

General – T-Mobile	
Website: www.t-mobile.com	
FEIN: 91-1983600	
Account Representatives	
<p>Contact the primary contact for:</p> <ul style="list-style-type: none"> • All new line, upgrade and accessory ordering • Rate Plan Changes / Analysis • Account review and status meetings • Billing Inquiries • Reports • Cancellations/Suspends/Reactivations • Equipment analysis and selection • Escalations • General maintenance questions • Cancelling 	<p>Local Gov: City, County, K-12 John Menzies Government Account Executive john.menzies@sprint.com 414-975-9497</p> <p>Higher Education Ryan Peters Higher Education Account Executive ryan.peters51@t-mobile.com 262-393-8361</p> <p>State Agencies Kristi Lindell State of WI Account Executive kristi.lindell1@t-mobile.com 612-240-7530</p>
<p>Contact the technical contact for technical information and if unable to reach primary contact:</p> <ul style="list-style-type: none"> • Wireless data applications • Network Inquiries • Technical questions 	<p>Daniel Magiera Sales Engineer Daniel.Magiera@T-Mobile.com 312-804-0659</p>
Additional Contact	<p>Tarek Sayed Senior Manager Government Sales Tarek.Sayed@T-Mobile.com</p>
HelpDesk	
<p>Government Team of Experts (GTEX):</p> <ul style="list-style-type: none"> • Available Monday thru Friday from 7:30 a.m. – 7:30 p.m. Central Time • After hours support provided by T-Mobile Business Care at the same phone number 	<ul style="list-style-type: none"> • Phone: 611 from mobile phone or 1-800-937-8997 • Email: GovernmentAccount@T-MobileSupport.com • Webmail Chat: http://support.t-mobile.com/businessrouting.html