

# What's New – Highlights of Key Items

## Public Health/COVID - Rapid Response

- DMA
- ECB
- UW
- Milwaukee Airport
- SKYPE
- Multiple State Agency

## Utilization Tool

- Currently under design certification

## Fiber Cuts

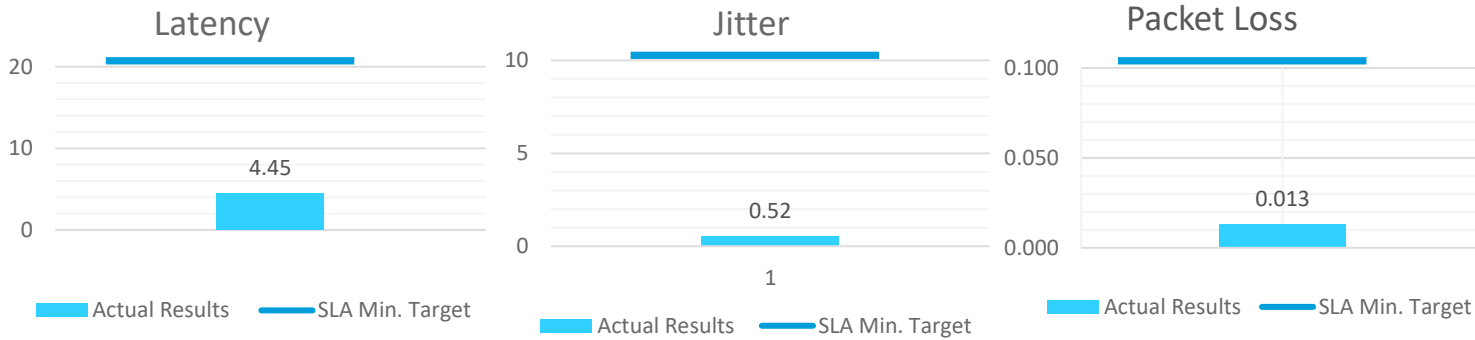
- March - 2 Fiber Cuts

# State of Wisconsin Executive Summary – March 2020

## 1,195 BadgerNet Circuits



### SLA Network CORE Performance



### Service Assurance - SLA Incidents

Total # Tickets	542
Measured (Severity 1 & 2)	23
Non-Measure (All Other Severities)	519

### Service Delivery Activity

Work In Progress	
Projects ( New Activations)	11
Changes	59

### Service Availability

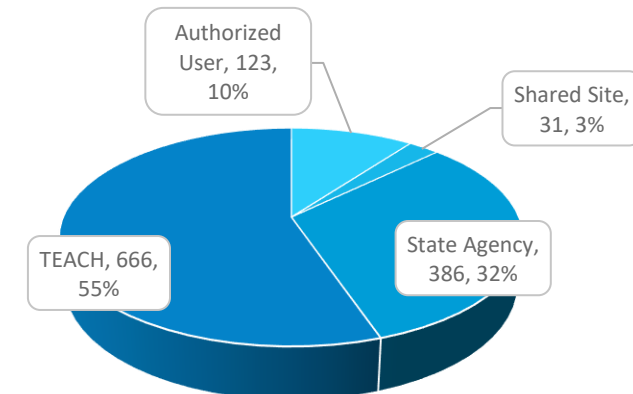
	CAT A	CAT B	CAT D
Up Time ( Minutes)	39,684,093	11,695,659	1,963,838
% Availability	99.998%	100.000%	99.984%
Lost Time ( Minutes)	867	21	322.00
% Lost Time	0.002%	0.0002%	0.016%
Total Available Minutes	39,684,960	11,695,680	1,964,160

### Decommission Activity

Decommission/Disconnect	4
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### BadgerNet by Customer Type

\* Includes WIP



### Capacity – WAN Utilization Thresholds

	Hot (Over)	Cold (Under)
Authorized User	0	1
State Agency	1	1
TEACH	1	6

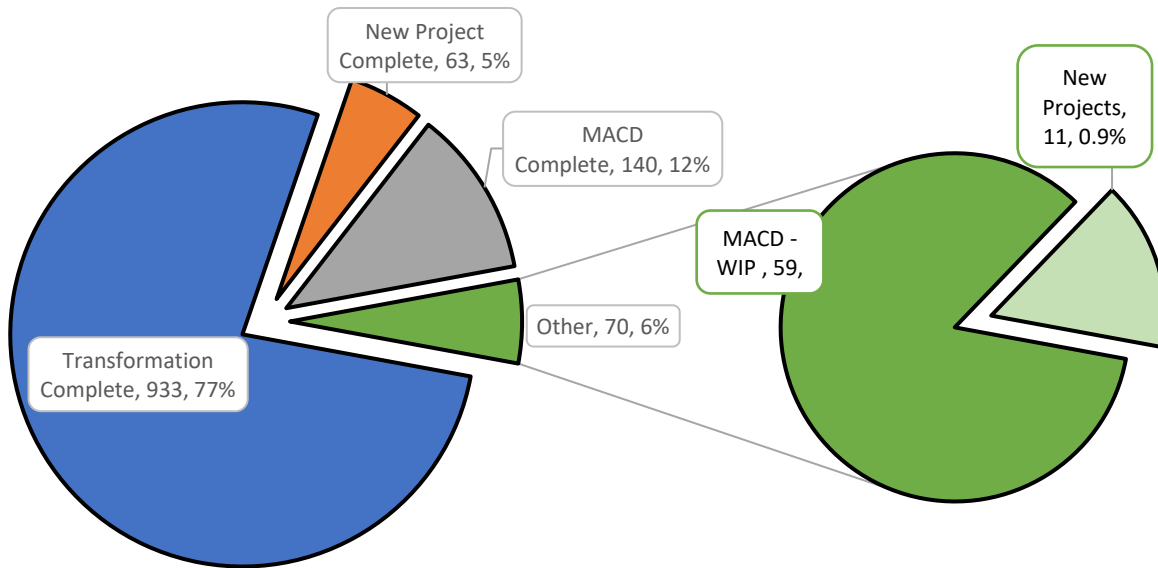


Customer Information Portal

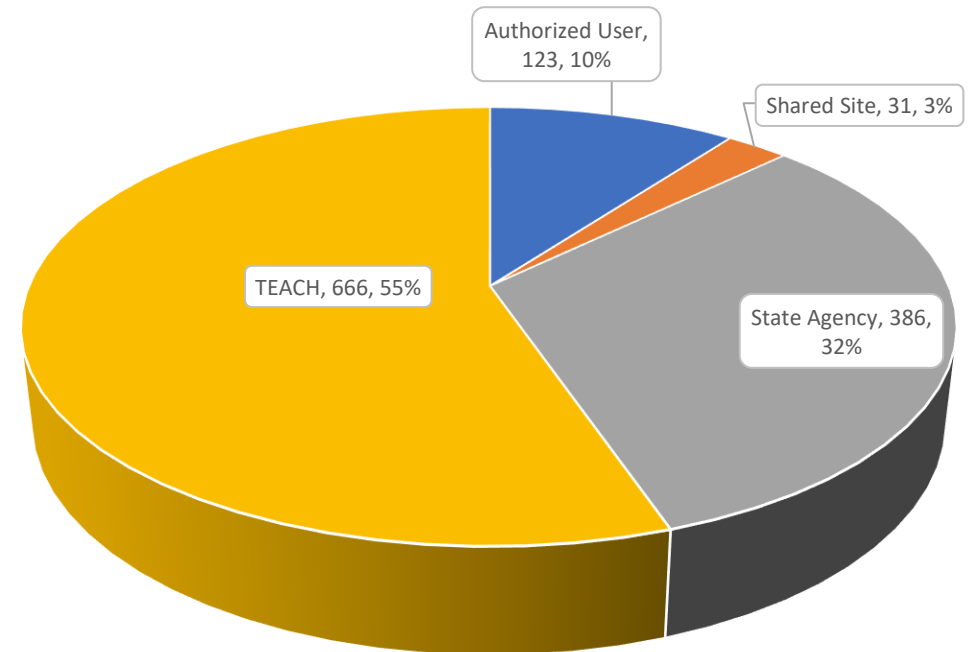
# BadgerNet by: Site Type & Activity Type – March 2020

Site Type	Transformation Complete	New Project Complete	MACD Complete	MACD - WIP	Sub-Total (On Network)	New Projects	Combined Total (On Network & New Projects)
Authorized User	48	12	18	44	122	1	123
Shared Site	23	0	6	2	31	0	31
State Agency	318	21	39	7	385	1	386
TEACH	544	30	77	6	657	9	666
<b>Total</b>	<b>933</b>	<b>63</b>	<b>140</b>	<b>59</b>	<b>1195</b>	<b>11</b>	<b>1206</b>

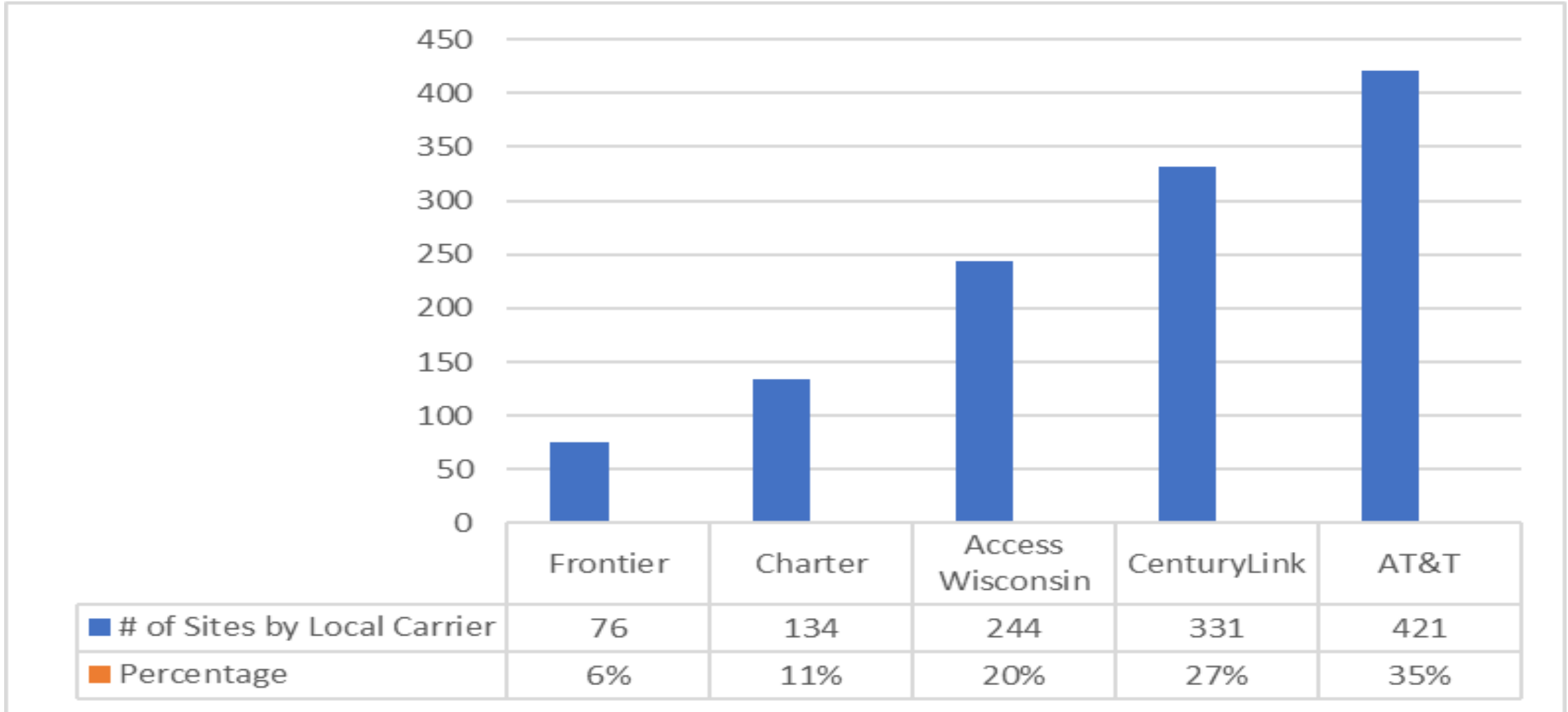
BadgerNet by Activity Type



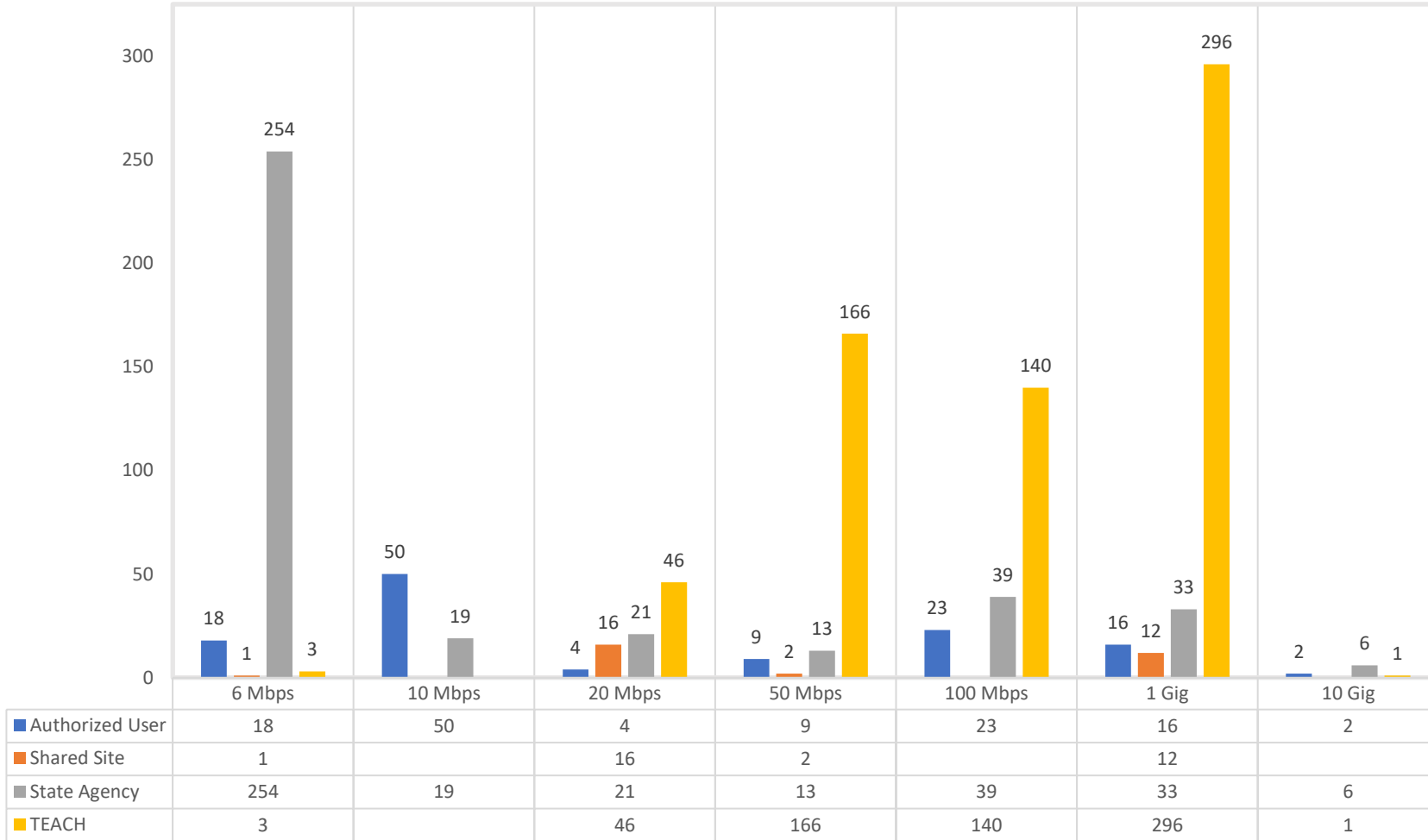
BadgerNet by Agency Type \*\* Includes (New Project) WIP



# BadgerNet by Local Carrier – March 2020 \*\* Includes WIP



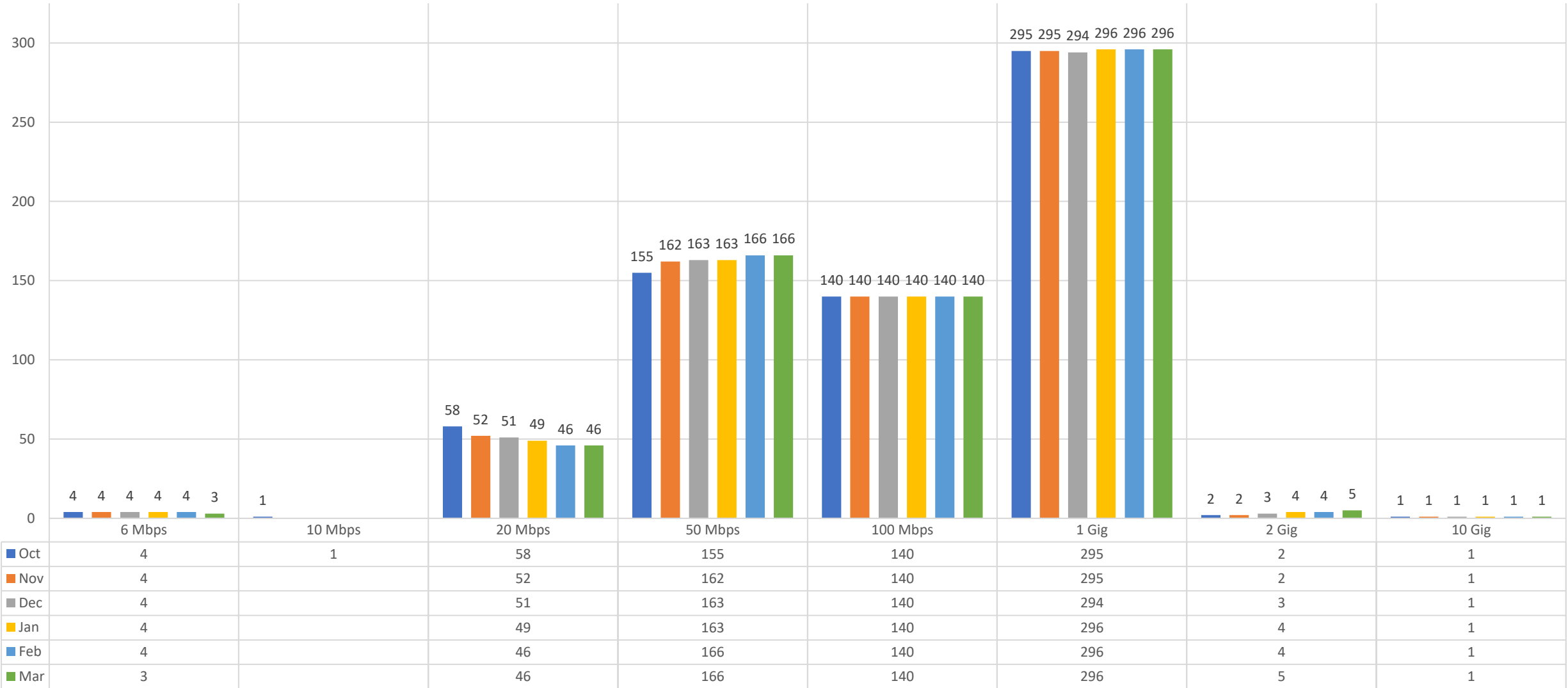
# BadgerNet by: Bandwidth & Site Type : March 2020



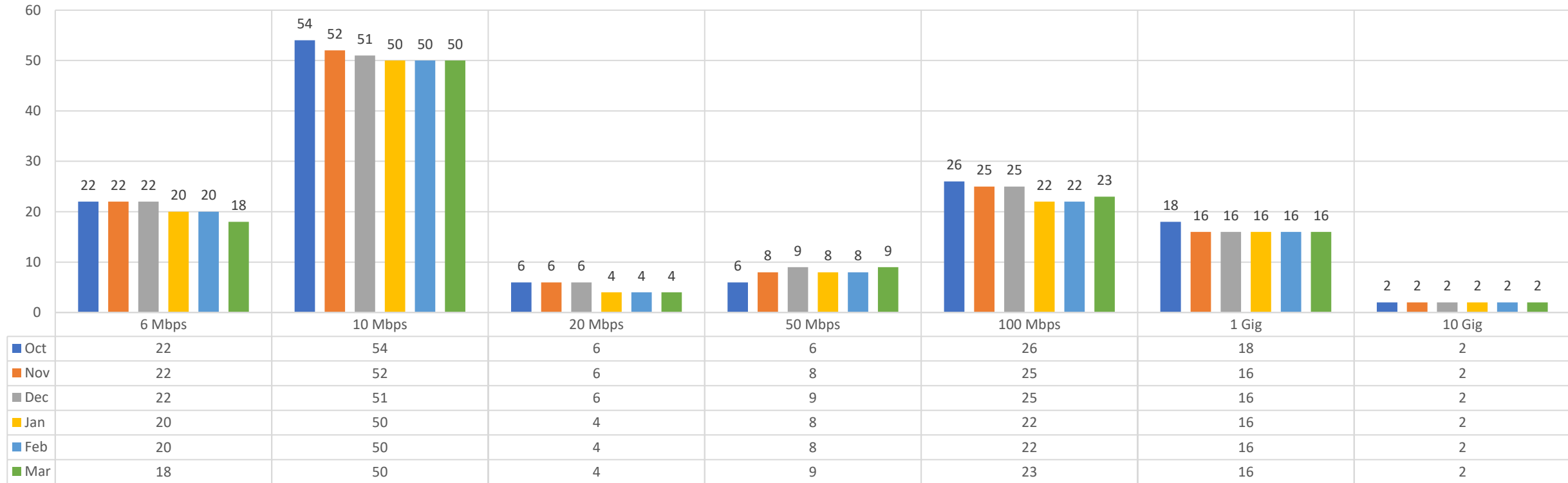
## Disconnects

SiteID	Customer Site Name:
STOJATWWI10	DOT - Appleton DTSD
STOJEAUWI18	DWD - Eau Claire UI BOLA Office
STOJMSNWI56	ECB - Dane County 911 Center
STOJXWEWI03	Elton Branch Library

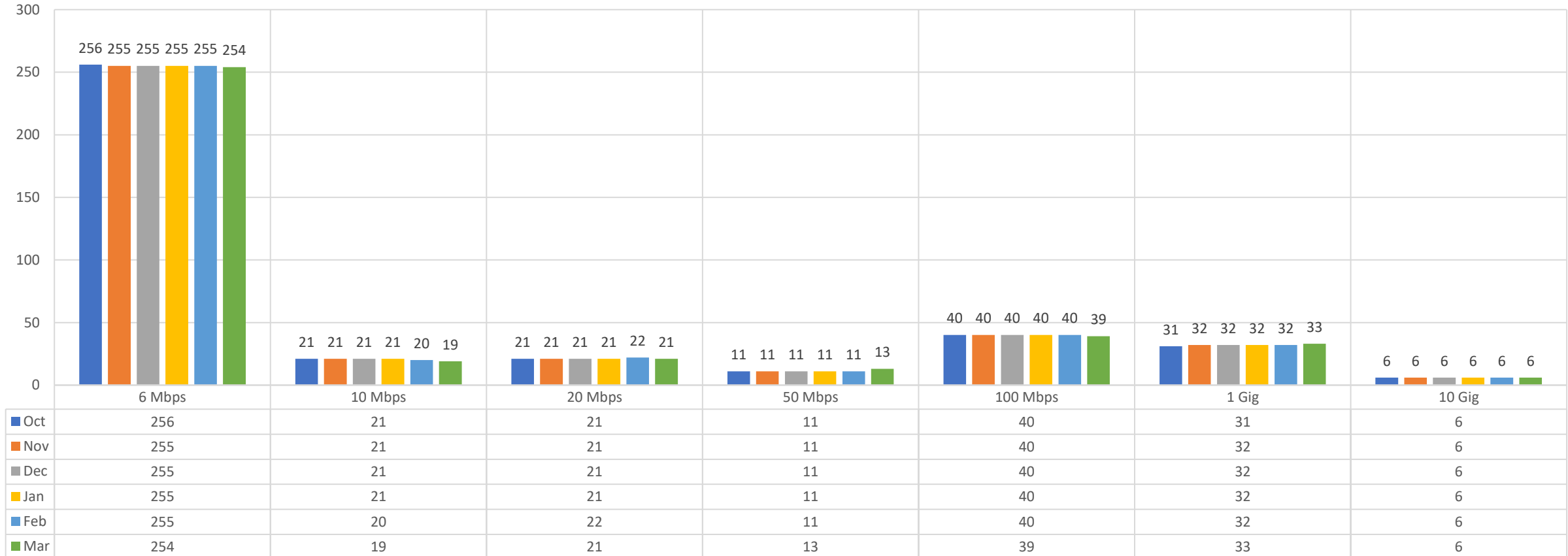
# BadgerNet TEACH Bandwidth: Oct 2019 – Mar 2020



# BadgerNet Authorized User Bandwidth: Oct 2019 – Mar 2020



# BadgerNet State Agency Bandwidth: Oct 2019 – Mar 2020





# BadgerNet Shared Sites Bandwidth: Oct 2019 – Mar 2020

