Commercial Invoice Overview

Invoice Organization

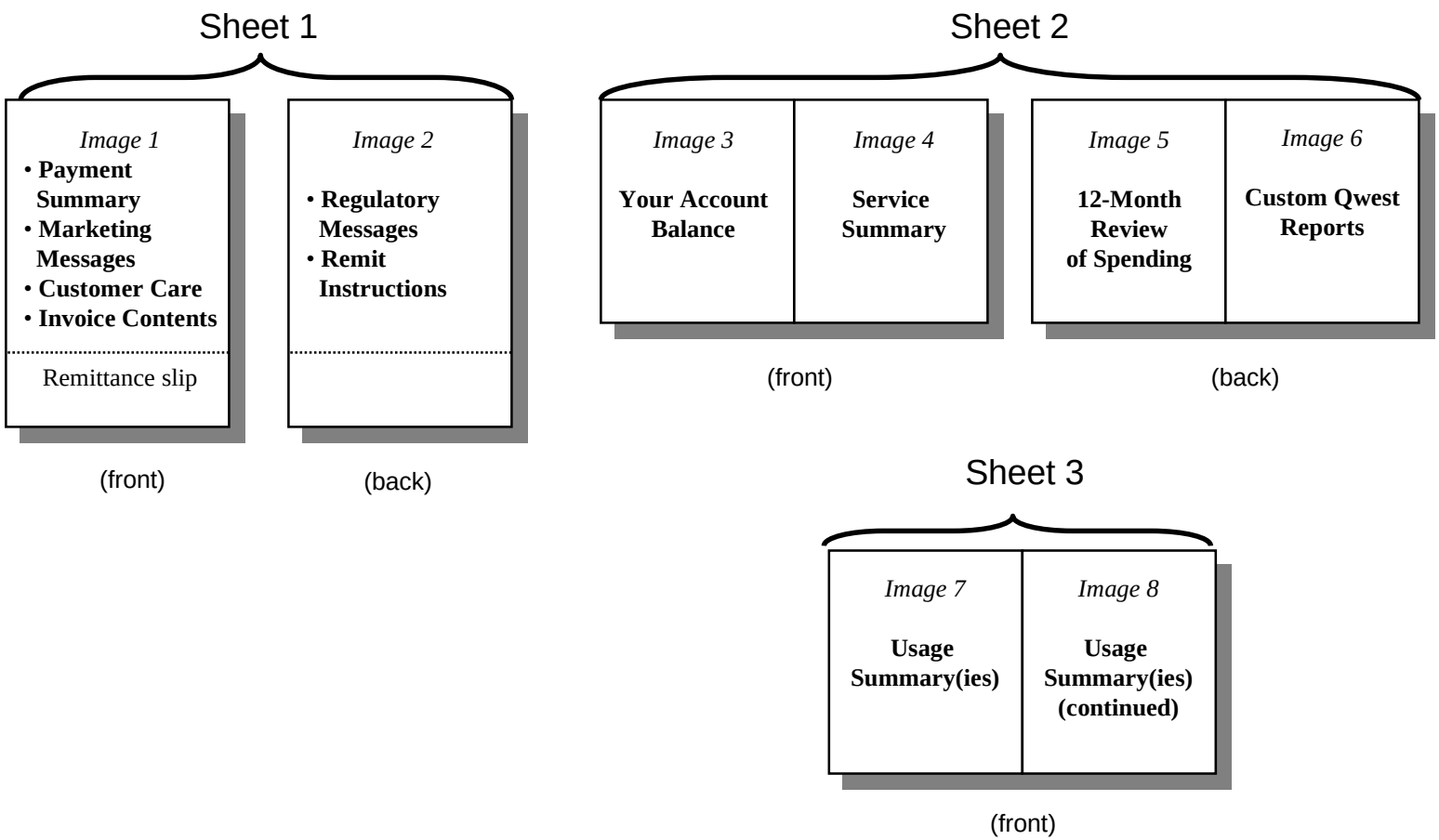
The following items are identified below:

- Each invoice section and the associated summaries / reports
- The order in which each summary / report appears in the invoice
- Whether the summary / report is optional or mandatory

Invoice Section	Invoice Summary/Report	Optional	Mandatory
Invoice Summaries	Remittance		X
	Your Account Balance		X
	Invoice Group – Summary of Charges		X
	Service Summary		X
	12-Month Review of Spending		X
	Custom Reports	X	
	Usage Summaries		X
Analysis Reports	Project Code Summary	X	
	Total Usage	X	
	High Call Volume	X	
	Long Duration Calls	X	
	Toll-Free Unanswered Call Report	X	
	Top City Report	X	
	Calls by Area Code Report	X	
	Calls by LATA Report	X	
Service Detail	Outbound Switched, Inbound Switched, Outbound Dedicated, Inbound Dedicated, Calling Card, Equipment and Miscellaneous Charges, Dedicated Services	X	
NA	Access Line Charge Report	X	

Invoice Organization, Continued

All invoice sections except the remittance page are presented by default in side-by-side landscape format. Each invoice image is reduced and rotated with two images placed side-by-side on the front and back of the sheet. See the diagrams below for examples of the invoice layout. These particular examples represent invoice summaries for a single account customer.



Invoice Organization, Continued

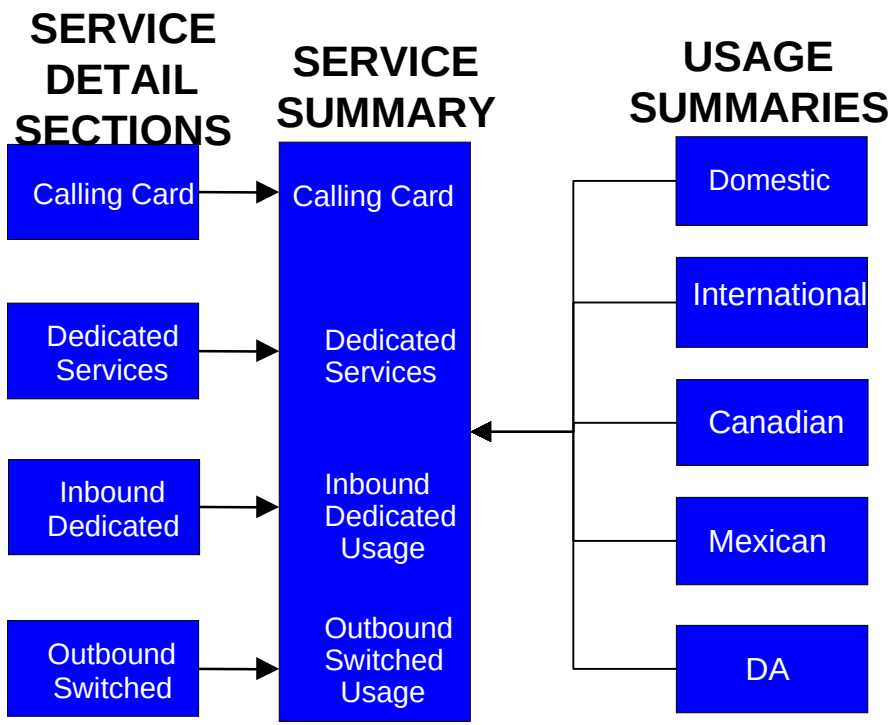
The invoice organizes the customer’s charges by service type. Service types include:

- Dedicates Services
- Outbound Dedicated
- Inbound Dedicated
- Equipment and Miscellaneous Charges
- Outbound Switched
- Inbound Switched
- Calling Card
- Ring - To

Invoice Organization, Continued

The Service Summary and Service Detail invoice sections are organized by service type. Calls / Minutes / Charges in each service detail section roll-up to one line summary in Service Summary section. The Usage Summary reports group Calls / Minutes / Charges by product component (I.e., domestic, international, Canadian, Mexican, Directory Assistance).

See the diagram below for a graphical display of the relationship among the three invoice sections.

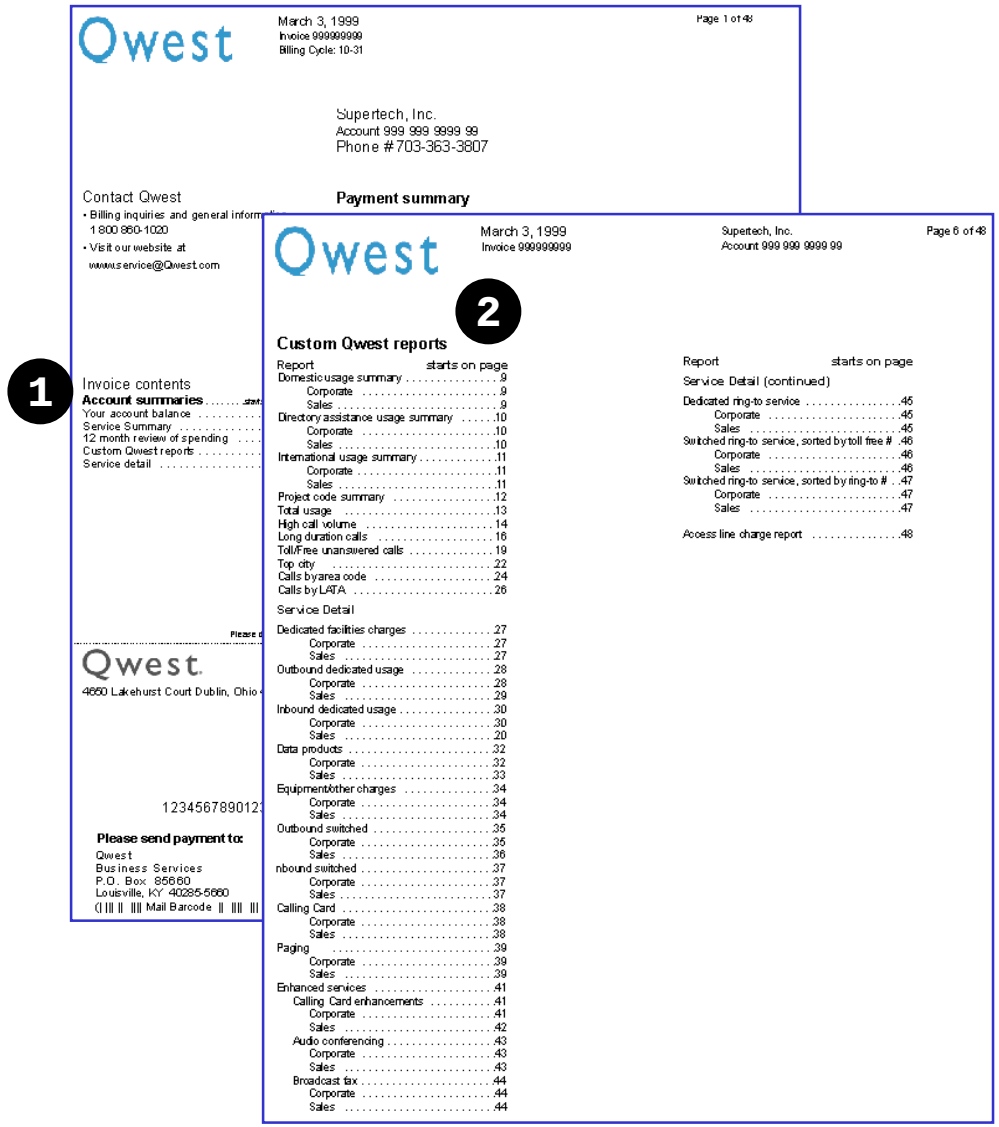


Invoice Organization, Continued

The invoice contains two tables of contents:

1. The **Invoice contents** section on the remittance page identifies the ‘starts on’ page for each summary section and Service Detail.

2. The **Custom reports** section is the second-level table of contents that identifies each:
   - Usage summary report
   - Analysis report
   - Service Detail section



Qwest

March 3, 1999
Invoice 999999999
Billing Cycle: 10-31

Page 1 of 48

Supertech, Inc.
Account 999 999 9999 99
Phone # 703-363-3807

Contact Qwest
- Billing inquiries and general inform
  1 800 860-1020
- Visit our website at
  www.service@Qwest.com

Payment summary

1

Invoice contents

Account summaries ..... start
Your account balance .....
Service Summary .....
12 month review of spending .....
Custom Qwest reports .....
Service detail .....

Please

Qwest

4650 Lakehurst Court Dublin, Ohio

123456789012

Please send payment to:
Qwest
Business Services
P.O. Box 85660
Louisville, KY 40285-5660
Mail Barcode

Qwest

March 3, 1999
Invoice 999999999

Supertech, Inc.
Account 999 999 9999 99

Page 6 of 48

2

Custom Qwest reports

Report	starts on page
Domestic usage summary	9
Corporate	9
Sales	9
Directory assistance usage summary	10
Corporate	10
Sales	10
International usage summary	11
Corporate	11
Sales	11
Project code summary	12
Total usage	13
High call volume	14
Long duration calls	16
Toll/Free unanswered calls	19
Top city	22
Calls by area code	24
Calls by LATA	26
Service Detail	
Dedicated facilities charges	27
Corporate	27
Sales	27
Outbound dedicated usage	28
Corporate	28
Sales	29
Inbound dedicated usage	30
Corporate	30
Sales	20
Data products	32
Corporate	32
Sales	33
Equipment/other charges	34
Corporate	34
Sales	34
Outbound switched	35
Corporate	35
Sales	36
nbound switched	37
Corporate	37
Sales	37
Calling Card	38
Corporate	38
Sales	38
Paging	39
Corporate	39
Sales	39
Enhanced services	41
Calling Card enhancements	41
Corporate	41
Sales	42
Audio conferencing	43
Corporate	43
Sales	43
Broadcast fax	44
Corporate	44
Sales	44

Report	starts on page
Service Detail (continued)	
Dedicated ring-to service	45
Corporate	45
Sales	45
Switched ring-to service, sorted by toll free #	46
Corporate	46
Sales	46
Switched ring-to service, sorted by ring-to #	47
Corporate	47
Sales	47
Access line charge report	48

Remittance Page

3 The invoice features **variable logos** that reflect the various brand names of Qwest. **Partner logos** will appear above the customer address if the account is a partner account.

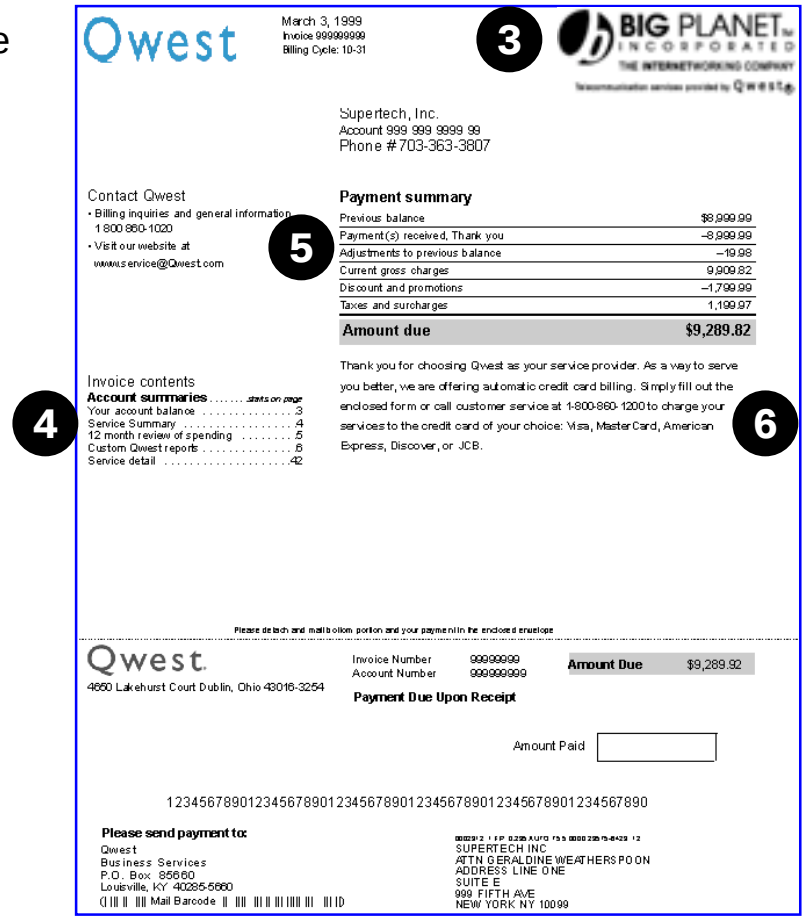
4 The **Invoice contents** is the first of two tables of contents in the invoice. This section lists invoice account summaries and on which page the account summaries start.

5 The **Payment summary** section contains Current net charges, Previous balance, Payments received, and Adjustments. Total current net charges are divided into three amounts:

- Current gross charges
- Discounts, promotions, and fees
- Taxes and surcharges

Note: Payments and other credits to a customer account appear as negative values.

6 Marketing messages targeted to Qwest's customers appear in this invoice section. This example invites customers to take advantage of Qwest's credit card billing option.



Qwest

March 3, 1999
Invoice 999999999
Billing Cycle: 10-31

3

BIG PLANET, INCORPORATED
THE INTERNETWORKING COMPANY
Telecommunication services provided by Qwest

Supertech, Inc.
Account 999 999 9999 99
Phone # 703-363-3807

Contact Qwest
- Billing inquiries and general information 1 800 860-1020
- Visit our website at www.service@Qwest.com

5

Payment summary

Previous balance	$8,999.99
Payment(s) received, Thank you	–8,999.99
Adjustments to previous balance	–19.98
Current gross charges	9,909.82
Discount and promotions	–1,799.99
Taxes and surcharges	1,199.97
Amount due	**$9,289.82**

Thank you for choosing Qwest as your service provider. As a way to serve you better, we are offering automatic credit card billing. Simply fill out the enclosed form or call customer service at 1-800-860-1200 to charge your services to the credit card of your choice: Visa, MasterCard, American Express, Discover, or JCB.

6

4

Invoice contents

Account summaries ..... *starts on page*	
Your account balance	3
Service Summary	4
12 month review of spending	5
Custom Qwest reports	6
Service detail	42

Please detach and mail bottom portion and your payment in the enclosed envelope

Qwest
4660 Lakehurst Court Dublin, Ohio 43016-3254

Invoice Number 99999999
Account Number 999999999

Amount Due $9,289.92

Payment Due Upon Receipt

Amount Paid

1234567890123456789012345678901234567890123456789012345678901234567890

Please send payment to:
Qwest
Business Services
P.O. Box 85660
Louisville, KY 40285-5660
Mail Barcode

SUPERTECH INC
ATTN GERALDINE WEATHERSPOON
ADDRESS LINE ONE
SUITE E
999 FIFTH AVE
NEW YORK NY 10099

Remittance Instructions

7 Regulatory messages and **Payment instructions** appear on page 2 of the invoice.

Qwest

April 3, 1999
Invoice 999999999

Commercial Master Account Customer
Account 999 999 9999 99

7

We need to tell you

Permissive dialing over for Ohio 614/740 area code split

When area code 614 split to 740 on November 8, 1997, customers were given a permissive dialing period to dial either area code to reach their desired parties. On Saturday, June 6, 1998, however, the permissive dialing period for the 614/740 area code split ended. Where applicable, the former area code of 614 is no longer valid and 740 is mandatory. Businesses affected by the new area code should check with their PBX supplier to make sure their equipment can handle the new codes. If your area code is not changing, you may need to reprogram speed dialing features to keep in touch with business associates.

Ohio relay service (1-800-750-0750)

The Ohio Relay Service enables persons with communications disabilities to use the Internet-telephone, often referred to as a "TTY" or "TDD," to place calls to and receive calls from hearing people anywhere. Call 1 800 750-0750 to use the Ohio Relay Service. When using a TTY/TDD, the typed messages are transmitted to a Communication Assistant, who voices them to hearing persons. Hearing persons' messages are voiced to the Communication Assistant who relays them to the TTY/TDD printout or display. Calls can be placed 24 hours a day, seven days a week, with no restrictions on the length or number of calls placed. All calls are confidential. If you are a registered TTY/TDD user, long distance calls with in Ohio are charged at discounted rates to adjust for the additional time needed to make a relay call. If emergency help is required, call 911 or your local emergency number. For questions, comments, problems, or complaints about the Ohio Relay Service, call the Relay Service toll free administrative number at 1 800 325-2223. The Ohio Relay Service is operated statewide by Sprint Communications Company, L.P.

Payment instructions

Please direct all inquiries to:
Qwest
Customer Service
4650 Lakehurst Court
Dublin, OH 43016
1-800-860-1020

Your Qwest monthly invoice is payable in full upon receipt. Please mail the remittance stub with your check or money order, made payable to "Qwest," in the enclosed envelope or to the payment address noted on the front, left side of the remittance slip. Please write your account number on your check. DO NOT SEND CASH

If you have questions regarding your bill or if you need more information about a transaction on your bill, please promptly contact Qwest at the toll free number above. Disputes should be communicated to Qwest pursuant to the payment terms and conditions in your agreement with Qwest. When you contact Qwest, PLEASE PROVIDE THE FOLLOWING INFORMATION:

Your name and account number
Dollar amount of the dispute and billing date
Explanation of the dispute
All correspondence other than payments should be sent to Qwest at the above address. Payments should be sent to Qwest Communications at the remittance address located on the front.

Your Account Balance

Your Account Balance reconciles invoice charges at the customer account and product account levels..

8

Master account invoices include all amounts for the primary and each secondary account in the **All Accounts balance** section. Additionally, master account invoices include detail amounts for each customer account.

9

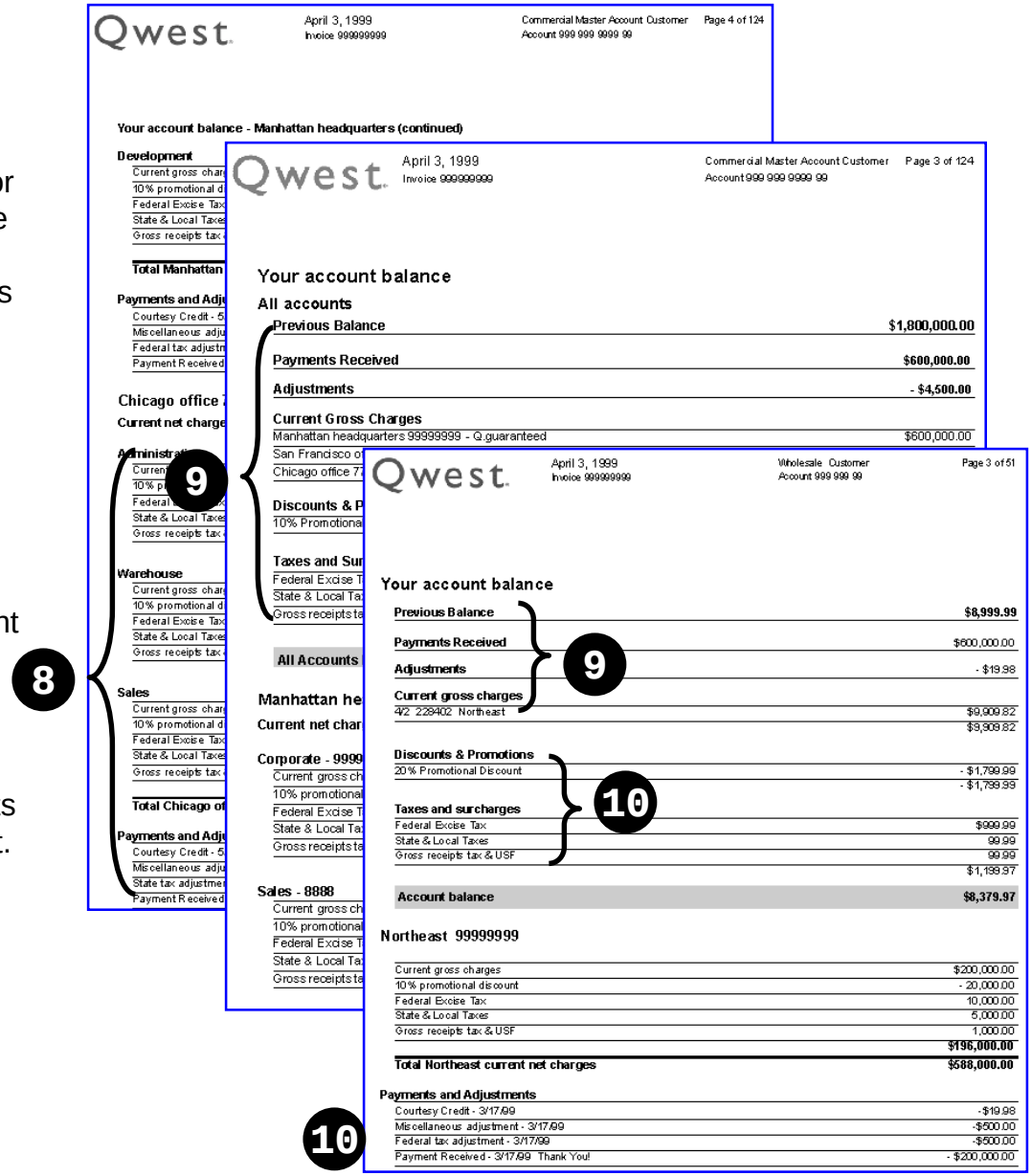
The following items are subtotaled for the customer account:

- **Previous Balance** shows the customer's balance for previous billing period.
- **Payments Received** shows all payments received within the billing period.
- **Current Gross Charges** contains the account charges for the current billing period.

10

Detail amounts are identified at the product account level for:

- **Discounts & Promotions** identifies discounts or promotional rates that apply to the account.
- **Taxes and Surcharges** lists all applicable federal, state, and local taxes and surcharges.
- **Payments and Adjustments** contains all account adjustments for the billing period



Invoice Group – Summary of Charges

Invoice Group – Summary of charges is a report that appears only for the master account in an invoice group. **Summary of charges** (*Total Current Charges, Previous Balance*, etc.) for each account in the invoice group – both primary and secondary accounts – are identified.

The primary account is listed first, followed by secondary accounts in ascending order.

Qwest

April 3, 1999
Invoice 999999999

Commercial Master Account Customer
Account 999 999 9999 99

Invoice Group - Summary of charges

Account #	*Total Current Charges*	*Previous Balance*	*Payments*	*Taxes and Surcharges*	*Discounts & Promotions*	*Adjustments*	*Total Due*
99999999	$200,000.00	$600,000.00	$-200,000.00	$16,000.00	$-20,000.00	$-500.00	$196,000.00
77777777	200,000.00	600,000.00	-200,000.00	16,000.00	-20,000.00	-500.00	196,000.00
88888888	200,000.00	600,000.00	-200,000.00	16,000.00	-20,000.00	500.00	196,000.00
3 accounts	**$600,000.00**	**$1,800,000.00**	**$-600,000.00**	**$48,000.00**	**$-60,000.00**	**$-1,500.00**	**$588,000.00**

Service Summary

11 The **Service Summary** summarizes both usage and non-usage charges by service type (Outbound switched usage, Calling card, etc.).

12 For a master account in an invoice group, amounts are summarized at the **All accounts** level. Additionally, each primary and secondary customer account charge is identified by service type.

Qwest 11 April 3, 1999 Invoice 999999999 Commercial Master Account Customer Page 8 of 124 Account 999 999 9999 99

Service summary - Manhattan headquarters (continued)

Sales

	Calls	Hr:Min:Sec	Usage Charges	Nonrecurring Charges	Monthly Charges	Gross Charges
Dedicated services					33.33	$33.33
Outbound dedicated usage	3	1:00	3.33			3.33
Inbound dedicated usage	3	1:00	3.33			3.33
Equipment/other charges					33.33	33.33
Outbound switched usage	3	1:00	3.33			3.33
Inbound switched usage	3	1:00	3.33			3.33
Calling Card						
Ring-to service						

Development

Dedicated servi
Outbound dedic
Inbound dedicat
Equipment/othe
Outbound switc
Inbound switche
Calling Card
Ring-to service

Qwest 11 April 3, 1999 Invoice 999999999 Wholesale Customer Account 999 999 99 Page 4 of 51

Service summary

	Calls	Hr:Min:Sec	Usage Charges	Nonrecurring Charges	Monthly Charges	Gross Charges
Outbound switched domestic usage	9	3:00	9.99			9.99
Outbound switched international usage	9	3:00	9.99			9.99
Inbound switched domestic usage	9	3:00	9.99			9.99
Inbound switched international usage	9	3:00	9.99			9.99
Calling card Domestic US-to-Domestic US usage	9	3:00	9.99			9.99
Calling card Domestic US-to-International usage	9	3:00	9.99			9.99
Calling card directory assistance usage	9	3:00	9.99			9.99
Calling card International-to-Domestic US usage	9	3:00	9.99			9.99
Calling card Internat						
Outbound dedicated						
Outbound dedicated						
Inbound dedicated d						
Inbound dedicated i						
Directory assistance						
Equipment and misc						
Dedicated services						

{message foo

Qwest April 3, 1999 Invoice 999999999 Commercial Master Account Customer Page 7 of 124 Account 999 999 9999 99

Service summary 12

All accounts

	Calls	Hr:Min:Sec	Usage Charges	Nonrecurring Charges	Monthly Charges	Gross Charges
Dedicated services					99.99	$99.99
Outbound dedicated usage	9	3:00	9.99			9.99
Inbound dedicated usage	9	3:00	9.99			9.99
Equipment/other charges					99.99	99.99
Outbound switched usage	9	3:00	9.99			9.99
Inbound swtched usage	9	3:00	9.99			9.99
Calling Card	46	15:00	49.95			49.95
Ring-to service	3	3:00	9.99			9.99
	84	**30:00**	**99.90**	**0.00**	**199.98**	**299.88**

Manhattan headquarters 99999999

Corporate

	Calls	Hr:Min:Sec	Usage Charges	Nonrecurring Charges	Monthly Charges	Gross Charges
Dedicated services					33.33	$33.33
Outbound dedicated usage	3	1:00	3.33			3.33
Inbound dedicated usage	3	1:00	3.33			3.33
Equipment/other charges					33.33	33.33
Outbound switched usage	3	1:00	3.33			3.33
Inbound swtched usage	3	1:00	3.33			3.33
Calling Card	15	5:00	15.99			15.99
Ring-to service	3	1:00	3.33			3.33
	30	**10:00**	**32.54**	**0.00**	**66.66**	**99.20**

12-Month Review of Spending

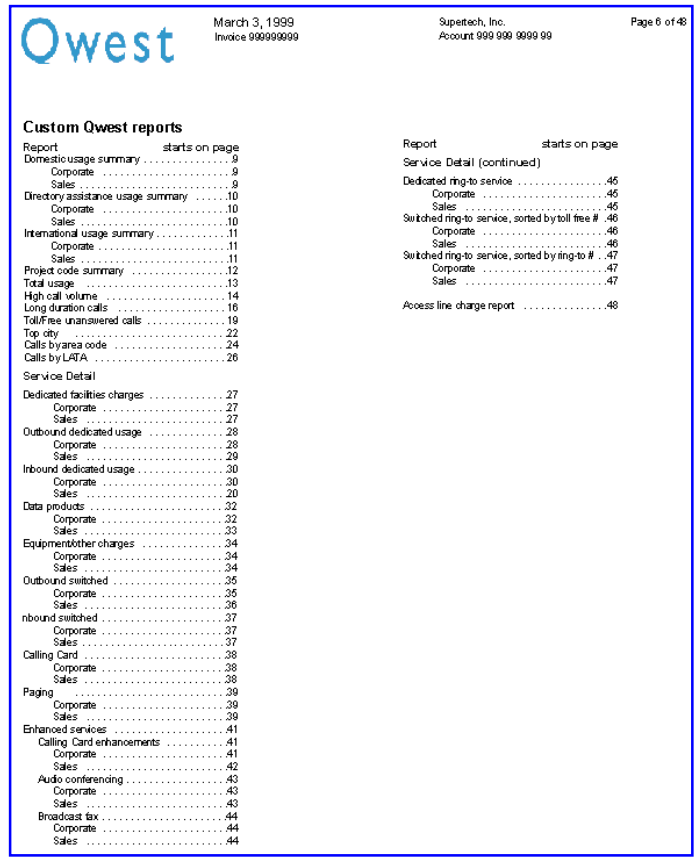
13 For a master account in an invoice group, amounts are summarized at the **All accounts** level. Each primary and secondary customer account spending pattern is displayed in a separate bar chart.

14 The **12-month review of spending** bar chart displays charges for the past 12 months of service.

Custom Qwest Reports

Custom reports contains the table of contents for:

- Usage summaries
- Analysis reports
- Service detail sections



Qwest

March 3, 1999
Invoice 999999999

Supertech, Inc.
Account 999 999 9999 99

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Custom Qwest reports

Report — starts on page

Domestic usage summary 9
Corporate 9
Sales 9
Directory assistance usage summary 10
Corporate 10
Sales 10
International usage summary 11
Corporate 11
Sales 11
Project code summary 12
Total usage 13
High call volume 14
Long duration calls 16
Toll/Free unanswered calls 19
Top city 22
Calls by area code 24
Calls by LATA 26

Service Detail

Dedicated facilities charges 27
Corporate 27
Sales 27
Outbound dedicated usage 28
Corporate 28
Sales 29
Inbound dedicated usage 30
Corporate 30
Sales 20
Data products 32
Corporate 32
Sales 33
Equipment/other charges 34
Corporate 34
Sales 34
Outbound switched 35
Corporate 35
Sales 36
nbound switched 37
Corporate 37
Sales 37
Calling Card 38
Corporate 38
Sales 38
Paging 39
Corporate 39
Sales 39
Enhanced services 41
Calling Card enhancements 41
Corporate 41
Sales 42
Audio conferencing 43
Corporate 43
Sales 43
Broadcast fax 44
Corporate 44
Sales 44

Report — starts on page

Service Detail (continued)

Dedicated ring-to service 45
Corporate 45
Sales 45
Switched ring-to service, sorted by toll free # 46
Corporate 46
Sales 46
Switched ring-to service, sorted by ring-to # 47
Corporate 47
Sales 47

Access line charge report 48

Usage Summary Reports

Usage summary reports summarizes call detail for each usage product component (domestic and Mexican, for example).

The type of usage summaries to appear in an invoice vary based on the product component(s) that are associated with the customer's product and the customer's actual usage.

For a master account in an invoice group, separate usage summaries are included for each customer account.

Qwest

April 3, 1999
Invoice 999999999

Wholesale Customer
Account 999 999 99

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Calling Card domestic US-to-international termination summary

ReQwest

Country	Period	Calls	Hr:Min:Sec	Charges
China-Anshan	Day	3	1:00:00	$9.99
China-Fuding	Day	3	1:00:00	9.99
China-Mobile	Day	3	1:00:00	9.99
China-Mobile	Day	3	1:00:00	9.99
China-ROC	Day	3	1:00:00	9.99
		15	5:00:00	$49.95
China-Anshan	Nite	3	1:00:00	$9.99
China-Fuding	Nite	3	1:00:00	9.99
China-Mobile	Nite	3	1:00:00	9.99
China-Mobile	Nite	3	1:00:00	9.99
China-ROC	Nite	3	1:00:00	9.99
		15	5:00:00	$49.95
Argentina-Corrientes	Day	3	1:00:00	$9.99
Argentina-Las Flores				
Argentina-Mobile				
Argentina-Mobile				
Argentina-ROC				
Argentina-Corrientes				
Argentina-Las Flores				
Argentina-Mobile				
Argentina-Mobile				
Argentina-ROC				
Canada-Montreal				
Canada-Toronto				
Canada-Mobile				
Canada-Mobile				
Canada-ROC				
Canada- Montreal				
Canada-Toronto				
Canada-Mobile				
Canada-Mobile				
Canada-ROC				
Total usage				

Qwest

April 3, 1999
Invoice 999999999

Wholesale Customer
Account 999 999 99

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Outbound Dedicated Mexican summary

ReQwest

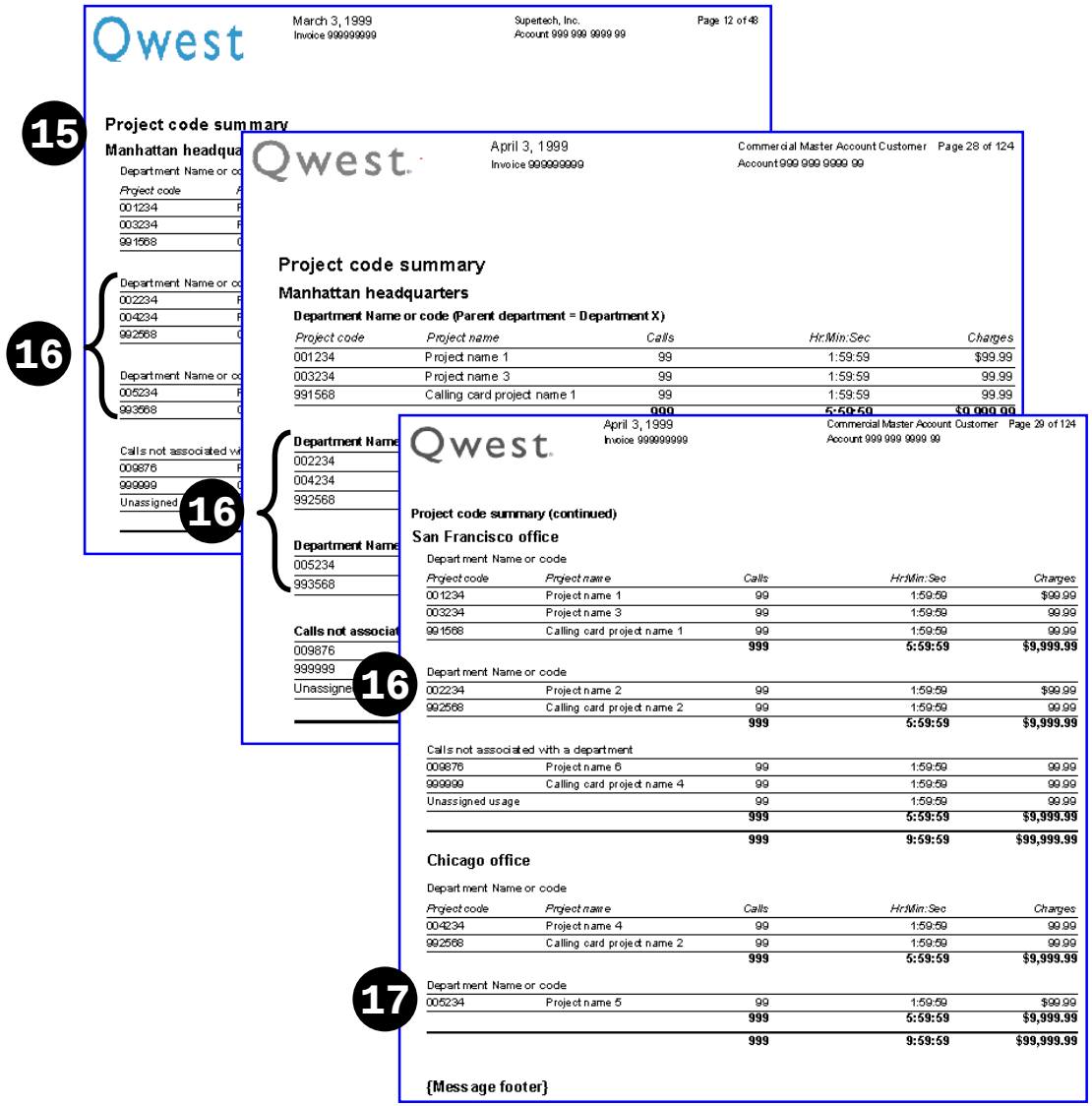
Description	Period	Calls	Hr:Min:Sec	Charges
Mexico - Rate Step 1	DAY	18	1:00:00	$9.99
Mexico - Rate Step 1	NITE	18	1:00:00	10.99
		36	2:00:00	$20.98
Mexico - Rate Step 2	DAY	18	1:00:00	$9.99
Mexico - Rate Step 2	NITE	18	1:00:00	10.99
		36	2:00:00	$20.98
Mexico - Rate Step 3	DAY	18	1:00:00	$9.99
Mexico - Rate Step 3	NITE	18	1:00:00	10.99
		36	2:00:00	$20.98
Mexico - Rate Step 4	DAY	18	1:00:00	$9.99
Mexico - Rate Step 4	NITE	18	1:00:00	10.99
		36	2:00:00	$20.98
Mexico - Rate Step 5	DAY	18	1:00:00	$9.99
Mexico - Rate Step 5	NITE	18	1:00:00	10.99
		36	2:00:00	$20.98
Mexico - Rate Step 6	DAY	18	1:00:00	$9.99
Mexico - Rate Step 6	NITE	18	1:00:00	10.99
		36	2:00:00	$20.98
Mexico - Rate Step 7	DAY	18	1:00:00	$9.99
Mexico - Rate Step 7	NITE	18	1:00:00	10.99
		36	2:00:00	$20.98
Mexico - Rate Step 8	DAY	18	1:00:00	$9.99
Mexico - Rate Step 8	NITE	18	1:00:00	10.99
		36	2:00:00	$20.98
TOTAL		288	16:00:00	$161.84

Project Code Summary

15 The **Project code summary** summarizes all call activity by PAC. This report is sent to customers who have PAC.

16 The PAC activity is summarized by assigned **department**, as applicable.

17 For a master account in an invoice group, project codes are summarized for the primary and each secondary customer account.



Qwest

March 3, 1999
Invoice 999999999

Supertech, Inc.
Account 999 999 9999 99

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15

Project code summary

Manhattan headqua

Department Name or co

Project code	
001234	
003234	
991568	

Department Name or co

002234	
004234	
992568	

Department Name or co

005234	
993568	

Calls not associated wi

009876	
999999	
Unassigned	

16

Qwest

April 3, 1999
Invoice 999999999

Commercial Master Account Customer Page 28 of 124
Account 999 999 9999 99

Project code summary

Manhattan headquarters

Department Name or code (Parent department = Department X)

Project code	*Project name*	*Calls*	*Hr:Min:Sec*	*Charges*
001234	Project name 1	99	1:59:59	$99.99
003234	Project name 3	99	1:59:59	99.99
991568	Calling card project name 1	99	1:59:59	99.99
		000	**5:59:59**	**$0,000.00**

Department Name

002234	
004234	
992568	

Department Name

005234	
993568	

Calls not associat

009876	
999999	
Unassigne	

16

Qwest

April 3, 1999
Invoice 999999999

Commercial Master Account Customer Page 29 of 124
Account 999 999 9999 99

Project code summary (continued)

San Francisco office

Department Name or code

Project code	*Project name*	*Calls*	*Hr:Min:Sec*	*Charges*
001234	Project name 1	99	1:59:59	$99.99
003234	Project name 3	99	1:59:59	99.99
991568	Calling card project name 1	99	1:59:59	99.99
		999	**5:59:59**	**$9,999.99**

Department Name or code

002234	Project name 2	99	1:59:59	$99.99
992568	Calling card project name 2	99	1:59:59	99.99
		999	**5:59:59**	**$9,999.99**

Calls not associated with a department

009876	Project name 6	99	1:59:59	99.99
999999	Calling card project name 4	99	1:59:59	99.99
Unassigned usage		99	1:59:59	99.99
		999	**5:59:59**	**$9,999.99**
		999	**9:59:59**	**$99,999.99**

Chicago office

Department Name or code

Project code	*Project name*	*Calls*	*Hr:Min:Sec*	*Charges*
004234	Project name 4	99	1:59:59	99.99
992568	Calling card project name 2	99	1:59:59	99.99
		999	**5:59:59**	**$9,999.99**

17

Department Name or code

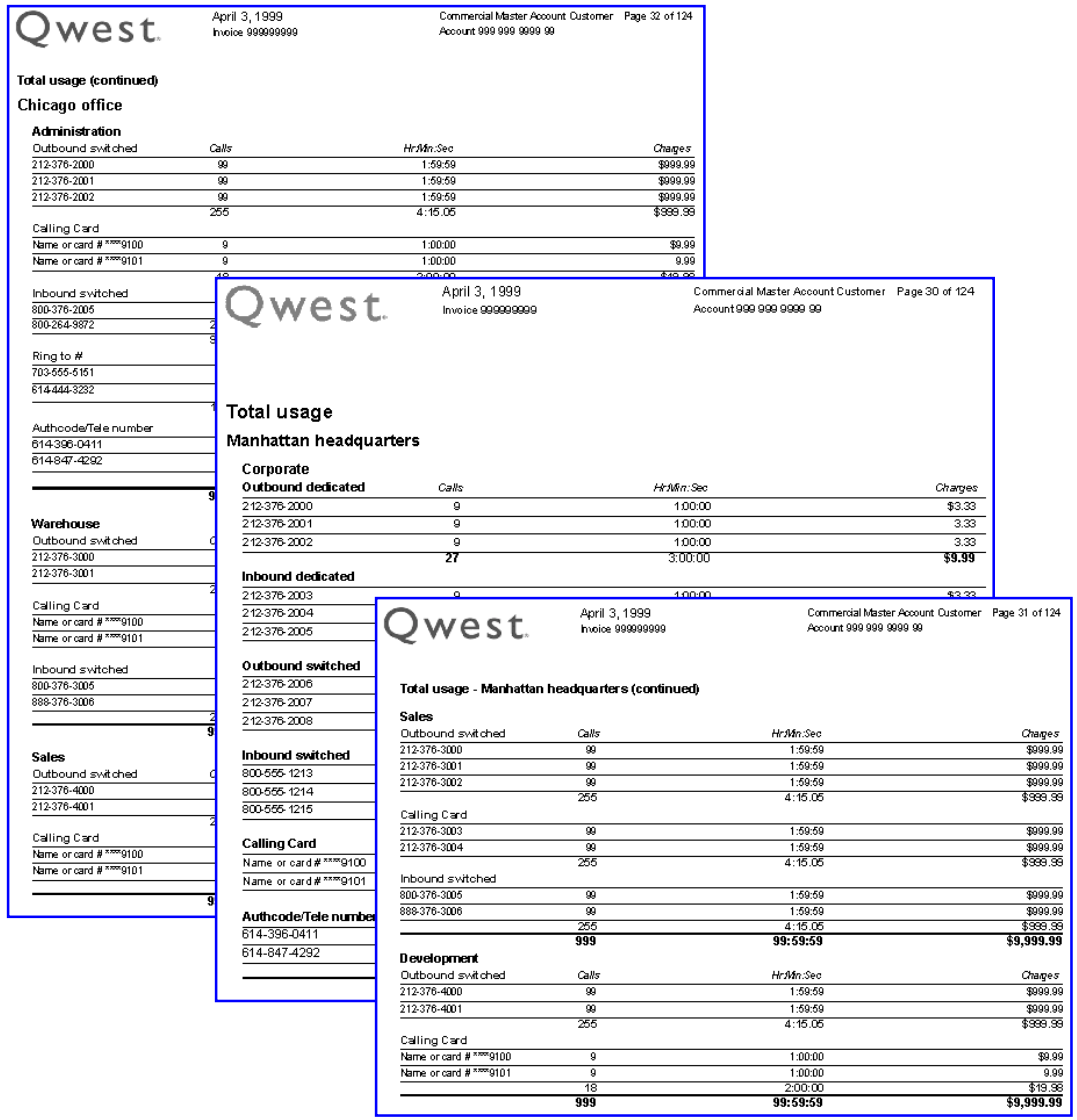
005234	Project name 5	99	1:59:59	$99.99
		999	**5:59:59**	**$9,999.99**
		999	**9:59:59**	**$99,999.99**

{Message footer}

Total Usage

Total usage summarizes all call activity by service type for each ANI (Automatic Number Identification).

For a master account in an invoice group, total usage is included for the primary and each secondary customer account.



Qwest

April 3, 1999
Invoice 999999999

Commercial Master Account Customer Page 32 of 124
Account 999 999 9999 99

Total usage (continued)

Chicago office

Administration

Outbound switched	*Calls*	*Hr:Min:Sec*	*Charges*
212-376-2000	99	1:59:59	$999.99
212-376-2001	99	1:59:59	$999.99
212-376-2002	99	1:59:59	$999.99
	255	4:15:05	$999.98
Calling Card			
Name or card # ****9100	9	1:00:00	$9.99
Name or card # ****9101	9	1:00:00	9.99

Inbound switched
800-376-2005
800-264-9872

Ring to #
703-555-5151
614-444-3232

Authcode/Tele number
614-396-0411
614-847-4292

Warehouse
Outbound switched
212-376-3000
212-376-3001

Calling Card
Name or card # ****9100
Name or card # ****9101

Inbound switched
800-376-3005
888-376-3006

Sales
Outbound switched
212-376-4000
212-376-4001

Calling Card
Name or card # ****9100
Name or card # ****9101

Qwest

April 3, 1999
Invoice 999999999

Commercial Master Account Customer Page 30 of 124
Account 999 999 9999 99

Total usage

Manhattan headquarters

Corporate

Outbound dedicated	*Calls*	*Hr:Min:Sec*	*Charges*
212-376-2000	9	1:00:00	$3.33
212-376-2001	9	1:00:00	3.33
212-376-2002	9	1:00:00	3.33
	27	3:00:00	**$9.99**
Inbound dedicated			
212-376-2003	9	1:00:00	$3.33
212-376-2004			
212-376-2005			

Outbound switched
212-376-2006
212-376-2007
212-376-2008

Inbound switched
800-555-1213
800-555-1214
800-555-1215

Calling Card
Name or card # ****9100
Name or card # ****9101

Authcode/Tele number
614-396-0411
614-847-4292

Qwest

April 3, 1999
Invoice 999999999

Commercial Master Account Customer Page 31 of 124
Account 999 999 9999 99

Total usage - Manhattan headquarters (continued)

Sales

Outbound switched	*Calls*	*Hr:Min:Sec*	*Charges*
212-376-3000	99	1:59:59	$999.99
212-376-3001	99	1:59:59	$999.99
212-376-3002	99	1:59:59	$999.99
	255	4:15:05	$999.98
Calling Card			
212-376-3003	99	1:59:59	$999.99
212-376-3004	99	1:59:59	$999.99
	255	4:15:05	$999.98
Inbound switched			
800-376-3005	99	1:59:59	$999.99
888-376-3006	99	1:59:59	$999.99
	255	4:15:05	$999.98
	999	**99:59:59**	**$9,999.99**

Development

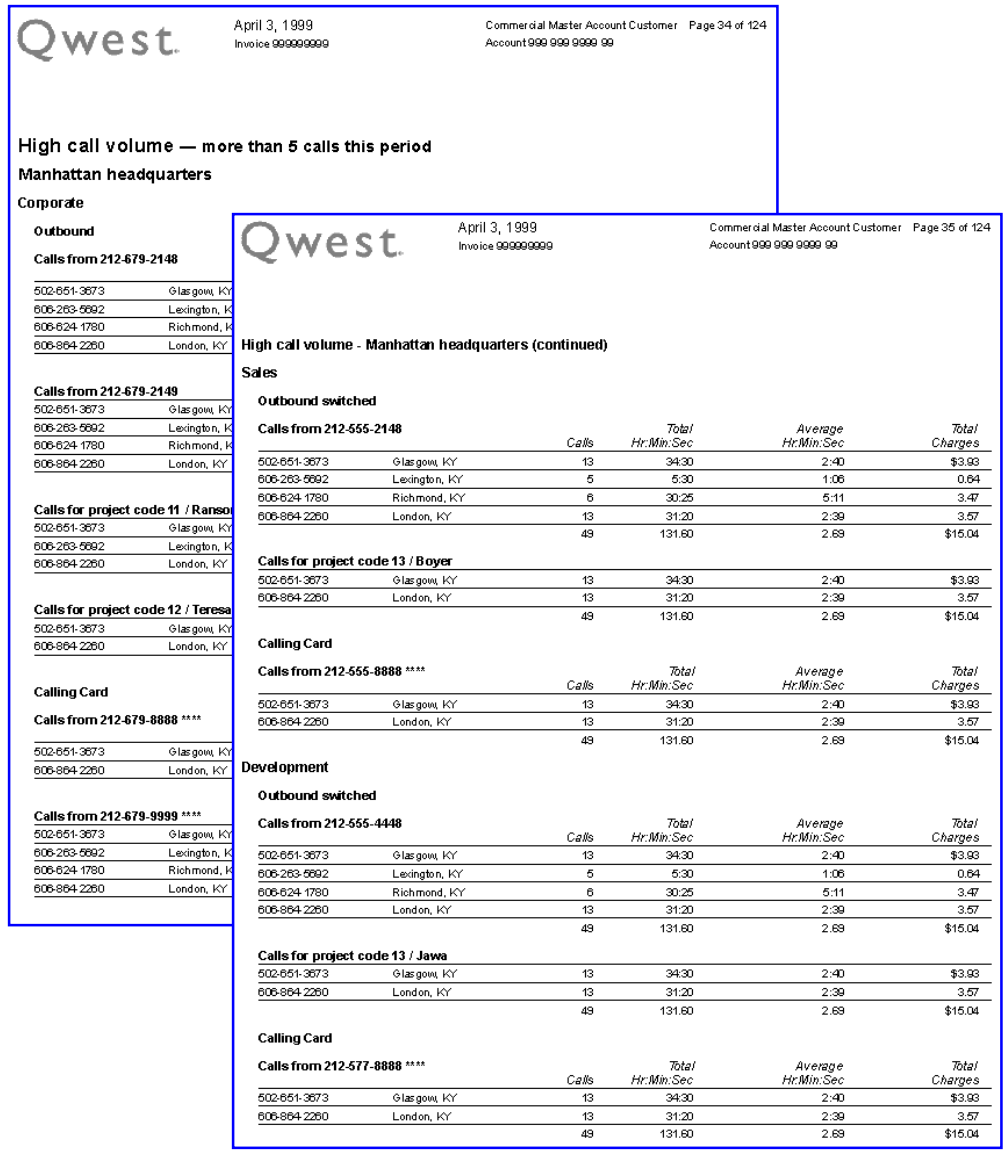
Outbound switched	*Calls*	*Hr:Min:Sec*	*Charges*
212-376-4000	99	1:59:59	$999.99
212-376-4001	99	1:59:59	$999.99
	255	4:15:05	$999.98
Calling Card			
Name or card # ****9100	9	1:00:00	$9.99
Name or card # ****9101	9	1:00:00	9.99
	18	2:00:00	$19.98
	999	**99:59:59**	**$9,999.99**

High Call Volume

High call volume report lists phone numbers called that exceed a customer-defined threshold amount. The customer can set the threshold based on the number of calls, minutes of use, or dollars.

Called phone numbers are identified either by originating number or by the PAC.

For a master account in an invoice group, high call volume is identified for the primary and each secondary customer account.



Qwest

April 3, 1999
Invoice 999999999

Commercial Master Account Customer Page 34 of 124
Account 999 999 9999 99

High call volume — more than 5 calls this period

Manhattan headquarters

Corporate

Outbound

Calls from 212-679-2148

502-651-3673	Glasgow, KY
606-263-5692	Lexington, K
606-624-1780	Richmond, K
606-864-2260	London, KY

Calls from 212-679-2149

502-651-3673	Glasgow, KY
606-263-5692	Lexington, K
606-624-1780	Richmond, K
606-864-2260	London, KY

Calls for project code 11 / Ranso

502-651-3673	Glasgow, KY
606-263-5692	Lexington, K
606-864-2260	London, KY

Calls for project code 12 / Teresa

502-651-3673	Glasgow, KY
606-864-2260	London, KY

Calling Card

Calls from 212-679-8888 ****

502-651-3673	Glasgow, KY
606-864-2260	London, KY

Calls from 212-679-9999 ****

502-651-3673	Glasgow, KY
606-263-5692	Lexington, K
606-624-1780	Richmond, K
606-864-2260	London, KY

Qwest

April 3, 1999
Invoice 999999999

Commercial Master Account Customer Page 35 of 124
Account 999 999 9999 99

High call volume - Manhattan headquarters (continued)

Sales

Outbound switched

Calls from 212-555-2148

		Calls	Total Hr:Min:Sec	Average Hr:Min:Sec	Total Charges
502-651-3673	Glasgow, KY	13	34:30	2:40	$3.93
606-263-5692	Lexington, KY	5	5:30	1:06	0.64
606-624-1780	Richmond, KY	6	30:25	5:11	3.47
606-864-2260	London, KY	13	31:20	2:39	3.57
		49	131.60	2.69	$15.04

Calls for project code 13 / Boyer

502-651-3673	Glasgow, KY	13	34:30	2:40	$3.93
606-864-2260	London, KY	13	31:20	2:39	3.57
		49	131.60	2.69	$15.04

Calling Card

Calls from 212-555-8888 ****

		Calls	Total Hr:Min:Sec	Average Hr:Min:Sec	Total Charges
502-651-3673	Glasgow, KY	13	34:30	2:40	$3.93
606-864-2260	London, KY	13	31:20	2:39	3.57
		49	131.60	2.69	$15.04

Development

Outbound switched

Calls from 212-555-4448

		Calls	Total Hr:Min:Sec	Average Hr:Min:Sec	Total Charges
502-651-3673	Glasgow, KY	13	34:30	2:40	$3.93
606-263-5692	Lexington, KY	5	5:30	1:06	0.64
606-624-1780	Richmond, KY	6	30:25	5:11	3.47
606-864-2260	London, KY	13	31:20	2:39	3.57
		49	131.60	2.69	$15.04

Calls for project code 13 / Jawa

502-651-3673	Glasgow, KY	13	34:30	2:40	$3.93
606-864-2260	London, KY	13	31:20	2:39	3.57
		49	131.60	2.69	$15.04

Calling Card

Calls from 212-577-8888 ****

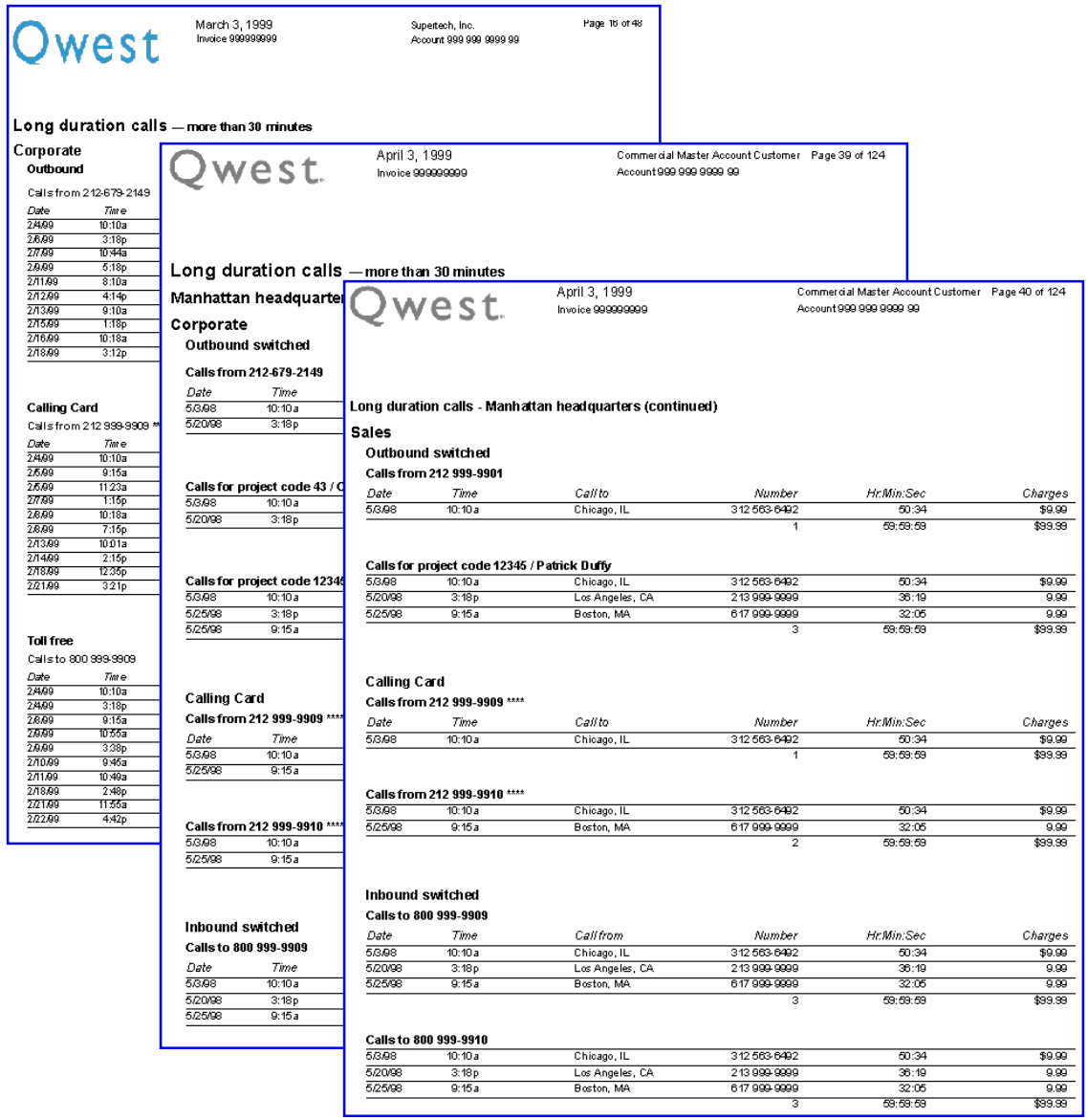
		Calls	Total Hr:Min:Sec	Average Hr:Min:Sec	Total Charges
502-651-3673	Glasgow, KY	13	34:30	2:40	$3.93
606-864-2260	London, KY	13	31:20	2:39	3.57
		49	131.60	2.69	$15.04

Long Duration Calls

Long duration calls report shows individual numbers called that exceed a customer-defined threshold amount. The customer can set the threshold based on usage defined in either minutes of use or dollars.

Called phone numbers are identified by either the originating number or the PAC.

For a master account in an invoice group, long duration calls are identified for the primary and each secondary customer account.



Qwest — March 3, 1999 — Invoice 999999999 — Supertech, Inc. — Account 999 999 9999 99 — Page 16 of 48

Long duration calls — more than 30 minutes

Corporate

Outbound

Calls from 212-679-2149

Date	Time
2/4/99	10:10a
2/6/99	3:18p
2/7/99	10:44a
2/8/99	5:18p
2/11/99	8:10a
2/12/99	4:14p
2/13/99	9:10a
2/15/99	1:18p
2/16/99	10:18a
2/18/99	3:12p

Calling Card

Calls from 212 999-9909 **

Date	Time
2/4/99	10:10a
2/5/99	9:15a
2/5/99	11:23a
2/7/99	1:15p
2/8/99	10:18a
2/8/99	7:15p
2/13/99	10:01a
2/14/99	2:15p
2/18/99	12:35p
2/21/99	3:21p

Toll free

Calls to 800 999-9909

Date	Time
2/4/99	10:10a
2/4/99	3:18p
2/8/99	9:15a
2/9/99	10:55a
2/9/99	3:38p
2/10/99	9:45a
2/11/99	10:40a
2/18/99	2:48p
2/21/99	11:55a
2/22/99	4:42p

Qwest — April 3, 1999 — Invoice 999999999 — Commercial Master Account Customer — Account 999 999 9999 99 — Page 39 of 124

Long duration calls — more than 30 minutes

Manhattan headquarter

Corporate

Outbound switched

Calls from 212-679-2149

Date	Time
5/3/98	10:10a
5/20/98	3:18p

Calls for project code 43 / C

5/3/98	10:10a
5/20/98	3:18p

Calls for project code 12345

5/3/98	10:10a
5/20/98	3:18p
5/25/98	9:15a

Calling Card

Calls from 212 999-9909 **

Date	Time
5/3/98	10:10a
5/25/98	9:15a

Calls from 212 999-9910 **

5/3/98	10:10a
5/25/98	9:15a

Inbound switched

Calls to 800 999-9909

Date	Time
5/3/98	10:10a
5/20/98	3:18p
5/25/98	9:15a

Qwest — April 3, 1999 — Invoice 999999999 — Commercial Master Account Customer — Account 999 999 9999 99 — Page 40 of 124

Long duration calls - Manhattan headquarters (continued)

Sales

Outbound switched

Calls from 212 999-9901

Date	Time	Call to	Number	Hr:Min:Sec	Charges
5/3/98	10:10a	Chicago, IL	312 563-6492	50:34	$9.99
			1	59:59:59	$99.99

Calls for project code 12345 / Patrick Duffy

5/3/98	10:10a	Chicago, IL	312 563-6492	50:34	$9.99
5/20/98	3:18p	Los Angeles, CA	213 999-9999	36:19	9.99
5/25/98	9:15a	Boston, MA	617 999-9999	32:05	9.99
			3	59:59:59	$99.99

Calling Card

Calls from 212 999-9909 **

Date	Time	Call to	Number	Hr:Min:Sec	Charges
5/3/98	10:10a	Chicago, IL	312 563-6492	50:34	$9.99
			1	59:59:59	$99.99

Calls from 212 999-9910 **

5/3/98	10:10a	Chicago, IL	312 563-6492	50:34	$9.99
5/25/98	9:15a	Boston, MA	617 999-9999	32:05	9.99
			2	59:59:59	$99.99

Inbound switched

Calls to 800 999-9909

Date	Time	Call from	Number	Hr:Min:Sec	Charges
5/3/98	10:10a	Chicago, IL	312 563-6492	50:34	$9.99
5/20/98	3:18p	Los Angeles, CA	213 999-9999	36:19	9.99
5/25/98	9:15a	Boston, MA	617 999-9999	32:05	9.99
			3	59:59:59	$99.99

Calls to 800 999-9910

5/3/98	10:10a	Chicago, IL	312 563-6492	50:34	$9.99
5/20/98	3:18p	Los Angeles, CA	213 999-9999	36:19	9.99
5/25/98	9:15a	Boston, MA	617 999-9999	32:05	9.99
			3	59:59:59	$99.99

Toll Free Unanswered Call Report

The **Toll free unanswered call report** summarizes completed and non-completed toll-free calls.

For a master account in an invoice group, toll-free calls are identified for the primary and each secondary customer account.

Qwest

March 3, 1999
Invoice 999999999

Supertech, Inc.
Account 999 999 9999 99

Toll free unanswered call report

800-484-7777

Day / Time	*Attempted calls*	*Completed calls*	*Total Hr:Min:Sec*	*Average Hr:Min:Sec*	*Unanswered calls*	*%Unanswered calls*
Monday	4 occurrences					
1:00p	21	9	15:43	2:24	12	57.14
2:00p	7	7	10:55	1:56	0	0.00
3:00p	7	7	10:55	1:56	0	0.00
4:00p	2	0	0:00	0:00	2	100.00
5:00p	1	0	0:00	0:00	1	100.00
6:00p	1	0	0:00	0:00	1	100.00
Tuesday	4 occurrences					
7:00a	18	15	39:33	2:35	3	16.67
8:00a	8	8	11:40	1:25	0	0.00
9:00a	10	7	26:20	3:45	3	30.00
3:00p	7	7	10:55	1:56	0	0.00
4:00p	2	0	0:00	0:00	2	100.00
Wednesday	4 occurrences					
8:00a	8	8	11:40	1:25	0	0.00
9:00a	10	7	26:20	3:45	3	30.00
10:00a	9	8	12:20	2:36	1	11.11
11:00a	8	8	11:00	1:32	0	0.00
12:00p	9	7	20:40	2:27	2	22.22
Thursday	5 occurrences					
6:00a	4	4	5:00	1:25	0	0.00
7:00a	18	15	39:33	2:35	3	16.67
8:00a	8	8	11:40	1:25	0	0.00
9:00a	10	7	26:20	3:45	3	30.00
10:00a	9	8	12:20	2:36	1	11.11
11:00a	8	8	11:00	1:32	0	0.00
Friday	5 occurrences					
6:00a	4	4	5:00	1:25	0	0.00
7:00a	18	15	39:33	2:35	3	16.67
8:00a	8	8	11:40	1:25	0	0.00
9:00a	10	7	26:20	3:45	3	30.00
10:00a	9	8	12:20	2:36	1	11.11
11:00a	8	8	11:00	1:32	0	0.00
12:00p	9	7	20:40	2:27	2	22.22
1:00p	21	9	15:43	2:24	12	57.14
2:00p	7	7	10:55	1:56	0	0.00
3:00p	7	7	10:55	1:56	0	0.00
4:00p	2	0	0:00	0:00	2	100.00
5:00p	1	0	0:00	0:00	1	100.00
6:00p	1	0	0:00	0:00	1	100.00
Saturday	4 occurrences					
9:00a	10	7	26:20	3:45	3	30.00
10:00a	9	8	12:20	2:36	1	11.11
11:00a	8	8	11:00	1:32	0	0.00
12:00p	9	7	20:40	2:27	2	22.22
Sunday	0 occurrences					
	9,999	999	99:59:59	9:59:59	99	90.00

Top City Report

The **Top City report** identifies calling patterns by city for each service type. The customer can set the threshold for a number of cities.

For a master account in an invoice group, amounts for the primary and secondary accounts are summarized at the **All accounts** level. Additionally, the primary and each secondary customer account calls/duration/ charges are summarized by city.

Qwest

March 3, 1999
Invoice 999999999

Supertech, Inc.
Account 999 999 9999 99

Top City report - top 5 cities

All Accounts

Outbound	*Calls*	*Total Hr:Min:Sec*	*Charges*
Vienna, CA	400	18:00	$9.42
Dunn Loring, VT	52	18:00	9.42
West Falls Church, WV	52	18:00	8.88
East Falls Church, WY	52	18:00	8.88
Ballston, VA	50	18:00	8.88
	999	3:00:00	$99.99
Calling Card			
Virginia Square, NY	400	18:00	9.42
Clarendon, PA	52	18:00	9.42
Courthouse, CO	52	18:00	9.42
Rosslyn, AZ	52	18:00	9.42
DIR ASST., MA	50	18:00	9.42
	999	3:00:00	$99.99
Toll Free			
Virginia Square, NY	400	18:00	9.42
Clarendon, PA	52	18:00	9.42
Courthouse, CO	52	18:00	9.42
Rosslyn, AZ	52	18:00	9.42
DIR ASST., MA	50	18:00	9.42
	999	3:00:00	$99.99
	9,999	**99:00:00**	**$9,999.99**

Manhattan headquarters

Corporate

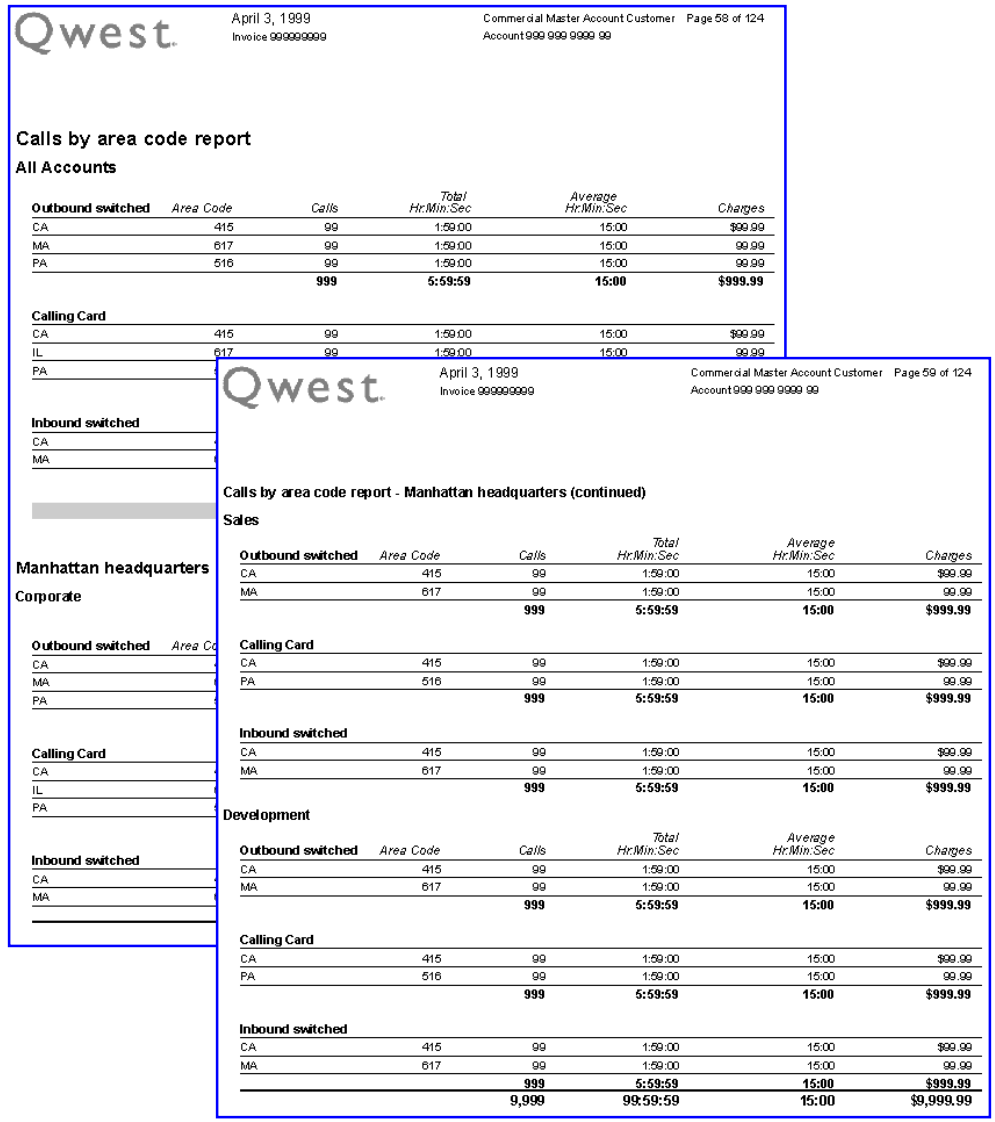
Outbound	*Calls*	*Total Hr:Min:Sec*	*Charges*
Vienna, CA	50	18:00	$9.42
Dunn Loring, VT	12	18:00	9.42
West Falls Church, WV	12	18:00	8.88
East Falls Church, WY	12	18:00	8.88
Ballston, VA	10	18:00	8.88
	99	3:00:00	$99.99
Calling Card			
Virginia Square, NY	50	18:00	9.42
Clarendon, PA	12	18:00	9.42
Courthouse, CO	12	18:00	9.42
Rosslyn, AZ	12	18:00	9.42
DIR ASST., MA	10	18:00	9.42
	99	3:00:00	$99.99

Calls by Area Code Report

The **Calls by area code report** displays the following information for each service type by area code:

- Total calls
- Duration
- Charges

For a master account in an invoice group, amounts for the primary and each secondary account are summarized at the **All Accounts** level. Additionally, primary and secondary customer account calls/duration/charges are summarized by area code.



Qwest

April 3, 1999
Invoice 999999999

Commercial Master Account Customer Page 58 of 124
Account 999 999 9999 99

Calls by area code report

All Accounts

Outbound switched	*Area Code*	*Calls*	*Total Hr:Min:Sec*	*Average Hr:Min:Sec*	*Charges*
CA	415	99	1:59:00	15:00	$99.99
MA	617	99	1:59:00	15:00	99.99
PA	516	99	1:59:00	15:00	99.99
		999	**5:59:59**	**15:00**	**$999.99**
Calling Card					
CA	415	99	1:59:00	15:00	$99.99
IL	617	99	1:59:00	15:00	99.99
PA					
Inbound switched					
CA					
MA					

Manhattan headquarters

Corporate

Outbound switched	*Area Co*
CA	
MA	
PA	
Calling Card	
CA	
IL	
PA	
Inbound switched	
CA	
MA	

Qwest

April 3, 1999
Invoice 999999999

Commercial Master Account Customer Page 59 of 124
Account 999 999 9999 99

Calls by area code report - Manhattan headquarters (continued)

Sales

Outbound switched	*Area Code*	*Calls*	*Total Hr:Min:Sec*	*Average Hr:Min:Sec*	*Charges*
CA	415	99	1:59:00	15:00	$99.99
MA	617	99	1:59:00	15:00	99.99
		999	**5:59:59**	**15:00**	**$999.99**
Calling Card					
CA	415	99	1:59:00	15:00	$99.99
PA	516	99	1:59:00	15:00	99.99
		999	**5:59:59**	**15:00**	**$999.99**
Inbound switched					
CA	415	99	1:59:00	15:00	$99.99
MA	617	99	1:59:00	15:00	99.99
		999	**5:59:59**	**15:00**	**$999.99**

Development

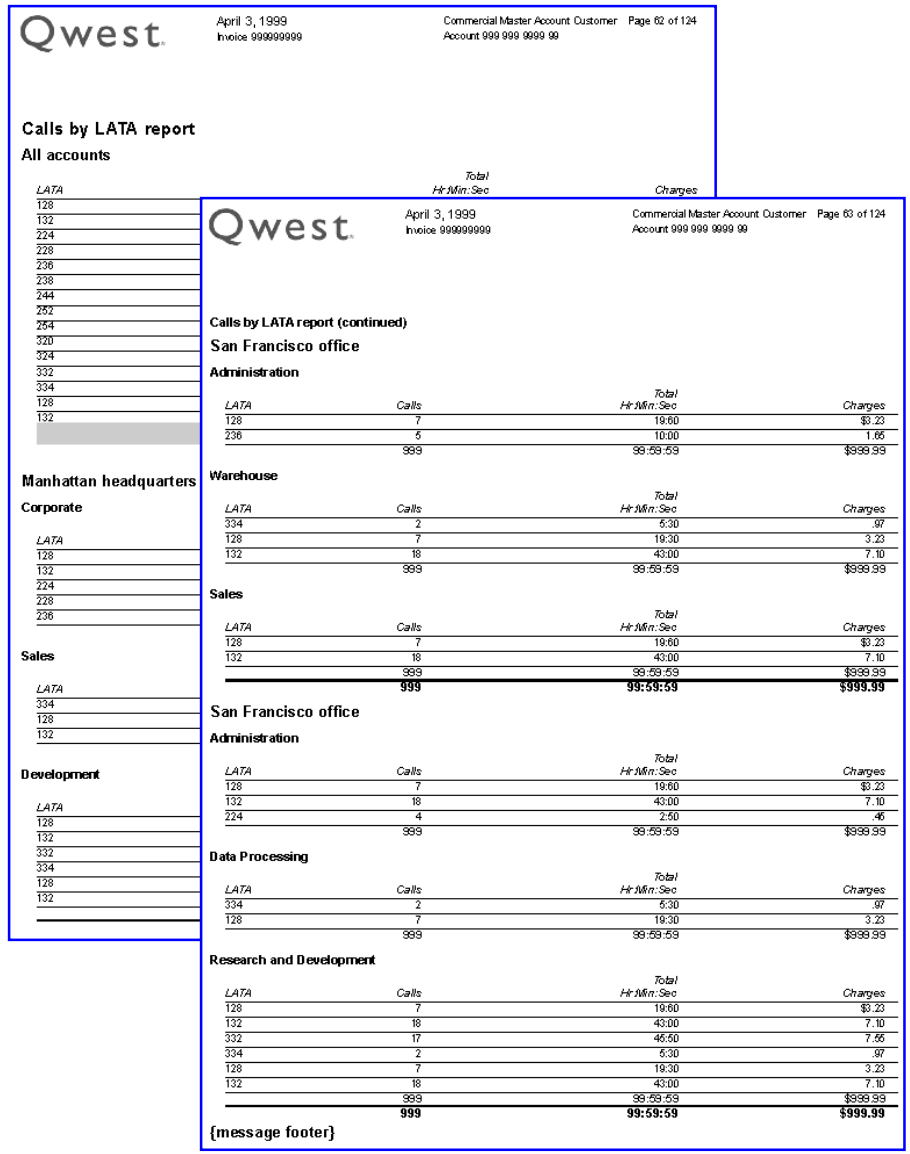
Outbound switched	*Area Code*	*Calls*	*Total Hr:Min:Sec*	*Average Hr:Min:Sec*	*Charges*
CA	415	99	1:59:00	15:00	$99.99
MA	617	99	1:59:00	15:00	99.99
		999	**5:59:59**	**15:00**	**$999.99**
Calling Card					
CA	415	99	1:59:00	15:00	$99.99
PA	516	99	1:59:00	15:00	99.99
		999	**5:59:59**	**15:00**	**$999.99**
Inbound switched					
CA	415	99	1:59:00	15:00	$99.99
MA	617	99	1:59:00	15:00	99.99
		999	**5:59:59**	**15:00**	**$999.99**
		9,999	**99:59:59**	**15:00**	**$9,999.99**

Calls by LATA Report

The **Calls by LATA report** displays:

- Total calls
- Duration
- Charges by LATA

For a master account in an invoice group, amounts for the primary and each secondary account are summarized at the **All accounts** level. Additionally, primary and secondary customer account calls/duration/charges are summarized by LATA.



Qwest

April 3, 1999
Invoice 999999999

Commercial Master Account Customer Page 62 of 124
Account 999 999 9999 99

Calls by LATA report

All accounts

LATA	Total Hr:Min:Sec	Charges
128		
132		
224		
228		
236		
238		
244		
252		
254		
320		
324		
332		
334		
128		
132		

Manhattan headquarters

Corporate

LATA
128
132
224
228
236

Sales

LATA
334
128
132

Development

LATA
128
132
332
334
128
132

Qwest

April 3, 1999
Invoice 999999999

Commercial Master Account Customer Page 63 of 124
Account 999 999 9999 99

Calls by LATA report (continued)

San Francisco office

Administration

LATA	Calls	Total Hr:Min:Sec	Charges
128	7	19:60	$3.23
236	5	10:00	1.65
	999	99:59:59	$999.99

Warehouse

LATA	Calls	Total Hr:Min:Sec	Charges
334	2	5:30	.97
128	7	19:30	3.23
132	18	43:00	7.10
	999	99:59:59	$999.99

Sales

LATA	Calls	Total Hr:Min:Sec	Charges
128	7	19:60	$3.23
132	18	43:00	7.10
	999	99:59:59	$999.99
	999	**99:59:59**	**$999.99**

San Francisco office

Administration

LATA	Calls	Total Hr:Min:Sec	Charges
128	7	19:60	$3.23
132	18	43:00	7.10
224	4	2:50	.46
	999	99:59:59	$999.99

Data Processing

LATA	Calls	Total Hr:Min:Sec	Charges
334	2	5:30	.97
128	7	19:30	3.23
	999	99:59:59	$999.99

Research and Development

LATA	Calls	Total Hr:Min:Sec	Charges
128	7	19:60	$3.23
132	18	43:00	7.10
332	17	46:50	7.55
334	2	5:30	.97
128	7	19:30	3.23
132	18	43:00	7.10
	999	99:59:59	$999.99
	999	**99:59:59**	**$999.99**

{message footer}

Service Detail

The **Service Detail** section of the invoice shows usage charges and non-usage charges by service type. The section is organized by:

1. Service type
2. Customer account (master account invoice only)
3. Product account (Corporate or Sales, for example)
4. Component (ANI, card, and Toll free)

Sections in Service Detail with usage-based charges are as follows:

- **Outbound switched usage**
- **Inbound switched usage**
- **Outbound dedicated usage**
- **Inbound dedicated usage**
- **Calling card**
- **Ring-to service** (switched and dedicated)

For each service type that identifies usage-based charges, the following rules apply:

- Calls without a PAC are listed first by originating ANI.
- Calls with a PAC are identified last and are grouped by the PAC name or number.
- International calls (including Mexico and Canada) are included with domestic calls.

Note: There is no capability to provide separate listings for international, domestic, Canada, and Mexico in the **Call detail** section.

An example of each section follows.

Outbound Switched

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Service detail - Outbound switched

Manhattan headquarters

Corporate - 9999

Project code:66

Date	Time	Calling Number	Called Number	City
5/1/98	8:26a	213-555-2216	609 555-1212	Prince
5/1/98	2:24p	213-555-2217	502 555-1212	Lexing
5/2/98	11:15a	213-555-2218	502 555-1212	Louisv
5/2/98	2:22p	213-555-2219	703-652-1245	Rahwe
Total Calls Project code: 66				**4**

Project code Name: Monica

5/4/98	8:26a	213-555-2216	63 29119999	Paris,
5/5/98	2:24p	213-555-2217	63 29118888	Brusse
5/6/98	11:15a	213-555-2218	63 29119999	Frankf
Total Calls Project code Name: Monica				**3**

Project code Name: Billy

5/6/98	2:22p	213-555-2219	63 29117777	Toront
5/9/98	8:26a	213-555-2220	316-555-1212	Dir As
5/9/98	2:24p	213-555-2221	212-555-1212	Dir As
Total Calls Project code Name: Billy				**3**

Unassigned

< 703-888-1216>

Date	Time	Called Number	City
5/1/98	8:26a	609 555-1212	Prince
5/1/98	2:24p	502 555-1212	Lexing
5/2/98	11:15a	502 555-1212	Louisv
5/2/98	12:22p	703-652-1245	Rahwe
5/3/98	8:26a	63 29117770	Londo
5/4/98	2:24p	63 29111234	Madri
Total calls 703-888-1216			**6**

< 703-888-1217>

5/1/98	2:24p	502 555-1212	Lexing
5/2/98	11:15a	502 555-1212	Louisv
5/2/98	12:22p	703-652-1245	Rahwe
5/3/98	8:26a	63 29117770	Londo
5/4/98	2:24p	63 29111234	Madri
Total calls 703-888-1217			**6**

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Outbound switched - Manhattan headquarters (continued)

Sales - 8888

Project code: 67

Date	Time	Calling Number	Called Number	City
5/1/98	8:26a	213-555-2216	609 555-1212	Princeton, NJ
5/1/98	2:24p	213-555-2217	502 555-1212	Lexington, KY
5/2/98	11:15a	213-555-2218	502 555-1212	Louisville, KY
5/2/98	2:22p	213-555-2219	703-652-1245	Rahwah, NJ
Total Calls Project code: 67				**4**

Project code Name: Monica

5/4/98	8:26a	213-555-2216	63 29119999	Paris, France
5/5/98	2:24p	213-555-2217	63 29118888	Brussels, Belgium
5/6/98	11:15a	213-555-2218	63 29119999	Frankfurt, Germany
Total Calls Project code Name: Monica				**3**

Project code: 99

5/6/98	2:22p	213-555-2219	63 29117777	Toronto, Ontario
5/9/98	8:26a	213-555-2220	316-555-1212	Dir Asst, KS
5/9/98	2:24p	213-555-2221	212-555-1212	Dir Asst, NJ
Total Calls Project code:99				**3**

Unassigned

< 703-888-1218>

Date	Time	Called Number	City
5/1/98	8:26a	609 555-1212	Princeton, NJ
5/1/98	2:24p	502 555-1212	Lexington, KY
5/2/98	11:15a	502 555-1212	Louisville, KY
5/2/98	12:22p	703-652-1245	Rahwah, NJ
5/3/98	8:26a	63 29117770	London, England
5/4/98	2:24p	63 29111234	Madrid, Spain
Total calls 703-888-1218			**6**

< 703-888-1219>

Date	Time	Called Number	City
5/1/98	8:26a	609 555-1212	Princeton, NJ
5/1/98	2:24p	502 555-1212	Lexington, KY
5/2/98	11:15a	502 555-1212	Louisville, KY
5/2/98	12:22p	703-652-1245	Rahwah, NJ
5/3/98	8:26a	63 29117770	London, England
5/4/98	2:24p	63 29111234	Madrid, Spain
Total calls 703-888-1219			**6**

Qwest

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Supertech, Inc.
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Service detail - Outbound switched

Corporate - 9999

< 703-555-1216>

Date	Time	Called Number	City	Hr:Min:Sec	Charges
2/3/99	8:26a	609 555-1212	Princeton, NJ	1:00	$1.11
2/3/99	2:24p	502 555-1212	Lexington, KY	1:50	1.00
2/4/99	11:15a	502 555-1212	Louisville, KY	1:00	1.00
2/5/99	12:22p	703-652-1245	Rahwah, NJ	4:30	1.00
2/6/99	8:26a	44 17117770	London, England	1:00	1.10
2/8/99	2:24p	34 29111234	Madrid, Spain	1:50	.95
2/9/99	11:15a	33 19119999	Paris, France	1:00	.95
2/10/99	12:22p	32 29886666	Brussels, Belgium	4:30	.63
2/12/99	12:36p	33 18645791	Paris, France	1:40	.16
2/12/99	1:07p	49 69154877	Frankfurt, Germany	1:20	.14
2/15/99	1:13p	416-987-1234	Toronto, Ontario	4:30	.18
2/16/99	12:22p	316-555-1212	Dir Asst, KS	2:00	1.00
2/22/99	12:36p	212-555-1212	Dir Asst, NJ	1:00	.50
Total calls 703-555-1216			**13**	**27:10**	**$9.72**

Sales - 8888

< 703-666-1216>

Date	Time	Called Number	City	Hr:Min:Sec	Charges
2/3/99	8:26a	609 555-1212	Princeton, NJ	1:00	$1.11
2/4/99	2:24p	502 555-1212	Lexington, KY	1:50	1.00
2/5/99	11:15a	502 555-1212	Louisville, KY	1:00	1.00
2/5/99	12:22p	703-652-1245	Rahwah, NJ	4:30	1.00
2/7/99	8:26a	44 17117770	London, England	1:00	1.10
2/7/99	2:24p	34 29111234	Madrid, Spain	1:50	.95
2/8/99	11:15a	33 19119999	Paris, France	1:00	.95
2/9/99	12:22p	32 29886666	Brussels, Belgium	4:30	.63
2/12/99	12:36p	33 18645791	Paris, France	1:40	.16
2/13/99	1:07p	49 69154877	Frankfurt, Germany	1:20	.14
2/13/99	1:13p	416-987-1234	Toronto, Ontario	4:30	.18
2/22/99	12:22p	316-555-1212	Dir Asst, KS	2:00	1.00
2/23/99	12:36p	212-555-1212	Dir Asst, NJ	1:00	.50
Total calls 703-666-1216			**13**	**27:10**	**$9.72**

Inbound Switched

Service detail - Inbound switched

Manhattan headquarters

Corporate - 9999

Project code: 777

Date	Time	Called Number	Calling Number	City	Hr:Min:Sec
5/1/98	8:26a	800-555-2211	609 555-1212	Princeton, NJ	1:00
5/1/98	2:24p	800-555-5512	502 555-1212	Lexington, KY	1:50
5/1/98	11:15a	800-555-5513	502 555-1212	Louisville, KY	1:00
5/2/98	12:22p	800-555-5514	703-652-1245	Rahwah, NJ	4:30
5/3/98	8:26a	800-555-5515	63 29117770	London, UK	1:00
5/4/98	2:24p	800-555-5516	63 29111234	Madrid, Spain	1:50
5/6/98	11:15a	800-555-5517	63 29119999	Paris, France	1:00
5/7/98	12:22p	800-555-5518	63 29118888	Brussels, Belgium	4:30
5/8/98	12:36p	800-555-5519	63 29119999	Paris, France	1:40
5/9/98	1:07p	800-555-5520	63 29117777	Frankfurt, Germany	1:20
5/9/98	1:13p	800-555-5521	605-987-1234	Toronto, Ontario	4:30
Total Calls Project code: 777				**11**	**24:10**

Unassigned

Toll Free # 800-555-2216 Pin # 0245

Date	Time	Calling Number	City	Hr:Min:Sec
5/1/98	8:26a	609 555-1212	Princeton, NJ	1:00
5/1/98	2:24p	502 555-1212	Lexington, KY	1:50
5/1/98	11:15a	502 555-1212	Louisville, KY	1:00
5/2/98	12:22p	703-652-1245	Rahwah, NJ	4:30
5/3/98	8:26a	63 29117770	London, England	1:00
5/4/98	2:24p	63 29111234	Madrid, Spain	1:50
5/6/98	11:15a	63 29119999	Paris, France	1:00
5/7/98	12:22p	63 29118888	Brussels, Belgium	4:30
5/8/98	12:36p	63 29119999	Paris, France	1:40
5/9/98	1:07p	63 29117777	Frankfurt, Germany	1:20
5/9/98	1:13p	605-987-1234	Toronto, Ontario	4:30
Total calls 800-555-2216			**11**	**24:10**

Toll-Free-# 800-347-1892 Pin # 0246

Date	Time	Calling Number	City	Hr:Min:Sec
5/1/98	8:26a	609 555-1212	Princeton, NJ	1:00
5/1/98	2:24p	502 555-1212	Lexington, KY	1:50
5/1/98	11:15a	502 555-1212	Louisville, KY	1:00
5/2/98	12:22p	703-652-1245	Rahwah, NJ	4:30
5/3/98	8:26a	63 29117770	London, England	1:00
5/9/98	1:07p	63 29117777	Frankfurt, Germany	1:20
5/9/98	1:13p	605-987-1234	Toronto, Ontario	4:30
Total calls 800-347-1892			**7**	**21:10**

Inbound switched - Manhattan headquarters (continued)

Sales - 8888

Project code: 778

Date	Time	Called Number	Calling Number	City	Hr:Min:Sec	Charges
5/1/98	8:26a	800-555-2211	609 555-1212	Princeton, NJ	1:00	$1.11
5/1/98	2:24p	800-555-5512	502 555-1212	Lexington, KY	1:50	1.00 PP
5/1/98	11:15a	800-555-5513	502 555-1212	Louisville, KY	1:00	1.00
5/2/98	12:22p	800-555-5514	703-652-1245	Rahwah, NJ	4:30	1.00
5/3/98	8:26a	800-555-5515	63 29117770	London, UK	1:00	1.10
5/4/98	2:24p	800-555-5516	63 29111234	Madrid, Spain	1:50	.95
5/6/98	11:15a	800-555-5517	63 29119999	Paris, France	1:00	.95
5/7/98	12:22p	800-555-5518	63 29118888	Brussels, Belgium	4:30	.63
5/8/98	12:36p	800-555-5519	63 29119999	Paris, France	1:40	.16
5/9/98	1:07p	800-555-5520	63 29117777	Frankfurt, Germany	1:20	.14
5/9/98	1:13p	800-555-5521	605-987-1234	Toronto, Ontario	4:30	.18 OP
Total Calls Project code: 778				**11**	**24:10**	**$8.22**

Unassigned

Toll Free # 800-555-2217 Pin # 0245

Date	Time	Calling Number	City	Hr:Min:Sec	Charges
5/1/98	8:26a	609 555-1212	Princeton, NJ	1:00	$1.11
5/1/98	2:24p	502 555-1212	Lexington, KY	1:50	1.00
5/1/98	11:15a	502 555-1212	Louisville, KY	1:00	1.00
5/2/98	12:22p	703-652-1245	Rahwah, NJ	4:30	1.00
5/3/98	8:26a	63 29117770	London, England	1:00	1.10
5/4/98	2:24p	63 29111234	Madrid, Spain	1:50	.95
5/6/98	11:15a	63 29119999	Paris, France	1:00	.95
5/7/98	12:22p	63 29118888	Brussels, Belgium	4:30	.63
5/8/98	12:36p	63 29119999	Paris, France	1:40	.16
5/9/98	1:07p	63 29117777	Frankfurt, Germany	1:20	.14
5/9/98	1:13p	605-987-1234	Toronto, Ontario	4:30	.18
Total calls 800-555-2217			**11**	**24:10**	**$8.22**

Toll-Free-# 800-347-1893 Pin # 0246

Date	Time	Calling Number	City	Hr:Min:Sec	Charges
5/1/98	8:26a	609 555-1212	Princeton, NJ	1:00	$1.11
5/1/98	2:24p	502 555-1212	Lexington, KY	1:50	1.00
5/1/98	11:15a	502 555-1212	Louisville, KY	1:00	1.00
5/2/98	12:22p	703-652-1245	Rahwah, NJ	4:30	1.00
5/3/98	8:26a	63 29117770	London, England	1:00	1.10
5/9/98	1:07p	63 29117777	Frankfurt, Germany	1:20	.14
5/9/98	1:13p	605-987-1234	Toronto, Ontario	4:30	.18
Total calls 800-347-1893			**7**	**21:10**	**$11.92**

Outbound Dedicated

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Service detail - Outbound dedicated usage

Manhattan headquarters

Corporate - 9999

Project code: 22 Name: Red Fox

Date	*Time*	*Trunk group code/ Auth code*	*Called Number*	*City*	*Hr:Min:Sec*
5/1/98	8:26a	xxxx1111	609 555-1212	Princeton, NJ	1:00
5/1/98	2:24p	xxxx1112	502 555-1212	Lexington, KY	1:50
5/3/98	11:15a	xxxx1113	502 555-1212	Louisville, KY	1:00
5/3/98	2:22p	xxxx1111	703-652-1245	Rahwah, NJ	4:30
5/4/98	8:26a	xxxx9999	63 29119999	Paris, France	1:00
5/4/98	2:24p	xxxx9999	63 29118888	Brussels, Belgium	1:50
5/4/98	11:15a	xxxx1113	63 29119999	Frankfurt, Germany	1:00
5/7/98	2:22p	xxxx9911	63 29117777	Toronto, Ontario	4:30
5/9/98	8:26a	xxxx1111	316-555-1212	Dir Asst, KS	2:00
5/9/98	2:24p	xxxx9989	212-555-1212	Dir Asst, NJ	1:00
Total calls Project code 77: Red Dog				**10**	**15:30**

Unassigned

Trunk group code/Auth code xxxx9999

Date	*Time*	*Called Number*	*City*	*Hr:Min:Sec*
5/1/98	8:26a	609 555-1212	Princeton, NJ	1:00
5/1/98	2:24p	502 555-1212	Lexington, KY	1:50
5/2/98	11:15a	502 555-1212	Louisville, KY	1:00
5/2/98	12:22p	703-652-1245	Rahwah, NJ	4:30
5/5/98	8:26a	63 29117770	London, England	1:00
5/5/98	2:24p	63 29111234	Madrid, Spain	1:50
5/9/98	11:15a	63 29119999	Paris, France	1:00
5/20/98	1:07p	63 29117777	Frankfurt, Germany	1:20
5/21/98	12:22p	316-555-1212	Dir Asst, KS	2:00
5/27/98	12:36p	212-555-1212	Dir Asst, NJ	1:00
Total calls Trunk group code/Auth code xxxx9999			**10**	**15:30**

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Outbound dedicated usage- Manhattan headquarters (continued)

Sales - 8888

Project code: 33 Name: Blue Angel

Date	*Time*	*Trunk group code/ Auth code*	*Called Number*	*City*	*Hr:Min:Sec*	*Charges*
5/1/98	8:26a	xxxx1111	609 555-1212	Princeton, NJ	1:00	$1.11
5/1/98	2:24p	xxxx1112	502 555-1212	Lexington, KY	1:50	1.00
5/3/98	11:15a	xxxx1113	502 555-1212	Louisville, KY	1:00	1.00
5/3/98	2:22p	xxxx1111	703-652-1245	Rahwah, NJ	4:30	1.00
5/4/98	8:26a	xxxx9999	63 29119999	Paris, France	1:00	1.10
5/4/98	2:24p	xxxx9999	63 29118888	Brussels, Belgium	1:50	.95
5/4/98	11:15a	xxxx1113	63 29119999	Frankfurt, Germany	1:00	.95
5/7/98	2:22p	xxxx9911	63 29117777	Toronto, Ontario	4:30	.63
5/9/98	8:26a	xxxx1111	316-555-1212	Dir Asst, KS	2:00	1.00
5/9/98	2:24p	xxxx9989	212-555-1212	Dir Asst, NJ	1:00	.50
Total calls Project code: 33 Name: Blue Angel			**10**		**15:30**	**$9.24**

Unassigned

Trunk group code/Auth code xxxx9999

Date	*Time*	*Called Number*	*City*	*Hr:Min:Sec*	*Charges*
5/1/98	8:26a	609 555-1212	Princeton, NJ	1:00	$1.11
5/1/98	2:24p	502 555-1212	Lexington, KY	1:50	1.00
5/2/98	11:15a	502 555-1212	Louisville, KY	1:00	1.00
5/2/98	12:22p	703-652-1245	Rahwah, NJ	4:30	1.00
5/5/98	8:26a	63 29117770	London, England	1:00	1.10
5/5/98	2:24p	63 29111234	Madrid, Spain	1:50	.95
5/9/98	11:15a	63 29119999	Paris, France	1:00	.95
5/20/98	1:07p	63 29117777	Frankfurt, Germany	1:20	.14
5/21/98	12:22p	316-555-1212	Dir Asst, KS	2:00	1.00
5/27/98	12:36p	212-555-1212	Dir Asst, NJ	1:00	.50
Total calls Trunk group code/Auth code xxxx9999			**10**	**15:30**	**$8.75**

Inbound Dedicated

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Service detail - Inbound dedicated usage

Manhattan headquarters

Corporate - 9999

<212-555-3646>

Date	Time	Calling Number	City	Hr:Min:Sec	Charges
5/1/98	8:26a	609 555-1212	Princeton, NJ	1:00	$1.11
5/1/98	2:24p	502 555-1212	Lexington, KY		
5/2/98	11:15a	502 555-1212	Louisville, KY		
5/2/98	12:22p	703-652-1245	Rahwah, NJ		
5/3/98	8:26a	63 29117770	London, England		
5/4/98	2:24p	63 29111234	Madrid, Spain		
5/6/98	11:15a	63 29119999	Paris, France		
5/7/98	12:22p	63 29118888	Brussels, Belgium		
5/9/98	12:36p	63 29119999	Paris, France		
5/9/98	1:07p	63 29117777	Frankfurt, Germany		
5/9/98	1:13p	605-987-1234	Toronto, Ontario		
5/9/98	12:22p	316-555-1212	Dir Asst, KS		
5/9/98	12:36p	212-555-1212	Dir Asst, NJ		
212-555-3646			**13**		

Sales - 8888

<212-555-3647>

Date	Time	Calling Number	City	Hr:M
5/1/98	8:26a	609 555-1212	Princeton, NJ	
5/1/98	2:24p	502 555-1212	Lexington, KY	
5/2/98	11:15a	502 555-1212	Louisville, KY	
5/2/98	12:22p	703-652-1245	Rahwah, NJ	
5/3/98	8:26a	63 29117770	London, England	
5/4/98	2:24p	63 29111234	Madrid, Spain	
5/6/98	11:15a	63 29119999	Paris, France	
5/7/98	12:22p	63 29118888	Brussels, Belgium	
5/9/98	12:36p	63 29119999	Paris, France	
5/9/98	1:07p	63 29117777	Frankfurt, Germany	
5/9/98	1:13p	605-987-1234	Toronto, Ontario	
5/9/98	12:22p	316-555-1212	Dir Asst, KS	
5/9/98	12:36p	212-555-1212	Dir Asst, NJ	
212-555-3647			**13**	

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Service detail - Inbound dedicated usage

Corporate - 9999

<212-555-3646>

Date	Time	Calling Number	City	Hr:Min:Sec	Charges
5/1/98	8:26a	609 555-1212	Princeton, NJ	1:00	$1.11
5/1/98	2:24p	502 555-1212	Lexington, KY	1:50	1.00
5/2/98	11:15a	502 555-1212	Louisville, KY	1:00	1.00
5/2/98	12:22p	703-652-1245	Rahwah, NJ	4:30	1.00
5/3/98	8:26a	63 29117770	London, England	1:00	1.10
5/4/98	2:24p	63 29111234	Madrid, Spain	1:50	.95
5/6/98	11:15a	63 29119999	Paris, France	1:00	.95
5/7/98	12:22p	63 29118888	Brussels, Belgium	4:30	.63
5/9/98	12:36p	63 29119999	Paris, France	1:40	.16
5/9/98	1:07p	63 29117777	Frankfurt, Germany	1:20	.14
5/9/98	1:13p	605-987-1234	Toronto, Ontario	4:30	.18
5/9/98	12:22p	316-555-1212	Dir Asst, KS	2:00	1.00
5/9/98	12:36p	212-555-1212	Dir Asst, NJ	1:00	.50
212-555-3646			**13**	**27:10**	**$9.71**

Sales - 8888

<212-555-3647>

Date	Time	Calling Number	City	Hr:Min:Sec	Charges
5/1/98	8:26a	609 555-1212	Princeton, NJ	1:00	$1.11
5/1/98	2:24p	502 555-1212	Lexington, KY	1:50	1.00
5/2/98	11:15a	502 555-1212	Louisville, KY	1:00	1.00
5/2/98	12:22p	703-652-1245	Rahwah, NJ	4:30	1.00
5/3/98	8:26a	63 29117770	London, England	1:00	1.10
5/4/98	2:24p	63 29111234	Madrid, Spain	1:50	.95
5/6/98	11:15a	63 29119999	Paris, France	1:00	.95
5/7/98	12:22p	63 29118888	Brussels, Belgium	4:30	.63
5/9/98	12:36p	63 29119999	Paris, France	1:40	.16
5/9/98	1:07p	63 29117777	Frankfurt, Germany	1:20	.14
5/9/98	1:13p	605-987-1234	Toronto, Ontario	4:30	.18
5/9/98	12:22p	316-555-1212	Dir Asst, KS	2:00	1.00
5/9/98	12:36p	212-555-1212	Dir Asst, NJ	1:00	.50
212-555-3647			**13**	**27:10**	**$9.71**

Calling Card

Qwest

March 3, 1999
Invoice 999999999

Supertech, Inc.
Account 999 999 9999 99

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Service detail - Calling Card

Corporate - 9999

< Name or Card 9234>

Date	Time	Called Number	City
2/3/99	5:26p	606 528-1212 313-555-1234	Corbin, KY Fr:Chicago,
2/4/99	9:10a	606 573-7829 313-555-1243	Harlan, KY Fr:Chicago,
2/5/99	9:10a	913-555-1234 313-555-1243	Springfield, K Fr:Chicago,
2/6/99	5:26p	416-157-9462 313-555-1234	Windsor, On Fr:Mundeline
2/8/99	9:10a	23 29117770 313-555-1234	New Delhi, I Fr:Mundeline
2/9/99	5:26p	63 29117770 313-555-1234	Budapest, H Fr:Mundeline

Total calls <Name or Card 9234>

Sales - 8888

< Name or Card 8234>

Date	Time	Called Number	City
2/3/99	5:26p	606 528-1212 313-555-1234	Corbin, KY Fr:Chicago,
2/4/99	9:10a	606 573-7829 313-555-1243	Harlan, KY Fr:Chicago,
2/5/99	9:10a	913-555-1234 313-555-1243	Springfield, K Fr:Chicago,
2/6/99	5:26p	704-157-9462 313-555-1234	Windsor, On Fr:Mundeline
2/8/99	9:10a	23 29117770 313-555-1234	New Delhi, I Fr:Mundeline
2/9/99	5:26p	63 29117770 313-555-1234	Budapest, H Fr:Mundeline

Total calls <Name or Card 8234>

April 3, 1999
Invoice 999999999

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Account 999 999 9999 99

Service detail - Calling card

Manhattan headquarters

Corporate - 9999

Project code: 100

Date	Time	Card	Called Number	City
5/3/98	5:26p	Ben Hur	606 528-1212 313-555-1234	Corbin, KY Fr:Chicago, IL
5/4/98	9:10a	Napolean	606 573-7829 313-555-1243	Harlan, KY Fr:Chicago, IL
5/5/98	9:10a	Julius	813-555-1234 313-555-1243	Springfield, KY Fr:Chicago, IL
5/6/98	5:26p	9998	704-157-9462 313-555-1234	Windsor, Onta Fr:Mundeline,
5/8/98	9:10a	9997	23 29117770 313-555-1234	India Fr:Mundeline,
5/9/98	5:26p	9996	63 29117770 313-555-1234	Budapest, Hur Fr:Mundeline,

Total Calls Project code: 100

Unassigned

< Name or Card 9234>

Date	Time	Called Number	City
5/1/98	5:26p	606 528-1212 313-555-1234	Corbin, KY Fr:Chicago, IL
5/4/98	9:10a	606 573-7829 313-555-1243	Harlan, KY Fr:Chicago, IL
5/5/98	9:10a	913-555-1234 313-555-1243	Springfield, KY Fr:Chicago, IL
5/6/98	5:26p	704-157-9462 313-555-1234	Windsor, Ontario Fr:Mundeline, IL
5/8/98	9:10a	23 29117770 313-555-1234	NewDelhi, India Fr:Mundeline, IL
5/9/98	5:26p	63 29117770 313-555-1234	Hungary Fr:Mundeline, IL

Total calls Name or Card 9234

April 3, 1999
Invoice 999999999

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Account 999 999 9999 99

Calling card - Manhattan headquarters (continued)

Sales - 8888

Project code Name: Hilliary

Date	Time	Card	Called Number	City	Hr:Min:Sec	Charges
5/3/98	5:26p	Ben Hur	606 528-1212 313-555-1234	Corbin, KY Fr:Chicago, IL	4:20	.48
5/4/98	9:10a	Napolean	606 573-7829 313-555-1243	Harlan, KY Fr:Chicago, IL	4:20	.53
5/5/98	9:10a	Julius	813-555-1234 313-555-1243	Springfield, KY Fr:Chicago, IL	4:20	.53 PP
5/6/98	5:26p	9998	704-157-9462 313-555-1234	Windsor, Ontario Fr:Mundeline, IL	4:20	.48
5/8/98	9:10a	9997	23 29117770 313-555-1234	India Fr:Mundeline, IL	4:20	.53 OP
5/9/98	5:26p	9996	63 29117770 313-555-1234	Hungary Fr:Mundeline, IL	4:20	.48
Total Calls Project code Name: Hilliary				**6**	**26:00**	**$3.03**

Unassigned

< Name or Card 9235>

Date	Time	Called Number	City	Hr:Min:Sec	Charges
5/1/98	5:26p	606 528-1212 313-555-1234	Corbin, KY Fr:Chicago, IL	4:20	.48
5/4/98	9:10a	606 573-7829 313-555-1243	Harlan, KY Fr:Chicago, IL	4:20	.53
5/5/98	9:10a	913-555-1234 313-555-1243	Springfield, KY Fr:Chicago, IL	4:20	.53
5/6/98	5:26p	704-157-9462	Windsor, Ontario 313-555-1234Fr:Mundeline, IL	4:20	.48 OP
5/8/98	9:10a	23 29117770 313-555-1234	NewDelhi, India Fr:Mundeline, IL	4:20	.53
5/9/98	5:26p	63 29117770 313-555-1234	Budapest, Hungary Fr:Mundeline, IL	4:20	.48
Total calls Name or Card 9235				**6** **26:00**	**$3.03**

Total Calling Card - Manhattan headquarters **$12.12**

Legend: **PP - Payphone calls**
OP - Operator assisted calls

Ring-To Service (Switched and Dedicated)

April 3, 1999
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Service detail - Switched ring-to service, sorted by toll free number

Manhattan headquarters

Corporate - 9999

Toll Free # 800-555-1111 Ring-to # 614-798-6000

Date	*Time*	*Calling Number*	*Calling City*	*Hr:Min:Sec*
5/1/98	8:26a	561-241-9904	Boca Raton, FL	3:40
5/1/98	2:24p	561-989-0790	Boca Raton, FL	1:01
Total calls			**2**	**4:41**

Toll Free # 800-555-2222 Ring-to # 614-798-6000

Date	*Time*	*Calling Number*	*Calling City*	*Hr:Min:Sec*
5/2/98	8:26a	561-241-9904	Boca Raton, FL	3:40
5/2/98	2:24p	561-989-0790	Boca Raton, FL	1:01
Total calls			**2**	**4:41**

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Account 999 999 9999 99

Switched ring-to service, sorted by toll free number (continued)

Chicago office

Administration - 6666

Toll Free # 800-555-4444 Ring-to # 614-798-6001

Date	*Time*	*Calling Number*	*Calling City*	*Hr:Min:Sec*	*Charges*
5/1/98	8:26a	561-241-9904	Boca Raton, FL	3:40	$1.00
5/1/98	2:24p	561-989-0790	Boca Raton, FL	1:01	.55
Total calls			**2**	**4:41**	**$1.55**

Toll Free # 800-555-5555 Ring-to # 614-798-6001

Date	*Time*	*Calling Number*	*Calling City*	*Hr:Min:Sec*	*Charges*
5/2/98	8:26a	561-241-9904	Boca Raton, FL	3:40	$1.00
5/2/98	2:24p	561-989-0790	Boca Raton, FL	1:01	.55
Total calls			**2**	**4:41**	**$1.55**

Service Detail

Sections in **Service detail** with non-usage charges are as follows:

- **Equipment/other charges**
- **Dedicated services**

  Note: The **Dedicated Services** section includes usage charges for Frame Relay and ATM (Asynchronous Transfer Mode).

An example of each section follows.

Dedicated Services

For the **Dedicated Services** section, charges fall into one of the following categories:

18 **Facilities Charges**

19 **Data Services**

20 **Internet Protocol Services**

21 **Dedicated Voice Services**

Qwest

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Service detail - Dedicated Services

Manhattan headqua

Facilities Charges -Cor

Descriptdn
Service
Circuit: DS1-17797
Local Loop
Local loop installation
IXC Private Line
Central office connection
Circuit subtotal

Descriptdn
Service
Circuit: DS1-425632
Local Loop
IXC Private Line
Central office connection
Circuit subtotal

Descriptdn
Service
Circuit: DS1-699924
Local Loop
Local loop installation
IXC Private Line
Central office connection
Circuit subtotal

Data Services

Frame Relay

Port

Descriptdn
Service
Circuit: DS1-17797
Frame Relay 256 K Installl
Frame Relay change Fee
Frame Relay 256 K port
Frame port subtotal

PVC Flat-Rate

Descriptdn
Service
PVC ID: 1234567890xxxxxx
Frame Relay Install
Frame Relay change Fee
Frame Relay PVC
Frame PVC Flat Rate su

Qwest

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Dedicated Services - Manhattan headquarters (continued)

Data Services cont

ATM

Port

Descriptdn
Service
Circuit: DS1-17790
ATM 512 K Installl
ATM change Fee
ATM 512 K Port
ATM port subtotal

PVC Flat-Rate

Descriptdn
Service
PVC ID: 9876543210xxxx
ATM Installl
ATM change Fee
ATM PVC
ATM PVC flat rate

SVC

Call ID
Interval Date/Time
101xxxxxxx
4/1/98 12:00A
4/1/98 12:00A
4/2/98 12:00A
4/2/98 12:00A
4/3/98 12:00A
4/3/98 12:00A
4/4/98 12:00A
4/4/98 12:00A

137xxxxxxx
4/2/98 4:20A
4/2/98 4:20A

145xxxxxxx
4/3/98 5:30P
4/3/98 5:30P

161xxxxxxx
4/3/98 10:30A
4/3/98 10:30A

168xxxxxxx
4/16/98 12:00A
4/16/98 12:00A
4/17/98 12:00A
4/17/98 12:00A
4/18/98 12:00A
4/18/98 12:00A

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Dedicated Services - Manhattan headquarters (continued)

Data Services

ATM SVC co

Call ID
Interval Date/
169xxxxxxx
4/15/98 12:0
4/15/98 12:0

171xxxxxxx
4/16/98 12:0
4/16/98 12:0

174xxxxxxx
4/28/98 12:0
4/28/98 12:0
4/29/98 12:0
4/29/98 12:0
4/30/98 12:0
4/30/98 12:0

ATM SVC su

Internet Pro

Dedicated Internet Access

Circuit DS1-17790	*Quantity*	*Period*	*Nonrecurring Charges*	*Monthly Charges*
Install	1	1/1/99-1/30/99	$1,000.00	
Tiered DS-1 56 kbps	1	1/1/99-1/30/99		550.00
Tiered DS-1 128 kbps	1	1/1/99-1/30/99		650.00
Tiered DS-1 192 kbps	1	1/1/99-1/30/99		750.00
Tiered DS-1 256 kbps	1	1/1/99-1/30/99		800.00
Tiered DS-1 544 Mbps	1	1/1/99-1/30/99		1,000.00
Install	1	1/1/99-1/30/99	500.00	
Burstable DS-1 0.705 Mbps	1	1/1/99-1/30/99		1,100.00
Tiered DS-3 3 Mbps	1	1/1/99-1/30/99		1,200.00
Tiered DS-3 24 Mbps	1	1/1/99-1/30/99		1,300.00
Install	1	1/1/99-1/30/99	1,500.00	
Burstable DS-3 33.544 Mbps	1	1/1/99-1/30/99		1,400.00
Tiered OC-3 55 Mbps	1	1/1/99-1/30/99		1,500.00
Tiered OC-3 55 Mbps	1	1/1/99-1/30/99		1,600.00
Tiered OC-12 180 Mbps	1	1/1/99-1/30/99		300.00
Discount Program Name	1	1/1/99-1/30/99	2,000.00	(410.00)
Circuit subtotal			**$5,000.00**	**$11,740.00**
Total charges			**$9,925.00**	**$16,189.00**

Qwest

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Dedicated Services - Manhattan headquarters (continued)

Dedicated Voice Services

Circuit ID	Location	Qty	Period	Nonrecurring Charges	Monthly Charges
Circuit: DS1-17797					
Voice Install	Philadelphia, PA	1	02/05/99-03/04/99	$500.00	
Voice Charge		1	02/05/99-03/04/99		25.00
Circuit subtotal				**$500.00**	**$25.00**

Equipment/Other Charges

The **Equipment/Other Charges** section identifies non-usage service charges that are not included in the Dedicated Services section.

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Service detail - Equipment/other charges

Manhattan headquarters

Corporate - 9999

Equipment/other	*Quantity*	*Period*	*Nonrecurring Charges*	*Monthly Charges*
Expedite fees	1	8/23/98-9/22/98	0.00	100.00
Mag tape fee	1	8/23/98-9/22/98	0.00	100.00
Physical change fees	1	8/23/98-9/22/98	0.00	100.00
Contract minimum	1	8/23/98-9/22/98	0.00	100.00
800 subscription fee	1	8/23/98-9/22/98	0.00	100.00
Customer premise equipment	1	8/23/98-9/22/98	0.00	100.00
Logic fees	1	8/23/98-9/22/98	0.00	100.00
Access line charges	1	8/23/98-9/22/98	0.00	100.00
Motorola LS 350 pager	1	8/23/98-9/22/98	0.00	49.95
Activation fee	1	8/23/98-9/22/98	35.00	0.00
Shipping and Handling	1	8/23/98-9/22/98	29.99	0.00
			$64.99	**$849.95**

Sales - 8888

Equipment/other	*Quantity*	*Period*	*Nonrecurring Charges*	*Monthly Charges*
Expedite fees	1	8/23/98-9/22/98	0.00	100.00
Mag tape fee	1	8/23/98-9/22/98	0.00	100.00
Physical change fees	1	8/23/98-9/22/98	0.00	100.00
Contract minimum	1	8/23/98-9/22/98	0.00	100.00
800 subscription fee	1	8/23/98-9/22/98	0.00	100.00
Customer premise equipment	1	8/23/98-9/22/98	0.00	100.00
Logic fees	1	8/23/98-9/22/98	0.00	100.00
Access line charges	1	8/23/98-9/22/98	0.00	100.00
			$0.00	**$800.00**

Net equipment/other charges Manhattan headquarters **$1,999.99**

Equipment/other charges - Chicago office

Administration - 6666

Equipment/other	*Quantity*	*Period*	*Nonrecurring Charges*	*Monthly Charges*
Expedite fees	1	8/23/98-9/22/98	0.00	100.00
Mag tape fee	1	8/23/98-9/22/98	0.00	100.00
Physical change fees	1	8/23/98-9/22/98	0.00	100.00
Contract minimum	1	8/23/98-9/22/98	0.00	100.00
800 subscription fee	1	8/23/98-9/22/98	0.00	100.00
Customer premise equipment	1	8/23/98-9/22/98	0.00	100.00
Logic fees	1	8/23/98-9/22/98	0.00	100.00
Access line charges	1	8/23/98-9/22/98	0.00	100.00
			$0.00	**$800.00**

Access Line Charge Report

The **Access line charge report** identifies:

- ANI
- Line type
- Charge

For a master account in an invoice group, access line charges are identified for the primary and each secondary customer account.

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Access line charge report

Manhattan headquarters

Corporate

Phone Number	*Line Type*	*Charge*	*Phone Number*	*Line Type*	*Charge*
703-123-4567	Access Line Charge	$2.75	703-124-4567	Access Line Charge	$2.75
703-123-4566	Access Line Charge	2.75	703-124-4566	Access Line Charge	2.75
703-123-4565	Access Line Charge	2.75	703-124-4565	Access Line Charge	2.75
703-123-4564	Access Line Charge	2.75	703-124-4564	Access Line Charge	2.75
703-123-4563	Access Line Charge	2.75	703-124-4563	Access Line Charge	2.75

Sales

Phone Number	*Line Type*	*Charge*	*Phone Number*	*Line Type*	*Charge*
703-123-5567	Access Line Charge	$2.75	703-124-5567	Access Line Charge	$2.75
703-123-5566	Access Line Charge	2.75	703-124-5566	Access Line Charge	2.75
703-123-5565	Access Line Charge	2.75	703-124-5565	Access Line Charge	2.75
703-123-5564	Access Line Charge	2.75	703-124-5564	Access Line Charge	2.75
703-123-5563	Access Line Charge	2.75			

Development

Phone Number	*Line Type*	*Charge*	*Phone Number*	*Line Type*	*Charge*
703-123-6567	Access Line Charge	$2.75	703-124-6567	Access Line Charge	$2.75
703-123-6566	Access Line Charge	2.75	703-124-6566	Access Line Charge	2.75

Manhattan headquarters charges: $99.99

Chicago office

Administration

Phone Number	*Line Type*	*Charge*	*Phone Number*	*Line Type*	*Charge*
703-123-4567	Access Line Charge	$2.75	703-124-4567	Access Line Charge	$2.75
703-123-4566	Access Line Charge	2.75	703-124-4566	Access Line Charge	2.75
703-123-4565	Access Line Charge	2.75	703-124-4565	Access Line Charge	2.75

Warehouse

Phone Number	*Line Type*	*Charge*	*Phone Number*	*Line Type*	*Charge*
703-123-5567	Access Line Charge	$2.75	703-124-5567	Access Line Charge	$2.75
703-123-5566	Access Line Charge	2.75	703-124-5566	Access Line Charge	2.75
703-123-5563	Access Line Charge	2.75			

Sales

Phone Number	*Line Type*	*Charge*	*Phone Number*	*Line Type*	*Charge*
703-123-6567	Access Line Charge	$2.75	703-124-6567	Access Line Charge	$2.75
703-123-6566	Access Line Charge	2.75	703-124-6566	Access Line Charge	2.75

Chicago office charges: $99.99