



# Recommended Devices for Teams Telephony

## TABLE OF CONTENTS

---

<b>TABLE OF CONTENTS</b>	<b>1</b>
<b>Introduction</b>	<b>3</b>
<b>Summary</b>	<b>3</b>
Individual User Telephones	3
Conference Room Telephones	3
USB Speakerphones	4
Audio / Video Devices	4
Headsets	4
<b>Individual User Telephones</b>	<b>5</b>
Poly CCX 600	5
Poly CCX 500	6
Poly CCX 400	7
Audio Codes C450HD	8
<b>Conference Room Telephones</b>	<b>9</b>
Poly Trio C60	9
<b>USB Speakerphones</b>	<b>10</b>
Poly Sync 20+ -M	10
Poly Calisto 5300	11
Poly Calisto 3200	12
Jabra Speak 810 MS	13
Jabra Speak 710 MS	14
Jabra Speak 510 MS	15
<b>Audio / Video Devices</b>	<b>16</b>
Poly Studio P15	16

Poly Studio USB.....	17
Poly Studio X30 .....	18
Poly Studio X50 .....	19
<b>Wireless Headsets.....</b>	<b>20</b>
Poly Voyager Focus UC-M .....	20
Poly Voyager 4200 .....	21
Poly Voyager 5200 UC.....	22
Poly Savi 8240-M UC.....	23
Poly Savi 8240-M Office .....	24
Jabra Evolve 65 MS .....	25
<b>Wired Headsets .....</b>	<b>26</b>
Poly Blackwire C3325 .....	26
Poly Blackwire C3320 .....	27
Jabra Evolve 30 II MS .....	28
Jabra Evolve 20 MS .....	29
<b>Devices for Users who are Hearing Impaired.....</b>	<b>30</b>
Poly Encore Pro HW525 USB.....	30
<b>Miscellaneous Devices .....</b>	<b>31</b>
Kuando Busylight UC.....	31
<b>Review, Revision, Approval Log.....</b>	<b>32</b>

## Introduction

---

This document describes the recommended devices available for use with the Teams Telephony Service, including phones, speakerphones, and headsets. Additionally, it lists the prices and pros and cons of each device. Some of the devices listed are available for checkout for Agencies to test. All recommended devices are fully certified by Microsoft for use with Teams (unless otherwise noted).

Please note that existing Skype4B Phones, including AudioCodes 400HD series, Polycom VVX series and Polycom Trios will continue to work with Teams (with some minor changes to functionality). Polycom Trios can also be upgraded to Teams Native Mode. Required Firmware Versions for Skype4B phones to work with Teams:

- Audio Codes: 3.2.1.474
- Trio: 5.9.5.2982
- VVX: 5.9.6.2327

## Summary

---

The following is a summary of the recommended devices available for use with the Teams Telephony Service. A more detailed description of each device is provided below.

Internet Protocol (IP) telephones and Conference room phones are specifically listed in the AT&T contract and still available through that contract at the prices listed (Contract Number 505ENT-M11-HOSTEDVOIP-01).

USB Speakerphones, Audio/Video Devices and Headsets are not included in the AT&T contract. These devices should be purchased through the SKC Skype-Compatible Speakerphones, Headsets and Related Equipment Contract (Contract Number 505ENT-M17-SKYPEACC-01).

### Individual User Telephones

Individual User Telephones	Short Description	AT&T Contract
Poly CCX600	Desk IP Phone, 7" Color Touch Screen with Bluetooth and Wi-Fi	\$300.00
Poly CCX500	Desk IP Phone, 5" Color Touch Screen with Bluetooth	\$240.00
Poly CCX400	Desk IP Phone, 5" Color Touch Screen	\$164.00
AudioCodes C450HD	Desk IP Phone, 5" Color Touch Screen with Bluetooth and Wi-Fi	\$230.00

### Conference Room Telephones

Conference Room Telephones	Short Description	AT&T Contract
Poly Trio C60	Standalone Conference IP Phone. 5" Color Touch Screen, Bluetooth. Supports rooms with up to 12+ People.	\$665.00

## USB Speakerphones

USB Speakerphones	Short Description	SKC Contract
Poly Sync 20+ -M	USB / Bluetooth Speakerphone.	\$138.88
Poly Calisto 5300 Bluetooth	USB / Bluetooth Speakerphone.	\$103.83
Poly Calisto 3200	USB Speakerphone.	\$57.69
Jabra Speak 810 MS	USB / Bluetooth Speakerphone.	\$347.42
Jabra Speak 710 MS	USB / Bluetooth Speakerphone.	\$173.42
Jabra Speak 510 MS	USB / Bluetooth Speakerphone.	\$86.42

## Audio / Video Devices

Audio / Video Devices	Short Description	SKC Contract
Poly Studio P15	USB Speakerphone / Sound Bar and Video Camera.	\$509.15
Poly Studio USB	USB Speakerphone / Sound Bar and Video Camera.	\$740.22
Poly Studio X30	Stand-alone Speakerphone / Sound Bar and Video Camera.	\$1605.27
Poly Studio X50	Stand-alone Speakerphone / Sound Bar and Video Camera.	\$2449.30

## Headsets

Wireless Headsets	Short Description	SKC Contract
Poly Voyager Focus UC-M	Wireless Bluetooth Stereo Headset with ANC.	\$137.98
Poly Voyager 4200 UC	Wireless Bluetooth Stereo Headset	\$125.66
Poly Voyager 5200 UC	Wireless Bluetooth Over the ear Headset	\$112.17
Poly Savi 8240-M UC	Wireless DECT Multiple Wearing Style Mono Headset.	\$147.56
Poly Savi 8240-M Office	Wireless DECT Multiple Wearing Style Mono Headset. Allows connection to multiple devices.	\$201.82
Jabra Evolve 65 MS Stereo	Wireless Bluetooth Stereo Headset	\$180.00
Jabra Evolve 65 MS Mono	Wireless Bluetooth Mono Headset	\$162.00

Wired USB Headsets	Short Description	SKC Contract
Poly Blackwire C3325	Wired USB Stereo Headset.	\$59.02
Poly Blackwire C3320	Wired USB Stereo Headset.	\$38.19
Jabra Evolve 30 II MS Stereo	Wired USB Stereo Headset.	\$55.22
Jabra Evolve 20 MS Stereo	Wired USB Stereo Headset.	\$36.24

Hearing Aid Compatible (HAC) Headset	Short Description	SKC Contract
Poly Encore Pro HW525 USB	Wired USB Stereo HAC Headset.	\$100.24

## Individual User Telephones

---

The following are recommended Teams telephones included in the AT&T contract. All of these phones have been certified by Microsoft for use with Teams.

### Poly CCX 600

The Poly CCX 600 is a very good quality phone with a nice display but it has more features (bells and whistles) than most users need. It is also expensive. The large display can be used to display many contacts so it could be good for front desk / admin use. It is available without a Handset, for Headset and Speakerphone use only.

Features:

- Gb Ethernet
- PoE (optional Power Adapter)
- Speakerphone
- USB and Bluetooth Headset support
- Wi-Fi
- 7" Color Touch Screen
- Exchange Calendar Integration
- Click to Join for Teams Meetings
- Active Directory (AD) and Teams Contact Lookup
- Native Teams compatibility
- One-year warranty

Price:

- AT&T Purchase Price (PoE phone only): \$300.00

Pros:

- Styling
- User Interface very similar to using the Teams Mobile Client
- Very large display
- Touch Screen Keyboard
- Very good Speakerphone (with Acoustic Fence technology)

Cons:

- High Price



## Poly CCX 500

The Poly CCX 500 is a very good quality phone with a nice display and many features. However, it is relatively expensive. It has a unique vertical screen layout instead of horizontal. The high-quality Speakerphone would make it a good choice for an Executive phone. It is available without a Handset, for Headset and Speakerphone use only.

### Features:

- Gb Ethernet
- PoE (optional Power Adapter)
- Speakerphone
- USB and Bluetooth Headset support
- 5" Color Touch Screen
- Exchange Calendar Integration
- Click to Join for Teams Meetings
- Active Directory (AD) and Teams Contact Lookup
- Native Teams compatibility
- One-year warranty



### Price:

- AT&T Purchase Price (PoE phone only): \$240.00

### Pros:

- Styling
- User Interface very similar to using the Teams Mobile Client
- Touch Screen Keyboard
- Very good Speakerphone (with Acoustic Fence technology)

### Cons:

- High Price

## Poly CCX 400

The Poly CCX 400 is a very good quality phone with a nice display. The price is reasonable for the features included. Like the CCX500, it has a unique vertical screen layout instead of horizontal. Unlike the CCX 500, it is not available without a handset and the Speakerphone quality is not as good. But overall, it would make a good phone for general use.

### Features:

- Gb Ethernet
- PoE (optional Power Adapter)
- Speakerphone
- USB Headset support
- 5" Color Touch Screen
- Exchange Calendar Integration
- Click to Join for Teams Meetings
- Active Directory (AD) and Teams Contact Lookup
- Native Teams compatibility
- One-year warranty



### Price:

- AT&T Purchase Price (PoE phone only): \$164.00

### Pros:

- Styling
- User Interface very similar to using the Teams Mobile Client
- Touch Screen Keyboard

### Cons:

- None

## Audio Codes C450HD

The Audio Codes C450HD Desk Phone is a very good quality phone with a nice display, but it has more features (bells and whistles) than most users need. It is also relatively expensive. It is available with an Expansion Module with a color touch screen that could be useful for certain applications.

### Features:

- Gb Ethernet
- PoE (optional Power Adapter)
- Speakerphone
- Optional Expansion Module available
- USB and Bluetooth Headset support
- Wi-Fi
- 5" Color Touch Screen
- Exchange Calendar Integration
- Click to Join for Teams Meetings
- Active Directory (AD) and Teams contact lookup
- Native Teams compatibility
- One-year warranty



### Price:

- AT&T Purchase Price (PoE phone only): \$230.00
- AT&T Purchase Price for C450HD with optional Color Expansion Module: \$360.00

### Pros:

- Familiar Phone Interface with the addition of a Mobile phone like User Interface
- Nice Display
- Expansion Module available

### Cons:

- High Price

## Conference Room Telephones

---

The following are recommended Teams conference room telephones included in the AT&T contract. All of these phones have been certified by Microsoft for use with Teams.

### Poly Trio C60

The Poly Trio C60 Conference Room Phone is a purpose-built standalone Teams speakerphone. This is a newer device that has the same features as the Trio 8800.

Features:

- For conference rooms with up to 12+ people
- Gb Ethernet
- PoE (optional Power Adapter)
- Speakerphone
- 5" color touch screen
- Exchange Calendar Integration
- Click to Join for Teams Meetings
- AD and Teams Contact Lookup
- Bluetooth pairing support (for mobile phone audio)
- Wi-Fi
- Expansion microphone kit available for larger rooms
- Can Daisy Chain up to 3 units for even larger rooms
- Native Teams compatibility
- One-year warranty



Price:

- AT&T Purchase Price (PoE phone only): \$665.00
- AT&T Purchase Price for the C60 Trio Expansion Microphone Kit (include 2 mics): \$265.00

Pros:

- Very good audio quality
- Nice display
- User Interface very similar to using the Teams Mobile Client
- Many features

Cons:

- None

## USB Speakerphones

---

The following are recommended USB speakerphones available for Teams. All of these devices have been certified by Microsoft for use with Teams, but they can also be used with other services, such as Skype4B, Zoom, WebEx, etc. These USB speakerphones are not stand-alone devices. They must be connected to a PC running the Teams client or be plugged into an IP phone.

USB speakerphones are included in the SKC contract.

### Poly Sync 20+ -M

The Poly Sync 20+ has very high-quality audio and can accommodate conference rooms with up to six people.

Features:

- For conference rooms with up to six people
- USB and Bluetooth connectivity
- 3-Microphone array for Omni-directional coverage
- Rechargeable battery (20 Hour)
- Neoprene travel case
- Two-year warranty

Price:

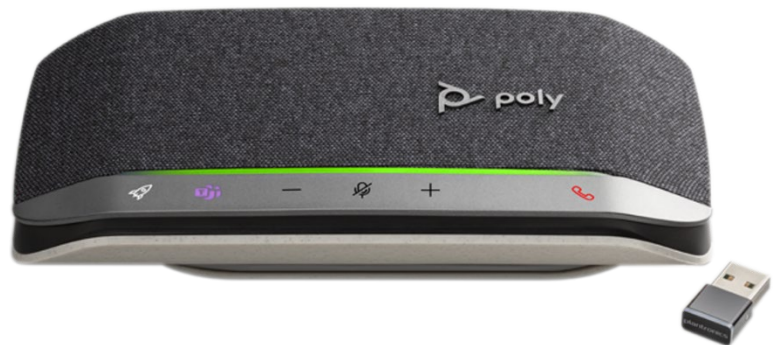
- SKC Contract price: \$138.88

Pros:

- Audio quality

Cons:

- None



## Poly Calisto 5300

The Poly Calisto 5300 has high-quality audio and can be used for personal use or small conference rooms with up to four people.

### Features:

- For conference rooms with up to four people
- USB and Bluetooth connectivity
- Omni-directional microphone
- Cord management
- Neoprene travel case
- Rechargeable battery
- Teams Button
- Two-year warranty

### Price:

- SKC Contract price: \$103.83

### Pros:

- Audio quality
- Cord Management

### Cons:

- None



## Poly Calisto 3200

The Poly Calisto 3200 has high-quality audio and can be used for personal use or small conference rooms with up to four people.

### Features:

- For conference rooms with up to four people
- USB connectivity
- Omni-directional microphone
- Cord management
- Neoprene travel case
- Rechargeable battery
- Teams Button
- Two-year warranty

### Price:

- SKC Contract price: \$57.69

### Pros:

- Audio quality
- Cord Management
- Low price

### Cons:

- No Bluetooth



## Jabra Speak 810 MS

The Jabra Speak 810 has very high-quality audio and can accommodate larger conference rooms with up to 15 people.

### Features:

- For conference rooms with up to 15 people
- USB and Bluetooth connectivity
- Multiple omni-directional microphones
- Cord management
- 3.5 mm jack for smartphone, etc.
- Two-year warranty

### Price:

- SKC Contract price: \$347.42

### Pros:

- Audio quality
- Cord management

### Cons:

- High Price
- Requires external power (even when connected via USB)



## Jabra Speak 710 MS

The Jabra Speak 710 has very high-quality audio and can accommodate conference rooms with up to six people.

### Features:

- For conference rooms with up to six people
- USB connectivity
- Omni-directional microphone
- Cord management
- Neoprene travel case
- Wireless Bluetooth connectivity
- Rechargeable battery
- Built-in upright stand
- Ability to link multiple units together for larger conference
- Two-year warranty



### Price:

- SKC Contract price: \$173.42

### Pros:

- Audio quality
- Cord management
- Ability to link multiple units together (for larger conference rooms)

### Cons:

- None

## Jabra Speak 510 MS

The Jabra Speak 510 MS has high-quality audio (in both directions). It also has a simple functional design that makes it easy to use. It supports both USB and Bluetooth connectivity. The Speak 510 can be used for personal use or small conference rooms with up to four people.

### Features:

- For conference rooms with up to four people
- USB and Bluetooth Connectivity
- Omni-directional microphone
- Cord management
- Neoprene travel case
- Rechargeable battery
- 3.5 mm headset port for external speakers or headset
- Two-year warranty

### Price:

- SKC Contract price: \$86.42

### Pros:

- Audio quality
- Cord management

### Cons:

- None



## Audio / Video Devices

---

The following are recommended Audio Video devices available for Teams. All of these devices have been certified by Microsoft for use with Teams. Some of the devices are stand-alone devices (that register directly with Teams and others must be connected to a PC running the Teams client.

These Audio / Video devices are included in the SKC contract.

### Poly Studio P15

The Poly Studio P15 is a USB Speakerphone / Sound Bar and Video Camera combo for personal use or small conference / Huddle rooms. It can be connected to a dedicated PC in the room or allow users to connect their laptop. Because it is just an Audio / Video device for the PC, it can be used with any soft client running on the attached PC, including, Teams, Skype4B, Zoom and WebEx. This provides much more flexibility than a device that is specific to a single Conferencing solution. It has very high-quality audio / video and can accommodate conference rooms with up to 6+ people.

#### Features:

- For personal user or for conference rooms with up to 4 people
- USB connectivity
- 3 Element Beamforming Microphone array
- Noise Block and Acoustic Fence Technology
- Auto Framing and Speaker Tracking 4K Camera
- Two-year warranty

#### Price:

- SKC Contract price: \$509.15

#### Pros:

- Audio / Video quality
- Single USB connection
- Flexible Conferencing solution

#### Cons:

- None



## Poly Studio USB

The Poly Studio is a USB Speakerphone / Sound Bar and Video Camera combo for small to medium sized conference rooms. It can be connected to a dedicated PC in the conference room or allow users to connect their laptop. Because it is just an Audio / Video device for the PC, it can be used with any soft client running on the attached PC, including, Teams, Skype4B, Zoom and WebEx. This provides much more flexibility than a device that is specific to a single Conferencing solution. It has very high-quality audio / video and can accommodate conference rooms with up to 6+ people. An Expansion Mic can be added to support larger / longer conference rooms.

Please note that there is an issue with firmware version 1.2 on these devices that may cause them to Brick. Please ensure to upgrade to version 1.3 at least.

### Features:

- For conference rooms with up to 6+ people
- USB connectivity
- 6 Element Beamforming Microphone array
- Noise Block and Acoustic Fence Technology
- Auto Framing and Speaker Tracking 4K Camera
- Remote control for Volume, Mute and Camera functions
- Optional Expansion Mic for greater audio pickup range
- One-year warranty



### Price:

- SKC Contract price: \$740.22
- Expansion Microphone: \$155.22



### Pros:

- Audio / Video quality
- Single USB connection
- Flexible Conferencing solution

### Cons:

- None

## Poly Studio X30

The Poly Studio X30 is a stand-alone Speakerphone / Sound Bar and Video Camera combo for small conference and huddle rooms. The Studio X30 registers directly with Teams, so no PC is required. It can also be configured to work with Zoom, but it cannot support both Teams and Zoom without being reconfigured. It has very high-quality audio / video and can accommodate conference rooms with up to 6+ people. It uses a TC8 (Tablet style) touch controller. It can be purchased without the TC8 controller but is more difficult to use without it.

### Features:

- For conference rooms with up to 6+ people
- Stand-alone unit (no PC required)
- Beamforming Microphone array
- Noise Block and Acoustic Fence Technology
- Auto Framing and Speaker Tracking 4K Camera
- Content Sharing
- Optional TC8 Touch Controller (recommended)
- One-year warranty



### Price:

- SKC Contract price: \$1605.27 (with the TC8 Touch Controller)

### Pros:

- Audio / Video quality
- No PC Required

### Cons:

- Can only connect to Teams Meetings

## Poly Studio X50

The Poly Studio X50 is a stand-alone Speakerphone / Sound Bar and Video Camera combo for medium sized conference rooms. The Studio X50 registers directly with Teams, so no PC is required. It can also be configured to work with Zoom, but it cannot support both Teams and Zoom without being reconfigured. It has very high-quality audio / video and can accommodate conference rooms with up to 10+ people. An Expansion Mic can be added to support larger / longer conference rooms. It uses a TC8 (Tablet style) touch controller. It can be purchased without the TC8 controller but is more difficult to use without it.

### Features:

- For conference rooms with up to 10+ people
- Stand-alone unit (no PC required)
- Beamforming Microphone array
- Noise Block and Acoustic Fence Technology
- Auto Framing and Speaker Tracking 4K Camera
- Content Sharing
- Optional TC8 Touch Controller (recommended)
- Optional Expansion Mic for greater audio pickup range
- One-year warranty



### Price:

- SKC Contract price: \$2449.30 (with the TC8 Touch Controller)
- Expansion Microphone: \$155.22

### Pros:

- Audio / Video quality
- No PC Required

### Cons:

- Can only connect to Teams Meetings

## Wireless Headsets

---

The following are recommended headsets that will work with Teams. All of these devices have been certified by Microsoft for use with Teams, but they can also be used with other services, such as Skype4B, Zoom, WebEx, etc. (however, some of the control functions may not work with other services / clients). There are many different Teams headset options out there. This is just a sampling that includes some of the high-end wireless and mobile wireless options. Headsets are included in the SKC contract.

One thing that must be taken into consideration with the Bluetooth headsets is density. Bluetooth works in the 2.4 GHz spectrum, and this is shared with older Wi-Fi. If this range becomes too crowded within a specific area, there will be audio issues with the headsets as well as Wi-Fi issues. DECT may be a better option in high density environments.

### Poly Voyager Focus UC-M

The Poly Voyager Focus UC-M headset has very high-quality audio as well as active noise canceling (very good for noisy environments). It also includes a desktop charging stand and neoprene travel case.

Features:

- Wireless Bluetooth connectivity
- Range: 98 feet
- 12-hour talk time
- Multi-device connectivity
- Active noise canceling
- Desktop charging stand
- Neoprene travel case
- One-year warranty

Price:

- SKC Contract price: \$137.98 (with charging stand)

Pros:

- Audio quality
- Active noise canceling
- Desktop charging stand

Cons:

- Status indicator on the headset not easily visible



## Poly Voyager 4200

The Poly Voyager 4200 headset has very high-quality audio. It also includes a desktop charging stand and neoprene travel case.

### Features:

- Wireless Bluetooth connectivity
- Range: 98 feet
- 12-hour talk time
- Multi-device connectivity
- Desktop charging stand
- Neoprene travel case
- One-year warranty

### Price:

- SKC Contract price: \$125.66 (with charging stand)

### Pros:

- Audio quality
- Desktop charging stand

### Cons:

- None



## Poly Voyager 5200 UC

The Poly Voyager 5200 UC has high-quality Audio for a small headset. The Charging Case / Stand is also a very nice feature for mobility. I did find it difficult to put on but that may not be a problem for others.

### Features:

- Wireless Bluetooth connectivity
- Range: 98 feet
- 7-hour talk time
- Multi-device connectivity
- Charging Case / Stand can add 14 more hours of talk-time
- One-year warranty

### Price:

- SKC Contract price: \$112.17

### Pros:

- Charging Case / Stand

### Cons:

- No status indicator on the headset
- Difficult to put on?



## Poly Savi 8240-M UC

The Poly Savi 8240-M has high-quality audio and utilizes DECT technology for a very long range (300 feet). It comes with a charging stand and a hard carry case for mobility. The headset is very lightweight and supports different wearing styles (over-the-ear, behind-the-head, over-the-head).

### Features:

- Wireless DECT connectivity
- Range: 300 feet
- Seven-hour talk time
- Noise-cancelling microphone
- Multiple wearing styles
- Charging stand
- Hard case
- Two-year warranty

### Price:

- SKC Contract price: \$147.56

### Pros:

- Long range
- Charging stand
- Supports multiple wearing styles
- Lightweight

### Cons:

- Cannot connect to a smartphone



## Poly Savi 8240-M Office

The Poly Savi 8240 Office has high-quality audio and utilizes DECT technology for a very long range (300 feet). It is very similar to the Savi 8240 UC, but the larger charging stand facilitates simultaneous connectivity to a PC (via USB), desk phone and mobile device. This is convenient for users who are still currently on the Centrex system but will be switching to Teams Telephony later. They can use it with their current Centrex phones, but it supports PC / Teams client connectivity after the switch.

The headset is very lightweight and supports different wearing styles (over-the-ear, behind-the-head, over-the-head).

### Features:

- Wireless DECT connectivity
- Range: 300 feet
- Seven-hour talk time
- Noise-cancelling microphone
- Multi-device connectivity
- Multiple wearing styles
- Charging stand
- Two-year warranty

### Price:

- SKC Contract price: \$201.82

### Pros:

- Multi-device connectivity
- Long range
- Charging stand
- Supports multiple wearing styles
- Lightweight

### Cons:

- High Price



## Jabra Evolve 65 MS

The Jabra Evolve 65 MS headset has high-quality Audio. It is not as good as the Plantronics Voyager Focus, with its Active Noise Canceling, but still good. The highly visible Status Indicator on the headset is also a nice feature.

### Features:

- Stereo or Mono versions available
- Wireless Bluetooth connectivity
- Range: 100 feet
- 10-hour talk time
- Multi-device connectivity
- Highly Visible Status indicator on the headset
- Optional Desktop charging stand available
- Neoprene travel case
- Two-year warranty

### Price:

- SKC Contract price:     \$180.00 (Stereo, without charging stand)  
                                     \$162.00 (Mono, without charging stand)

### Pros:

- Audio Quality
- Highly Visible Status indicator on the headset

### Cons:

- No Active Noise Canceling
- Price Increase



## Wired Headsets

---

The following are recommended Wired headsets that will work with Teams. All of these devices have been certified by Microsoft for use with Teams, but they can also be used with other services, such as Skype4B, Zoom, WebEx, etc. (however, some of the control functions may not work with other services / clients). There are many different Teams headset options out there. This is just a sampling that includes some of the inexpensive USB-wired options. Headsets are included in the SKC contract.

### Poly Blackwire C3325

The Poly Blackwire C3325 has high-quality audio for a relatively inexpensive headset. The audio quality on all the Poly and Jabra wired headsets listed in this document are basically the same.

#### Features:

- Stereo or mono versions available
- Inline control unit with answer / disconnect, volume, and mute
- Noise-cancelling microphone
- Leatherette Ear Cushions
- 3.5 mm connection for use with a Mobile Phone
- Mesh travel case
- Two-year warranty

#### Price:

- SKC Contract price: \$59.02 (Stereo)

#### Pros:

- Price
- Leatherette Ear Cushions

#### Cons:

- None



## Poly Blackwire C3320

The Poly Blackwire C3320 has high-quality audio for an inexpensive headset. The audio quality on all the Poly and Jabra wired headsets listed in this document are basically the same.

### Features:

- Stereo or mono versions available
- Inline control unit with answer / disconnect, volume, and mute
- Noise-cancelling microphone
- Two-year warranty

### Price:

- SKC Contract price: \$38.19 (Stereo)

### Pros:

- Price

### Cons:

- Foam Ear Cushions



## Jabra Evolve 30 II MS

The Jabra Evolve 30 II MS has high-quality audio for an inexpensive headset. The audio quality on all the Poly and Jabra wired headsets listed in this document are basically the same.; however, some users may prefer the design of the Jabra Evolve series.

### Features:

- Stereo or mono versions available
- Inline control unit with answer / disconnect, volume, and mute
- Noise-cancelling microphone
- Leatherette Ear Cushions
- 3.5 mm connection for use with a Mobile Phone
- Neoprene travel case
- Two-year warranty

### Price:

- SKC Contract price: \$55.22 (Stereo)

### Pros:

- Price
- Leatherette Ear Cushions

### Cons:

- None



## Jabra Evolve 20 MS

The Jabra Evolve 20 MS has high-quality audio for an inexpensive headset. The audio quality on all the Poly and Jabra wired headsets listed in this document are basically the same, some users may prefer the design of the Jabra Evolve series.

### Features:

- Stereo or mono versions available
- Inline control unit with answer / disconnect, volume, and mute
- Noise-cancelling microphone
- Two-year warranty

### Price:

- SKC Contract price: \$36.24 (Stereo)

### Pros:

- Price

### Cons:

- Foam Ear Cushions



## Devices for Users who are Hearing Impaired

---

Users who currently have wireless-capable hearing aids can utilize a Bluetooth streamer to interconnect Teams audio from their workstation to their hearing aid. The workstation must be Bluetooth compatible or retrofitted with a Bluetooth dongle.

Poly also has the following hearing aid compatible (HAC) headset that is certified for Skype4B but will also work with Teams.

### Poly Encore Pro HW525 USB

The Poly (previously Plantronics) Encore Pro HW525 USB has high-quality audio and is Hearing Aid Compatible (HAC).

Features:

- Stereo or mono versions available
- Inline control unit with answer / disconnect, volume and mute
- Noise-cancelling microphone
- Neoprene travel case
- Two-year warranty

Price:

- SKC Contract price: \$100.24 (Stereo)

Pros:

- Hearing Aid Compatible (HAC)
- Build quality

Cons:

- None



## Miscellaneous Devices

---

The following are some other devices that will work with Teams.

### Kuando Busylight UC

The Kuando Busylight is a device that plugs into a USB port on the user's workstation and lights up to indicate current presence status (green for available, red for busy, etc.). The Busylight can be mounted outside the user's cubicle or office so people can easily see when they are free or busy. There are two different models available (shown). The only difference is form factor.

Price:

- SKC Contract price: \$36.12



## Review, Revision, Approval Log

Version	Revision or Review Date	Author-Title	Description of Changes
.1	April 13, 2017	Daniel Foelker	Original Draft (taken from Version 9 of the Skype4B Devices doc.)
.2	April 20, 2017	Daniel Foelker	Updates based on feedback.
3.0	6/7/2017	Daniel Foelker / R. Haile	Added Jabra Evolve 75, Jabra Speak 710 and Sennheiser SP220. Added new Contract info and pricing. Added ToC, Hearing Impaired Devices, Warranty information and SKC Contract Number. / Placed in new template, formatted, reviewed with minor changes only.
4.0	6/26/2017	Daniel Foelker / R. Haile	Added Audio Codes UC HRS Conference Phones and optional accessories for other Telephones.
5.0	12/6/2017	Daniel Foelker / R. Haile	Updated Contract info. Added some new devices and removed some devices. Reviewed with minor changes only.
6.0	1/3/2019	Daniel Foelker	Added Polycom Phones, additional Headsets and updated pricing.
6.1	1/11/2019	Daniel Foelker	Updated pricing and added Polycom VVX D60.
7.0	11/13/2020	Daniel Foelker	Major update. Removed reference to AT&T Hosted Skype4B. Added new devices that also support Teams.
8.0	3/22/2021	Daniel Foelker	Updated for Teams specifically. Added Video devices.
8.1	4/26/2021	Daniel Foelker	Updated pricing and removed some EOL devices.