

# What's New – Highlights of Key Items

No Key Highlights



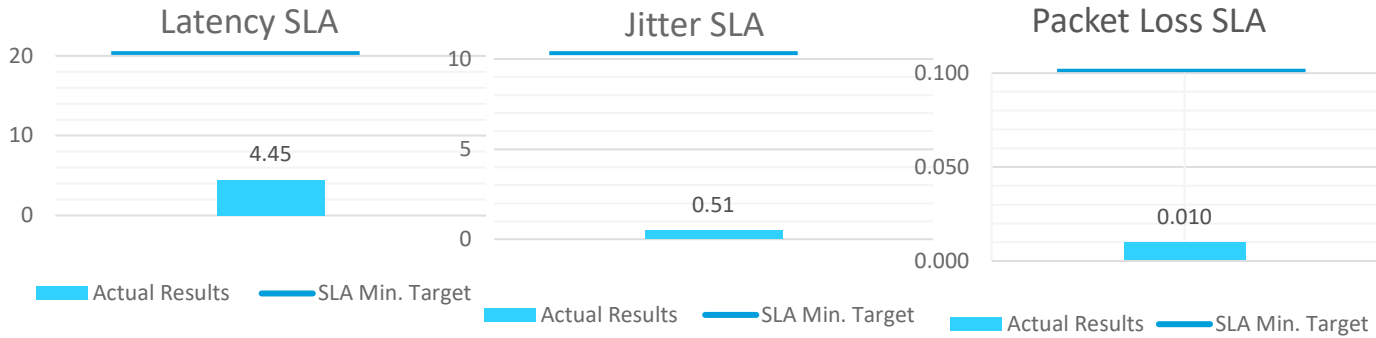
## Fiber Cuts

December – (1) Fiber Cut

# State of Wisconsin Executive Summary – December 2019

## 1,204 BadgerNet Circuits

### SLA Network CORE Performance



### Service Assurance - SLA Incidents

<b>Total # Tickets</b>	<b>967</b>
Measured	25
Non-Measure	942

### Service Delivery Activity

<b>Work In Progress</b>	
Projects ( New Activations)	14
Changes	16

### Service Availability

	CAT A	CAT B	CAT D
Availability ( Minutes)	40,488,480	11,561,760	1,919,520
% Availability	99.999%	99.994%	100.00%
Lost Time ( Minutes)	592	723	-
% Lost Time	0.001%	0.006%	0%

### Decommission Activity

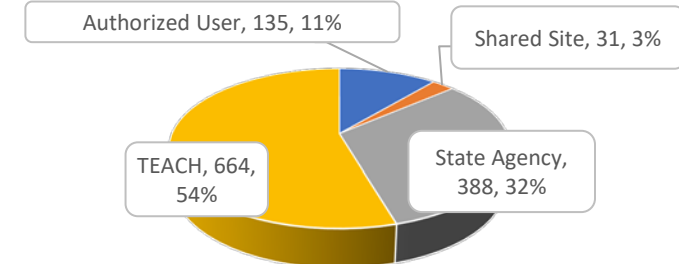
<b>Decommission/Disconnect</b>	<b>1</b>
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### Capacity – WAN Utilization Thresholds

	Hot (Over)	Cold (Under)
Authorized User	1	0
State Agency	0	0
TEACH	2	3

### BadgerNet by Customer Type

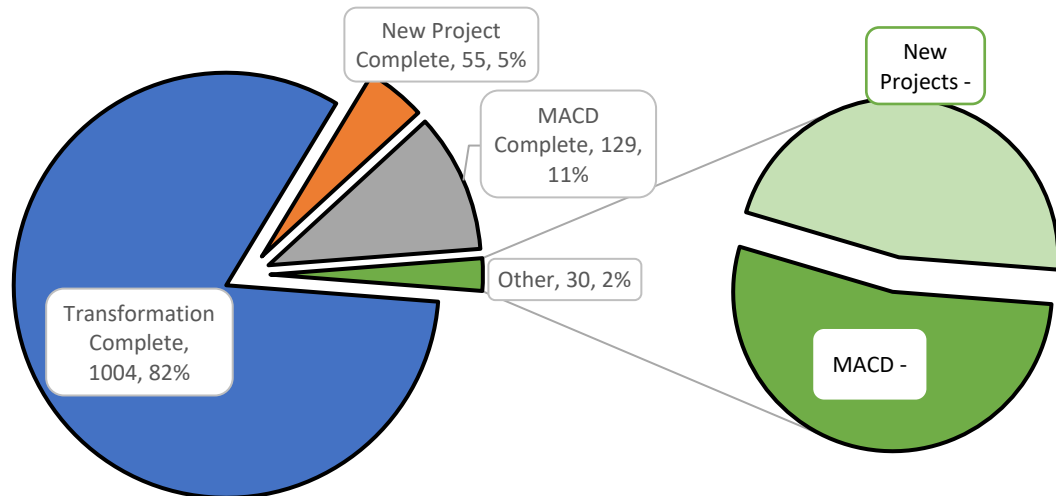
\* Includes WIP



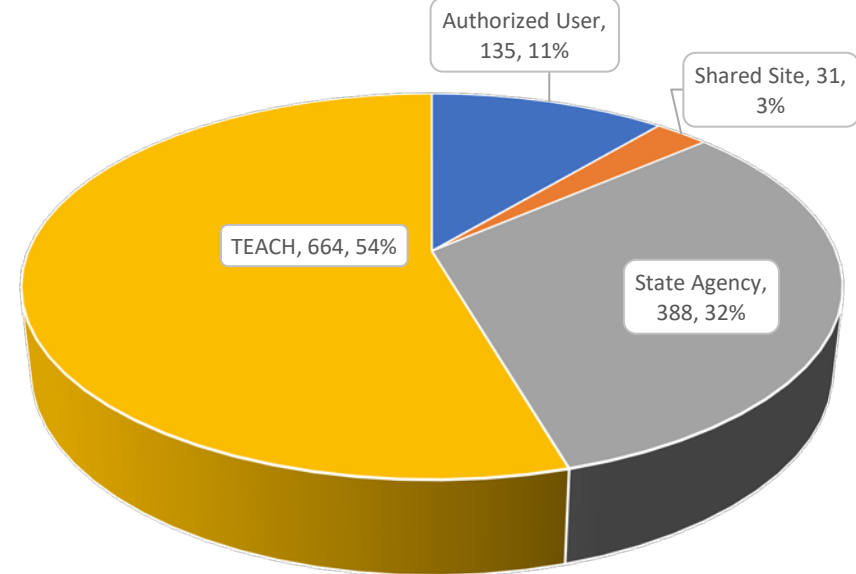
# BadgerNet by: Site Type & Activity Type – December 2019

Site Type	Transformation Complete	New Project Complete	MACD Complete	MACD - WIP	Sub-Total (On BadgerNet)	New Projects - WIP	Combined Total (On-BadgerNet & New Projects-WIP)
Authorized User	97	12	18	4	131	4	135
Shared Site	26	0	5	0	31	0	31
State Agency	327	19	35	5	386	2	388
TEACH	554	24	71	7	656	8	664
<b>Total</b>	<b>1004</b>	<b>55</b>	<b>129</b>	<b>16</b>	<b>1204</b>	<b>14</b>	<b>1218</b>

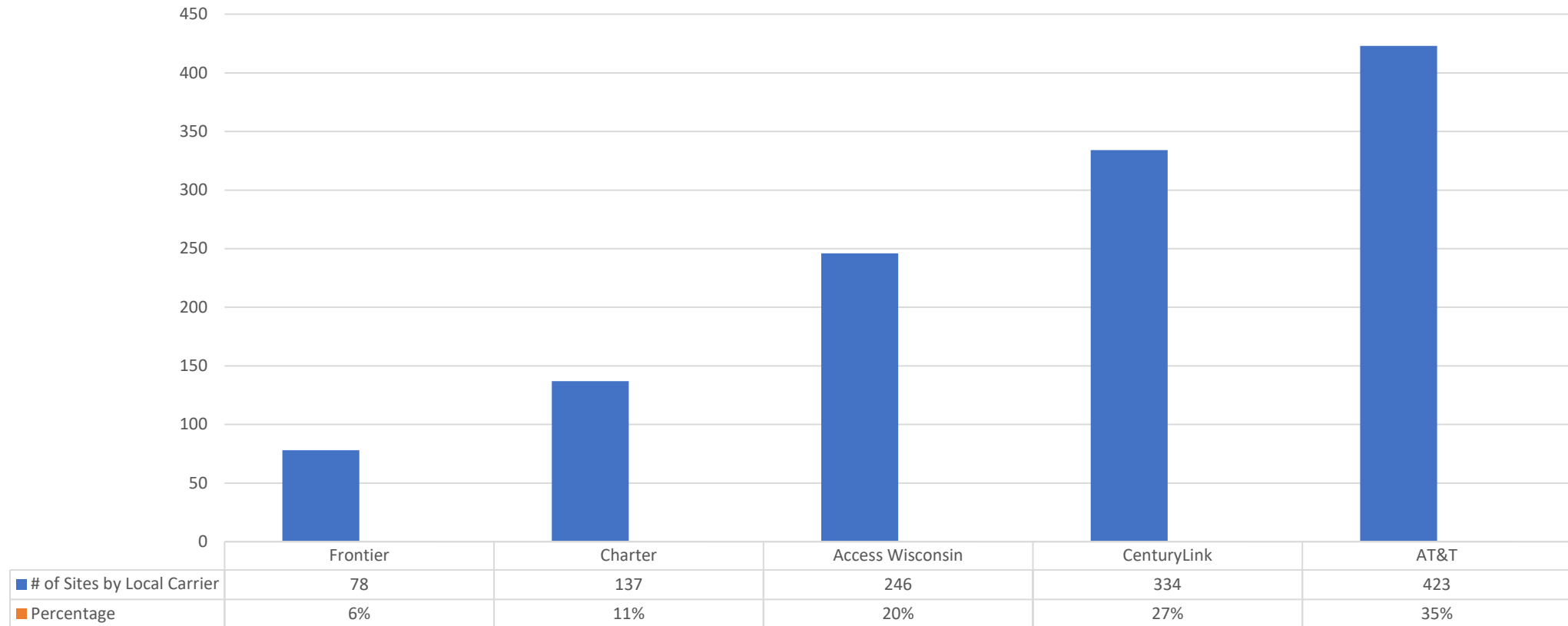
BadgerNet by Activity Type



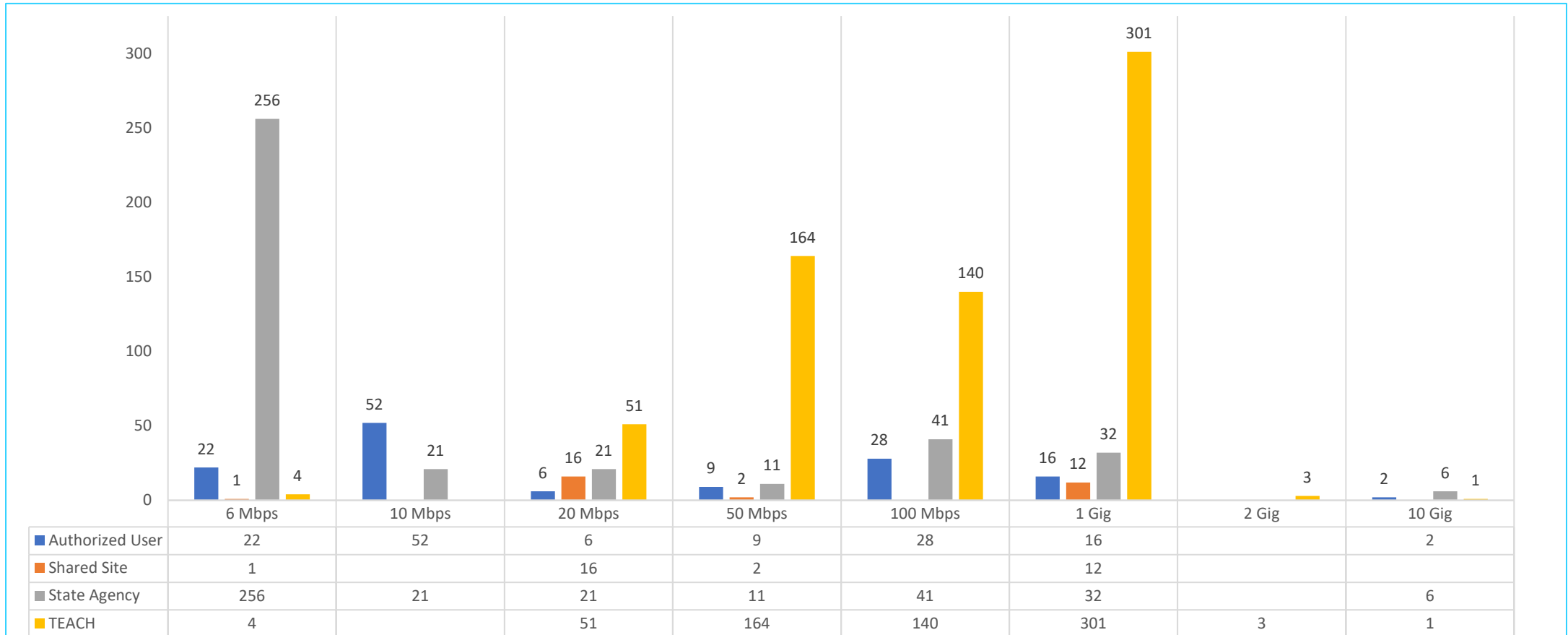
BadgerNet by Agency Type \*\* Includes (New Project) WIP



# BadgerNet by Local Carrier – December 2019 \*\* Includes WIP



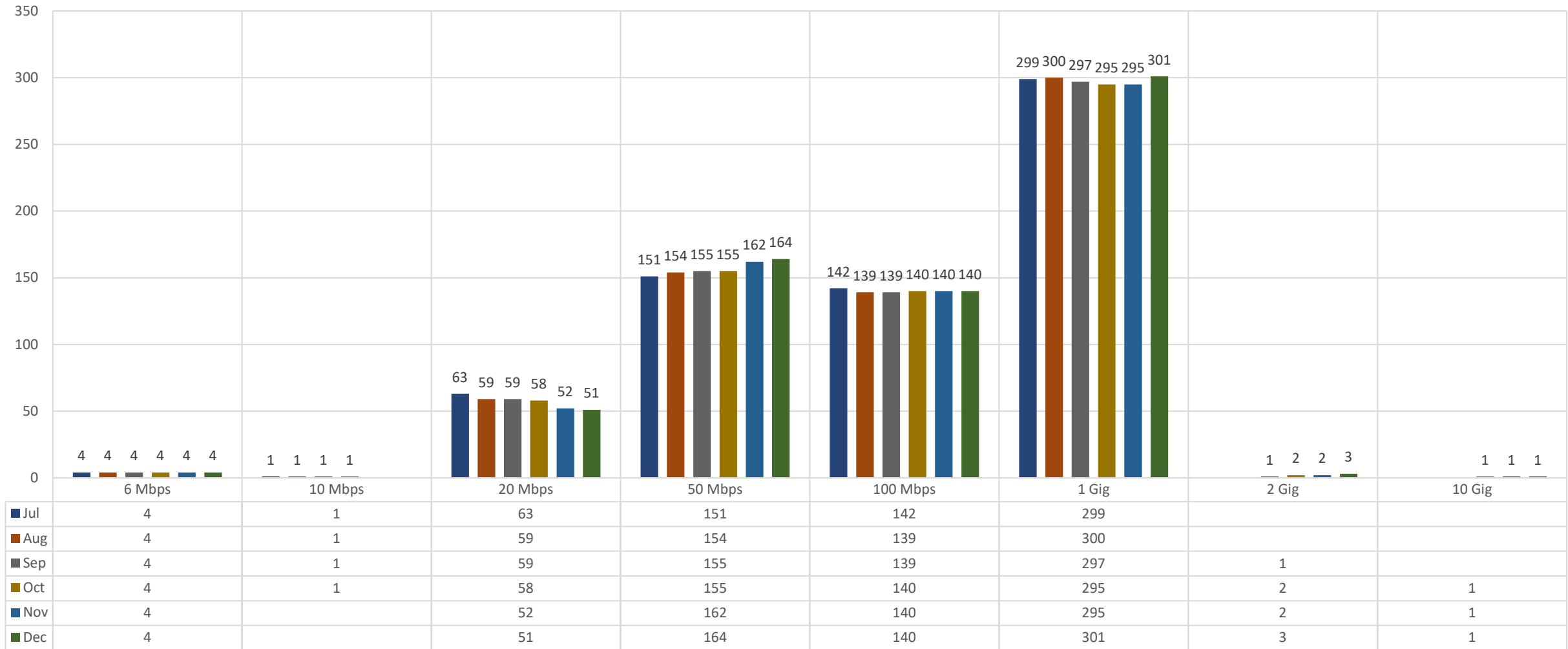
# BadgerNet by: Bandwidth & Site Type : December 2019



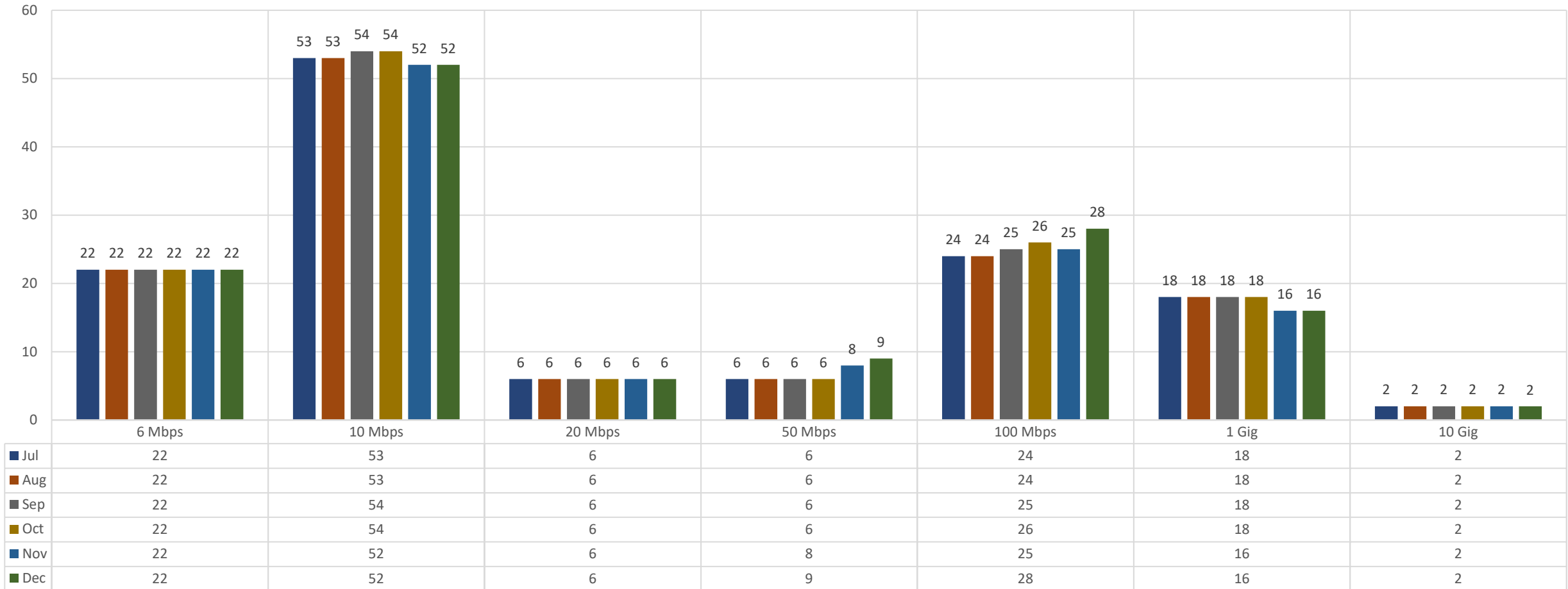
## Disconnect

Site ID	Site Name
STOJCMYWI03	Sparta High School

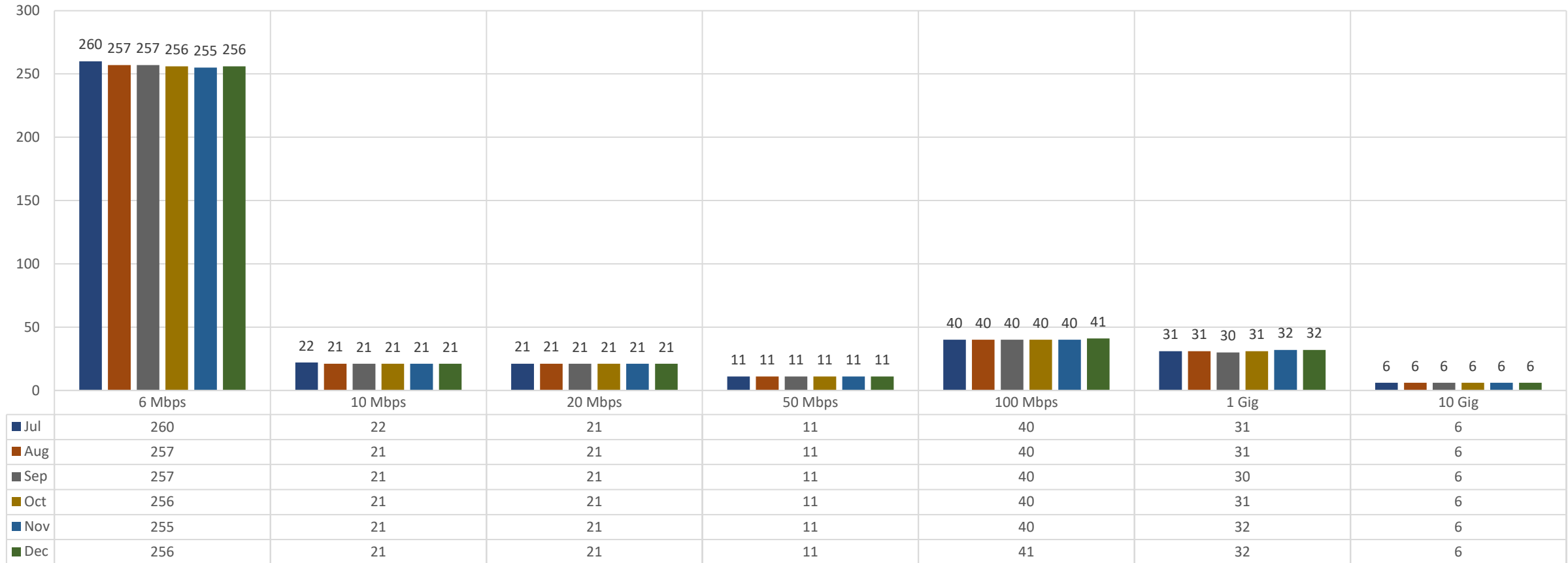
# BadgerNet TEACH Bandwidth: July – December 2019



# BadgerNet Authorized User Bandwidth: July – December 2019



# BadgerNet State Agency Bandwidth: July – December 2019





# BadgerNet Shared Sites Bandwidth: July – December 2019

