



# State of Wisconsin

## Frontier Communications Account Team

### Account Management Team:

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- **Please send all requests to:** [Heather.Saari@ftr.com](mailto:Heather.Saari@ftr.com) and [Ardith.Slaughterbeck@ftr.com](mailto:Ardith.Slaughterbeck@ftr.com)
- service requests, directory listings, billing issues, and other service needs.
- **Service order notes:** Order requests must be sent via email to: [Ardith.Slaughterbeck@FTR.com](mailto:Ardith.Slaughterbeck@FTR.com) and [Heather.Saari@ftr.com](mailto:Heather.Saari@ftr.com) Enter Order Request for State of WI, Billing Issue for State of WI, etc. in the subject line along with the Account Number (if one exists) as well as the State Department (DNR, DOT, DOC, etc.).
- **Tax Exemption Procedure:**
- Submit requests to [Ardith.Slaughterbeck@ftr.com](mailto:Ardith.Slaughterbeck@ftr.com) and (Enter EAE), Enter Tax Exemptions in subject line along with the State Department and the Account Number.
- Include a copy of the Tax Exemption forms or an existing Frontier account that has the exemptions to use for example.