



Division of Enterprise Technology

Wisconsin Enterprise Services Platform Rate Sheet

DETBUSINESSSERVICES@WISCONSIN.GOV

FY 21 rates, effective July, 2020						Last updated: 7/10/2020			
Server & Platform Management		CPU Base	CPU Enhanced	RAM / SGA Base	RAM / SGA Enhanced	Support Options			
	Services	Support	Support	Per GB	Per GB	Base	Enhanced	Licensing	Frequency
AMAS	Virtual Server	\$44.78	\$53.73	\$13.37	\$16.06	8a - 5p / M- F	24h / 365days		Monthly
	Virtual Appliance	\$25.35	\$30.42	\$7.58	\$9.09				Monthly
	Virtual Remote (Applies to 'Remote' storage rates)	\$53.73	\$64.48	\$16.06	\$19.27				Monthly
DB	SQL Virtual Server	\$44.78	\$53.73	\$13.37	\$16.06	\$408.32	\$489.98	\$49.50	Monthly
	Oracle Instance (PDB) (no new subscriptions)					\$1,493.14	\$1,791.77		Monthly
	Oracle Utilization/Container (CDB)			\$114.00	\$136.80				Monthly
Application	Internet Information Server (IIS)	\$44.78	\$53.73	\$13.37	\$16.06	\$432.30	\$518.76		Monthly
	WebSphere Virtual Server	\$44.78	\$53.73	\$13.37	\$16.06	\$864.26	\$1,037.11	\$66.25	Monthly
All physical server requests must go through a Technical Architecture Review: Virtual Server First Policy									
Physical Devices		Standard Enclosure	One-time Setup Costs	Shared Enclosure Per Rack Unit	Reserved Enclosure Per Rack Unit	One-time Setup Costs	Un-racked per sq. ft.	Frequency	
AMPS	Services								
	Agency Managed Physical Systems (Enclosures)	\$1,500.00	\$900.00	\$40.00	\$40.00	\$26.00	\$132.00	Monthly	
Storage Management		Unit	Data Rate	Document	Rate	Frequency			
Mainframe	Services								
	Mainframe - Primary	MB			\$0.00040793	Monthly			
	Mainframe Recalls	MB			\$0.00161096	Monthly			
	Document Imaging (Digital)	MB per day	\$0.00006058	\$0.00000430		Monthly			
	Archived Storage	MB			\$0.00010049	Monthly			
Distributed	Tape Storage	MB			\$0.00001119	Monthly			
	Primary	GB			\$0.39	Monthly			
	Remote Location, Primary	GB			\$0.11	Monthly			
	File Hosting Service	GB			\$0.11	Monthly			
Backup	GB			\$0.29	Monthly				
Web, Data, & Virtual Services		Unit	Rate	Frequency					
iNet	Services								
	Web Site Services								
	Web Site Hosting Services	Per site	\$65.00	Monthly					
	Web Security (Content Filtering)	Per user	\$1.68	Monthly					
FTP	File Transfer Protocol (FTP)								
	Base User	Per user	\$10.38	Monthly					
	Enhanced User	Per user	\$13.90	Monthly					
	Legacy FTP User	Per user	\$13.82	Monthly					All Legacy FTP User service offerings are closed to new subscriptions
iApps	Application Publishing								
	Client access	Per user	\$12.87	Monthly					
TFS	Team Foundation Services (TFS)								
	User access	Per user	\$101.25	Monthly					MSDN Licensing not included. Each user subscription must be licensed for MSDN.
BI	Tableau Business Intelligence Platform								
	Platform Access	Per site	\$1,900.00	Monthly					
Video	Video Conference Services								
	Cisco Telepresence	Per device	\$125.00	Monthly					
SSL	Secure Sockets Layer (SSL) Certificates								
	SSL Certificate	Per certificate	Pass-through costs	Yearly					
Video	Digital Video Services								
	Base Charges	Per hour	Hourly consultant rates	Monthly					Limited to SASI, DOA and attached organizations
Document Management		Per Site / License	Document Count	File Hosting Storage Per GB	Document Storage per day	Data Storage Per MB, per day	License	Frequency	
Documents	Services								
	Document Management								
	Enterprise Sharepoint		\$0.0167					Monthly	
	Document Management by OnBase		\$0.0480	\$0.11				Monthly	
	Digital Content Management				\$0.00000043	\$0.00006058		Monthly	
Directory and Security Services		Unit	Rate	Frequency					
Directory	Services								
	Directory Services								
	Internal Directory	Per user	\$2.53	Monthly					
	Active Directory Federation Services (ADFS)	Setup fee	\$1,560.00	One-time					
	External Directory	Allocated Overhead		Not billed directly					
Security	Security Services								
	Active Employee	Percentage based		Monthly					Monthly charges based on payroll numbers for all users on the state network

Network Management		Unit	Rate	Frequency			
BadgerNet Services	Services						
	High-Speed Fiber	High-Speed Fiber (Previously GMM)					
			10 Mbps	\$1,200.00	Monthly		
			100 Mbps	\$2,250.00	Monthly		
			1000 Mbps	\$3,300.00	Monthly		
			10 GB Point-to-Point	Request Quote	Monthly		
			Non-state agency services	Point-to-point circuit	\$750.00	Monthly	
		High-speed fiber as a component of SNS	Per square foot	\$0.0236	Monthly		
	Multi-Tenant	Multi-Tenant Bandwidth					
			1.5 Mbps	\$169.00	Monthly		
			3 Mbps	\$263.00	Monthly		
			6 Mbps	\$375.00	Monthly		
			10 Mbps	\$442.00	Monthly		
			20 Mbps	\$635.00	Monthly		
			50 Mbps	\$745.00	Monthly		
		75 Mbps	\$770.00	Monthly			
		100 Mbps	\$794.00	Monthly			
		200 Mbps	\$819.00	Monthly			
	500 Mbps	\$843.00	Monthly				
	501 - 1000 Mbps	\$892.00	Monthly				
	BadgerNet Managed Network Services						
	BadgerNet Rate Sheet						
Managed Service Provider (MSP)	Managed Service Provider (MSP)						
		Multi-Tenant Shared	\$55.00	Monthly			
		Internet provider (ISP)	\$113.60	Monthly			
		6 Mbps	\$166.68	Monthly			
		10 Mbps	\$168.84	Monthly			
		20 Mbps	\$174.24	Monthly			
		50 Mbps	\$190.44	Monthly			
		100 Mbps	\$217.44	Monthly			
		1,000 Mbps	\$703.44	Monthly			
		10,000 Mbps	\$5,563.44	Monthly			
TEACH	Technology for Educational Achievement (TEACH)						
		6 Mbps	\$77.08	Monthly			
		10 Mbps	\$79.24	Monthly			
		20 Mbps	\$84.64	Monthly			
		50 Mbps	\$100.84	Monthly			
		100 Mbps	\$127.84	Monthly			
		1,000 Mbps	\$613.84	Monthly			
	10,000 Mbps	\$5,473.84	Monthly				
MRS	Managed Router Services						
		Small	\$146.61	Monthly			
		Medium/Large	\$154.44 / \$ 235.40	Monthly	Sizing based upon technical team(s) assessment(s)		
		Multi-Tenant Shared	\$75.00	Monthly			
UPS	Uninterruptible Power Supply (UPS)						
		Small/Medium	\$45.00	Monthly	Up to 1500 volt-amp capacity		
		Large	\$55.00	Monthly	1501 to 3000 volt-amp capacity		
LAN	Agency Local Area Network						
		Per active port	\$7.80	Monthly			
DC LAN	Data Center Local Area Network						
		Per active port	\$8.74	Monthly			
Wifi	Wireless Services (Wifi)						
		Wireless Access Point	\$35.00	Monthly			
		Wireless Bridge	\$46.50	Monthly			
VPN	Virtual Private Network (VPN)						
		Each appliance	\$24.00	Monthly	All VPN appliance service offerings are closed to new subscriptions		
		Remote client software connection	VPN client cost	\$12.96	Yearly		
SNS	Secured Network Services (SNS)						
		Square foot by Agency	\$0.0694 per sq. ft.	Monthly			
Communications Services							
Services		Unit	Mailbox Size	Standard Mailbox	Extended deleted Items Retention	Per User / Per Email Address	Frequency
Email	Exchange 2013 Email						
		Per Mailbox	100 MB	\$2.98	\$3.98		Monthly
		Per Mailbox	500 MB	\$4.18	\$5.51		Monthly
		Per Mailbox	2 GB	\$13.04	\$22.23		Monthly
		Per Mailbox	5 GB	\$29.69	\$34.33		Monthly
		Per Mailbox	10 GB	\$35.43	\$46.06		Monthly
		Per Mailbox	25 GB	\$88.23	\$114.70		Monthly
	Email encryption					\$7.00	Yearly
Spam	Anti-Spam / Anti-Virus (IronPort for non-enterprise Email subscribers)						
		IronPort				\$0.51	Monthly
Lyris	Lyris Manager Hosting						
		Lyris membership				\$0.0113	Monthly
O365	Office 365						
		Infrastructure support	Per user			\$1.50	Monthly
	Charges based on active/disabled mailbox count for all users on the state network						
UDCI	Unified Digital Communications Infrastructure (UDCI)						
		Instant Messaging & Collaboration (non-VoIP)				\$3.48	Monthly

Mainframe Services		Per second (x14 CPU normalization factor= 48.64)	On-demand	Per 1,000 lines of content	Per user	Per job	Frequency		
Mainframe	Services								
	Mainframe Service								
	Online System Rate (CICS, DB2, IMS, TSO daily)	\$0.03086					Monthly		
	Batch Prime Rate (7a to 5p, M - F, daily) (Batch jobs and DDF quasi-batch workloads)	\$0.02324					Monthly		
	Batch non-prime Rate (All other times) (Batch jobs and DDF quasi-batch workloads)	\$0.01389					Monthly		
	Batch Weekend (12a F to 12pSu; Holiday, daily) (Batch jobs and DDF quasi-batch workloads)	\$0.01101					Monthly		
	Batch Priority Rate	\$0.02708					Monthly		
	Batch job execution classes are documented in IT-306-2 of the Customer Manual: https://detcc.wi.gov/servicecatalog/Shared%20Documents/IT-306-2.pdf								
Ctrl-E	Online Report Distribution (Control-D)								
	Report Creation			\$0.071			Monthly		
Ctrl-D	Control-D Remote Print				\$3.00		Monthly		
O365	Enterprise Distributed Batch Scheduling (EDBS)					\$5.00	Monthly		
Telephone & VoIP Services									
Services		Per Line	Per VM Mailbox	Dedicated Per minute	Switched Per minute	License	PRI channel	ACD Long Distance	Frequency
ACD	Automatic Call distribution (ACD)								
	Interaction					\$90.00			Monthly
	Per active calls Long Distance per minute charges						\$18.00	\$0.03	Monthly
MDM	Mobile Device Management (MDM)								
	License plus Enterprise participation per device					\$6.96			
IT Support Services									
Services		Hourly Rate	Per User	Per Device	Per Incident				
Consulting	Professional Consulting Services								
	Security Services	\$83.00							
	Distributed Network Services	\$83.00							
	Distributed Infrastructure Services	\$85.00							
	Mainframe Infrastructure Services	\$85.00							
	Small Agency Services	\$85.00							
	Application Hosting Services	\$85.00							
	General Services Project Mgmt	\$87.00							
	DOA Application Support	\$94.00							
UCS	User Compute Services								
	DOA User Compute		\$173.17						
	SASI User Compute		\$82.42						
ESD	Enterprise User Compute		\$51.00						
	Enterprise Service Desk								
ITSM	Per incident, per month				\$8.00				
	IT Service Management (ITSM - Cherwell)								
	Note: Charges based upon annual agency usage according to the modules used Agency Bill = (DET Cherwell Expenses x Agency Usage (percent)) +/- Adjustments Agency Usage (percent) is based on a count of how many users are logged into Cherwell each hour for each agency.								
Vendor Rates & Contracted Services									
Services		Hourly Rate	Per User	Per Device	Per Incident				
Local	Local Telephone Service								
	AT&T Centrex Line	\$10.76							
	CenturyLink Centrex Line	\$10.55							
	AT&T Voice Mailbox		\$5.48						
	CenturyLink Voice Mailbox		\$5.00						
LD	Long Distance Telephone Service								
	Long Distance through CenturyLink				\$0.21	\$0.03			
Video	Video Conference Services								
	AT&T BlueJeans	Per license	\$45.00	Billed by the Vendor					
Phone	Cellular Services and Devices								
Note: Services are available from mandatory statewide contracts. Rates are subject to change. Charges are billed directly from the vendor.									
Telecommunications Rates: Telecommunications Administration Page									
DET Rate Sheet file: https://det.wi.gov/Documents/DET_Rates.pdf									