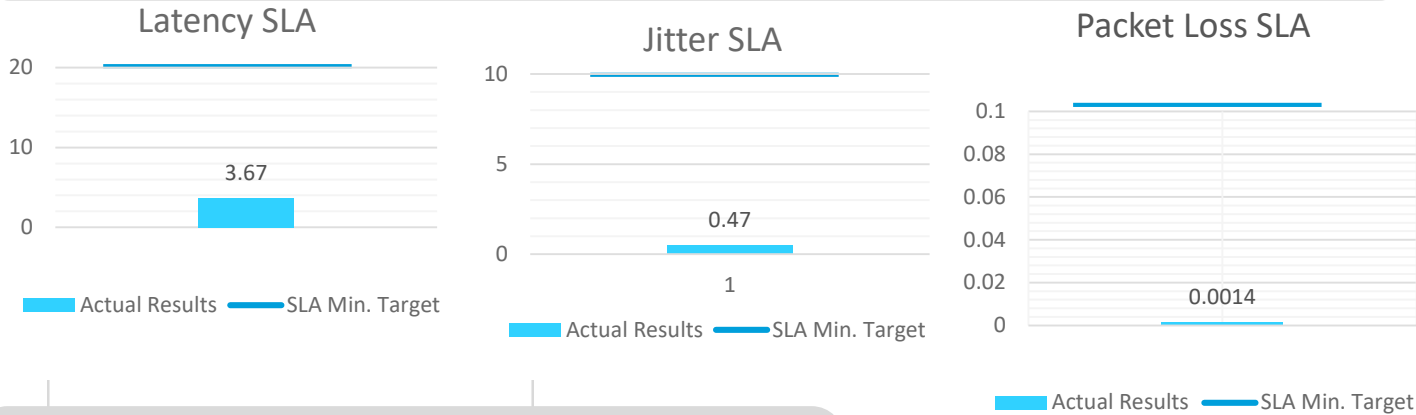


State of Wisconsin Executive Summary – June 2019

1,212 BadgerNet Circuits



SLA Network CORE Performance



Service Assurance Incidents

Total # Tickets	533
Service Impacting	80
Non Service Impacting	453

Service Delivery Activity

Work In Progress	
New Projects	19
MACD	19

Service Availability

	CAT A	CAT B	CAT D	Total
Availability (Minutes)	39,787,200	11,232,000	1,900,800	52,920,000
Lost Time (Minutes)	5,834	724	0	6,558
Percentage Lost Time	0.015%	0.006%	0	0.012%
Percentage Uptime	99.985%	99.994%	100%	99.988%

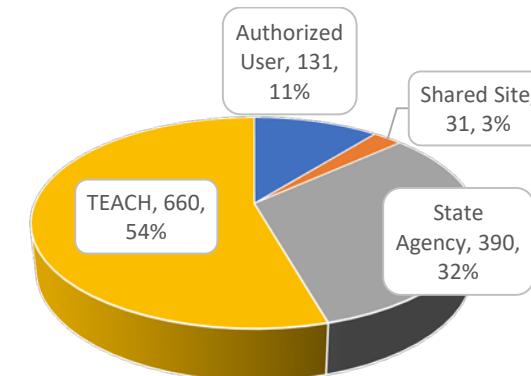
Capacity – WAN Utilization Thresholds

	Hot (Over)	Cold (Under)
Authorized User	2	0
State Agency	2	0
TEACH	3	3



Customer Information Portal

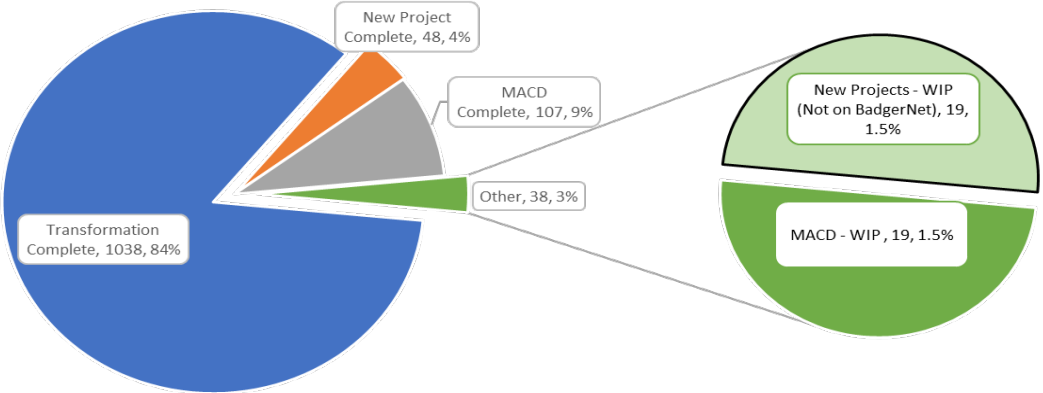
BadgerNet by Customer Type



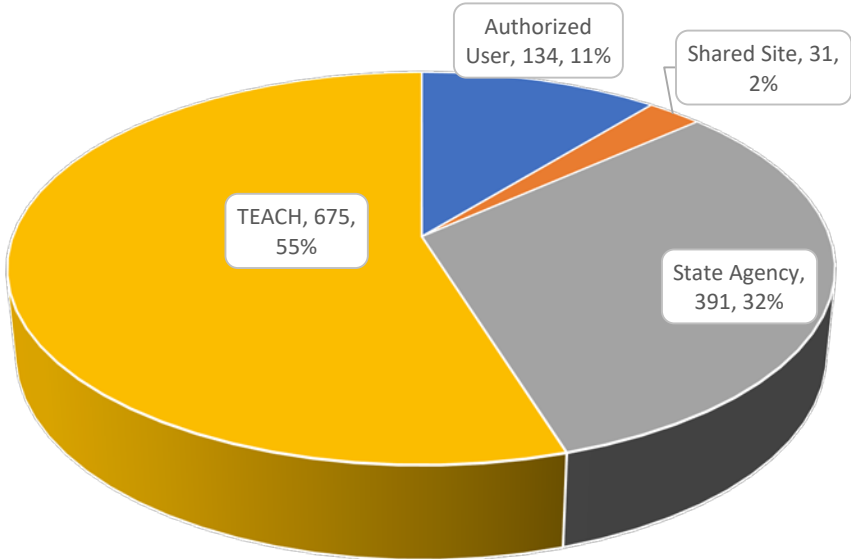
BadgerNet by: Site Type & Activity Type – June 2019

Site Type	Transformation Complete	New Project Complete	MACD Complete	MACD - WIP	Sub-Total (On BadgerNet)	New Projects - WIP	Combined Total (On-BadgerNet & New Projects-WIP)
Authorized User	102	11	17	1	131	3	134
Shared Site	27	0	4	0	31	0	31
State Agency	339	18	27	6	390	1	391
TEACH	570	19	59	12	660	15	675
Total	1038	48	107	19	1212	19	1231

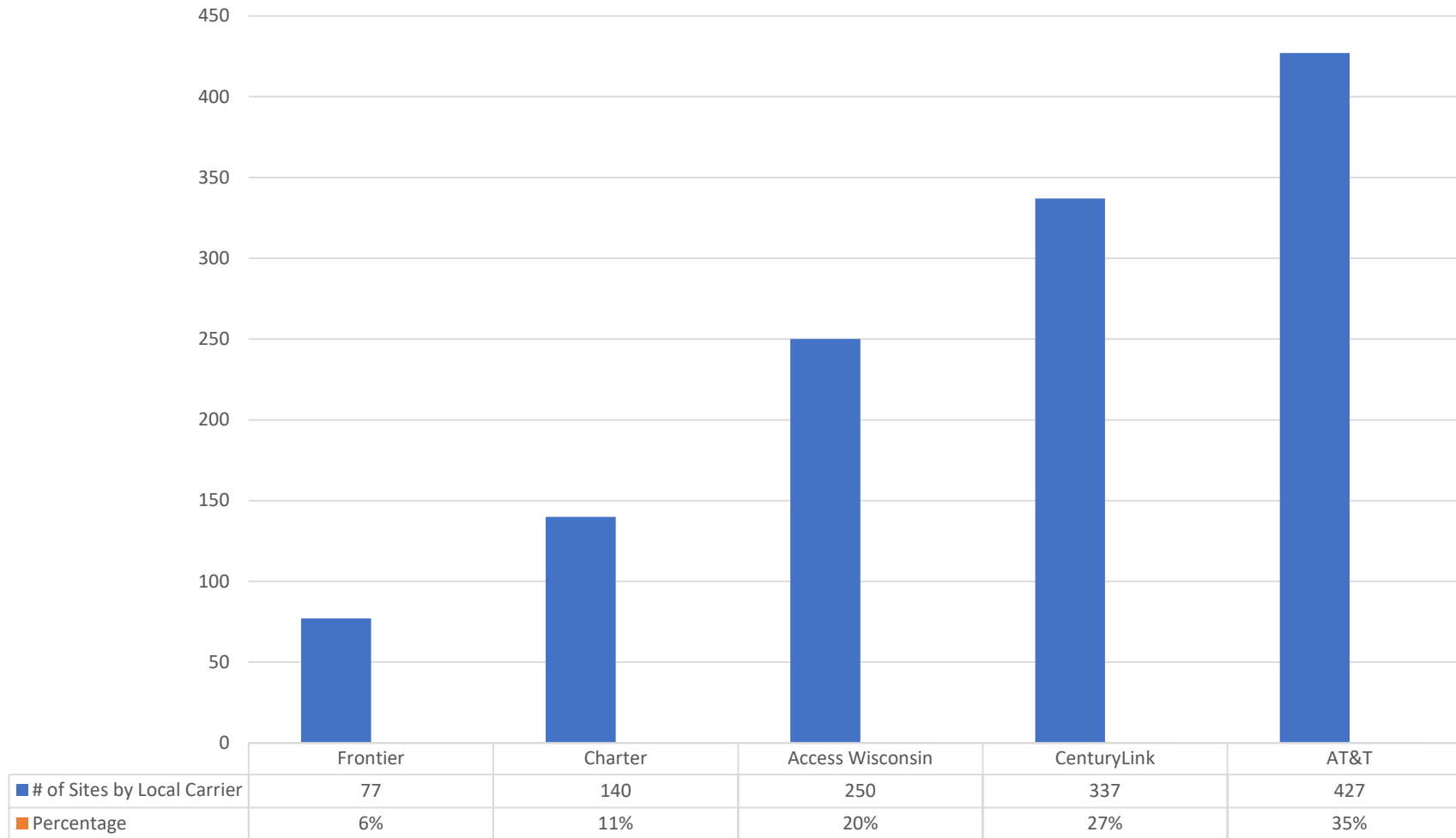
BadgerNet by Activity Type



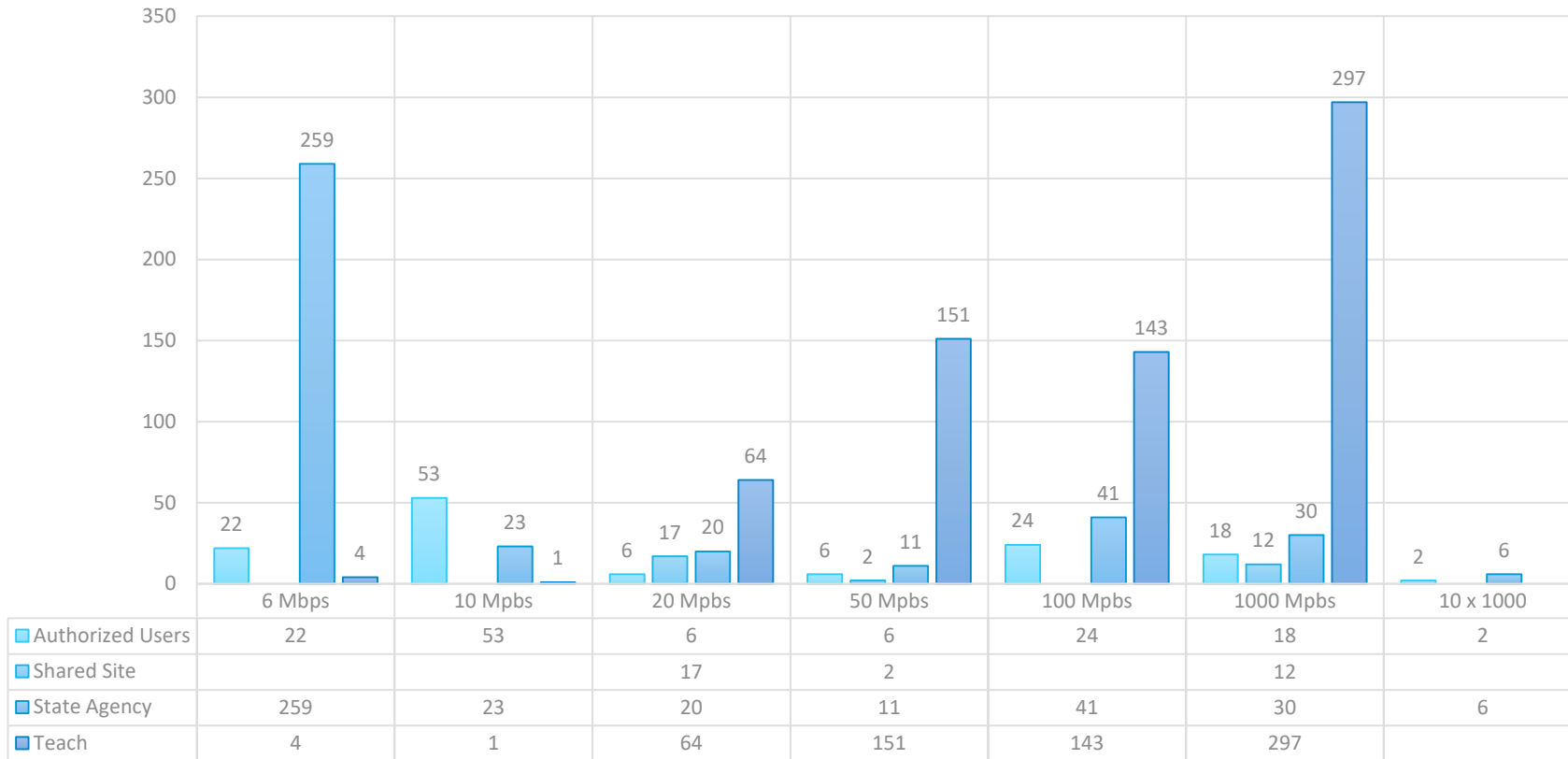
BadgerNet by Agency Type ** Includes (New Project) WIP



BadgerNet by Local Carrier – June 2019



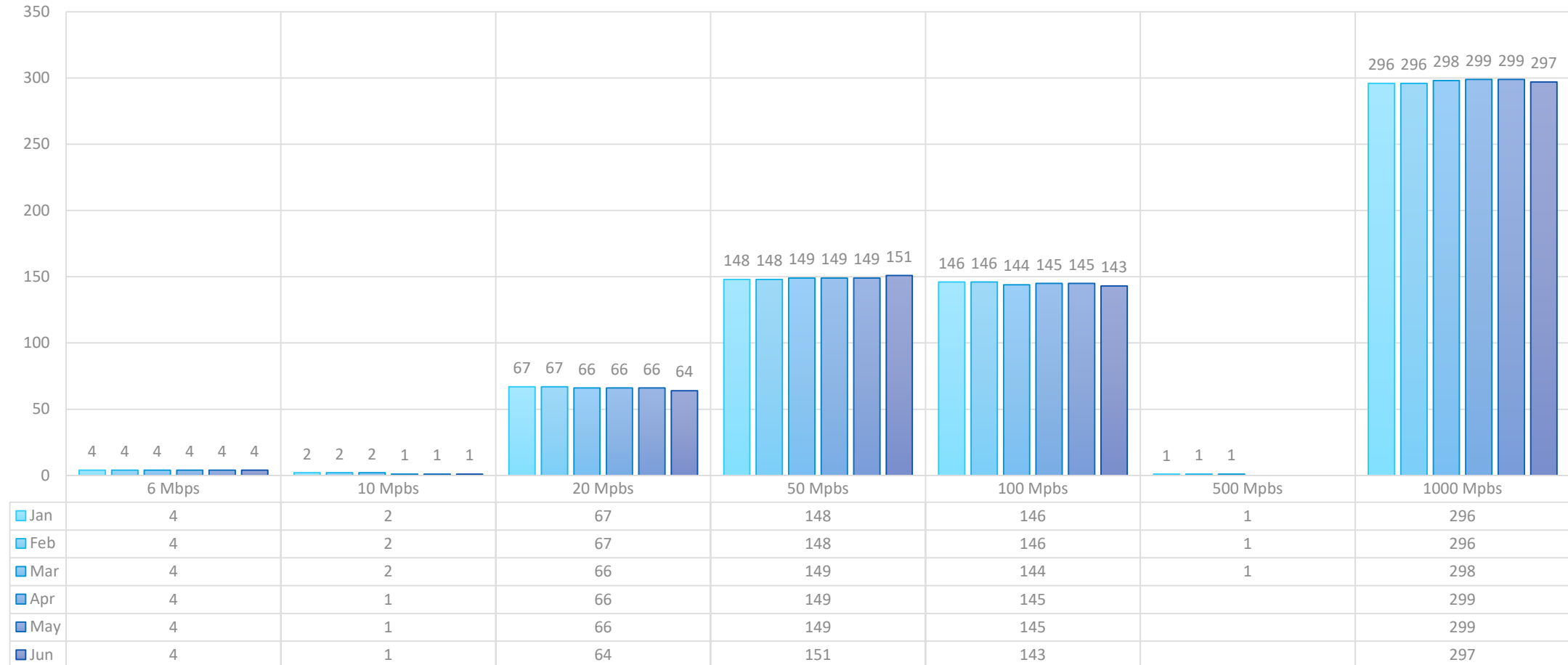
BadgerNet by: Bandwidth & Site Type : June 2019



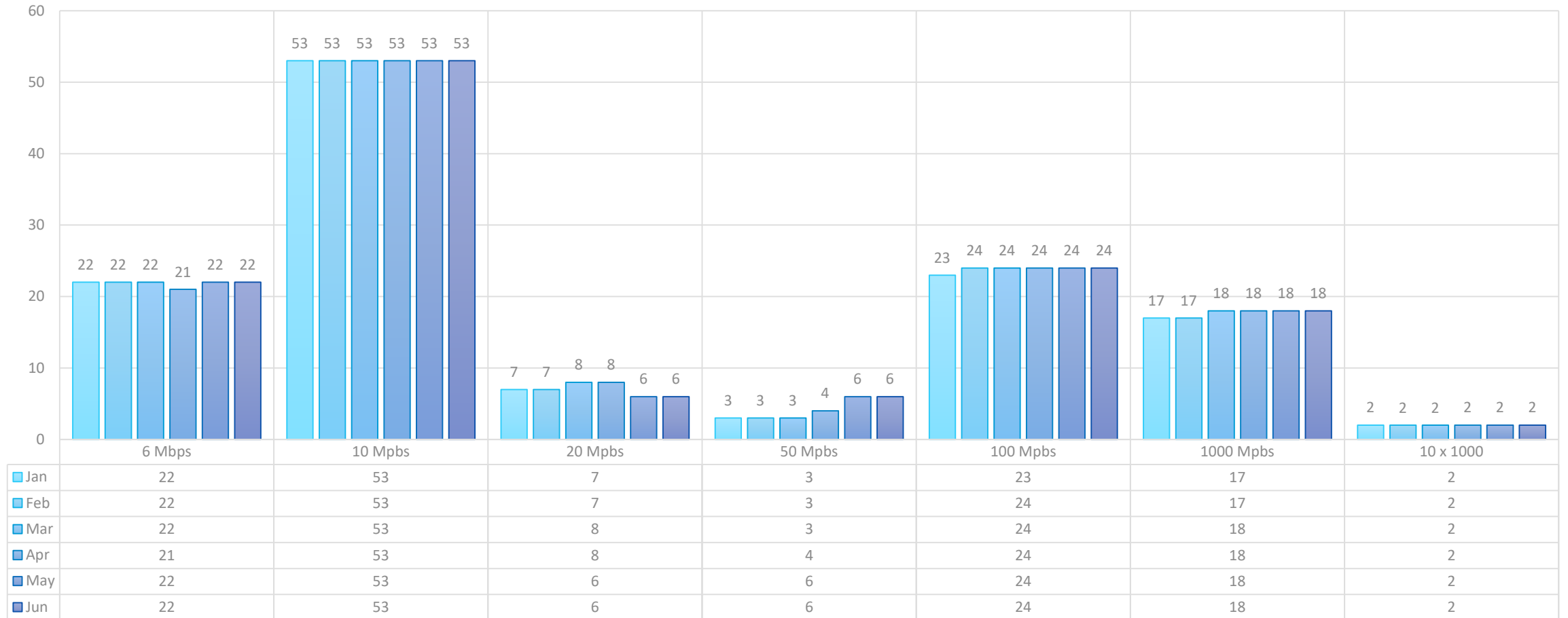
Disconnected Sites in June

- Lakeshore Tech College - Manitowoc Cmps
- DWD - Richland Co. JC
- DOT - DTSD W. Allis Zoo interchange prj
- Assumption Catholic Schools
- Tigerton Elementary School
- School District-Alma (Alma HS and Elem)

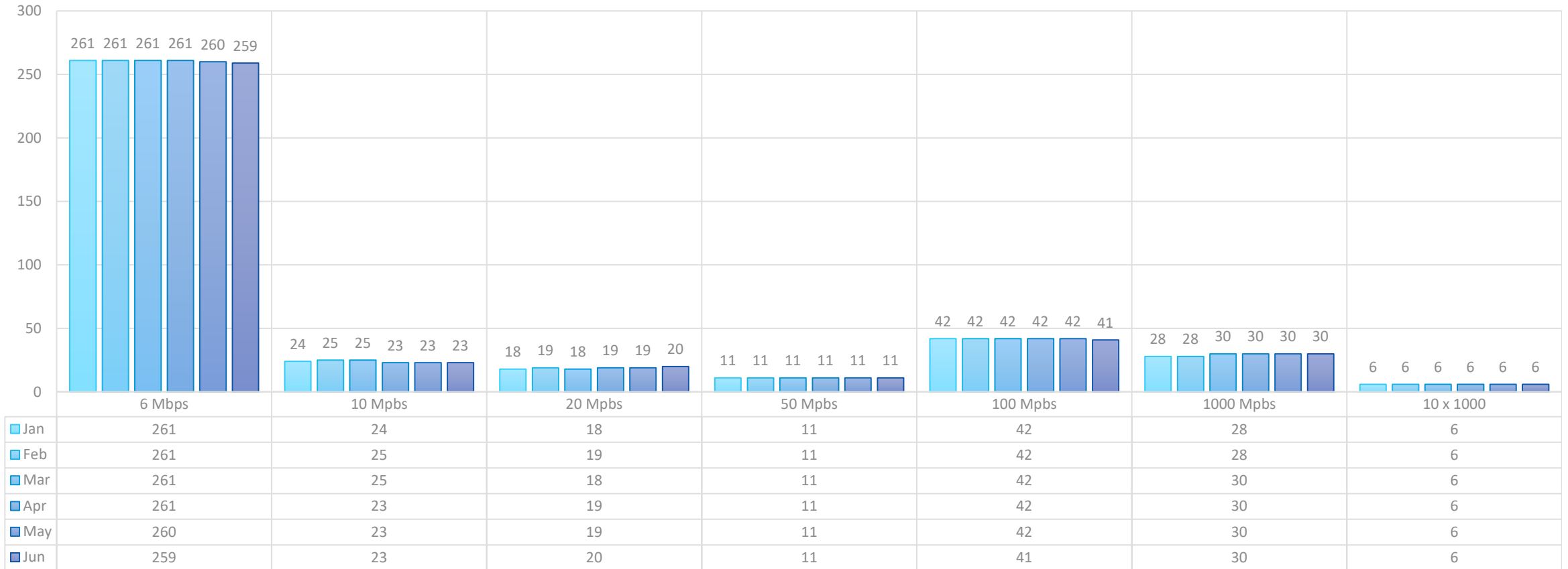
BadgerNet TEACH Bandwidth: 2019



BadgerNet Authorized User Bandwidth: 2019



BadgerNet State Agency Bandwidth: 2019



BadgerNet - Shared Sites Bandwidth: 2019

