

# What's New – Highlights of Key Items

## Riverbed -Capacity

- ETA for Beta Testing – Late July
- Full Training – Middle August

## Fiber Cuts

- June – (0) Fiber Cuts

# State of Wisconsin Executive Summary – June 2020

## 1,195 BadgerNet Circuits



### SLA Network CORE Performance



### Service Assurance - SLA Incidents

<b>Total # Tickets</b>	<b>388</b>
Measured	67
Non-Measured	321

### Service Delivery Activity

<b>Work In Progress</b>	
Projects ( New Activations)	8
Changes (MACD)	37

### Service Availability

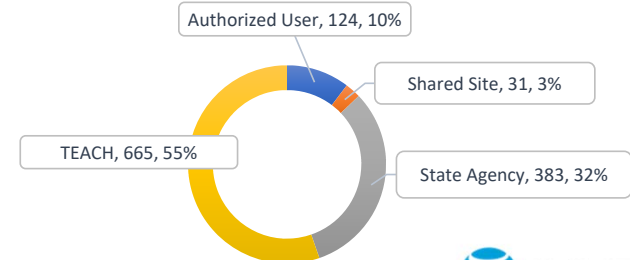
	CAT A	CAT B	CAT D
Up Time ( Minutes)	37,962,395	11,443,787	1,900,800
% Availability	99.97%	99.96%	100%
Lost Time ( Minutes)	10,405	4,213	-
% Lost Time	0.027%	0.037%	0.00%
Total Available Minutes	37,972,800	11,448,000	1,900,800

### Decommission Activity

<b>Decommission/Disconnect</b>	<b>5</b>
--------------------------------	----------

### BadgerNet by Customer Type

\* Includes WIP



### Capacity – WAN Utilization Thresholds

	Hot (Over)	Cold (Under)
Authorized User	0	1
State Agency	0	0
TEACH	0	8



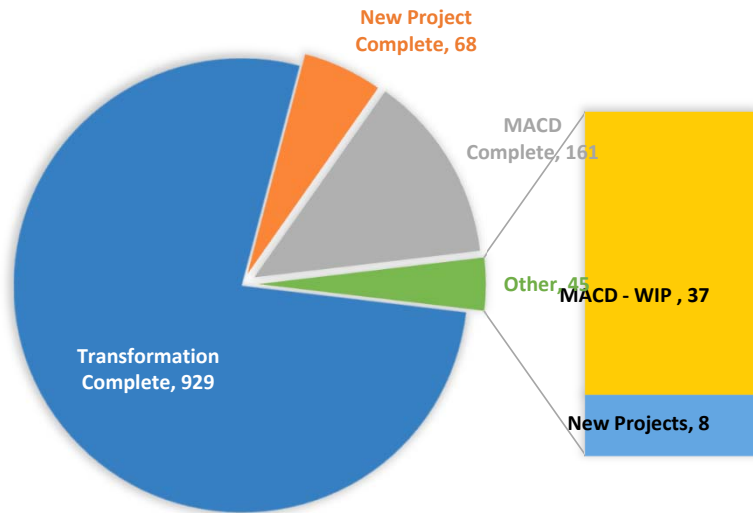
Customer Information Portal



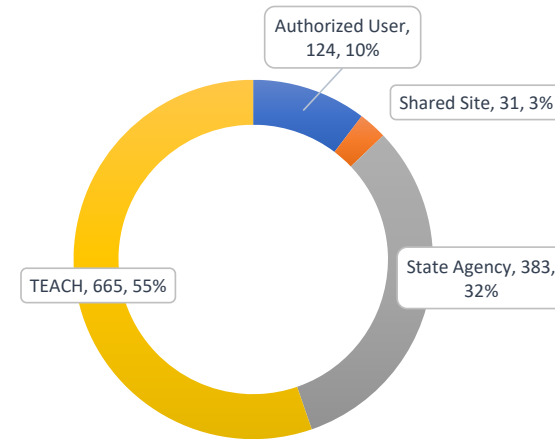
# BadgerNet by: Site Type & Activity Type – June 2020

Site Type	Transformation Complete	New Project Complete	MACD Complete	MACD - WIP	Sub-Total (On Network)	New Projects	Combined Total (On Network & New Projects)
Authorized User	48	12	30	32	122	2	124
Shared Site	23	0	8	0	31	0	31
State Agency	317	21	40	3	381	2	383
TEACH	541	35	83	2	661	4	665
<b>Total</b>	<b>929</b>	<b>68</b>	<b>161</b>	<b>37</b>	<b>1195</b>	<b>8</b>	<b>1203</b>

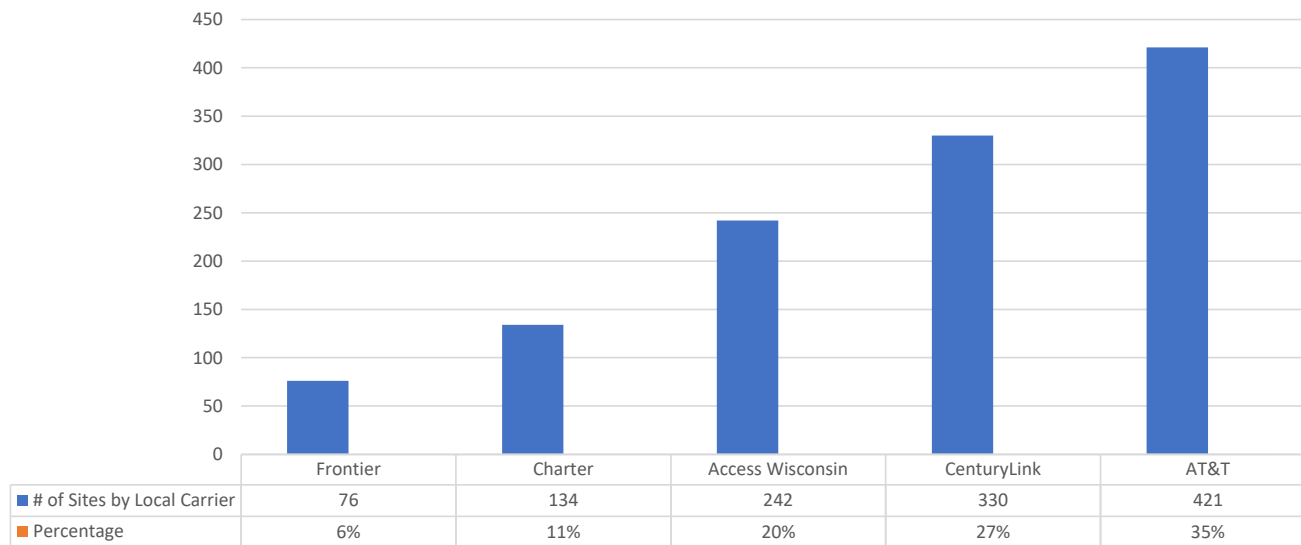
BadgerNet by Activity Type



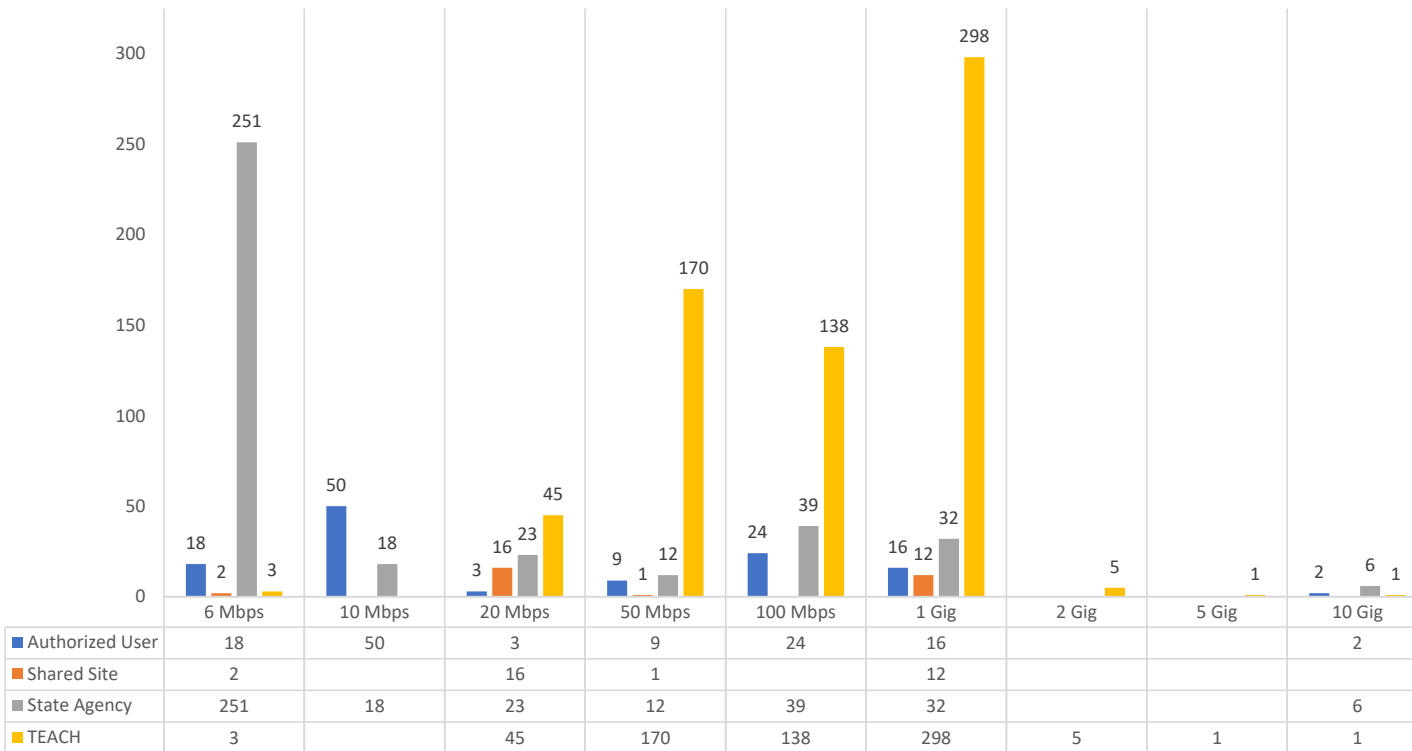
BadgerNet by Agency Type \*\* includes (WIP-New Projects)



# BadgerNet by Local Carrier – June 2020 \*\* Includes WIP



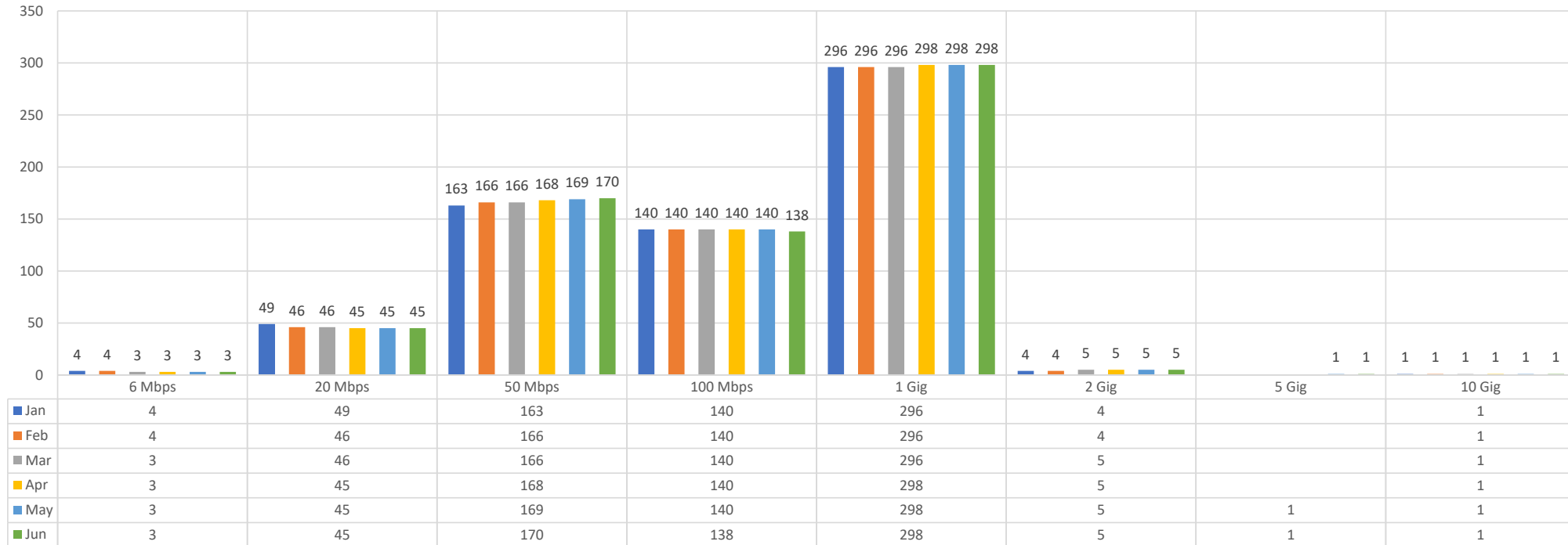
# BadgerNet by: Bandwidth & Site Type : June 2020



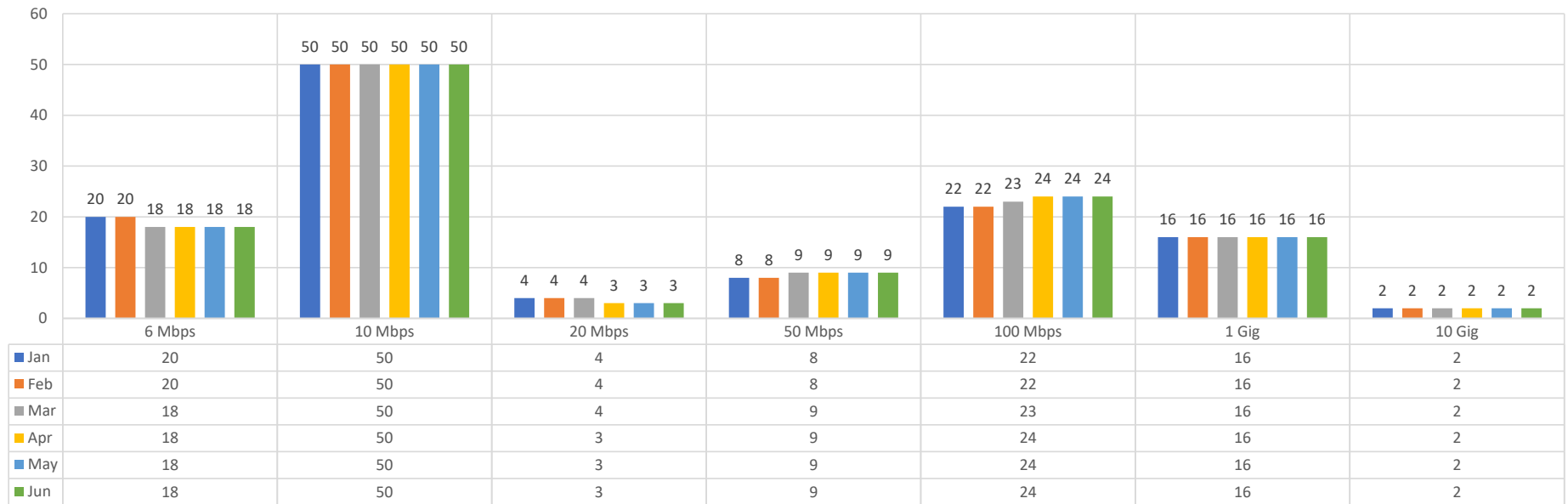
## Disconnects

Site ID	Customer Site Name:
STOJELHWI06	DWD - Elkhorn DVR
STOJENWWI05	Kenosha Public Library-Civic Center Bld
STOJMKEWI30	DOA-MultiTenant Teutonia Ave. Milwaukee
STOJMQWUI01	DWD - Mequon, Ozaukee County JC
STOJNBWUI03	Holy Apostles School

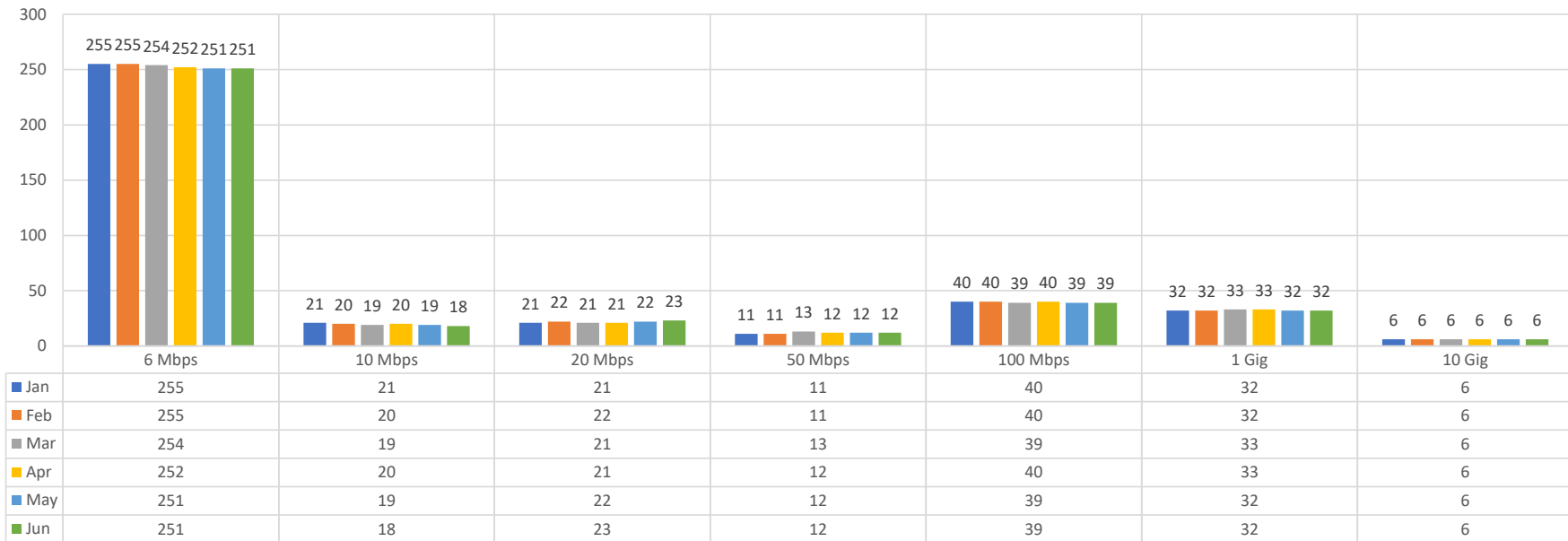
# BadgerNet TEACH Bandwidth: Jan – June 2020



# BadgerNet Authorized User Bandwidth: Jan – June 2020



# BadgerNet State Agency Bandwidth: Jan – June 2020





# BadgerNet Shared Sites Bandwidth: Jan – June 2020

