

# What's New – Highlights of Key Items

## Riverbed -Capacity

- ✓ Configuration Issues Resolved
- ✓ ATT Beta Testing Complete
- Roll-out schedule of remote site configuration under development
- SOWI Introduction training scheduled week of 9/1
- SOWI full training tentative week of 9/7

## Fiber Cuts

- July – (12) Fiber Cuts

## Introduction of Team Member

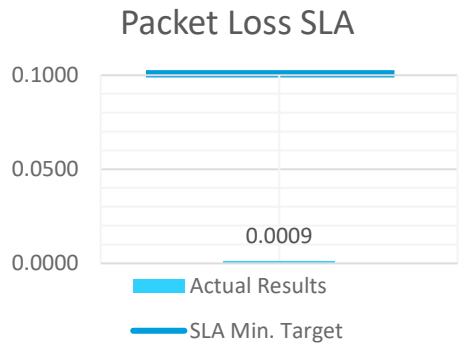
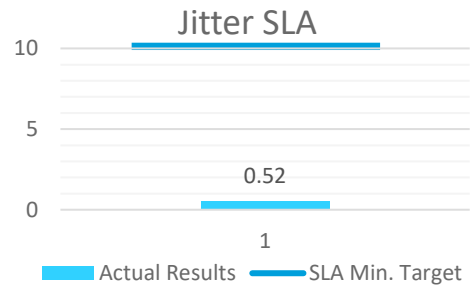
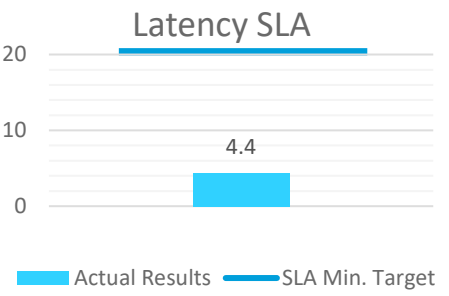
- Glenn Kittle – Project Manager

# State of Wisconsin Executive Summary – July 2020

## 1,188 BadgerNet Circuits



### SLA Network CORE Performance



### Service Assurance - SLA Incidents

<b>Total # Tickets</b>	<b>434</b>
Measured	101
Non-Measured	333

### Service Delivery Activity

Work In Progress	
Projects ( New Activations)	8
Changes (MACD)	34

### Service Availability

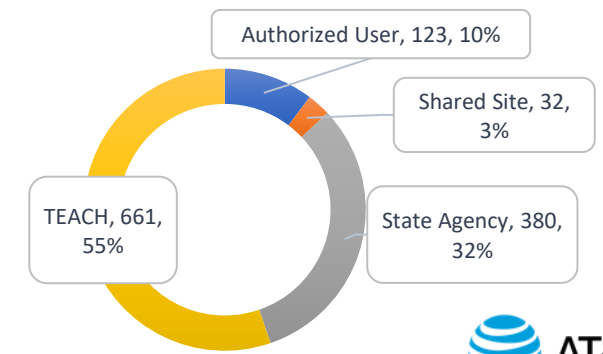
	CAT A	CAT B	CAT D
Up Time ( Minutes)	39,143,621	11,873,059	1,964,160
% Availability	99.99%	99.99%	100%
Lost Time ( Minutes)	5,659	1,181	-
% Lost Time	0.014%	0.010%	0.00%
Total Available Minutes	39,149,280	11,874,240	1,964,160

### Decommission Activity

<b>Decommission/Disconnect</b>	<b>8</b>
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### BadgerNet by Customer Type

\* Includes WIP



### Capacity – WAN Utilization Thresholds

	Hot (Over)	Cold (Under)
Authorized User	0	1
State Agency	1	0
TEACH	2	7



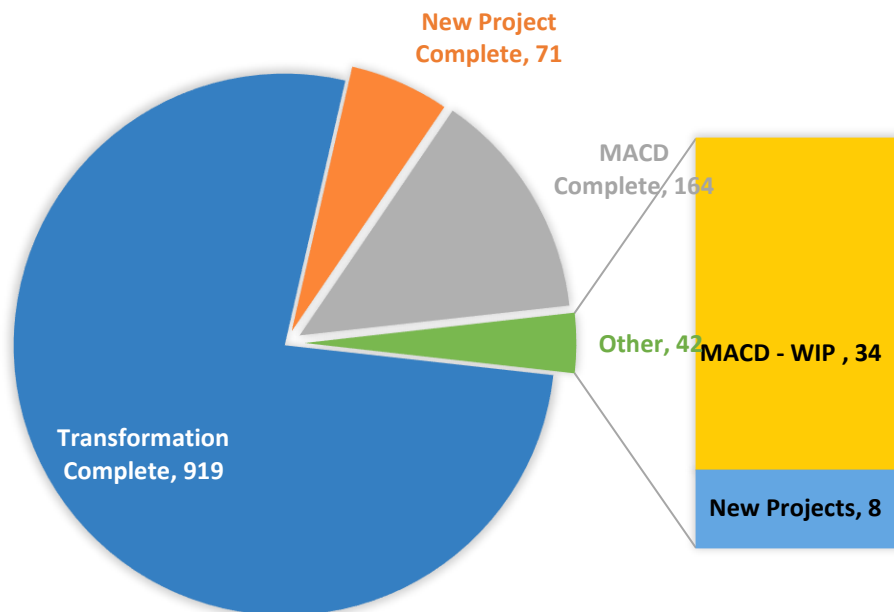
Customer Information Portal



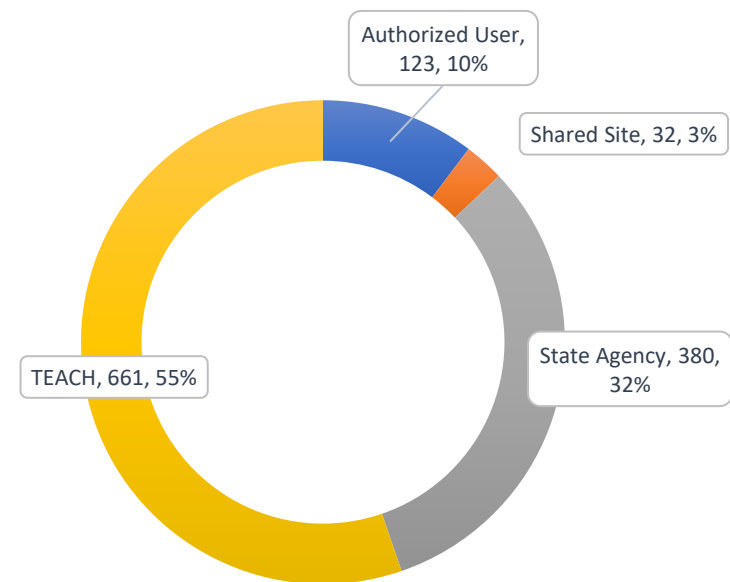
# BadgerNet by: Site Type & Activity Type – July 2020

Site Type	Transformation Complete	New Project Complete	MACD Complete	MACD - WIP	Sub-Total (On Network)	New Projects	Combined Total (On Network & New Projects)
Authorized User	47	12	36	27	122	1	123
Shared Site	23	0	9	0	32	0	32
State Agency	314	21	39	3	377	3	380
TEACH	535	38	80	4	657	4	661
<b>Total</b>	<b>919</b>	<b>71</b>	<b>164</b>	<b>34</b>	<b>1188</b>	<b>8</b>	<b>1196</b>

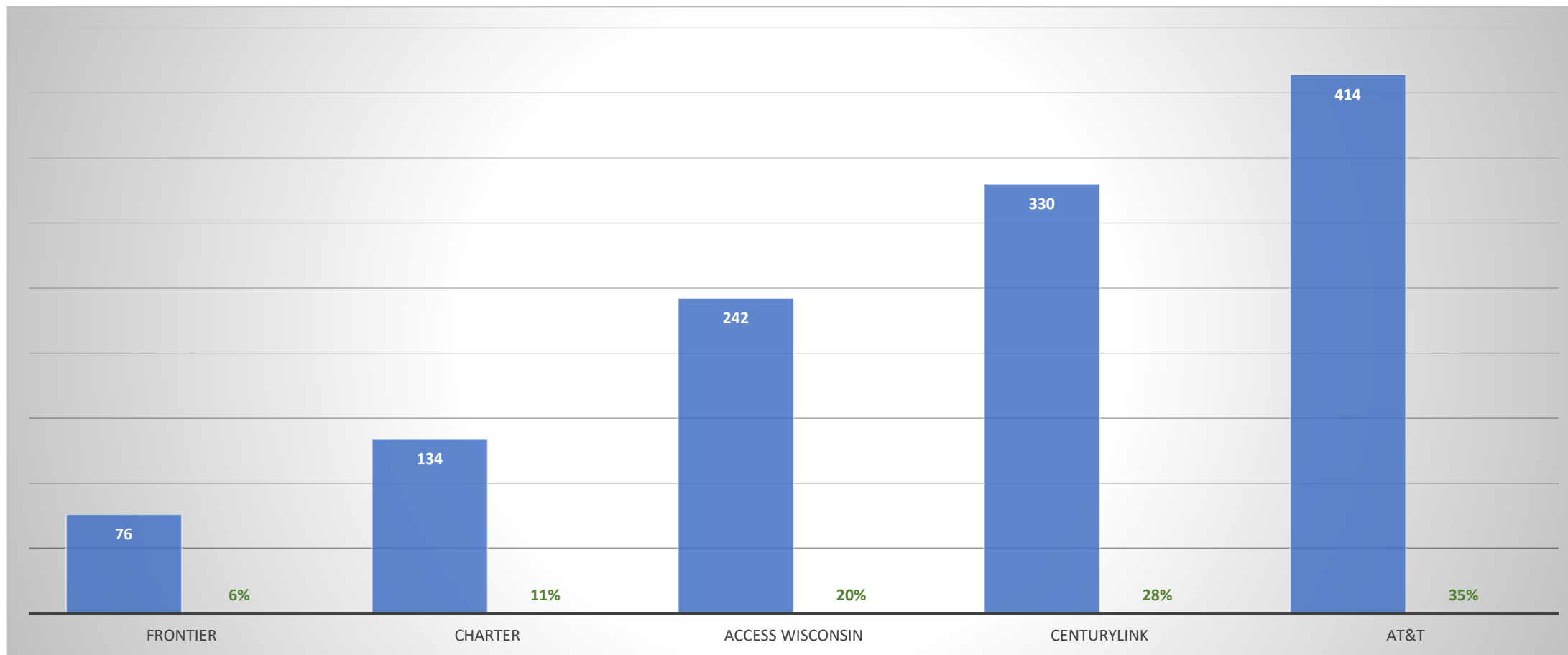
BadgerNet by Activity Type



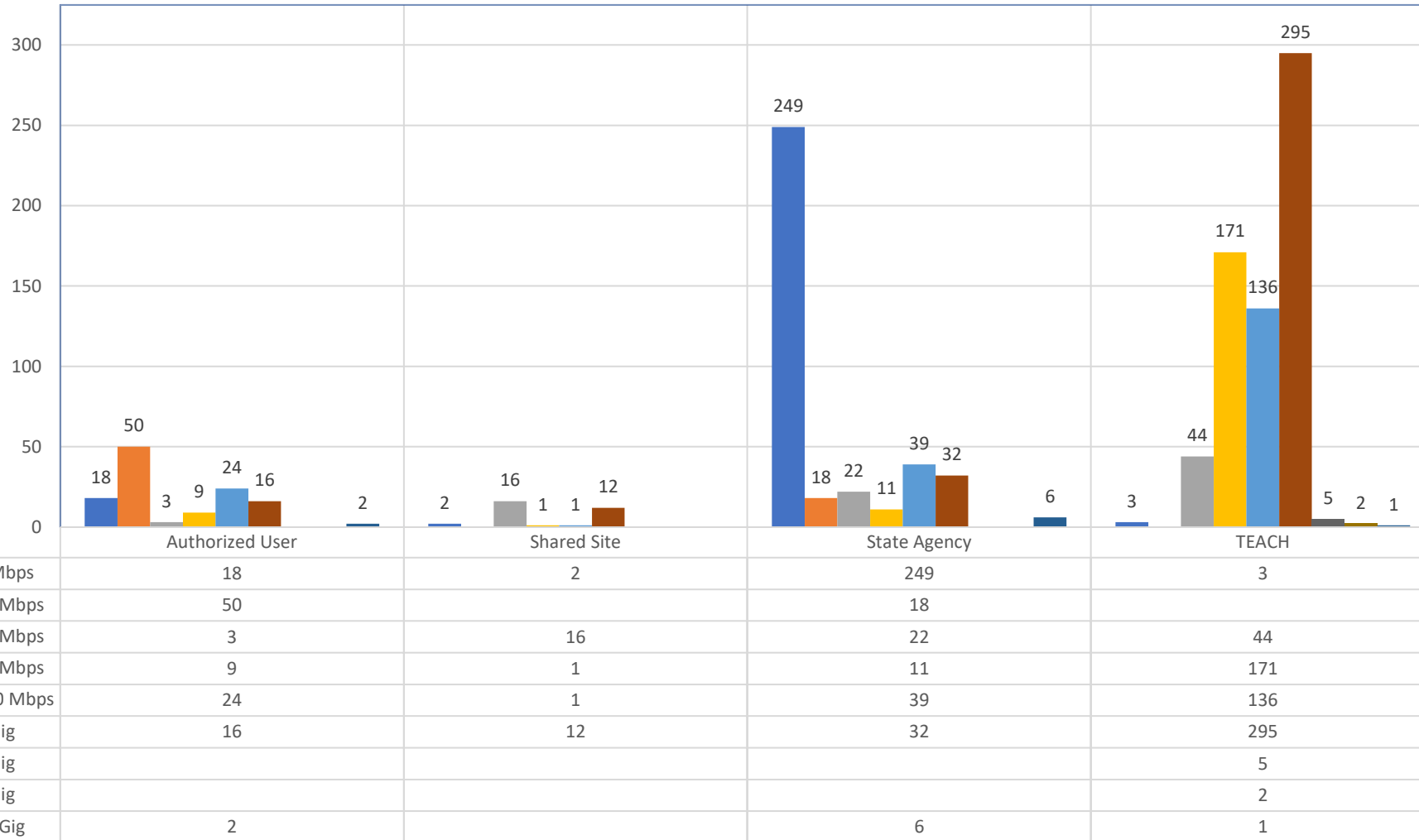
BadgerNet by Agency Type \*\* includes (WIP-New Projects)



# BadgerNet by Local Carrier – July 2020 \*\* Includes WIP



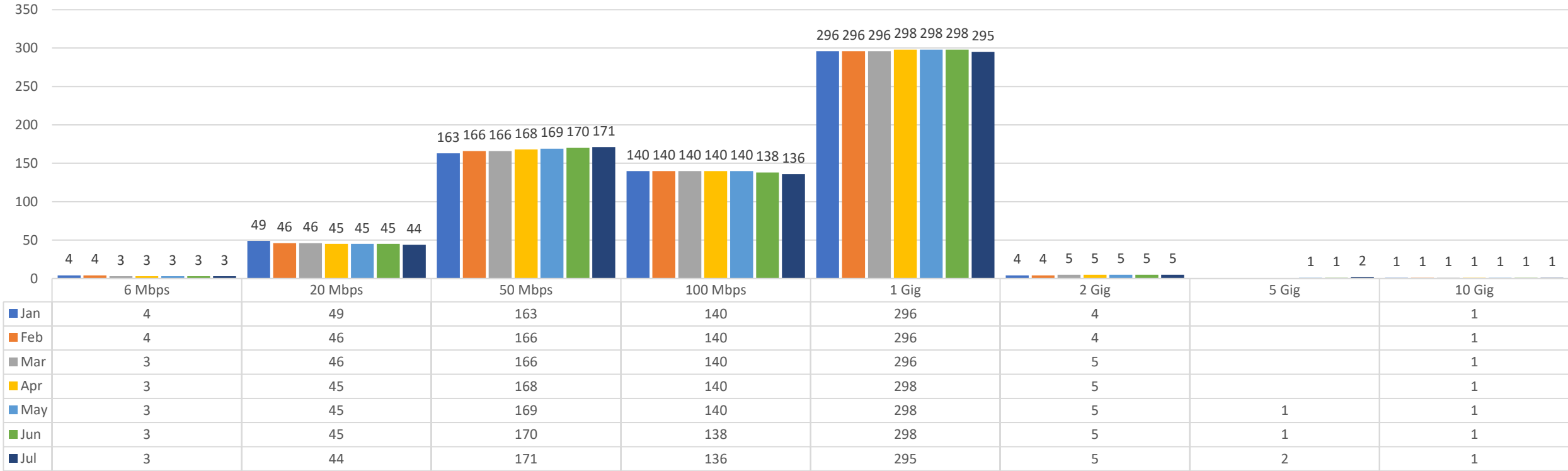
# BadgerNet by: Bandwidth & Site Type : July 2020



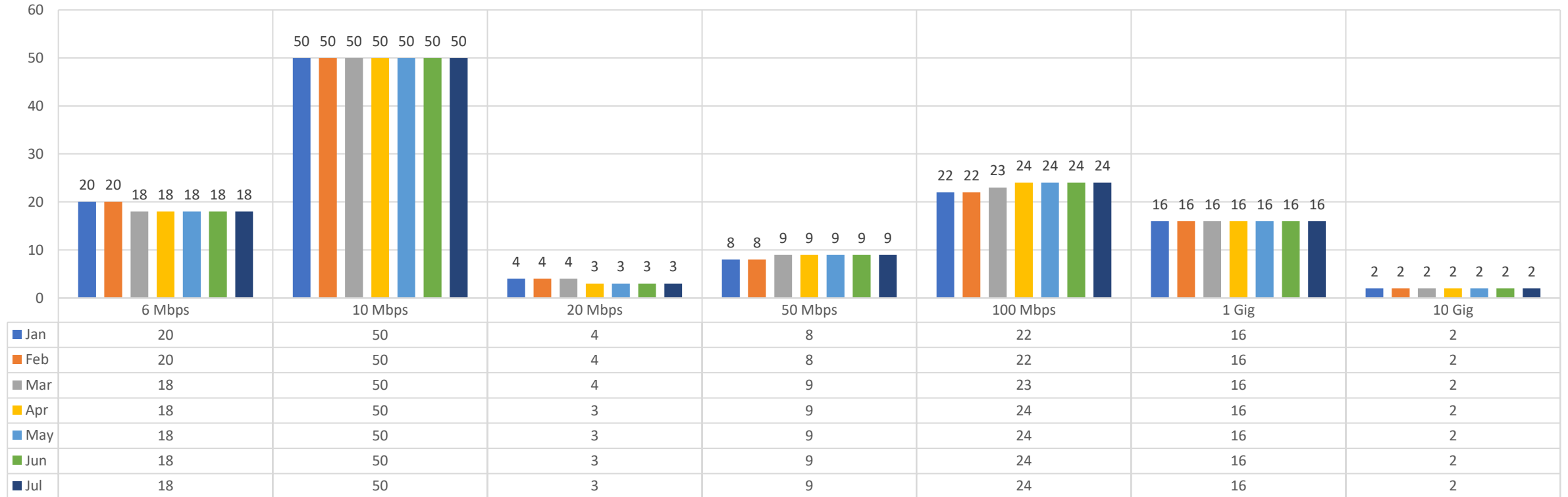
## Disconnects

Month	Site ID	Customer Site Name:
July	STOJATWWI06	Fox Valley Technical College
July	STOJBVAWI04	Beaver Dam Unif School Dist
July	STOJBVAWI05	South Beaver Dam Elem School
July	STOJCPFWI07	DWD - Chippewa Falls JC
July	STOJMTWWI02	DWD - Manitowoc JC/DVR
July	STOJPEWWI01	DWD - Pewaukee JC
July	STOJPNMWI01	Coop Ed Service Agency 03
July	STOJSBMWI32	Lakeshore Technical College Culinary Ins

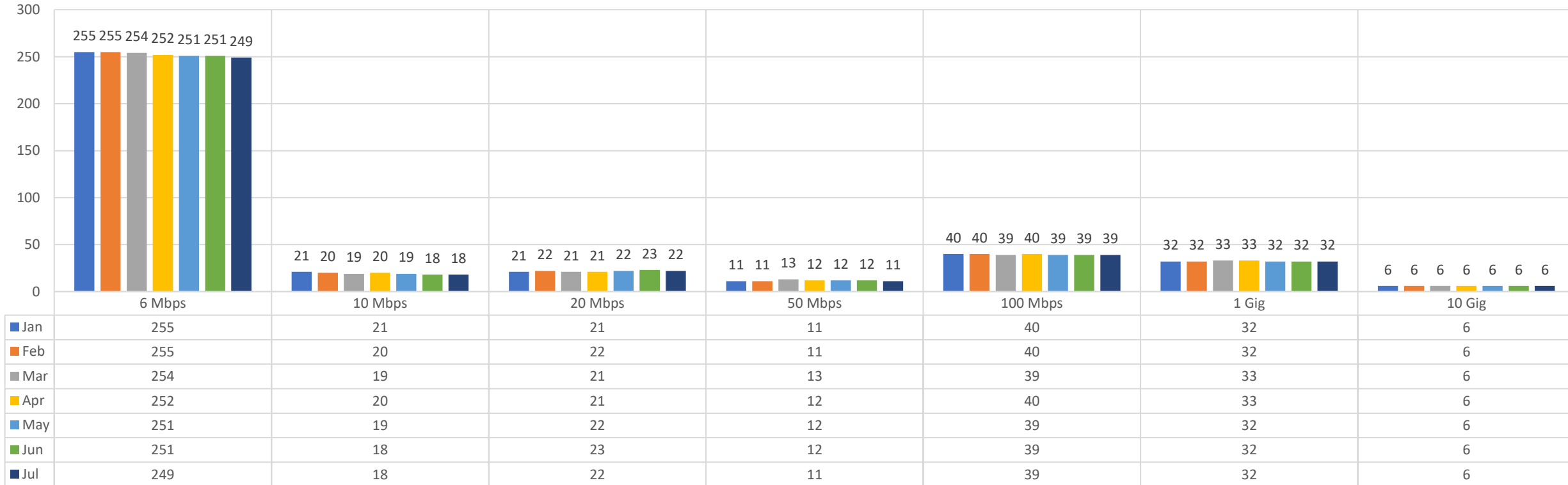
# BadgerNet TEACH Bandwidth: Jan – July 2020



# BadgerNet Authorized User Bandwidth: Jan – July 2020



# BadgerNet State Agency Bandwidth: Jan – July 2020





# BadgerNet Shared Sites Bandwidth: Jan – July 2020

