



**Wisconsin Department of Veterans Affairs**

**Information Technology Plan**

**Fiscal Year 2016**

Updated March 2015

## **I. Top Five IT Goals**

*Identify your agency's top five goals/objectives for utilizing information technology in FY16, and how they serve your agency's business needs.*

### **Mission**

The Department's mission is to work on behalf of Wisconsin's veterans community - veterans, their families and their survivors - in recognition of their service and sacrifice to our state and nation.

### **Goals**

OUTCOMES – Optimize deliverables for veterans

OUTREACH – Connect veterans and their families to earned benefits, programs and services

INFRASTRUCTURE – Ensure strong infrastructure now and for the long term

PUBLIC AWARENESS – Raise the public's knowledge of veterans issues

### **Top Five IT Goals**

- Assist in the Department's conversion to the State Transforming Agency Resources (STAR) system which involves migrating data from existing systems that will be replaced by STAR and developing interfaces for systems that need to interact with STAR once implemented.
- Revitalize the WDVA's virtual presence (website, intranet, portals) to reduce duplication and to enhance the customer experience.
- Utilizing our Electronic Record Management Policy, work with program areas to reduce the amount of paper handling and physical routing of documents and convert the processes to using electronic documents and leveraging the use of workflow for processing, routing and approvals.
- Maintain and update our infrastructure and systems to ensure efficient access to information systems by staff, our partners and veterans using Internet technology that is secure and protects veterans personal and sensitive data.
- Reduce the WDVA's vulnerability to safety and security risks by implementing the IT-related security training with 95% compliance each year.

Information technology is managed as an asset and an investment with the goal of accelerating implementation of information technology for service delivery. WDVA management recognizes and understands the importance of these assets and the opportunities that information technology offers.

## II. IT Budget

Central Office	\$278,000
Wisconsin Veterans Home at Chippewa Falls	\$51,000
Wisconsin Veterans Home at King	\$578,726
Wisconsin Veterans Home at Union Grove	\$96,200
Total	\$1,003,926

## III. Agency Projects

*List all of your agency's IT projects expected to cost \$1 million or more.*

The Department of Veterans Affairs is not currently working on any IT projects that are expected to cost over \$1 million or more.

## IV. Potential Agency Projects

*List all potential agency IT projects expected to meet the \$1 million cost threshold that are in the conceptual phase, or that might be initiated in FY16 due to potential legislative changes (state or federal), or that might be dependent on securing grant funding (from a state, federal or nongovernmental organization).*

The Department of Veterans Affairs is not currently planning any IT projects that are expected to cost \$1 million or more.

## V. IT Infrastructure Projects or Expenditures

*Describe any projects or anticipated expenditures over \$100,000 related to augmenting IT infrastructure (e.g., hardware, servers, storage, networking components, security, backup and disaster recovery), if these projects have not already been described in sections IV or V above.*

The Department of Veterans Affairs is not currently working on and is not currently planning any IT Infrastructure related projects that are expected to cost over \$100,000.

## VI. Issues

*Identify and explain issues or other activities not described already that are influencing, or could influence, successful execution of your agency's IT plan and about which DOA/DET should be aware.*

### **IT Funding**

As we continue to automate business processes to make service delivery of veterans' benefits more efficient and the use of health care information systems continues to grow, the Department of Veterans Affairs must be proactive and continue to leverage its investment in technology. If budgets are reduced and/or rates, costs or assessment for services supported by DOA/DET and other vendors increase, it will impact the ability to execute the Department's IT Plan.