

What's New – Highlights of Key Items

No Key Highlights



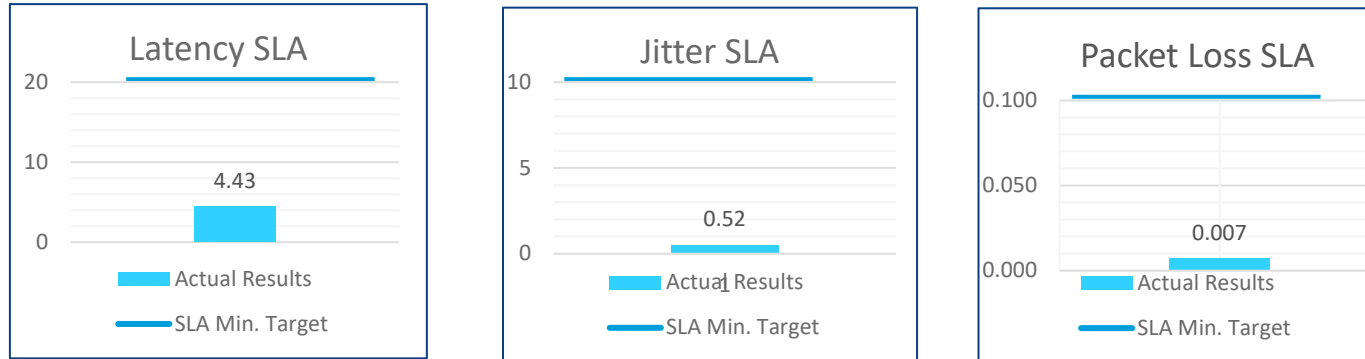
Fiber Cuts

November – (6) Fiber Cuts

State of Wisconsin Executive Summary – November 2019

1,204 BadgerNet Circuits

SLA Network CORE Performance



Service Availability

	CAT A	CAT B	CAT D
Availability (Minutes)	39,225,600	11,188,800	1,857,600
% Availability	99.971%	99.981%	99.99%
Lost Time (Minutes)	11,487	2,161	109.00
% Lost Time	0.029%	0.019%	0%

Capacity – WAN Utilization Thresholds

	Hot (Over)	Cold (Under)
Authorized User	0	0
State Agency	1	0
TEACH	1	3

Service Assurance - SLA Incidents

Total # Tickets	399
Measured	44
Non-Measure	355

Service Delivery Activity

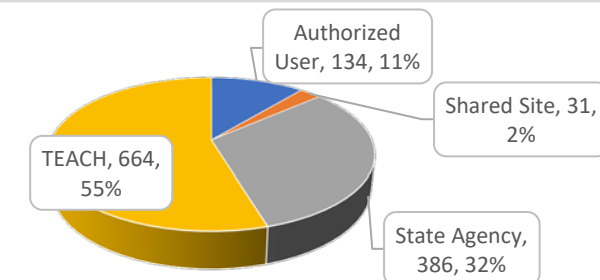
Work In Progress	
Projects (New Activations)	11
Changes	24

Decommission Activity

Decommission/Disconnect	5
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BadgerNet by Customer Type

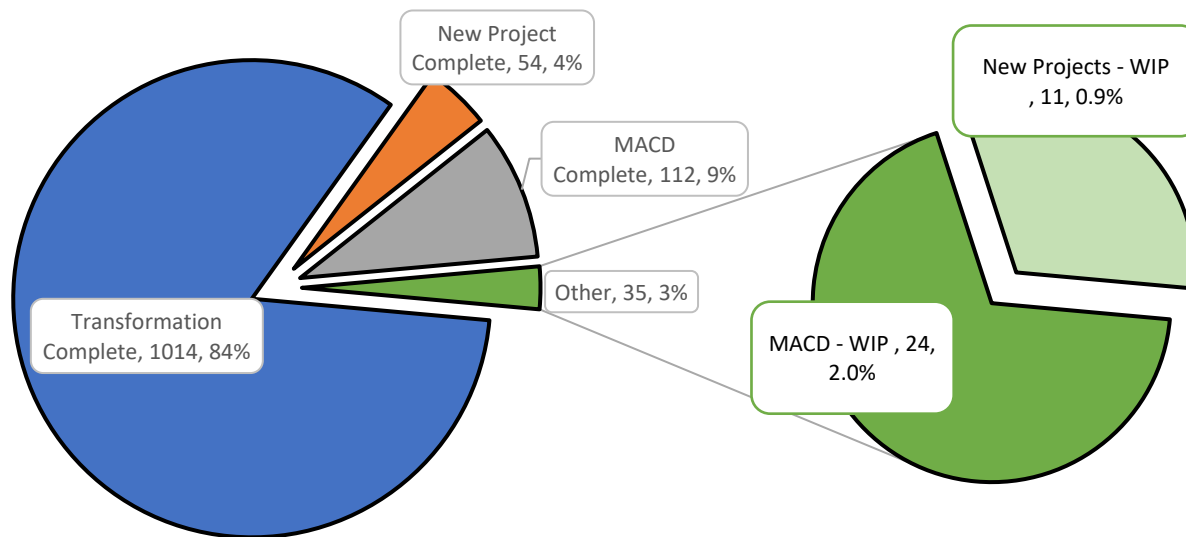
* Includes WIP



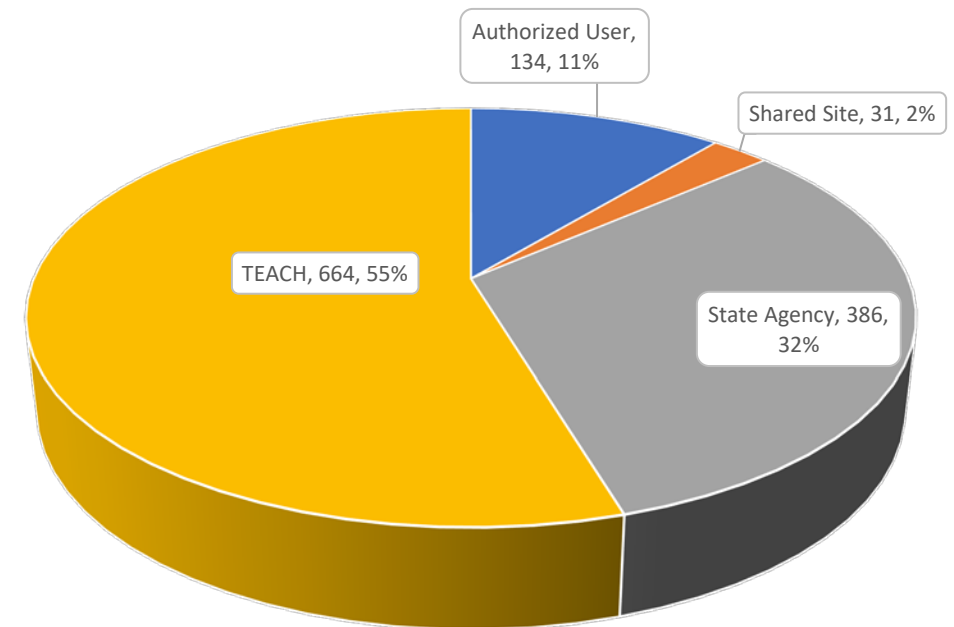
BadgerNet by: Site Type & Activity Type – November 2019

Site Type	Transformation Complete	New Project Complete	MACD Complete	MACD - WIP	Sub-Total (On BadgerNet)	New Projects - WIP	Combined Total (On-BadgerNet & New Projects-WIP)
Authorized User	99	12	15	5	131	3	134
Shared Site	26	0	4	1	31	0	31
State Agency	332	19	34	1	386	0	386
TEACH	557	23	59	17	656	8	664
Total	1014	54	112	24	1204	11	1215

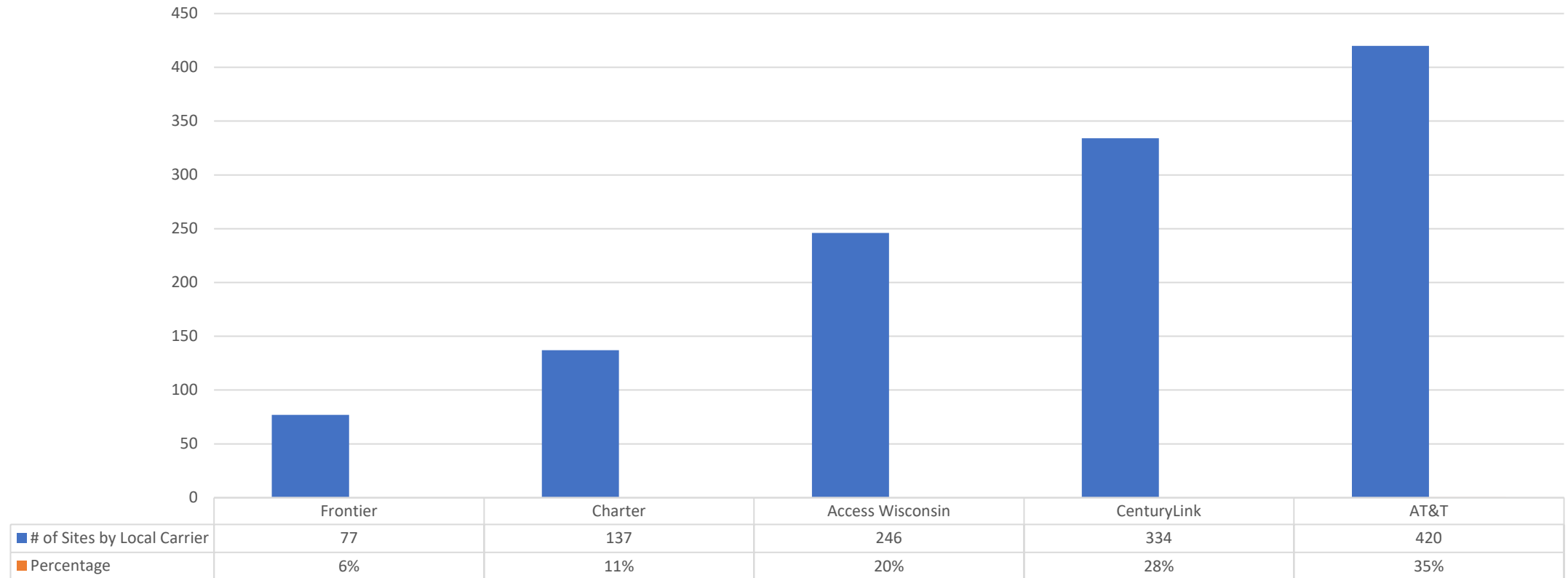
BadgerNet by Activity Type



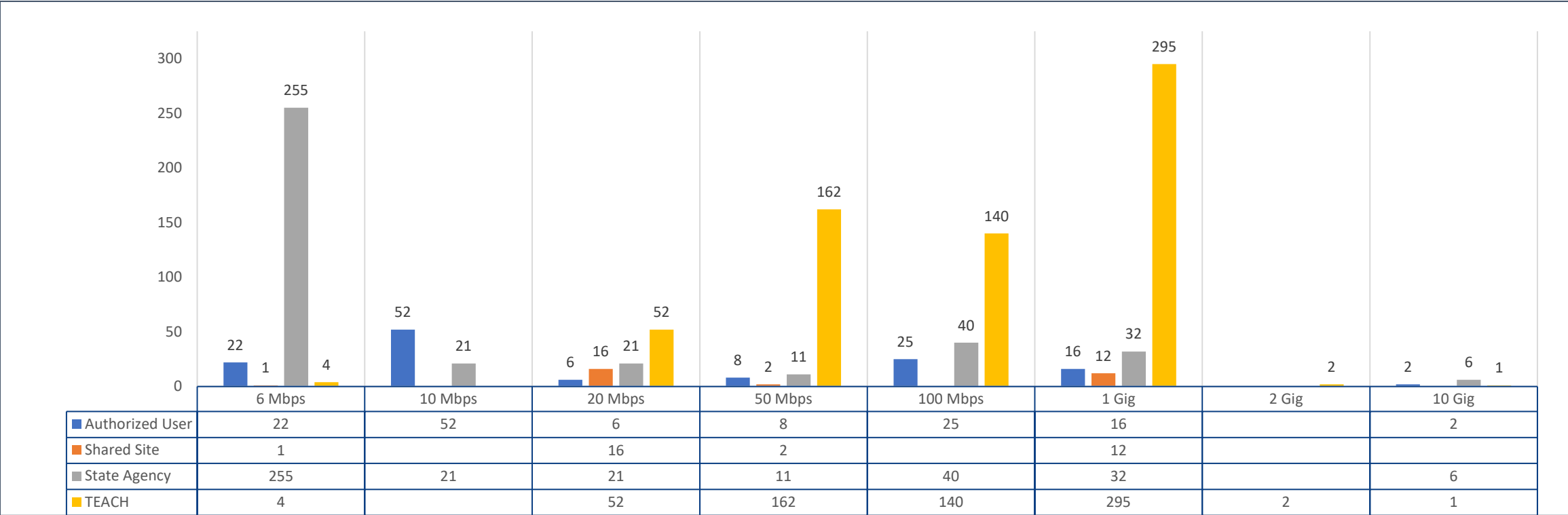
BadgerNet by Agency Type ** Includes (New Project) WIP



BadgerNet by Local Carrier – November 2019 ** Includes WIP



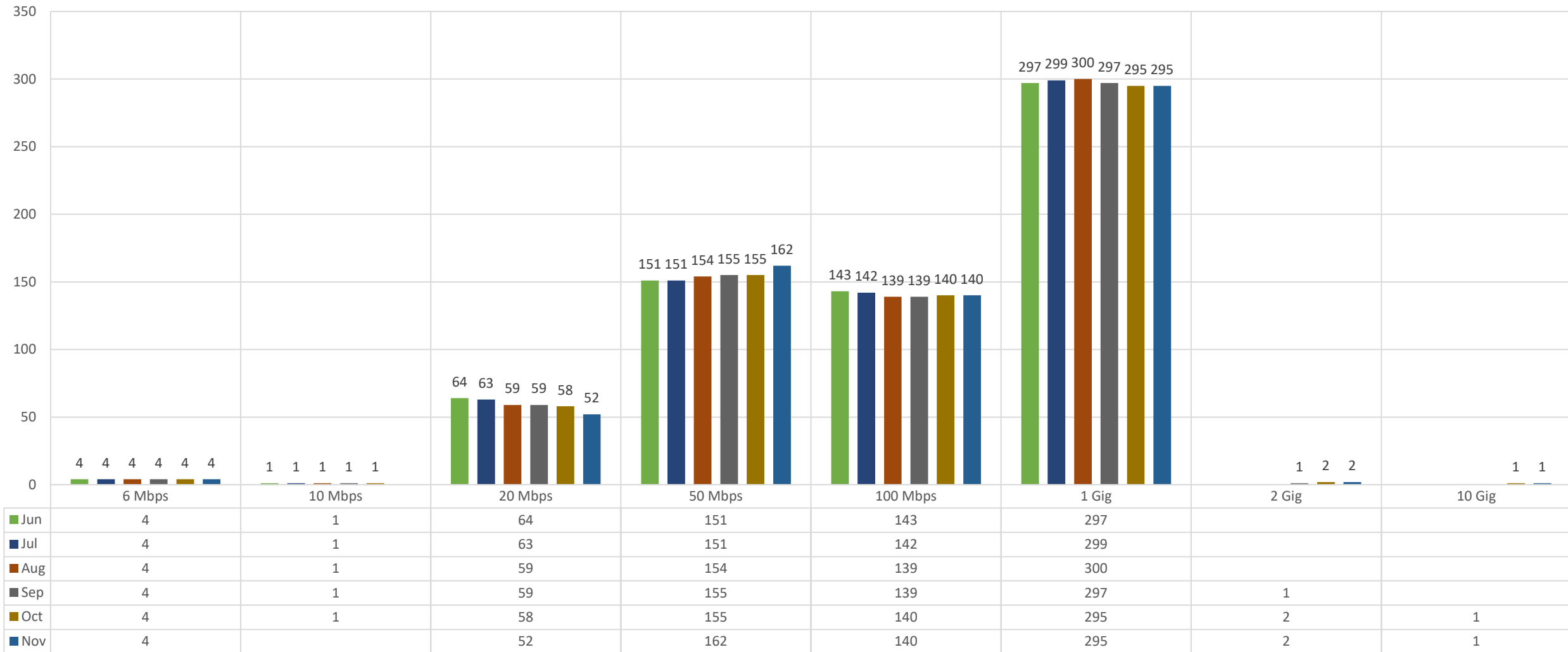
BadgerNet by: Bandwidth & Site Type : November 2019



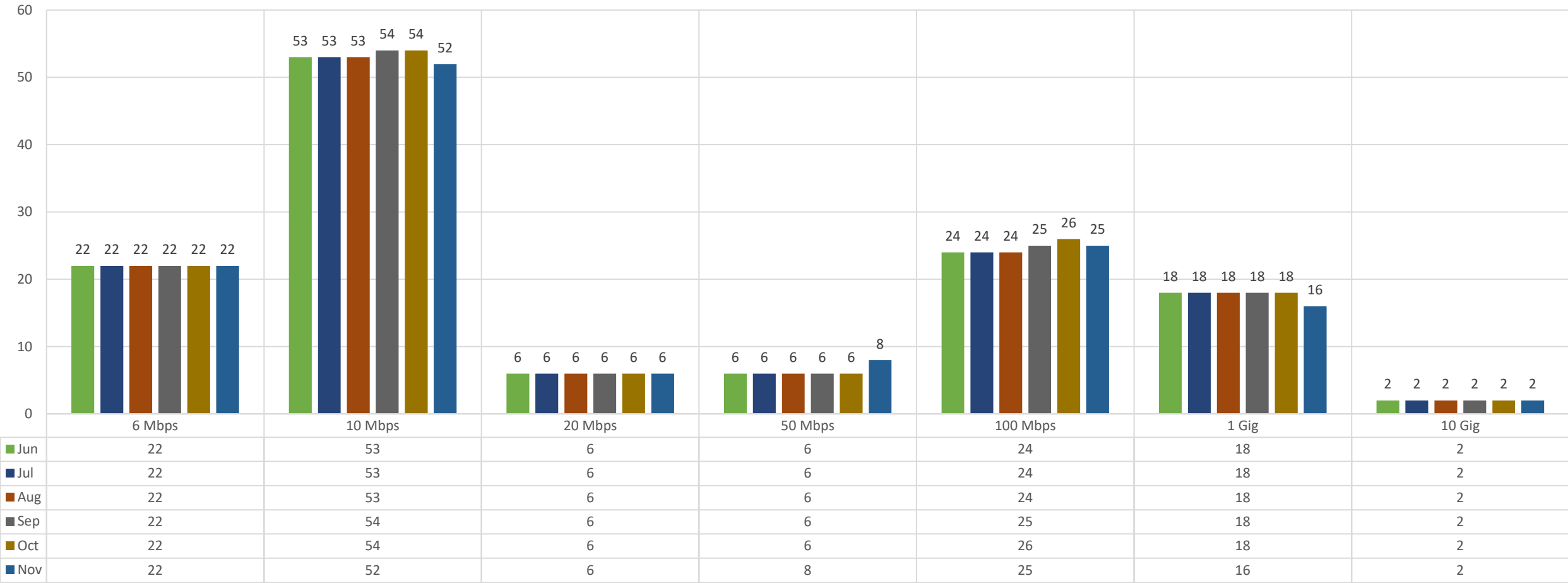
Disconnects

Site ID	Site Name
STOJ9BKWI02	DWD - Balsam Lake JC
STOJGRBWI11	ECB - Green Bay Radio
STOJMSNWI60	ECB - Ops Center - New
STOJMKEWI26	ECB - WMVS
STOJPNMWI04	Southwest WI Library System

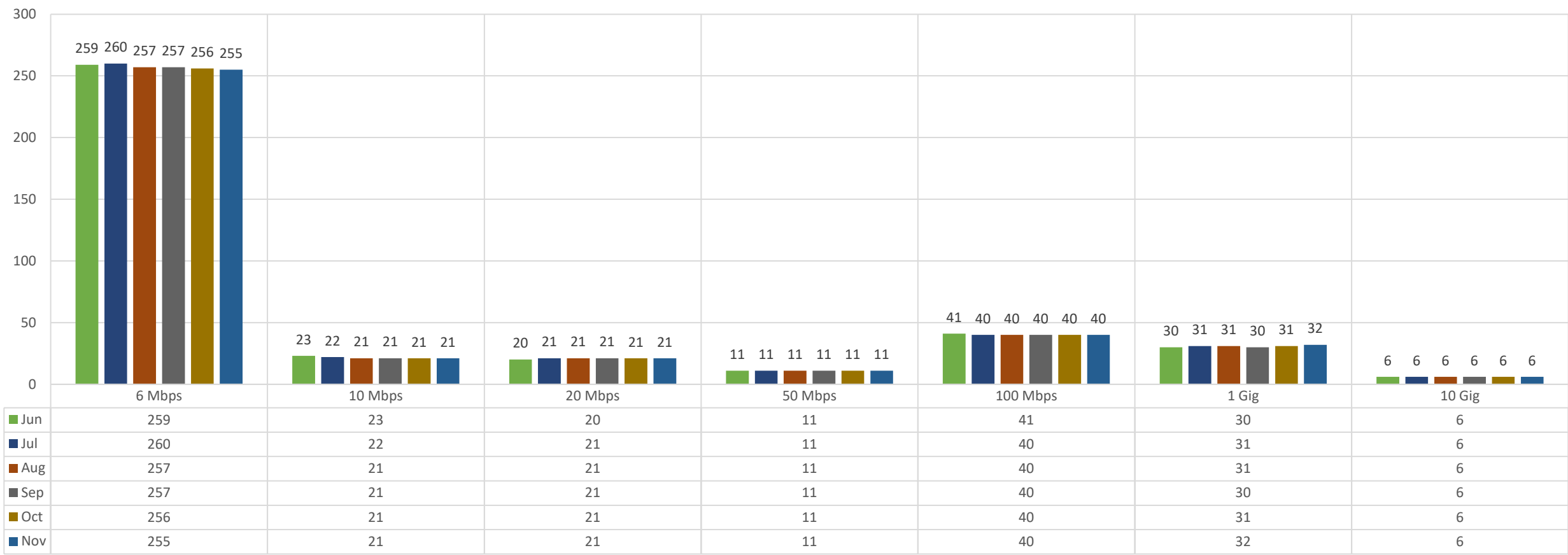
BadgerNet TEACH Bandwidth: June – November 2019



BadgerNet Authorized User Bandwidth: June – November 2019



BadgerNet State Agency Bandwidth: June – November 2019



BadgerNet Shared Sites Bandwidth: June – November 2019

