Application | Application | | | | | | | | |
| | Internet Information Server (IIS) | Daily | \$0.89556 | \$1.07467 | \$0.26696 | \$0.32035 | \$12.75879 | \$15.31055 | |
| | WebSphere Virtual Server | Daily | \$0.89556 | \$1.07467 | \$0.26696 | \$0.32035 | \$21.29162 | \$25.54994 | \$1.81348 |

Physical Devices

| | Services | Metric Frequency | Unit | Rate | One-Time Setup Costs |
|------|--|---------------------|---------------------|------------|----------------------|
| AMPS | Agency Managed Physical Systems (Enclosures) | | | | |
| | Standard Enclosure | Monthly | Rack | \$1,500.00 | \$900.00 |
| | Shared Enclosure | Monthly | Rack Unit (RU or U) | \$40.00 | \$26.00 |
| | Un-racked | Monthly | Sq Ft | \$132.00 | NA |

Storage Management

| | Services | Metric Frequency | Unit | Rate | Data Rate | Document |
|-------------|--|---------------------|------|--------------|--------------|--------------|
| Mainframe | Mainframe - Primary | Monthly | MB | \$0.00019238 | | |
| | Mainframe Recalls (Charged when a dataset is recalled from within 2 days or less. Data migrated over two days has no surcharge.) | Monthly | MB | \$0.00151946 | | |
| | Document Imaging (Digital) | Monthly | MB | | \$0.00005021 | \$0.00000356 |
| | Tape Storage | Monthly | MB | \$0.00000528 | | |
| | Primary | Monthly | GB | \$0.15 | | |
| | Remote Location, Primary | Monthly | GB | \$0.04 | | |
| | File Hosting Service | Monthly | GB | \$0.04 | | |
| | Backup | Monthly | GB | \$0.12 | | |
| | | | | | | |
| | | | | | | |
| Distributed | | | | | | |
| | | | | | | |

Web, Data, & Virtual Services

| | Services | Metric Frequency | Unit | Rate | |
|------|--|---------------------|----------|------------|----------------------|
| WEB | Web Site Services | | | | |
| | Web Site Hosting Services | Monthly | Per site | \$65.00 | No new subscriptions |
| FTP | File Transfer Protocol (FTP) | | | | |
| | Base User | Monthly | Per user | TBD | |
| | Enhanced User | Monthly | Per user | TBD | |
| Apps | Application Publishing | | | | |
| | Client access | Monthly | Per user | \$12.38 | |
| BI | Tableau Business Intelligence Platform | | | | |
| | Platform Access | Monthly | Per site | \$2,395.51 | |

Document Management

| | Services | Metric Frequency | Unit | Rate | Data Storage Per MB, per day | Document Storage per day |
|-----------|-----------------------------------|---------------------|----------------|---------|---------------------------------|-----------------------------|
| Documents | Document Management | | | | | |
| | Sharepoint On-Premises | Monthly | Document Count | \$0.008 | | |
| | SharePoint On-Line (SPO) | Monthly | Site | \$15.74 | | |
| | Digital Content Management (DCMS) | Daily | | | \$0.00005021 | \$0.00000356 |

Network Management

| | Services | Metric Frequency | Unit | Rate | |
|------|--|---------------------|-----------------------------|------------|---|
| MTS | Managed Transport Service | | | | |
| | Dual Connection | Monthly | Dual Connection | \$2,200.00 | |
| | Single Connection | Monthly | Single Connection | \$600.00 | |
| | Non-MTS Location Fiber Path | Monthly | Non-MTS Location Fiber Path | \$400.00 | Rate is per site. Cost per customer is determined by the number of customers using the service at the site. |
| MNAS | Managed Network Access Service (MNAS) | | | | |
| | MNAS | Monthly | Per budgeted FTE | \$11.26 | |
| | Non-Standard Router (ruggedized / cellular router) | Monthly | Per Unit | \$50.00 | |
| | Temp LAN (Switch) | Monthly | 8 Port | \$17.88 | |
| | Temp LAN (Switch) | Monthly | 24 Port | \$50.66 | |
| | Temp LAN (Switch) | Monthly | 48 Port | \$101.32 | |
| UPS | Uninterruptible Power Supply (UPS) | | | | |
| | Small/Medium | Monthly | Small/Medium | \$43.04 | Up to 1500 volt-amp capacity |
| | Large | Monthly | Large | \$52.61 | 1501 to 3000 volt-amp capacity |
| VPN | Virtual Private Network (VPN) | | | | |
| | Remote client software connection | Monthly | Per User | \$1.21 | |
| WAF | Web Application Firewall (WAF) | | | | |
| | | Monthly | Per Website | \$292.37 | |

| Communications Services | | | Standard | Extended Deleted | |
|-------------------------|--|----------------------|----------------------------|------------------|-----------------|
| | Services | Metric Frequency | Unit | Mailbox | Items Retention |
| Email | Exchange 2016 Email | No new subscriptions | | | |
| | Mailbox Size | | | | |
| | 100 MB | Monthly | Per Mailbox | \$2.77 | \$3.70 |
| | 500 MB | Monthly | Per Mailbox | \$3.88 | \$5.12 |
| | 2 GB | Monthly | Per Mailbox | \$12.11 | \$20.65 |
| | 5 GB | Monthly | Per Mailbox | \$27.58 | \$31.89 |
| | 10 GB | Monthly | Per Mailbox | \$32.91 | \$42.78 |
| | 25 GB | Monthly | Per Mailbox | \$81.95 | \$106.53 |
| Encrypt | Email Encryption | Monthly | Per User/Per Email Address | \$0.70 | |
| Spam | Anti-Spam / Anti-Virus (IronPort for non-enterprise Email subscribers) | | | | |
| | IronPort (Email filtering) | Monthly | Per User/Per Email Address | \$0.61 | |
| Lyris | List Manager Hosting | | | | |
| | Lyris membership | Monthly | Per User/Per Email Address | \$0.0104 | |
| UC | Unified Communications | | | | |
| | Cisco Telepresence | Monthly | Per device | \$111.88 | |
| | Office 365 Infrastructure Support (UDCI) | Monthly | Per user | \$1.55 | |
| | Enterprise Voice (UCEV) - Teams VoIP | Monthly | Per user | \$10.65 | |

| Mainframe Services | | | | | |
|--------------------|--|------------------|-----------------------|--------------------|------------------------------------|
| | Services | Metric Frequency | General Processor CPU | zIIP Processor CPU | Unit |
| Mainframe | Mainframe Service | | | | |
| | Online System Rate (CICS, DB2, IMS, TSO daily) | Monthly | \$0.02331 | \$0.01227 | |
| | Batch Prime Rate (7a to 5p, M - F, daily) (Batch jobs and DDF quasi-batch workloads) | Monthly | \$0.01755 | \$0.00924 | |
| | Batch non-prime Rate (All other times) (Batch jobs and DDF quasi-batch workloads) | Monthly | \$0.01049 | \$0.00552 | |
| | Batch Weekend (12a F to 12pSu; Holiday, daily) (Batch jobs and DDF quasi-batch workloads) | Monthly | \$0.00875 | \$0.00461 | |
| | Batch Priority Rate | Monthly | \$0.02050 | \$0.01076 | |
| | Online Report Distribution (Control-D) | | | | |
| Ctrl-D | Report Creation | Monthly | | | Per 1,000 lines of content \$0.048 |
| Ctrl-D | Control-D Remote Print | | | | |
| | | Monthly | | | Per user \$2.86 |
| EDBS | Enterprise Distributed Batch Scheduling (EDBS) | | | | |
| | | Daily | | | Per job \$0.204 |
| EQS | Enterprise Container Service | | | | |
| | | Daily | | | vCPU-second \$0.00019285 |
| | | Daily | | | GB-second \$0.00964239 |
| | | Daily | | | MB \$0.00009860 |

| Telephone & VoIP Services | | | | |
|---------------------------|--|------------------|---------|--------|
| | Services | Metric Frequency | Unit | |
| MDM | Mobile Device Management (MDM) | | | |
| | License plus Enterprise participation per device | Monthly | License | \$3.17 |

| IT Support Services | | | | |
|---------------------|--|------------------|--------------|----------------|
| | Services | Metric Frequency | Unit | |
| Consult | Professional Consulting Services | | | |
| | Consulting | Monthly | Hourly Rate | \$91.00 |
| UCS | User Compute Services | | | |
| | DOA User Compute | Monthly | Per User | \$168.48 |
| | SASI User Compute | Monthly | Per User | \$92.00 |
| | Desktop Lease | Monthly | Per Device | \$1.00 per day |
| ESD | Wisconsin Help Desk | | | |
| | | Monthly | Per Incident | \$8.00 |
| ITSM | IT Service Management (ITSM - Cherwell) | | | |
| | Note: Charges based upon annual agency usage according to the modules used | | | |
| | Agency Bill = (DET Cherwell Expenses x Agency Usage (percent)) +/- Adjustments | | | |
| | Agency Usage (percent) is based on a count of how many users are logged into Cherwell each hour for each agency. | | | |