



Division of Enterprise Technology

Wisconsin Enterprise Services Platform Rate Sheet

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Infrastructure Services	FY19 Rate	Change	Billing System
Server Management			
See the Virtual First Policy, all physical server requests must go through a Technical Architecture Review.	Virtual First Policy		
Managed Application Services (AMAS)			
Managed Application Services (AMAS)			
Virtual Server – Base/Enhanced - per month			
Each vCPU - Base/Enhanced - per month	\$49.75/\$59.70	-10%	EBS / GSB
Each 512MB of memory - Base/Enhanced - per month	\$7.43/\$8.92	-10%	EBS / GSB
Virtual Appliance – Base/Enhanced - per month			
Each vCPU - Base/Enhanced - per month	\$28.17/\$33.80	-10%	EBS / GSB
Each 512MB of memory - Base/Enhanced - per month	\$4.21/\$5.05	-10%	EBS / GSB
AMAS Virtual Remote (location fee for remote server)	20%		EBS/GSB
Agency Managed Physical Services (AMPS/ Co-location)			
<i>Use to be determined by DET BIS and facilities staff.</i>			
Initial one-time cost for setting up the enclosure, switch and router	\$900	0%	EBS / GSB
Standard Enclosure - per month	\$1,500	0%	EBS / GSB
Shared Enclosure - per RLU/per month	\$40	0%	EBS / GSB
Initial one-time cost for setting up each per RLU device	\$25	0%	EBS / GSB
Un-Racked SAN - per square foot/per month	\$132	0%	EBS / GSB
Storage Management			
Mainframe Storage			
Primary (non-archived)/MB per Day	\$0.00040793	-5%	IT Billing/GSB
Recalls/MB per day	\$0.00161096	-5%	IT Billing/GSB
Distributed Storage			
Primary/GB per month	\$0.37	10%	EBS / GSB
Remote/GB per month	\$0.11	10%	EBS / GSB
File Hosting Service			
File Storage/GB per month	\$0.11	10%	EBS / GSB
Backup Services			
Mainframe			
Archived storage/MB per day	\$0.00010049	-5%	IT Billing/GSB
Tape storage/MB per day	\$0.00001119	-5%	IT Billing/GSB
Distributed			
Backup Storage/GB per month	\$0.23	10%	EBS / GSB
Network Management			
GMM			
<i>GMM only for state agency headquarters per month</i>			
10 Mbps	\$1,200	0%	EBS / GSB
100 Mbps	\$2,250	0%	EBS / GSB
1000 Mbps	\$3,300	0%	EBS / GSB
10 GB point to point	request quote	0%	EBS / GSB
GMM as an SNS component	\$0.0236 per sq.ft.	New	EBS / GSB

BadgerNet Services

BadgerNet rate sheet (Independent locations for AT&T rate)	BadgerNet Rate Sheet	Vendor	
Multi-Tenant bandwidth options			
1.5 Mbps	\$169.00	New	EBS / GSB
3 Mbps	\$263.00	New	EBS / GSB
6 Mbps	\$375.00		EBS / GSB
10 Mbps	\$442.00		EBS / GSB
20 Mbps	\$635.00		EBS / GSB
50 Mbps	\$745.00		EBS / GSB
75 Mbps	\$770.00	New	EBS / GSB
100 Mbps	\$794.00		EBS / GSB
200 Mbps	\$819.00	New	EBS / GSB
500 Mbps	\$843.00	New	EBS / GSB
501 to 1,000 Mbps	\$892.00		EBS / GSB
Managed Service Provider (MSP)			
State agencies and authorized users per month			
Multi-Tenant shared site	\$ 55.00		EBS / GSB
ISP	\$ 113.60		EBS / GSB
6 Mbps	\$ 166.68		EBS / GSB
10 Mbps	\$ 168.84		EBS / GSB
20 Mbps	\$ 174.24		EBS / GSB
50 Mbps	\$ 190.44		EBS / GSB
100 Mbps	\$ 217.44		EBS / GSB
1,000 Mbps	\$ 703.44		EBS / GSB
10,000 Mbps	\$ 5,563.44		EBS / GSB
Technology for Educational Achievement (TEACH) per month			
6 Mbps	\$ 77.08		GSB
10 Mbps	\$ 79.24		GSB
20 Mbps	\$ 84.64		GSB
50 Mbps	\$ 100.84		GSB
100 Mbps	\$ 127.84		GSB
1,000 Mbps	\$ 613.84		GSB
10,000 Mbps	\$ 5,473.84		GSB
Managed Router Service			
Small - under 100M	\$146.61	0%	EBS / GSB
Medium - 100M	\$154.44	0%	EBS / GSB
Large - 1G	\$235.40	0%	EBS / GSB
Multi-Tenant Shared	\$75	New	EBS / GSB
Uninterruptible Power Supply (UPS) Services			
Small/Medium per month (sized up to 1500 output capacity)	\$45	0%	ITBM/GSB
Large per month (sized 1501 to 3000 output capacity)	\$55	0%	ITBM/GSB
Agency Local Area Network (LAN) Services			
Per active port per month	\$7.80	0%	EBS / GSB
Network Access Control Service			
Network Access Control - per user per month (SNS rate only)	\$2.75	0%	EBS / GSB
Network Access Control - per port per month	\$2.75	0%	EBS / GSB
Wireless Services			
Wireless Access Point cost per month	\$35	-17%	EBS / GSB
Wireless Bridge End Point cost per month	\$46.50	-17%	EBS / GSB
Virtual Private Network (VPN) Services			
Each appliance per month	\$24	0%	EBS / GSB
One-time installation charges for each appliance at the consultant rate	One time		EBS / GSB
Each client cost per fiscal year	\$12.96	20%	EBS / GSB

Data Center Local Area Network (LAN) Services			
Per active port cost per month	\$8.74	0%	EBS / GSB
One time design and plan at the consultant rate	One Time		EBS / GSB
Optional Firewall Service Module one-time cost	\$750	0%	EBS / GSB
Web Security Service			
Per user per month	\$1.68	29%	EBS / GSB
Secured Network Services (SNS)			
Square Foot Rate by Agency (Madison Yards Way only)	\$0.0694	New	EBS / GSB
Vendor Managed Video for State Agencies or Authorized Users per month			
Standard Definition Managed Video	\$786	0%	Vendor
High Definition Managed Video	\$786	0%	Vendor
HPLL VPN Video Bridging per month	\$30	0%	Vendor

Directory\Security services			
Directory Services			
Internal Directory - Per user charge based on users in the Internal Directory - per month	\$2.53	28%	EBS / GSB
External Directory - Internal Allocation (not billed directly to agencies)	Allocated overhead		N/A
Active Directory Federation Services (ADFS) Trust configuration with External entities – one-time setup fee per application	\$1,560	0%	EBS / GSB
Security Service			
Per user charge based on payroll numbers for all users on the state network - per month	\$5.36	40%	EBS / GSB

Platform Services	FY19 Rate	Change	Billing System
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Distributed Database Management			
Distributed Database Hosting Service			
Oracle Instance – Base/Enhanced per month	\$1493.14/\$1791.77	10%	EBS / GSB
Oracle Physical Server – Base/Enhanced per month	\$2,923/\$3,508	0%	EBS / GSB
SQL Virtual Server – Base/Enhanced - per month			
Each vCPU - Base/Enhanced - per month	\$49.75/\$59.70	-10%	EBS / GSB
Each 512MB of memory - Base/Enhanced - per month	\$7.43/\$8.92	-10%	EBS / GSB
SQL Support - Base/Enhanced - Flat rate per server	\$408.32/\$489.98	0%	EBS / GSB
SQL Licensing - per vCPU per month	\$49.50	0%	EBS / GSB

Web Services			
Internet Information Server (IIS)			
Managed Application Services (AMAS) with IIS Support			
Virtual Server – Base/Enhanced - per month (Minimum 1vCPU, 2GB)			
Each vCPU - Base/Enhanced - per month	\$49.75/\$59.70	-10%	EBS / GSB
Each 512MB of memory - Base/Enhanced - per month	\$7.43/\$8.92	-10%	EBS / GSB
IIS Support - Base/Enhanced - Flat rate per server	\$432.30/\$518.76	0%	EBS / GSB

Websphere			
Managed Application Services (AMAS) with Websphere Support			
Virtual Server – Base/Enhanced - per month			
Each vCPU - Base/Enhanced - per month	\$49.75/\$59.70	-10%	EBS / GSB
Each 512MB of memory - Base/Enhanced - per month	\$7.43/\$8.92	-10%	EBS / GSB
Websphere License - per vCPU per month	\$66.25	0%	EBS / GSB
Websphere Support - Base/Enhanced - Flat rate per server	\$864.26/\$1037.11	0%	EBS / GSB

Team Foundation Service			
Per user per month	\$101.25	50%	EBS / GSB
<i>Note: MSDN Licensing NOT included. Each user subscription must be licensed for MSDN.</i>			

Web Site Hosting Service			
Web Site Hosting Service - <i>per site per month</i>	\$65	0%	EBS / GSB
Virtual Workspace			
Application Publishing Client access			
per user, per month	\$12.87		EBS / GSB
Data Transfer Services			
File Transfer Protocol (Distributed) Services-			
Base per user, per month	\$10.38	0%	EBS / GSB
Enhanced per user, per month	\$13.90	0%	EBS / GSB
Legacy FTP per user, per month	\$13.82	Sunset	EBS / GSB
Document Management Service			
Enterprise SharePoint Services			
Part 1: Charge per SharePoint site per month (rate calculated monthly)	Not to exceed \$19.20	0%	EBS / GSB
Part 2: Monthly charge per page hit. (rate calculated monthly)	Not to exceed \$0.046	0%	EBS / GSB
Part 3: Monthly primary and backup storage expense divided by subscribers	Actual expense	0%	EBS / GSB
Document Management Service By OnBase			
Per document (Production environment only)	\$0.0613	NEW	EBS/GSB
Digital Content Management System (Document Imaging)			
Data storage, MB/day	\$0.00006058	0%	IT Billing/GSB
Document storage/day	\$0.00000043	0%	IT Billing/GSB
User license fee	Paid by Subscriber	0%	IT Billing/GSB
Business Intelligence			
Tableau Business Intelligence Platform			
Platform Access	\$25.00	0%	EBS / GSB
Rate is per user, per site, per month, per environment (includes 50GB per site of storage in Tableau environment)			
Telepresence Options			
Video Conferencing options			
Cisco Telepresence (per device monthly cost)	\$125.00	0%	EBS / GSB
AT&T BlueJeans (per license monthly cost)	\$45.00	0%	Vendor
Application Services	FY19 Rate	Change	Billing System
Mainframe Online Database and Batch Services			
Mainframe Service			
Online System Rate - per second (CICS, DB2, IMS, TSO) Daily	0.03086	-5%	IT Billing/GSB
Batch Prime Rate (Including DB2 Quasi-Batch) - per second (7:00 AM to 5:00 PM Monday through Friday)Daily	0.02324	-5%	IT Billing/GSB
Batch Non-Prime Rate (Including DB2 Quasi-Batch) - per second (All other times)Daily	0.01389	-5%	IT Billing/GSB
Batch Weekend (Including DB2 Quasi-Batch) - per second (Midnight Friday to midnight Sunday and Holiday Rate)Daily	0.01101	-5%	IT Billing/GSB
Premium Rate "on demand" (Including DB2 Quasi-Batch) Daily <i>Note: The current CPU factor is 48.64 for all LPARs</i>	0.02708	-5%	IT Billing/GSB
Online Report Distribution (Control-D)			
Report Creation fee/1,000 lines of report content	\$0.071	-15%	IT Billing/GSB

Control-D Remote Print			
Per user, per month	\$3.00	New	EBS/GSB
Enterprise Distributed Batch Scheduling (EDBS)			
Per job fee per month <i>*Agency dedicated execution servers are billed separately (AMAS VM rates)</i>	\$5.50	0%	EBS / GSB
Secure Sockets Layer (SSL) Certificates			
SSL Certificate - annual cost	Pass through cost	N/A	EBS / GSB

Multimedia Services			
Digital Video Services (Limited to SASI, DOA and attached organizations)			
Base Charges \$86.00 per hour per technician	\$86 per hour	0%	EBS / GSB
Mediasite Service - closed to new subscriptions			
Mediasite service cost per month	\$715	0%	EBS / GSB
Mediasite storage cost per GB per month	\$4.55	0%	EBS / GSB
Mediasite backup storage cost per GB per month	\$0.20	0%	EBS / GSB

Communications Services	FY19 Rate	Change	Billing System
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E-Mail			
Anti-Spam/Anti-Virus (IronPort for non-enterprise E-mail subscribers)			
IronPort per SMTP email address cost billed annually	\$0.51/ per seat per month	0%	EBS / GSB
Exchange 2013 E-Mail			
Mailbox size			
100 MB	\$2.98	10%	EBS / GSB
100 MB Extended Deleted Items Retention	\$3.98	10%	EBS / GSB
500 MB	\$4.18	10%	EBS / GSB
500 MB Extended Deleted Items Retention	\$5.51	10%	EBS / GSB
2 GB	\$13.04	10%	EBS / GSB
2 GB Extended Deleted Items Retention	\$22.23	10%	EBS / GSB
5 GB	\$29.69	10%	EBS / GSB
5 GB Extended Deleted Items Retention	\$34.33	10%	EBS / GSB
10 GB	\$35.43	10%	EBS / GSB
10 GB Extended Deleted Items Retention	\$46.06	10%	EBS / GSB
25 GB	\$88.23	10%	EBS / GSB
25 GB Extended Deleted Items Retention	\$114.70	10%	EBS / GSB
<i>Note: DOT E-Mail is invoiced through IT Billing</i>			
E-Mail Encryption - per user per year <i>(billed annually FYQTR1)</i>	\$7.00	0%	EBS / GSB
List Manager Hosting			
Lyris per membership cost per month	\$0.0113	-15%	EBS / GSB

Office 365			
<i>All DET related support and infrastructure charges are identified under Unified Digital Communications Infrastructure</i>			
<i>Note: DOA\DET is not responsible for licensing</i>			

Unified Digital Communications Infrastructure			
Instant Messaging and Collaboration (non-VOIP) Per user per month	\$3.48	0%	EBS / GSB
Office 365 messaging infrastructure charge Per user per month	\$1.50	0%	EBS / GSB

Local Telephone Service			
Centrex line/month, AT&T	\$10.76	0%	Vendor
Centrex line/month, CenturyLink (Up to \$26 in various cities)	\$10.55	0%	Vendor
Voice mail/box/month, AT&T	\$5.48	0%	Vendor
Voice mail/box/month, CenturyLink	\$5.00	0%	Vendor
<i>Note: Other variable fees may be added for special applications. Setup fees are additional.</i>			

Long Distance Telephone Service		
Long Distance Telephone Service, CenturyLink	Dedicated ~\$.021 per minute; Switched ~\$.03 per minute	Vendor

Automatic Call Distribution (ACD)			
<i>Note: Agent Centrex and other telephone lines are additional.</i>			
Interaction license/month	\$90	0%	IT Billing/GSB
PRI channel, approx.	\$18	0%	IT Billing/GSB
ACD long distance charges per minute	\$0.03	0%	IT Billing/GSB

Mobile Device Management			
License cost plus Enterprise participation per device/mo	\$6.96	0%	EBS / GSB
<i>Note: Other variable fees may be added for special applications. Setup fees are additional.</i>			

Wireless Services and Devices	
<i>Note: Service is available from mandatory statewide contracts. Rates are subject to change. Charges are billed directly from the vendor.</i>	
Services	
Cellular Airtime	Telecommunications Administration Page
Cellular/Smartphone/Blackberry Equipment	
Smartphone/Blackberry Limited and Unlimited Data Airtime	
Data Only Airtime and Equipment (aircards for laptops, etc.)	
Publishing and Distribution	
Rate and Services	Publishing and Distribution Service and Rates

Support Services	FY19 Rate	Change	Billing System
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Support Services			
Professional Technical Services			
Applications - Consulting Services Hourly Rate	\$85	-1%	EBS / GSB
Infrastructure - Consulting Services Hourly Rate	\$85	-1%	EBS / GSB
Network - Consulting Services Hourly Rate	\$83	-3%	EBS / GSB
Security - Consulting Services Hourly Rate	\$83	-3%	EBS / GSB
DOA App Support - Consulting Services Hourly Rate	\$94	9%	EBS / GSB
Small Agency Services - Consulting Services Hourly Rate	\$85	-3%	EBS / GSB
Project Management - Consulting Services Hourly Rate	\$87	1%	EBS / GSB
User Compute Services			
DOA User Compute Services - per user per month	\$173.17	0%	EBS / GSB
SASI User Compute Services - per user per month	\$82.42	0%	EBS / GSB
Enterprise User Compute Services - per user per month	\$51.00	0%	EBS / GSB
<i>Includes desktop support service</i>			
DOA Mobile Device Support (Service limited to DOA/SASI only)			
<i>This rate is charged to DOA and SASI agencies and includes DOA support for mobile devices as well as charges for licensing and participation in the Enterprise MDM Solution.</i>			
Per device, per month	\$13.96	0%	EBS / GSB
IT Service Management (ITSM - Cherwell)			
<i>Note: Prices based on annual agency usage according to modules used.</i>			Manual
<i>- Agency Bill = (DET Cherwell Expenses x Agency Usage (percent)) +/- Adjustments</i>			
<i>- Agency Usage (percent) is based on a count of how many users are logged into Cherwell each hour for each agency.</i>			
Wisconsin Service Desk			
Per incident, per month based on number of incidents	\$8.00	22%	EBS / GSB