

Invoices and Fees

[Invoice Overview](#)

[Invoice Sample](#)

Legitimate Fees:

- Federal Universal Service Fund 17.9%
- WI Remainder Assessment 0.187%
- Wisconsin TEACH-UW-DPI 0.12296%
- Wisconsin Universal Serv Fund .17316%

Fees billed incorrectly; In the process of being removed/credited:

- Federal Regulatory Recovery 0.361%
- Property Tax Recovery 0.66%

Fee billed, but in dispute (Pay – will be credited if resolved in favor of the State)

- Fed Telecom Relay Service 1.216%

CenturyLink Casual Bill

- As new lines are created by the Local Exchange Company and assigned to the CenturyLink PICC code of 0432, you will have 30 days to let us know to have the account added to your STWI/WIAU Account to insure proper billing.
- CenturyLink will no longer be able to credit and re-rate all casually billed accounts. Instead, each Agency will be allowed a one-time credit for all casually billed accounts associated with their account.
- Email Melanie Blair at Melanie.blair@centurylink.com AND Wisconsin.orders@centurylink.com using the following format:
 - Subject – STWI (Agency Name) – Casual Bill Account Number (Should be on the Bill/Invoice) - Body - We received the following Casual Bill from CenturyLink (Account Number). Please provide the Telephone Number/ANI associated with this account.
- CenturyLink will research this account and follow up with you on the next steps