

Key Systems Information

[Contract 505ENT-M14-IWATSUREPR-01](#) (was # 15-72556-801)

Contract Administrator: [click here to email](#)

Vendor Information:

Convergent Solutions, Inc. W134N4981 Campbell Drive Menomonee Falls, WI 53051	
New Installation	Mike Reimer 414-228-4424 (office) 414-352-0436 (fax) mreimer@convergent-solutions.net
Moves, Adds & Changes	Mike Reimer 414-228-4424 (office) 414-352-0436 (fax) mreimer@convergent-solutions.net
Service/Repair	Service Department 414-228-4000
Service Escalation	Mike Reimer 414-228-4424 (office) 414-352-0436 (fax) mreimer@convergent-solutions.net
Billing Issues	Michele (Carberry) Hoffmann 414-228-4486 mhoffmann@convergent-solutions.net
Equipment	Iwatsu ADIX
Manufacturer Web Site	http://www.iwatsu.com

Final Contract Pricing Descriptions	Price/Discount
Iwatsu products with a list price that are discountable (per manufacturer)	39% From List Price
Iwatsu products with a list price that are not discountable (per manufacturer)	Contractor's cost plus 12%
Peripheral non-Iwatsu materials	Contractor's cost plus 12%

Iwatsu Key Telephone Systems, Repair and Support pricing [click here](#)

SPECIAL REQUIREMENT

When the estimated annual amount for the purchase or change of Telecommunications service/equipment exceeds \$10,000 (one time cost, annual expenditure, or combination of the two), Agencies must complete a Telecommunications System Study Report (TSSR), [Form DOA-6497](#).