

What's New – Highlights of Key Items

LCM Team Augmentation

- Dan Van Abel = Operations Manager
- Jamie Evans = Project Management

ARNG

- Fed/State Traffic Split Project on CAT A

Fiber Cuts

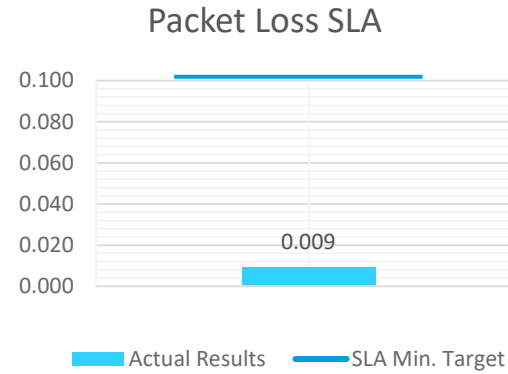
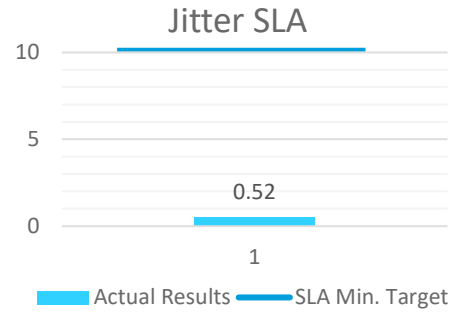
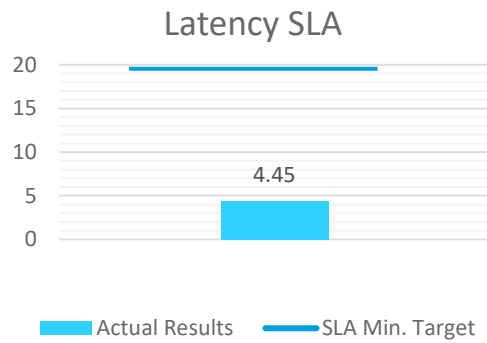
- January - No Fiber Cuts

State of Wisconsin Executive Summary – January 2020

1,196 BadgerNet Circuits



SLA Network CORE Performance



Service Assurance - SLA Incidents

Total # Tickets	171
Measured	53
Non-Measure	118

Service Delivery Activity

Work In Progress	
Projects (New Activations)	16
Changes	45

Service Availability

	CAT A	CAT B	CAT D
Availability (Minutes)	40,309,920	11,695,680	1,964,160
% Availability	99.960%	99.955%	100.00%
Lost Time (Minutes)	16,280	5,302	-
% Lost Time	0.040%	0.045%	0%

Decommission Activity

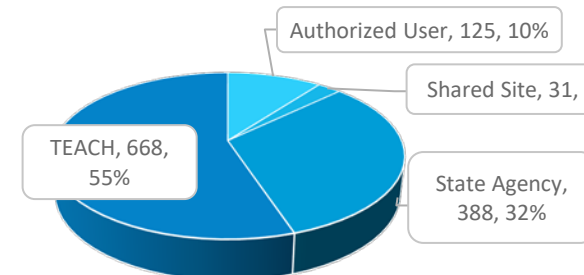
Decommission/Disconnect	12
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Capacity – WAN Utilization Thresholds

	Hot (Over)	Cold (Under)
Authorized User	0	1
State Agency	1	1
TEACH	2	3

BadgerNet by Customer Type

* Includes WIP



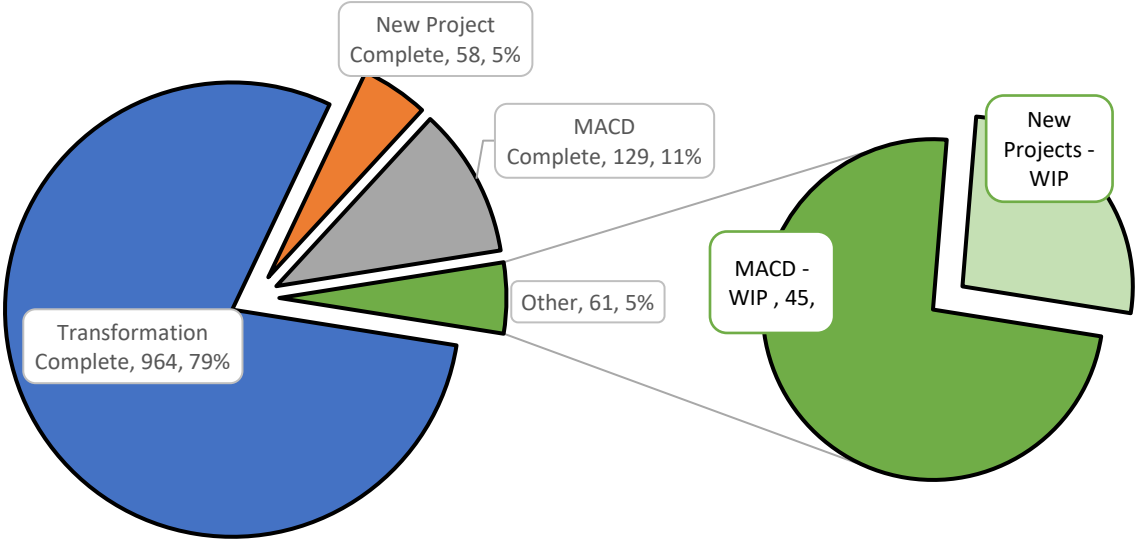
Customer Information Portal



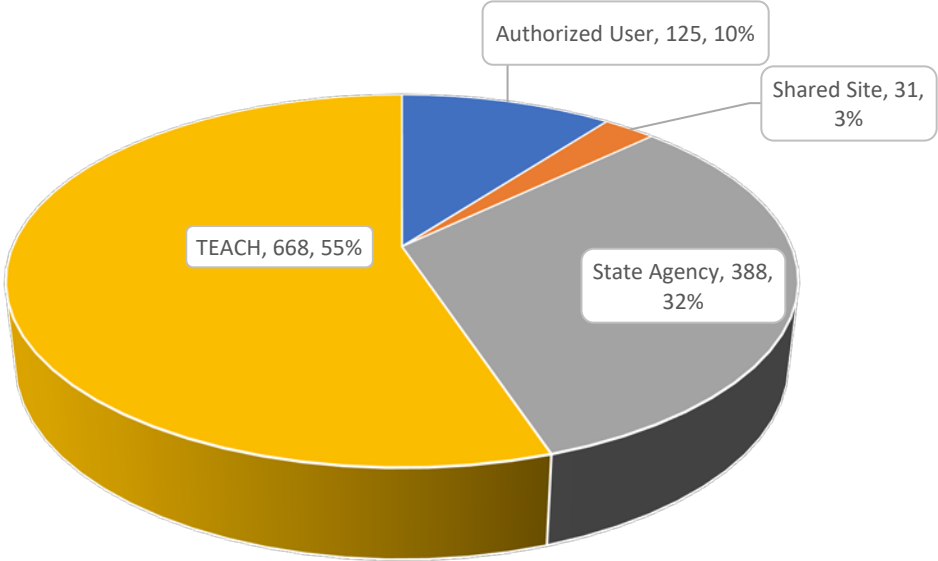
BadgerNet by: Site Type & Activity Type – January 2020

Site Type	Transformation Complete	New Project Complete	MACD Complete	MACD - WIP	Sub-Total (On BadgerNet)	New Projects - WIP	Combined Total (On-BadgerNet & New Projects-WIP)
Authorized User	66	11	18	27	122	3	125
Shared Site	25	0	5	1	31	0	31
State Agency	324	20	35	7	386	2	388
TEACH	549	27	71	10	657	11	668
Total	964	58	129	45	1196	16	1212

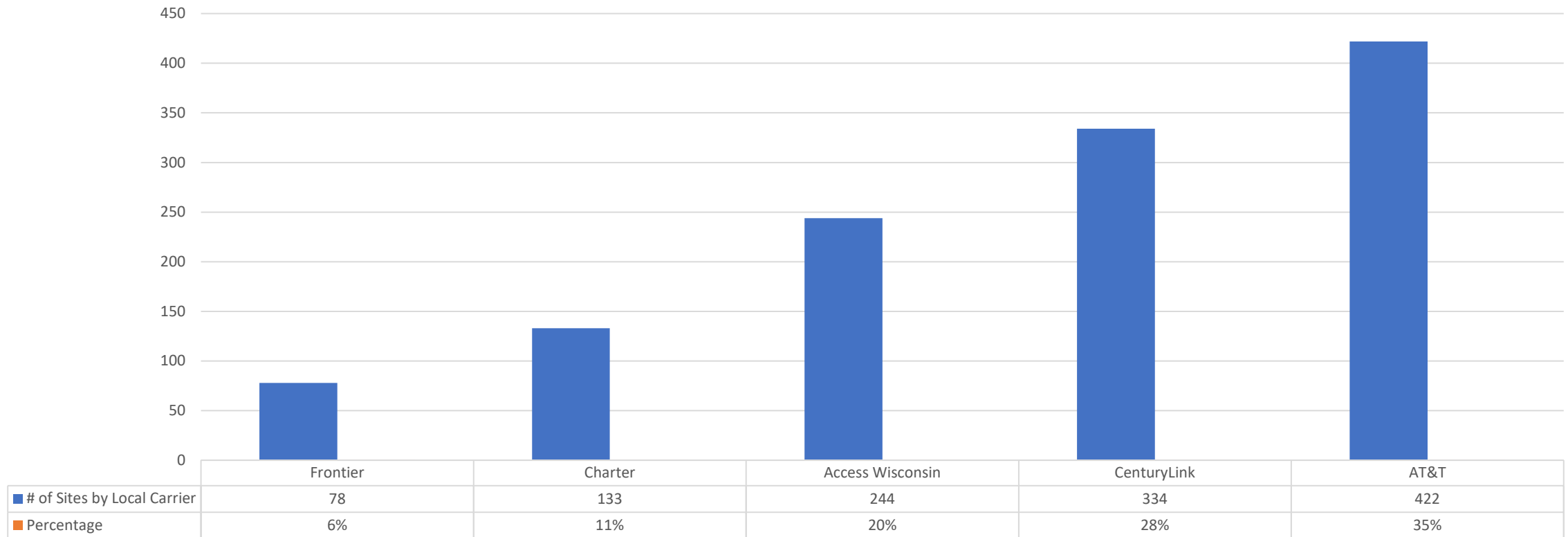
BadgerNet by Activity Type



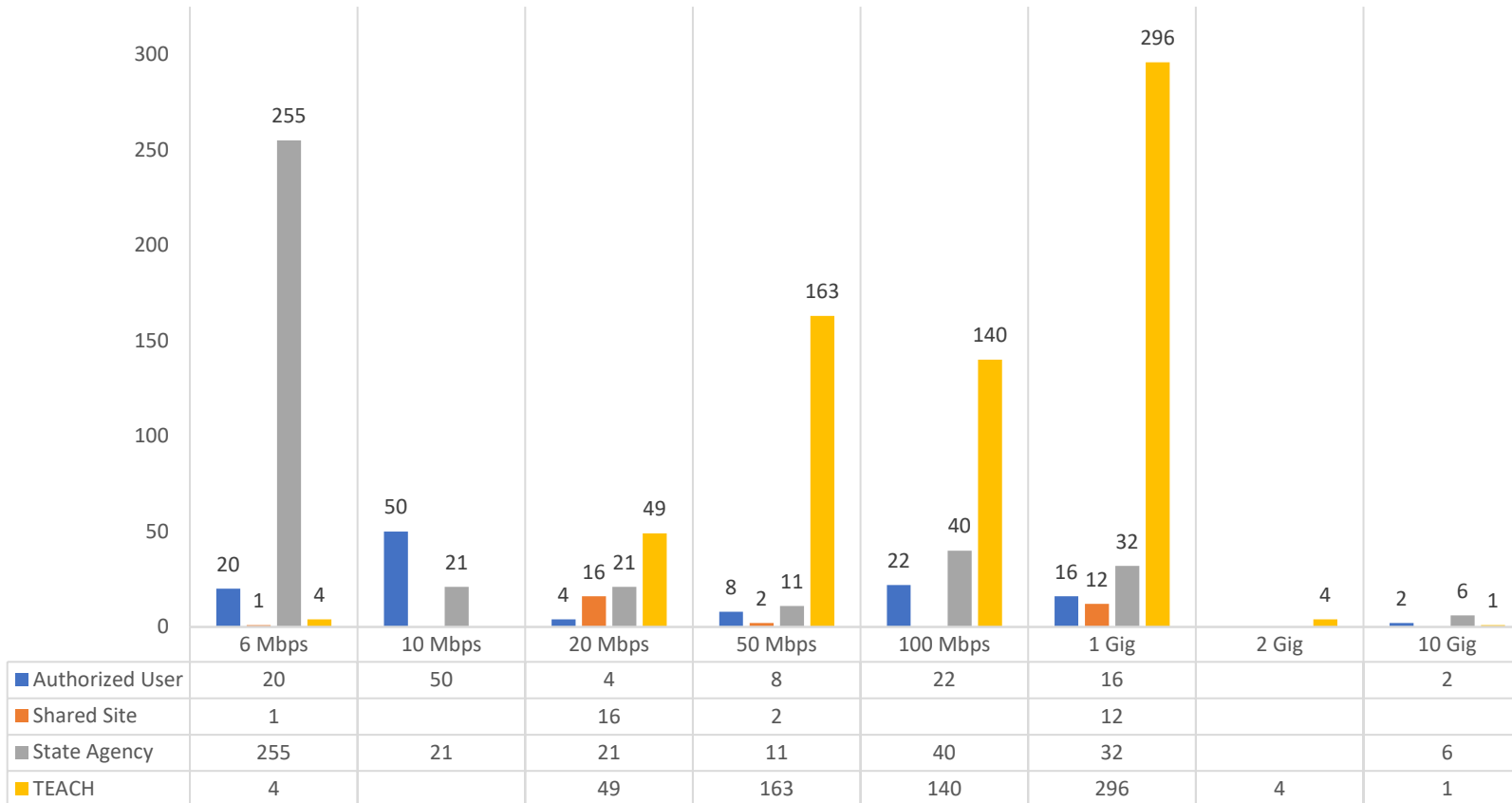
BadgerNet by Agency Type ** Includes (New Project) WIP



BadgerNet by Local Carrier – January 2020 ** Includes WIP



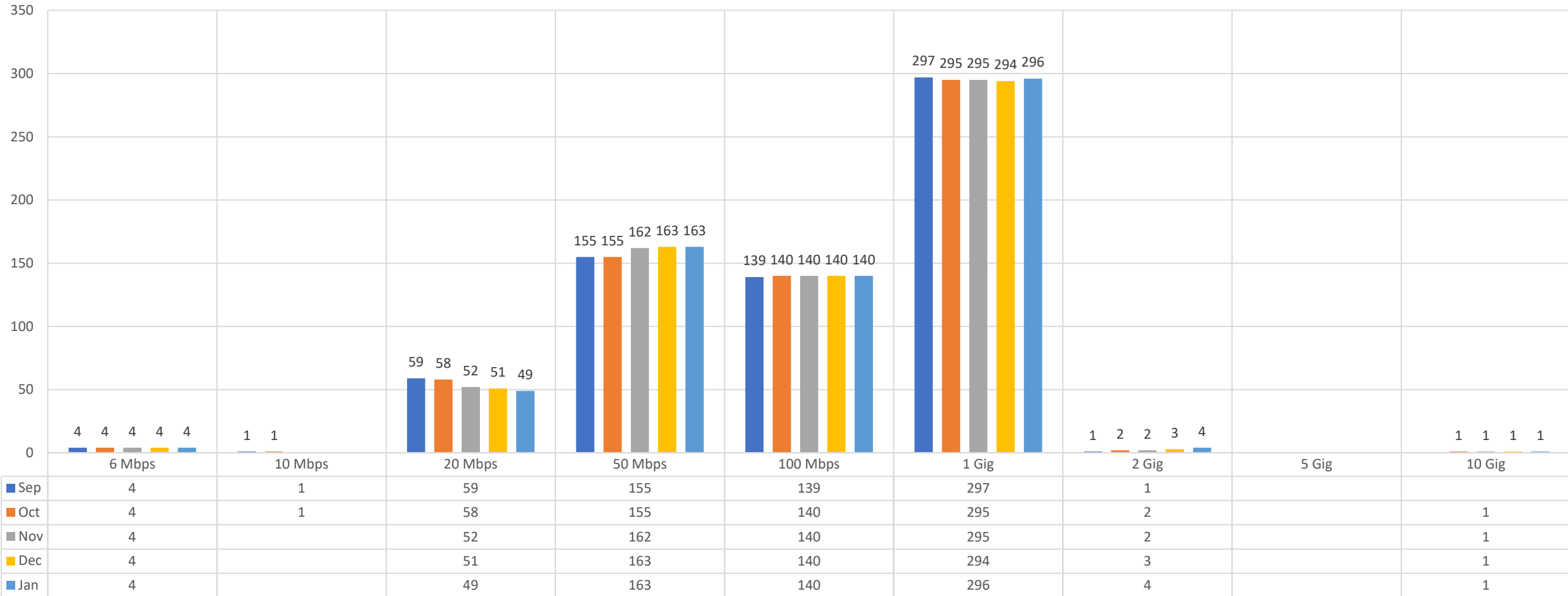
BadgerNet by: Bandwidth & Site Type : January 2020



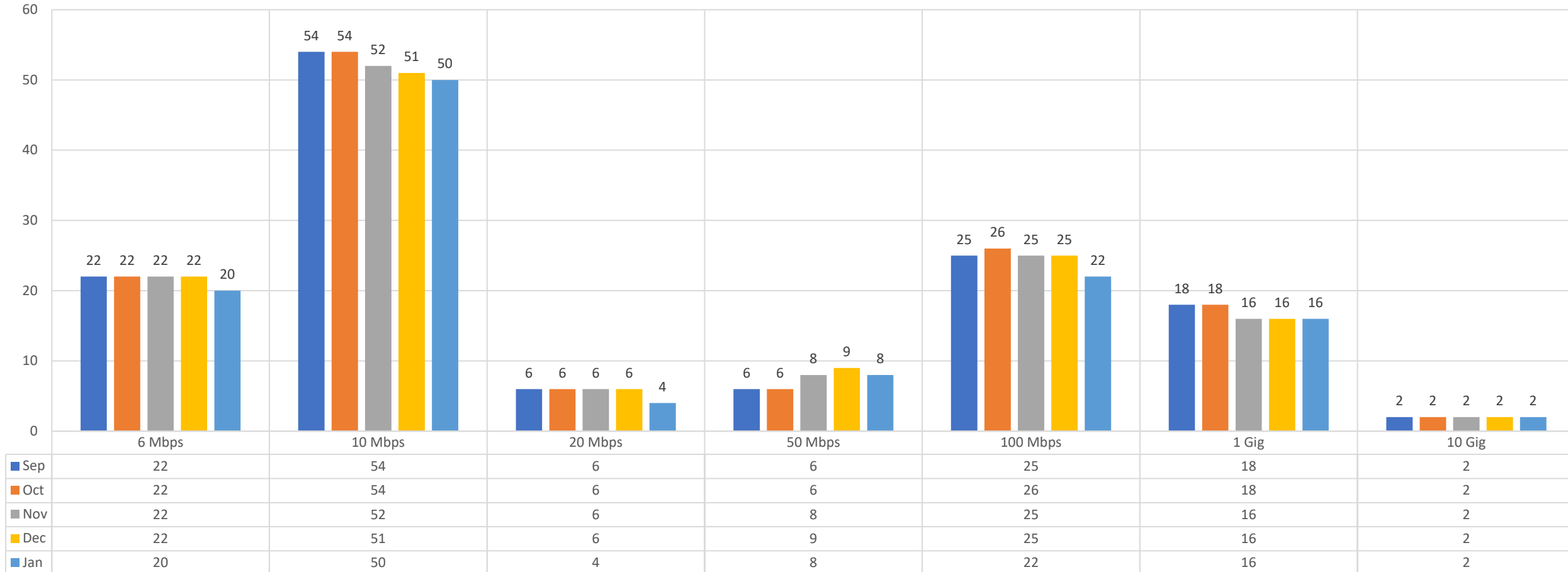
Disconnect

SiteID	Customer Site Name:
STOJMKEWI35	DHS - ROSS
STOJASXWI07	ECB - Ashland WX TX
STOJW7SWI02	ECB - Coloma WX TX
STOJEAUWI11	ECB - Eau Claire Radio
STOJGGBWI09	ECB - Sister Bay
STOJWZUWI05	ECB - Washburn
STOJAUWWI08	ECB - Wausau Radio
STOJAUWWI14	ECB - WHRM
STOJTQPWI06	ECB - Withee WX TX
STOJGMSWI01	Gays Mills Public Library
STOJLJWWI01	Lowell Public Library
STOJUESWI12	UW - Waukesha, Commons Building

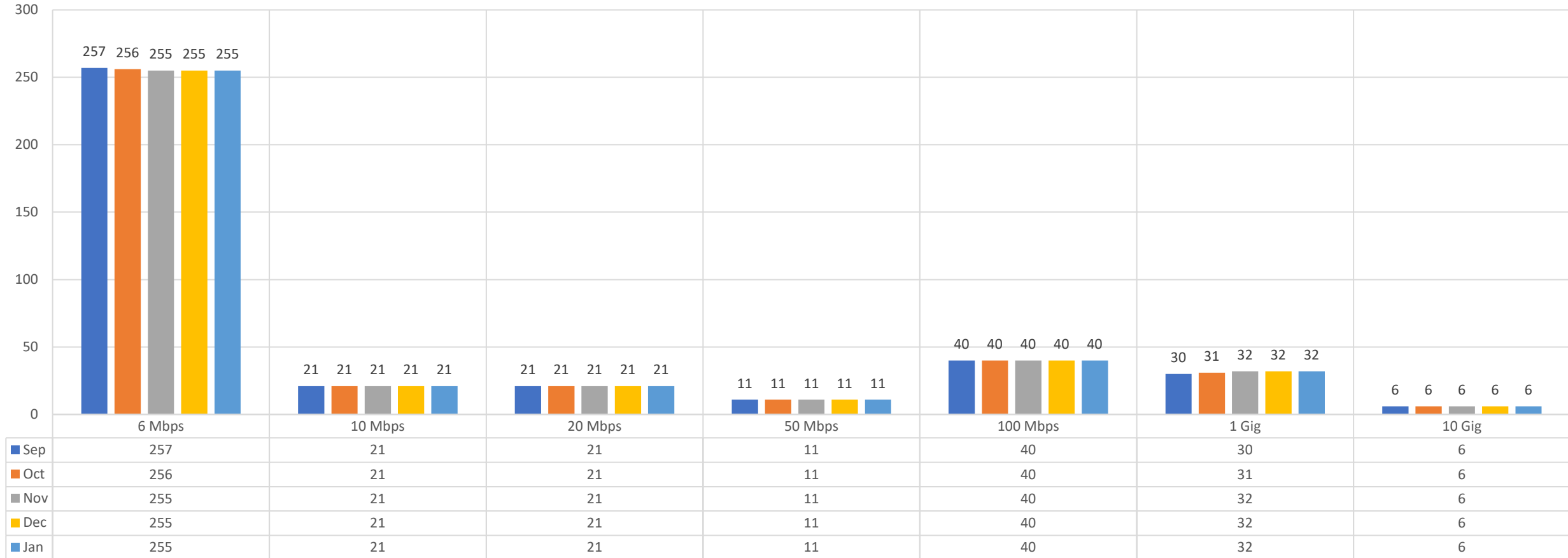
BadgerNet TEACH Bandwidth: Sept 2019 – Jan 2020



BadgerNet Authorized User Bandwidth: Sept 2019 – Jan 2020



BadgerNet State Agency Bandwidth: Sept 2019 – Jan 2020



BadgerNet Shared Sites Bandwidth: Sept 2019 – Jan 2020

