

## ISDN Switched Video

The State's dedicated long-distance network will not be configured to handle ISDN Switched Video. The following information applies for agencies using ISDN Switched Video via the State's mandatory long distance contract with CenturyLink:

- ISDN Switched Video service is provided by Sprint, but billed by CenturyLink.
- Those lines will be in the CenturyLink database, but must be PIC'd to Sprint.
- Work with Melanie Blair ([melanie.blair@CenturyLink.com](mailto:melanie.blair@CenturyLink.com)) to setup billing for these numbers (including a Product Account Name) within your account structure.
- Submit an order to the serving telephone company to PIC those lines to Sprint (PIC 333).
- Test /confirm functionality, involving Melanie so she can ensure billing is working correctly.