

# What's New – Highlights of Key Items

## AT&T ASE UNI upgrade / Completed

Project to change UNI Port on all AT&T (sub 100M) sites to increase future MACD timeframes

## Qtrly Service Assurance Meeting - Hosted November 18<sup>th</sup>

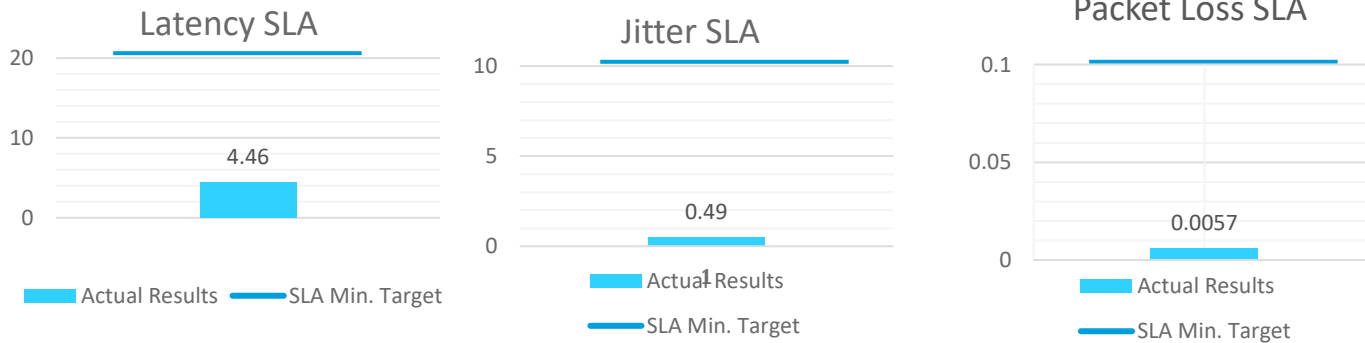
## Fiber Cuts

October – (11) Fiber Cuts

# State of Wisconsin Executive Summary – October 2019

## 1,207 BadgerNet Circuits

### SLA Network CORE Performance



### Service Assurance SLA Incidents

<b>Total # Tickets</b>	<b>380</b>
Measured	64
Non-Measure	316

### Service Availability

	CAT A	CAT B	CAT D
Availability ( Minutes)	40,756,320	11,472,480	1,919,520
% Availability	99.978%	99.995%	100.00%
Lost Time ( Minutes)	8,789.00	608.00	-
% Lost Time	0.022%	0.005%	0%

### Service Delivery Activity

Work In Progress	
New Projects	15
MACD	25

### Capacity – WAN Utilization Thresholds

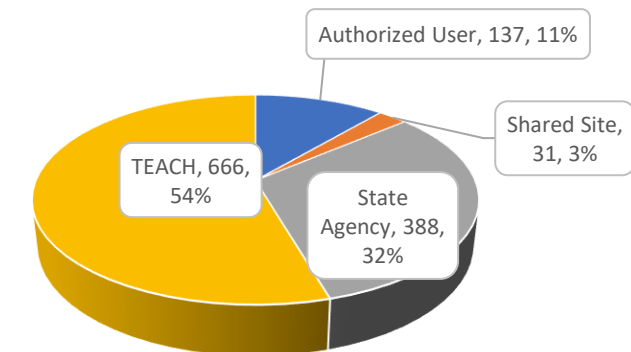
	Hot (Over)	Cold (Under)
Authorized User	1	0
State Agency	4	0
TEACH	1	4



Customer Information Portal

### BadgerNet by Customer Type

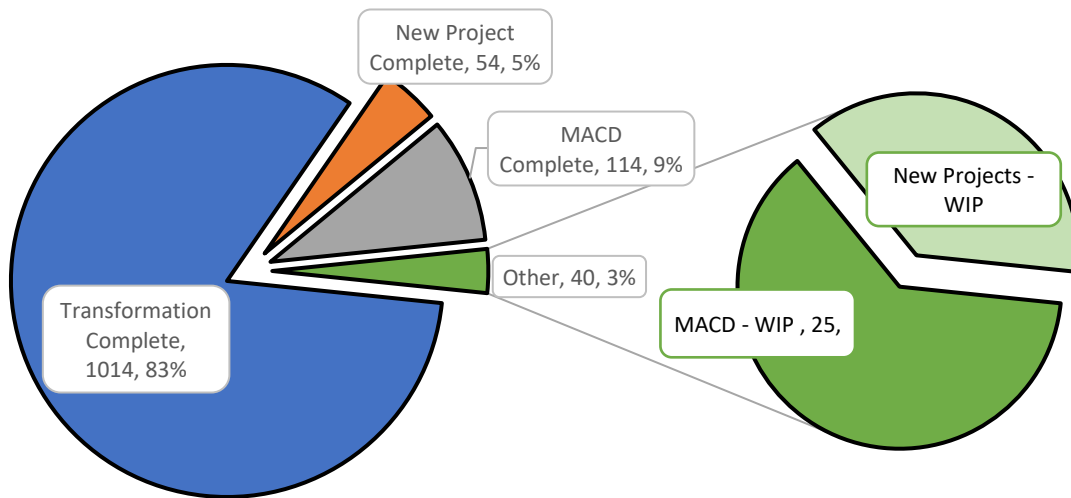
\* Includes WIP



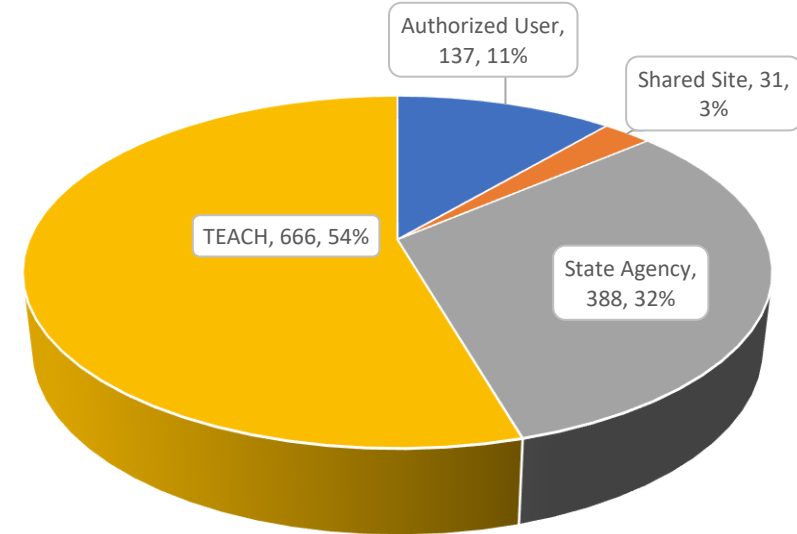
# BadgerNet by: Site Type & Activity Type – October 2019

Site Type	Transformation Complete	New Project Complete	MACD Complete	MACD - WIP	Sub-Total (On BadgerNet)	New Projects - WIP	Combined Total (On-BadgerNet & New Projects-WIP)
Authorized User	99	12	18	5	134	3	137
Shared Site	26	0	4	1	31	0	31
State Agency	332	18	34	2	386	2	388
TEACH	557	24	58	17	656	10	666
<b>Total</b>	<b>1014</b>	<b>54</b>	<b>114</b>	<b>25</b>	<b>1207</b>	<b>15</b>	<b>1222</b>

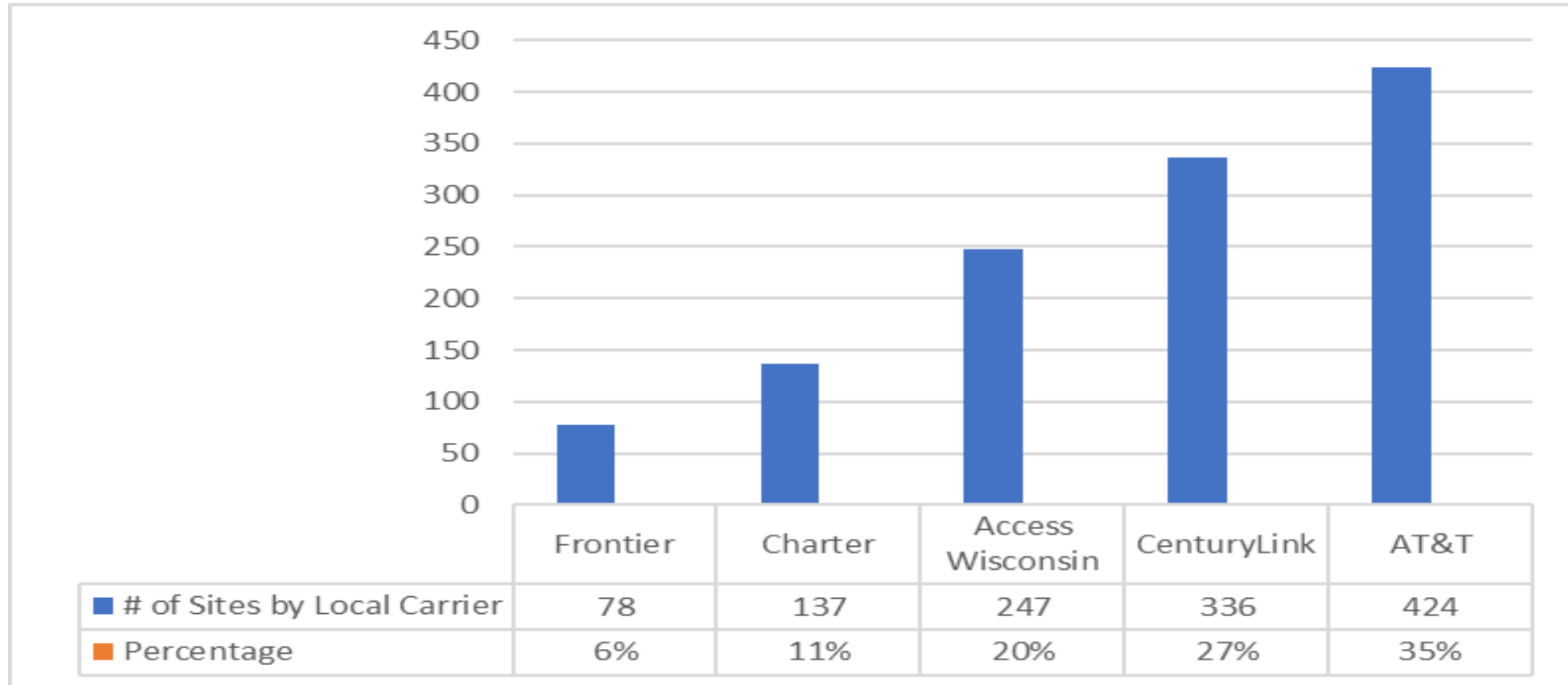
BadgerNet by Activity Type



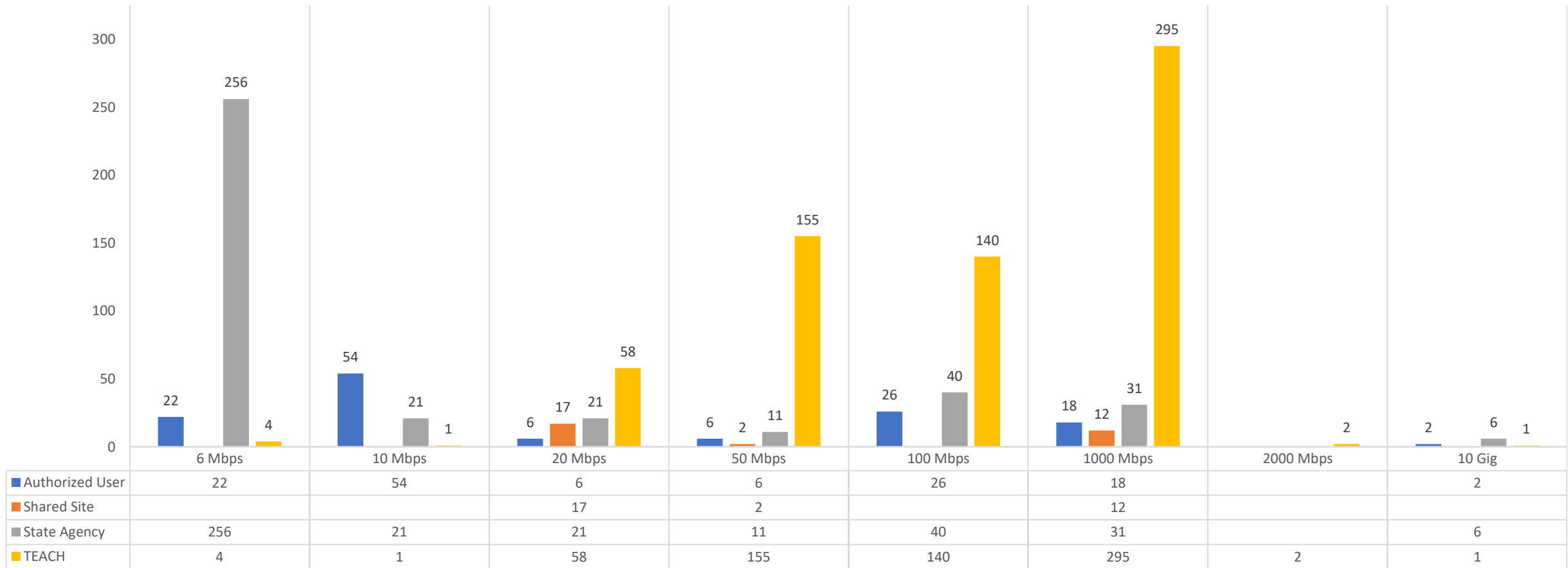
BadgerNet by Agency Type \*\* Includes (New Project) WIP



# BadgerNet by Local Carrier – October 2019 \*\* Includes WIP



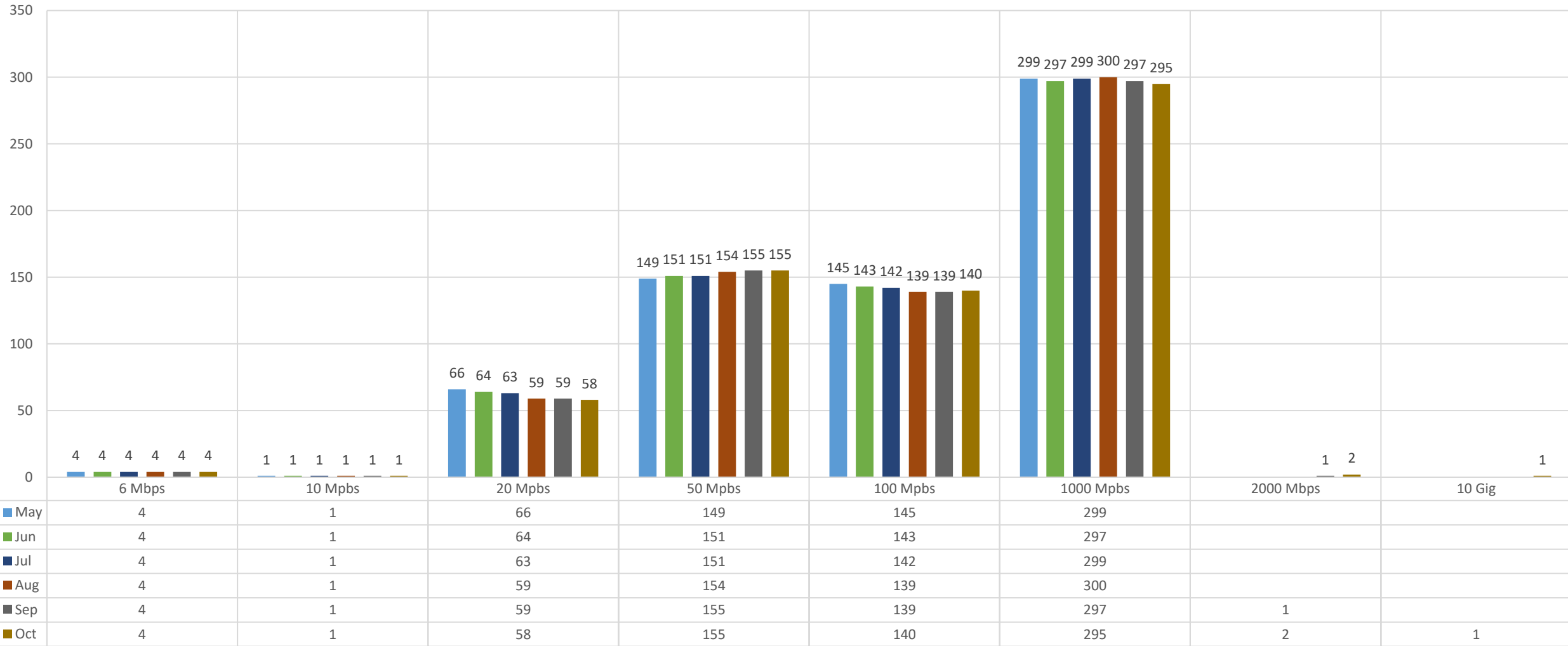
# BadgerNet by: Bandwidth & Site Type : October 2019



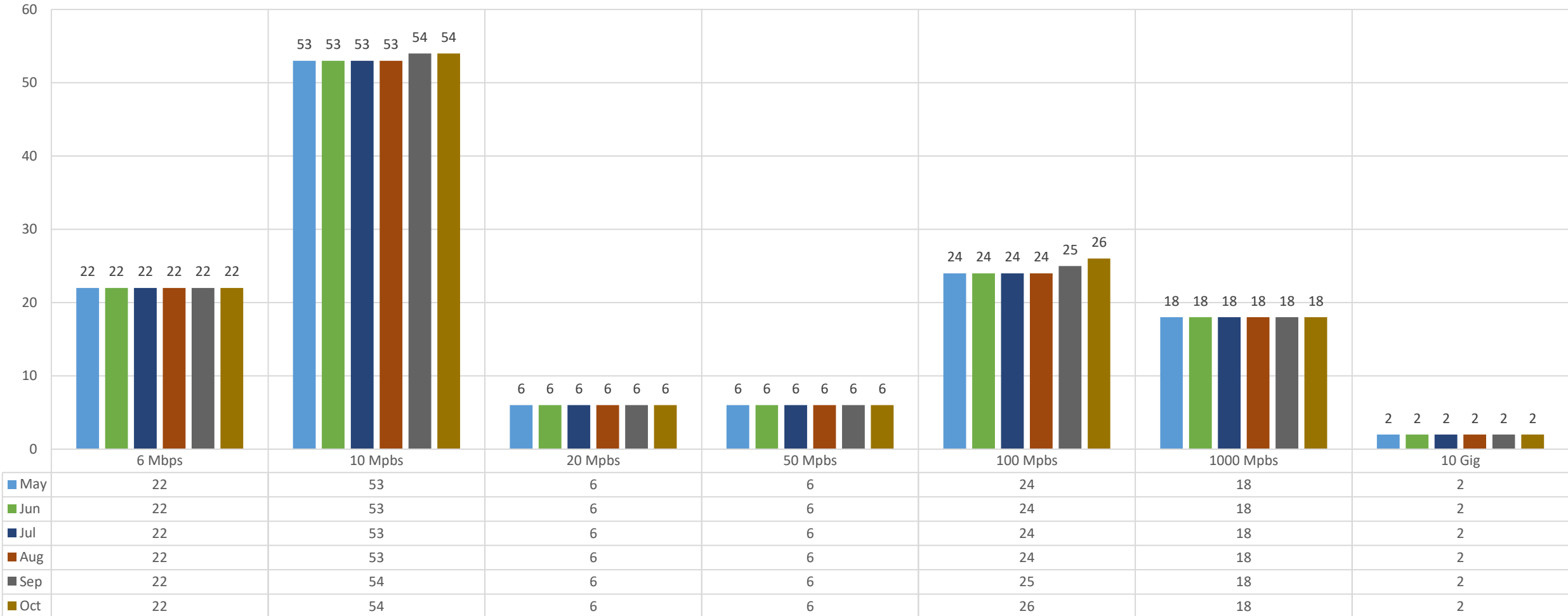
## Disconnects

Site ID	Site Name:
STOJPEWWI03	Pewaukee High School
STOJSBMWI27	Lakeshore Tech College-Sheboygan Campus ( Move)

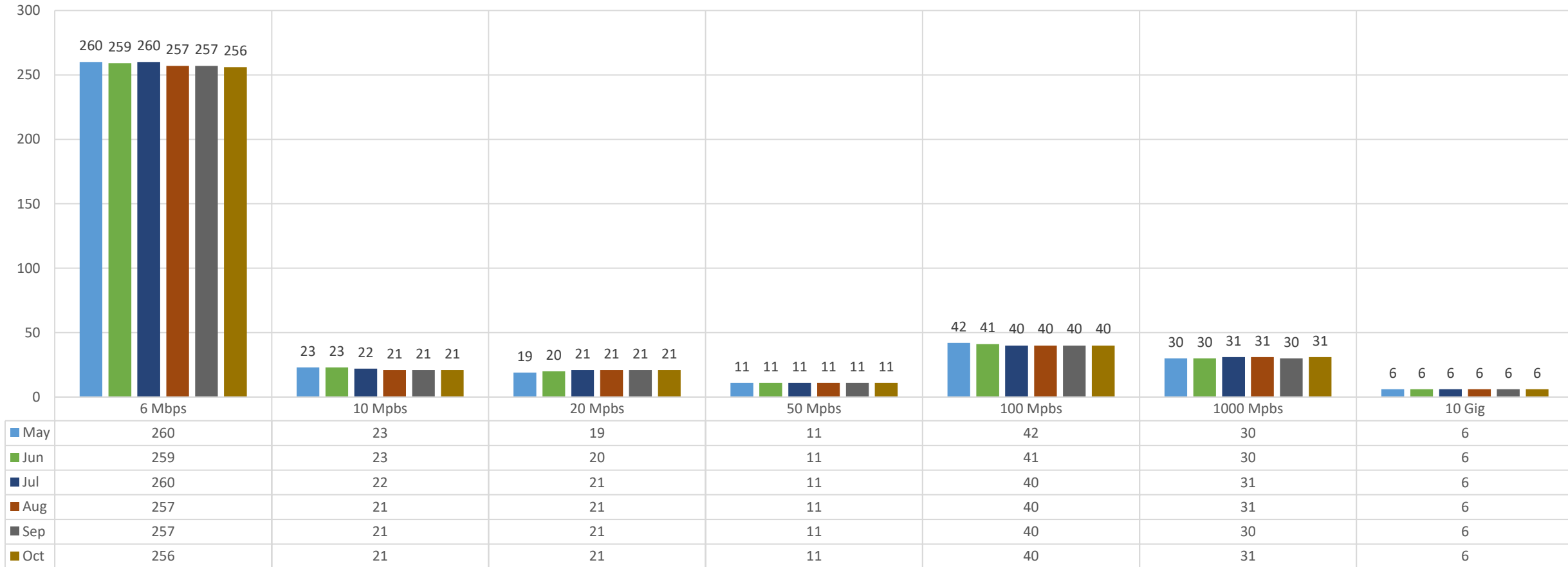
# BadgerNet TEACH Bandwidth: May – Oct 2019



# BadgerNet Authorized User Bandwidth: May – Oct 2019



# BadgerNet State Agency Bandwidth: May – Oct 2019





# BadgerNet Shared Sites Bandwidth: May – Oct 2019

