

What's New – Highlights of Key Items

AT&T ASE UNI upgrade

Project to change UNI Port on all AT&T (sub 100M) sites to increase future MACD timeframes

- Complete 97
- In-progress 38
- Total Sites 135

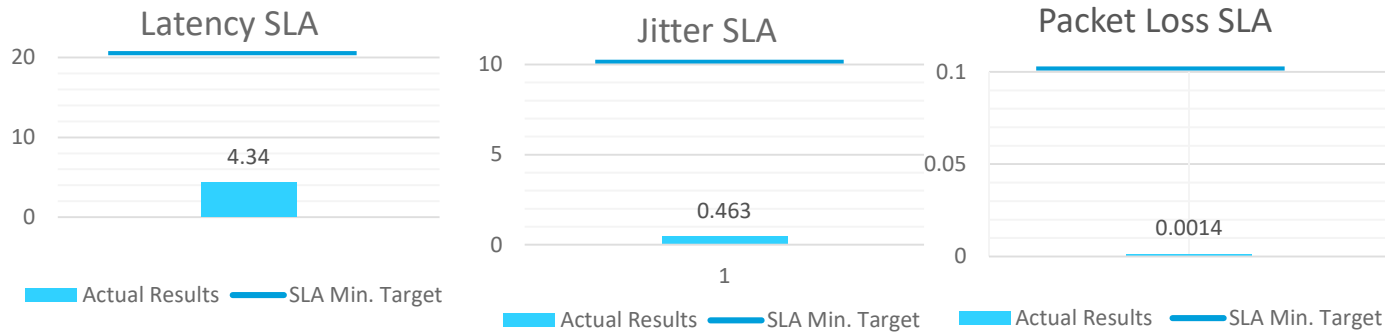
Fiber Cuts

September (3) Fiber Cuts

State of Wisconsin Executive Summary – September 2019

1,206 BadgerNet Circuits

SLA Network CORE Performance



Service Assurance SLA Incidents

Total # Tickets	658
Measured	66
Non-Measure	592

Service Availability

	CAT A	CAT B	CAT D
Availability (Minutes)	39,441,600	11,102,400	1,857,600
% Availability	99.947%	99.943%	100.00%
Lost Time (Minutes)	20,970.00	6,332.00	-
% Lost Time	0.053%	0.057%	0%

Service Delivery Activity

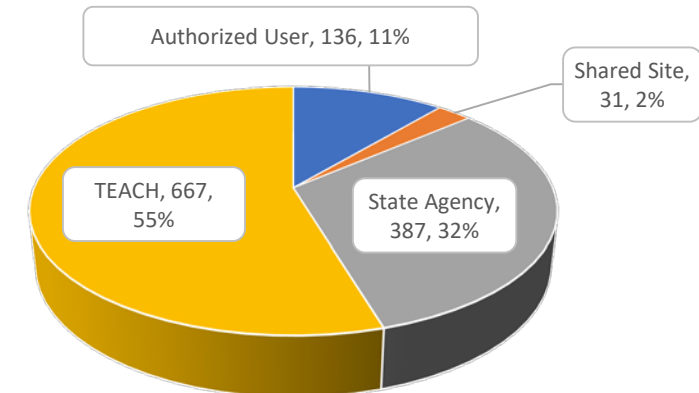
Work In Progress	
New Projects	15
MACD	27

Capacity – WAN Utilization Thresholds

	Hot (Over)	Cold (Under)
Authorized User	2	0
State Agency	3	0
TEACH	1	3

BadgerNet by Customer Type

* Includes WIP

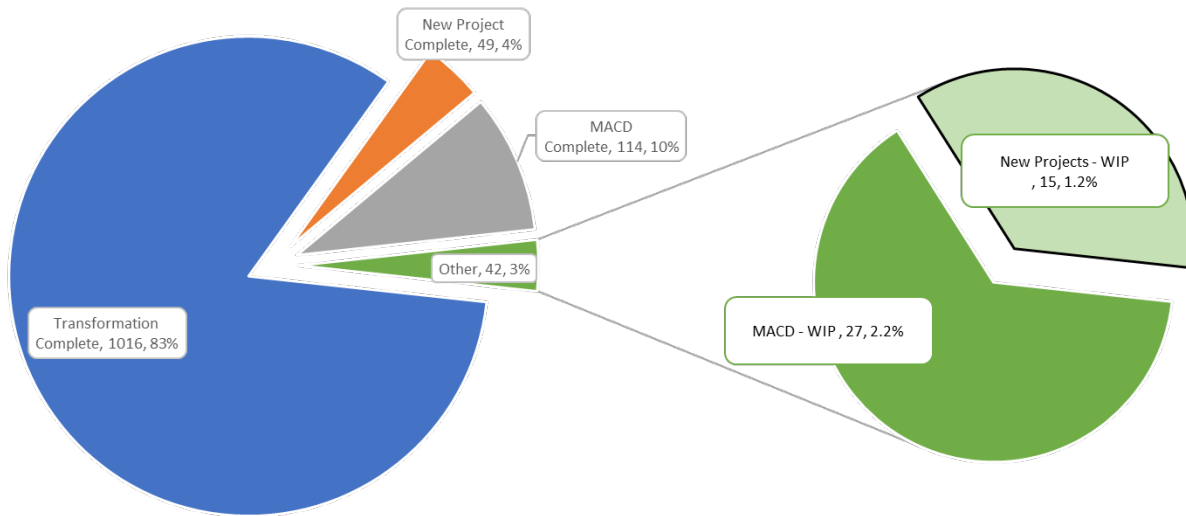


Customer Information Portal

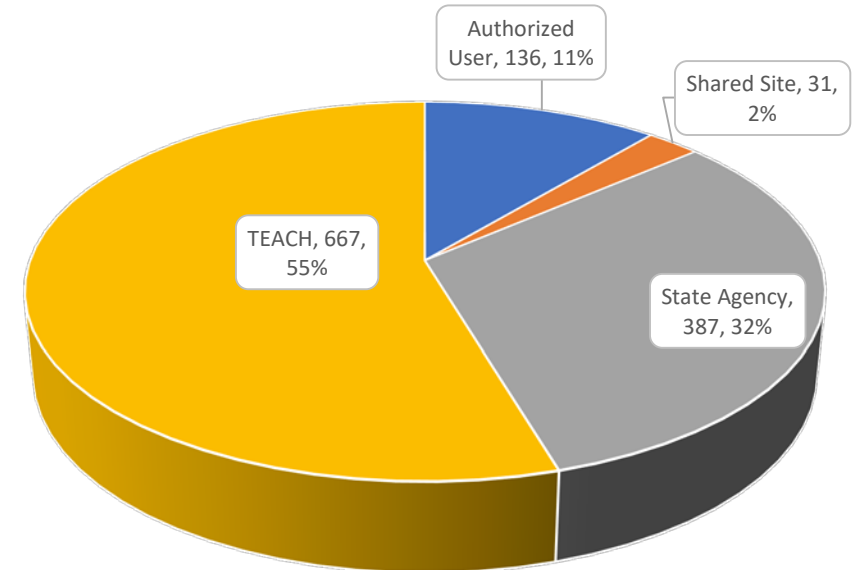
BadgerNet by: Site Type & Activity Type – September 2019

Site Type	Transformation Complete	New Project Complete	MACD Complete	MACD - WIP	Sub-Total (On BadgerNet)	New Projects - WIP	Combined Total (On-BadgerNet & New Projects-WIP)
Authorized User	99	11	18	5	133	3	136
Shared Site	26	0	4	1	31	0	31
State Agency	332	18	34	2	386	1	387
TEACH	559	20	58	19	656	11	667
Total	1016	49	114	27	1206	15	1221

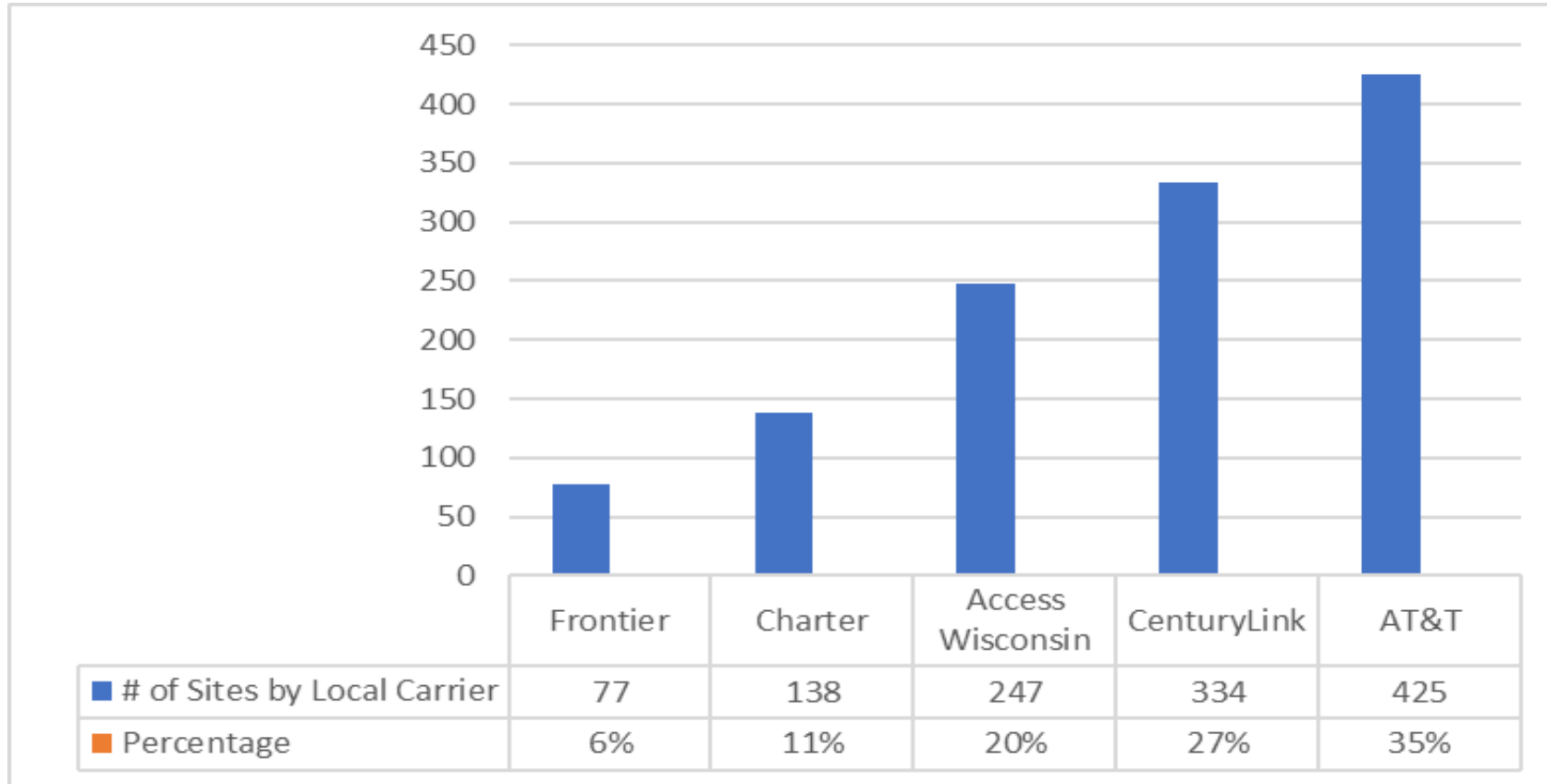
BadgerNet by Activity Type



BadgerNet by Agency Type ** Includes (New Project) WIP



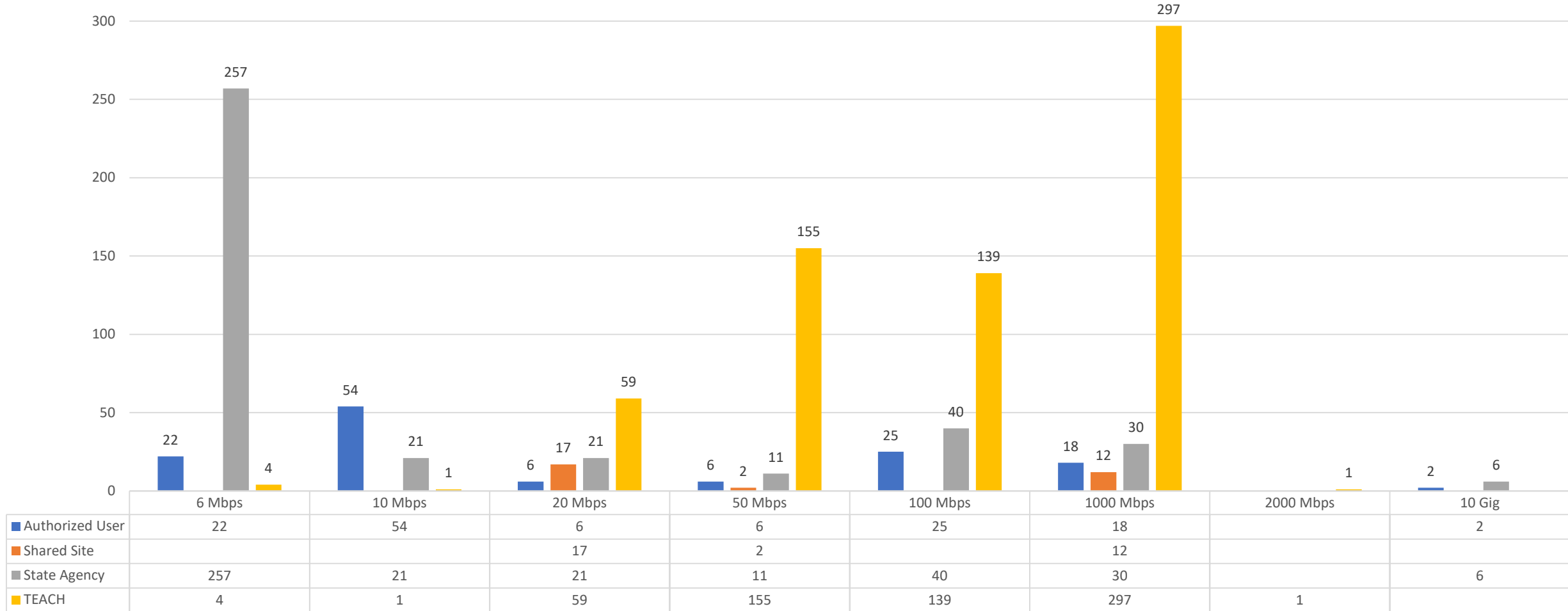
BadgerNet by Local Carrier – September 2019



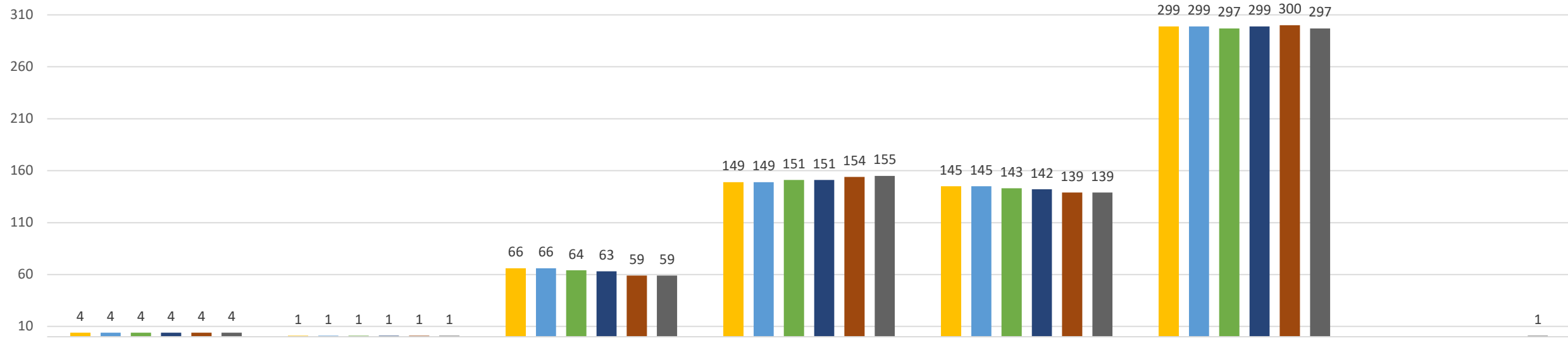
BadgerNet by: Bandwidth & Site Type : September 2019

Disconnected Sites:

STOJF3CW101 Cochrane-Fountain City High School
 STOJSF9WI03 St. Francis School District

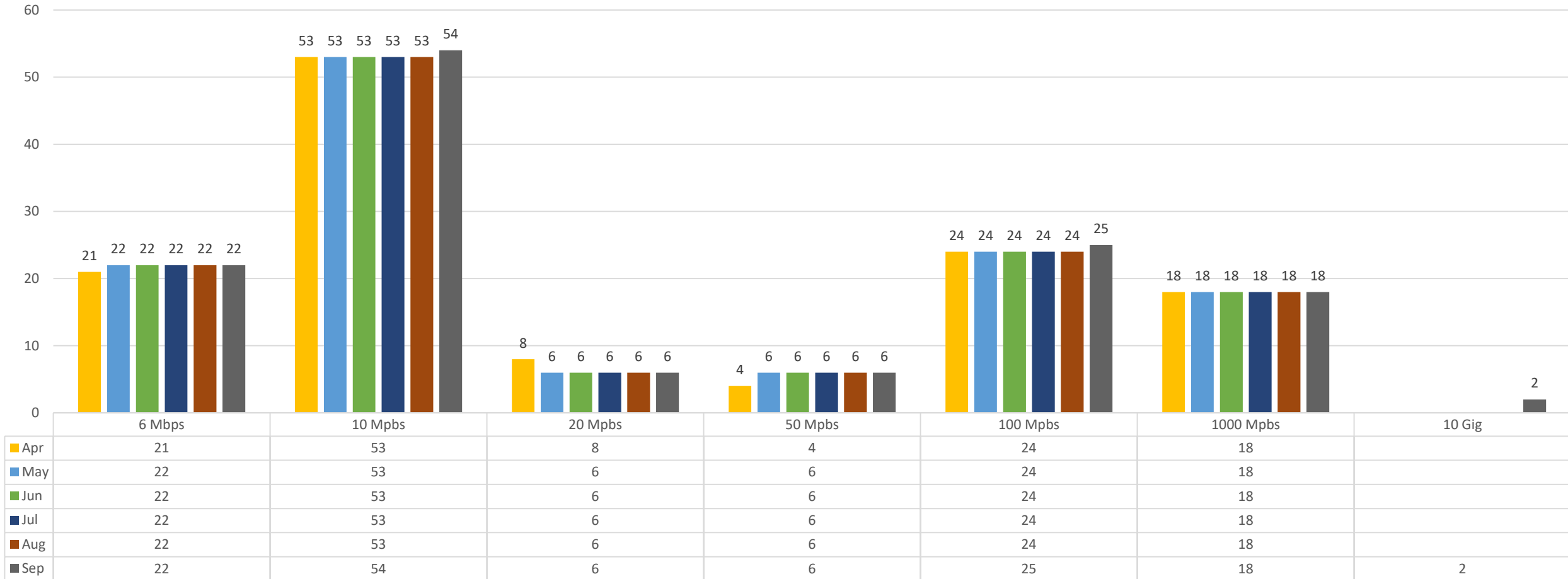


BadgerNet TEACH Bandwidth: 2019

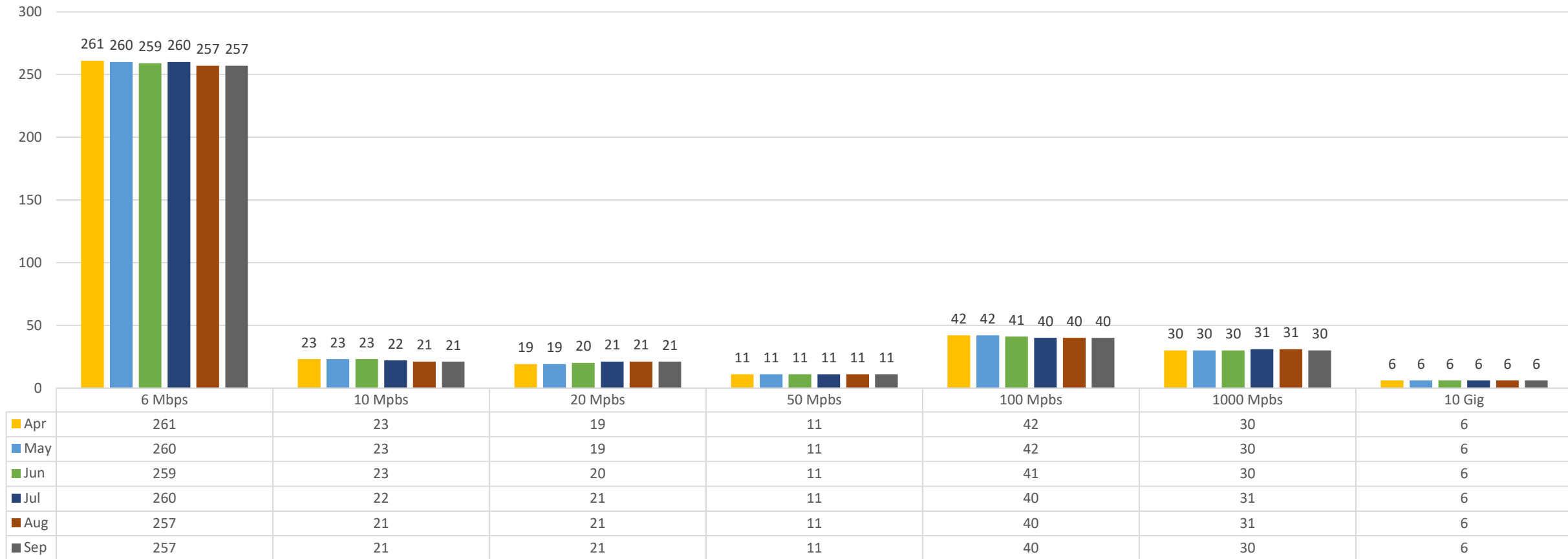


	6 Mbps	10 Mbps	20 Mbps	50 Mbps	100 Mbps	1000 Mbps	2000 Mbps
Apr	4	1	66	149	145	299	
May	4	1	66	149	145	299	
Jun	4	1	64	151	143	297	
Jul	4	1	63	151	142	299	
Aug	4	1	59	154	139	300	
Sep	4	1	59	155	139	297	1

BadgerNet Authorized User Bandwidth: 2019



BadgerNet State Agency Bandwidth: 2019



BadgerNet Shared Sites Bandwidth: 2019

