

## Alternate Media Options - Long Distance

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Following are options for obtaining billing information (including call detail) in an electronic format. DOA no longer has access to call detail on an enterprise basis. Record retention, whether via paper or electronic media, is an agency responsibility.

### Bill Analyzer

- Web based Control Center system (portal)
- Free of charge
- Downloadable reports (7 months of details, 13 months of statements available on line; can be downloaded to a shared drive for historical review/query and/or meeting agency record requirements).
- Bill Analyzer reports/files can optionally be delivered via Secure File Transfer (SFTP)
- Report Types available via SFTP: Raw data and CSV are the most common.
  - A. Raw data (identical to eBC files found in control Center)
  - B. CSV – has a header
  - C. HTML
  - D. PDF

### FTP Raw Data Extract

- Daily file downloaded to customer site
- Un-rated call detail
- Free of charge

Extraction allows a customer to dial into our VAX system and download their UN-priced daily CDR's or the customer can provide us with their own ftp site. The Daily Extraction option does not include discounts, taxes, promotions or priced calls. This is the rawest form of call detail that we can supply to the customer. The customer must dial into the VAX at least every 35 days or their data will be lost and is unrecoverable. As with ASCII, there is no software program associated with Extraction. The customer receives an Extraction Layout and must develop a database to read the daily call detail records.

Click [here for file format](#) & [here for sample data](#).

### ASCII

- Monthly CD
- Rated call detail
- No taxes or fees included
- \$55.00 charge will apply but will be credited on a future invoice.

ASCII can be sent to the customer monthly on a CD ROM. ASCII is the customer's raw call detail records in a ".dat" file format excluding discounts, taxes, and promotions. An ASCII layout is supplied to the customer so that they can build a database to read their monthly call data. It is the customer's responsibility to create a database according to the layout we provide. Qwest does not supply support to the customer for development of a database. (The estimated turnaround time for delivery of an ASCII CD or web download file is 7-10 business days after a customer's bill cuts.)

Click [here for file format](#) & [here for sample data](#) for sample data. [Order via this form](#).

EDI

- 811 standard format
- Free of charge
- For more information, contact Melanie Blair to set up a call with the CenturyLink EDI administrator.