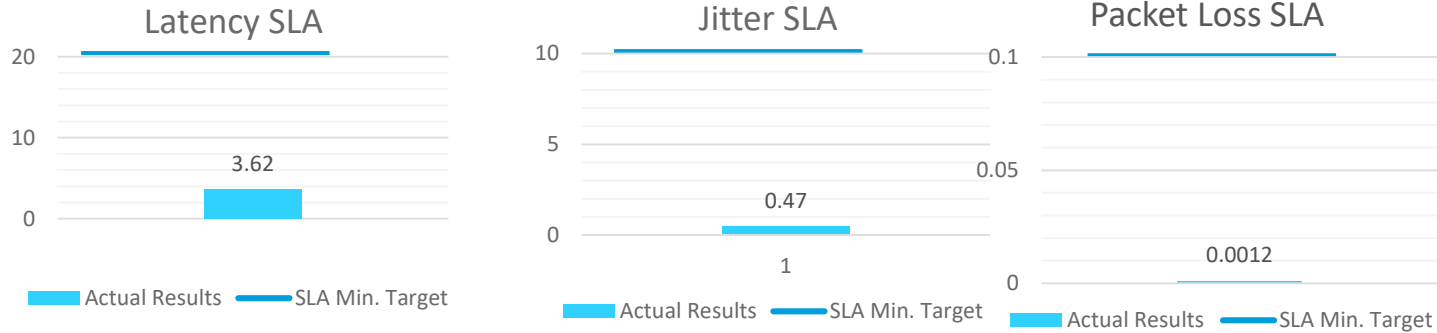


# State of Wisconsin Executive Summary – May 2019

## 1,218 BadgerNet Circuits



### SLA Network CORE Performance



### Service Assurance Incidents

<b>Total # Tickets</b>	<b>374</b>
Service Impacting	119
Non Service Impacting	255

### Service Availability

	CAT A	CAT B	CAT D	Total
Availability (Minutes)	41,202,720	11,517,120	1,964,160	54,684,000
Lost Time (Minutes)	3,980	886	0	4866
Percentage Lost Time	0.010%	0.008%	0.000%	0.017%
Percentage Uptime	99.990%	99.992%	100.00%	99.991%

### Service Delivery Activity

Work In Progress	
New Projects	21
MACD	23

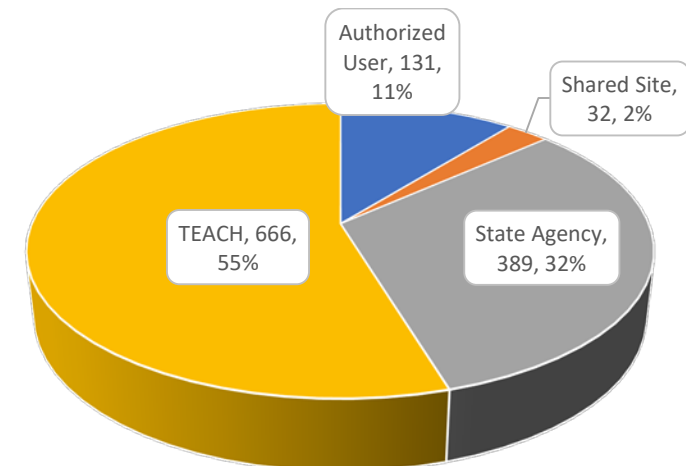
### Capacity – WAN Utilization Thresholds

	Hot (Over)	Cold (Under)
Authorized User	0	0
State Agency	8	0
TEACH	1	4



Customer Information Portal

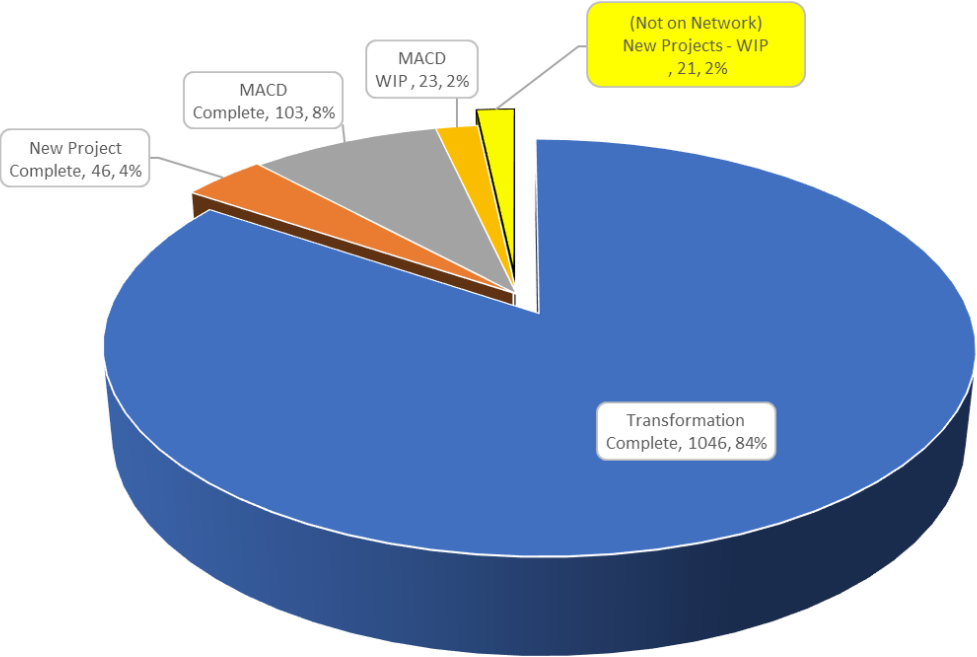
### BadgerNet by Customer Type



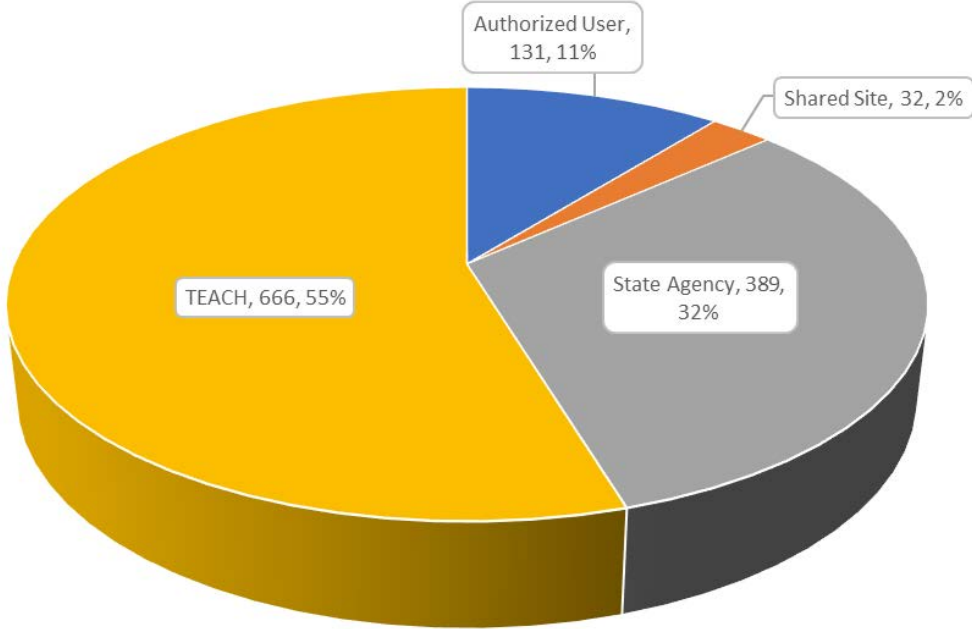
# BadgerNet by: Site Type & Activity Type – May 2019

Site Type	Transformation Complete	New Project Complete	MACD Complete	MACD WIP	Total	(Not on Network) New Projects - WIP
Authorized User	106	7	16	2	131	4
Shared Site	23	3	5	1	32	0
State Agency	345	15	23	6	389	3
TEACH	572	21	59	14	666	14
<b>Total</b>	<b>1046</b>	<b>46</b>	<b>103</b>	<b>23</b>	<b>1218</b>	<b>21</b>

BadgerNet by Activity Type \* Including New Sites In Progress

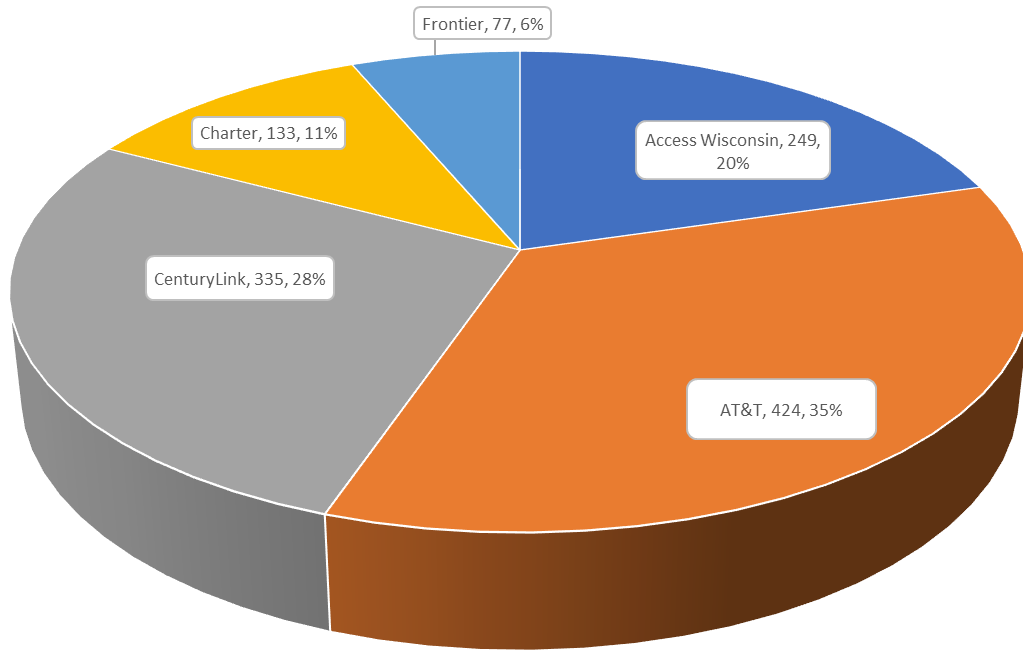


BadgerNet by Site Type



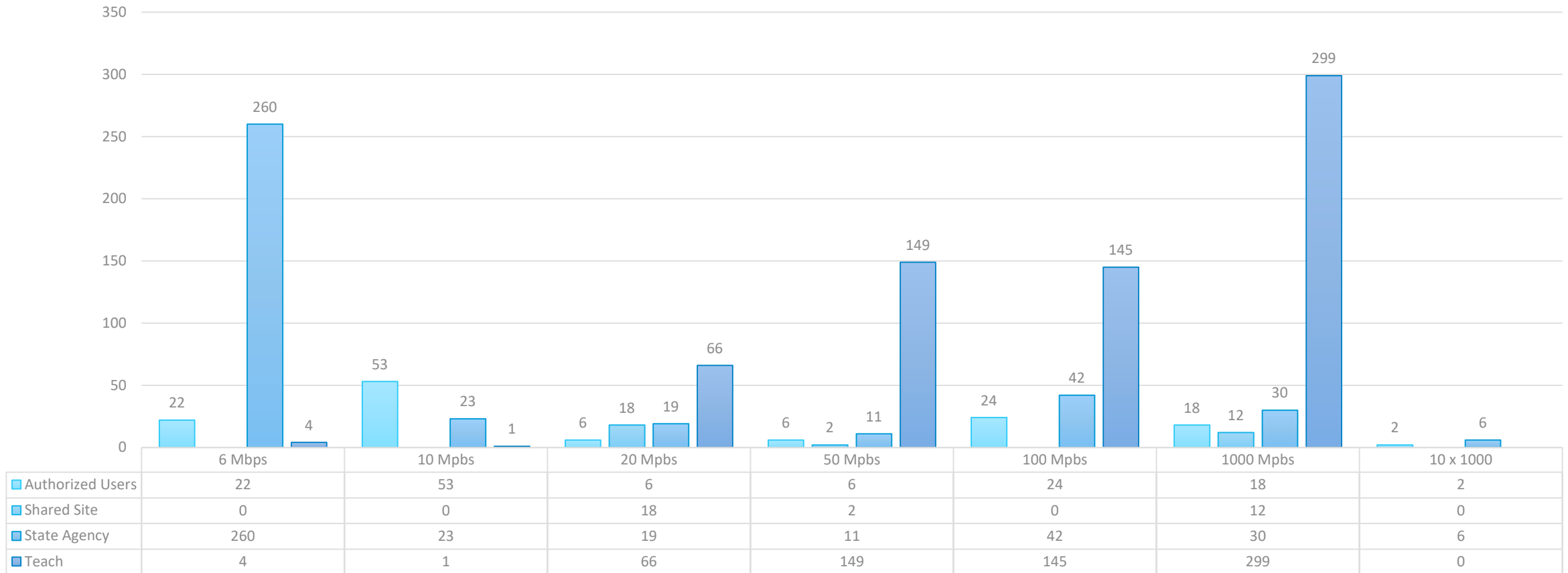
# BadgerNet by Telco – May 2019

BadgerNet by Telco



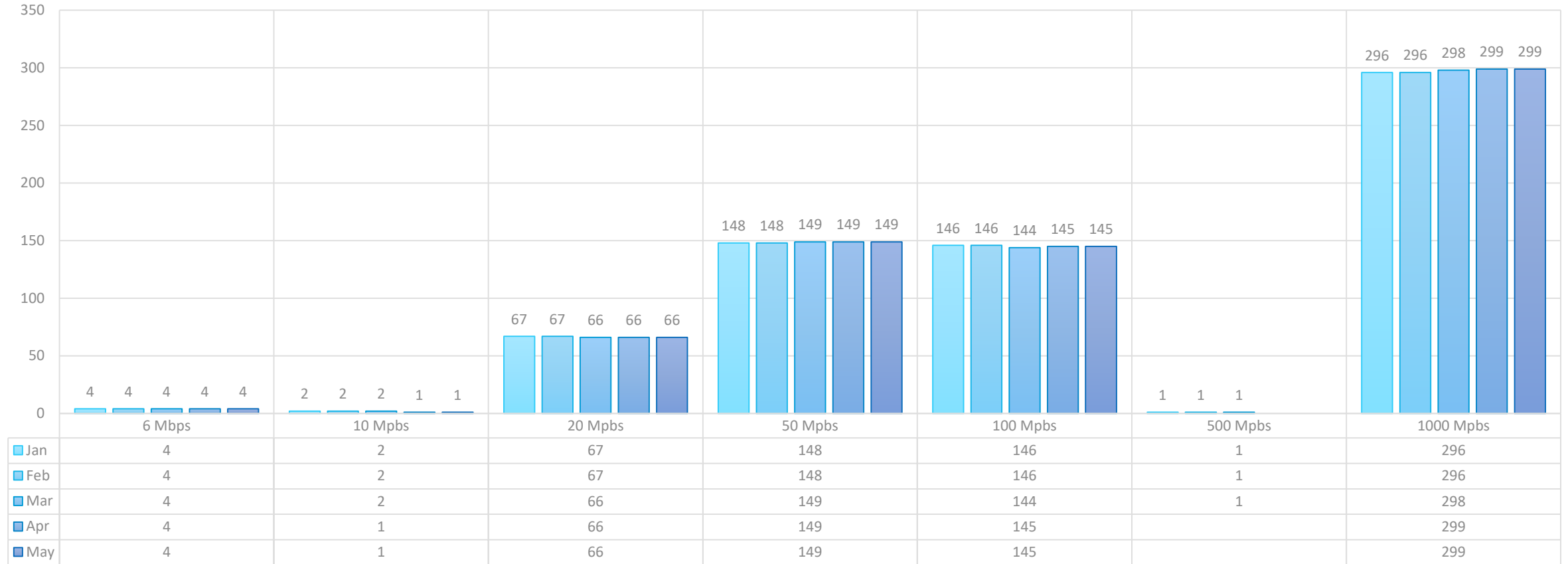
Local Carrier	Sites on BadgerNet	Percentage	(Not on Network) New Projects - WIP
Access Wisconsin	249	20%	2
AT&T	424	35%	5
CenturyLink	335	28%	3
Charter	133	11%	8
Frontier	77	6%	3
<b>Total</b>	<b>1218</b>	<b>100%</b>	<b>21</b>

# BadgerNet by: Bandwidth & Site Type : May 2019

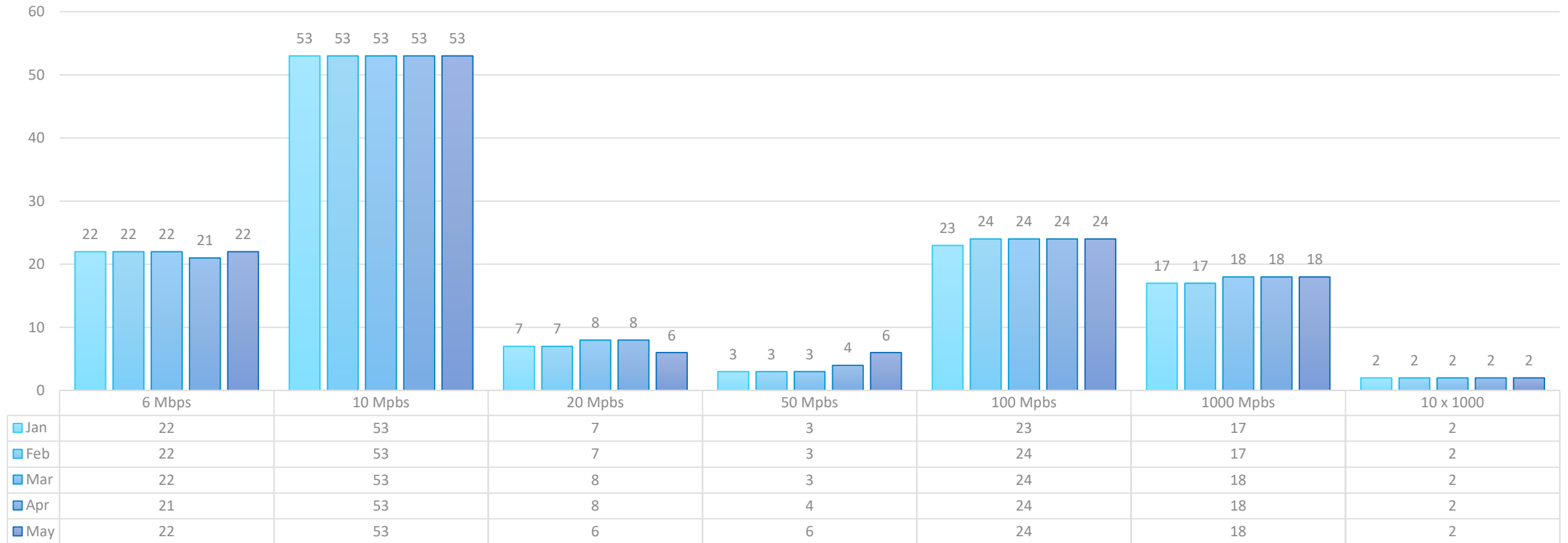


Disconnect – 1 Site  
DOA – Mail Transportation

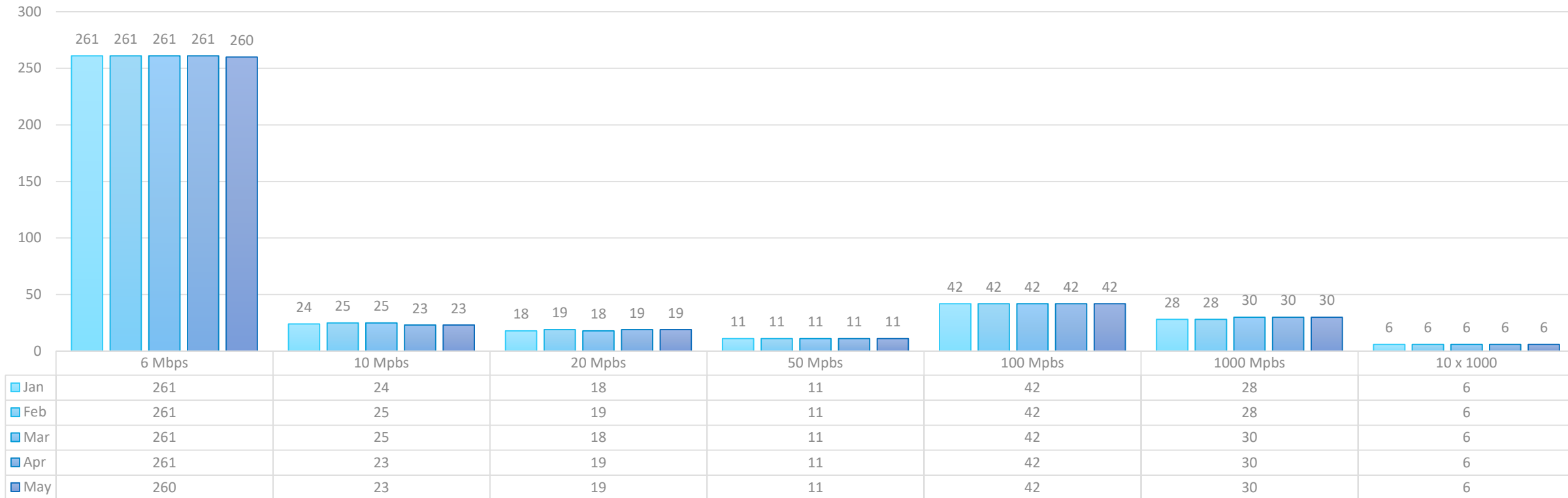
# BadgerNet TEACH Bandwidth: 2019



# BadgerNet Authorized User Bandwidth: 2019



# BadgerNet State Agency Bandwidth: 2019



# BadgerNet - Shared Sites Bandwidth: 2019

