

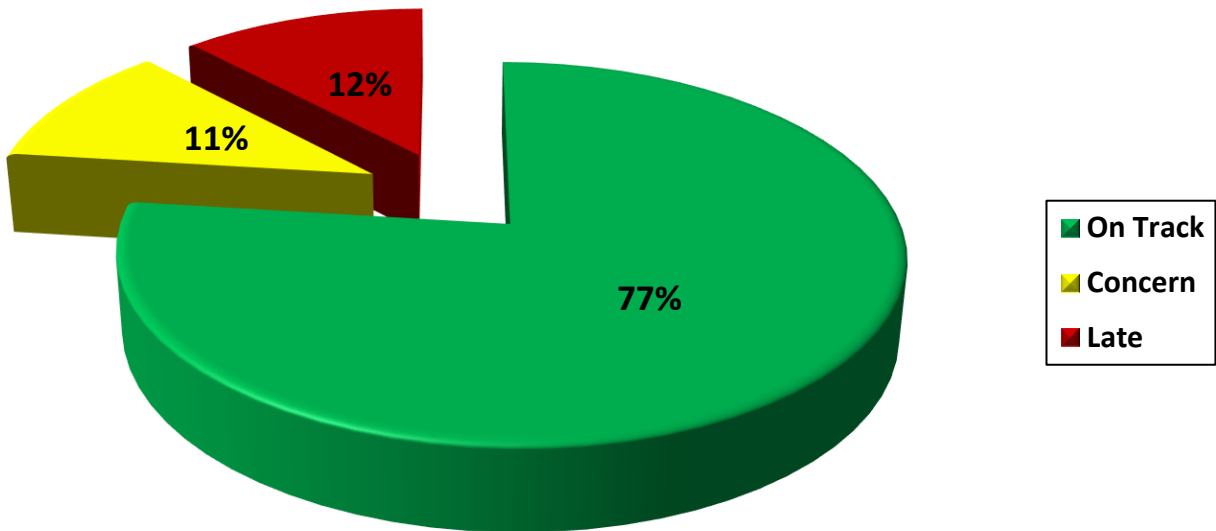
DET PMO Portfolio Project Health

Report Date: March 2017 | **Data Frequency:** Monthly

Why is it important? Implementing new and maintaining existing IT infrastructure and services are critical success factors for DET to effectively and efficiently deliver IT services in a value-add manner to our customers. This metric shows the “health” of the DET PMO Active Project Portfolio as measured through current status of each project. It is important to recognize projects that are not progressing according to plan and to take proactive actions to address issues, needs, and concerns of the project in order to restore it to “good health”.

Performance measurement target 75%

DET Portfolio Project Health 92 Active Projects as of: 03/31/17



How do we measure it? Project status data is collected for each active project within the DET PMO Portfolio on a monthly basis. Project Managers report their status as on track, some concern, or late. Projects on track are progressing per plan. Those with concern may have unresolved issues or constraints or are progressing behind schedule. Projects identified as late are behind schedule or have significant, unresolved issues or constraints that are not anticipated to be resolved and allow the project to complete per plan. This chart is a snapshot of the portfolio showing the percentage of active projects “on track”, which is based upon the current status. The chart reflects the total percentage of all active projects tracking on time, of concern, or late as of the date noted.

Which factors affect results? Common factors that may affect results include: resource availability, changes in scope, inaccurate estimates, vendor/partner-related impacts, etc.

What are we doing to improve? DET will continue to make improvements to the project planning process by providing training and consultation to project managers, being vigilant about scope resource planning, and being attentive to external service providers.