

GUIDING PRINCIPLES

Guiding Principle 1: Promote agency collaboration in planning and execution efforts for IT services.

Guiding Principle 2: Prioritize Statewide Strategic IT Plan goals and objectives to drive focus.

Guiding Principle 3: Review the Statewide Strategic IT Plan with agencies on a quarterly basis.

Guiding Principle 4: Provide a strategic IT plan that develops and fosters enterprise and agency's long-term planning and execution abilities in an effort to better assess risks, identify opportunities and make informed decisions about the state's future.

Guiding Principle 5: Place customers at the center of state IT efforts.

GOALS & OBJECTIVES



GOAL 1 - SERVING WISCONSIN

Improve State of Wisconsin services by embracing self-service, digital-first, and modern technologies.

Objective 1: Ensure all individuals can access digital services.

Objective 2: Meet individuals and key stakeholders where they are by easing access to government services.

Objective 3: Emphasize the proactive use of data to drive agency decision-making and service delivery.

Objective 4: Enhance data sharing and governance within and across agencies.



GOAL 2 - SECURING WISCONSIN

Secure State systems and data by refining strategies to mitigate risk for individuals and other key stakeholders, including operational changes due to unexpected events.

Objective 1: Strengthen cybersecurity and risk management practices.

Objective 2: Augment enterprise and agency security governance.

Objective 3: Assess and enhance application security.

Objective 4: Bolster enterprise disaster recovery strategy and road map.

Objective 5: Actively manage services to minimize potential risks to data and infrastructure.



GOAL 3 - OPTIMIZING WISCONSIN

Modernize state agency legacy data and technology assets to achieve greater efficiency and effectiveness in delivering government services and operations.

Objective 1: Modernize legacy applications and infrastructure by encouraging the use of current and emerging technologies.

Objective 2: Promote usage of enterprise contracts and off-the shelf solutions, including cloud services, where demonstrable efficiencies can be gained.

Objective 3: Develop measures that encourage greater agency productivity and efficiency.

Objective 4: Develop common user experience for public-facing digital services across agencies.



GOAL 4 - WORKING WISCONSIN

Adopt practices that strengthen Wisconsin's State government workforce.

Objective 1: Integrate diversity, equity, and inclusion into all operations.

Objective 2: Increase employee mobility and flexibility.

Objective 3: Become an employer of choice for IT professionals.

Objective 4: Leverage collaboration workgroups to drive innovation.

BENCHMARKS

Benchmark 1: Renew application portfolio baseline to determine alignment with statewide strategic IT plan goals.

Benchmark 2: Conduct an IT workforce analysis to establish diversity, equity, and inclusion baseline.

Benchmark 3: 80% of IT projects utilizing enterprise resources must align with one or more statewide strategic IT plan goals.

Benchmark 4: Complete an agency-level initial benchmark of state employee broadband internet availability to determine who is unserved, underserved, or receives adequate service to gauge telecommuting capability and aid in improving granularity in state broadband service maps.

Benchmark 5: Review State security policies, standards, and procedures annually with industry leaders and conduct quarterly reviews of agency compliance.

Benchmark 6: Complete an agency-level census of data that could be incorporated into an enterprise open data portal.