

Contacts - Telecommunications

Function	Staff	Phone Number	E-Mail
ACD / enterprise call center	Marguerite Seamonson	608-224-3808	marguerite.seamonson@wisconsin.gov
Long distance Contract	Ron Garske	608-266-9729	ron.garske@wisconsin.gov or DOADETTelecomAdministration@wisconsin.gov
Telecommunications acquisitions (TSSR)	Connie Bandt	608-267-7355	connie.bandt@wisconsin.gov or DOADETTelecomAdministration@wisconsin.gov
Telecommunications Relay System (TRS) Contract/Services Manager	PSC		this position is now at PSC
Wireless Services Contract	Ron Garske	608-266-9729	ron.garske@wisconsin.gov or DOADETTelecomAdministration@wisconsin.gov
Voice mail problems (AT&T locations)	NDS Helpdesk	NOC	Phone, email, portal - Authorized agency contacts only (NDS NOC supports ATT Unity voice mail platform)
Local voice services contract Management	Ron Garske	608-266-9729	ron.garske@wisconsin.gov or DOADETTelecomAdministration@wisconsin.gov
Voice processing enterprise management	Barb Ripp	608-267-0298	barb.ripp@wisconsin.gov
Voice equipment: IVR, PBX, Key Systems	Ron Garske	608-266-9729	ron.garske@wisconsin.gov or DOADETTelecomAdministration@wisconsin.gov
Voice equipment: ISDN	Barb Ripp	608-267-0298	barb.ripp@wisconsin.gov
VoIP / UC	Connie Bandt	608-267-7355	connie.bandt@wisconsin.gov or DOADETTelecomAdministration@wisconsin.gov
International Travel Mobile Phone Program	Zach McCollum	608-261-7431	zachary.mccollum@wisconsin.gov or DOADETTelecomAdministration@wisconsin.gov
Enterprise Telecommunications consulting	Connie Bandt	608-267-7355	connie.bandt@wisconsin.gov or DOADETTelecomAdministration@wisconsin.gov
Enterprise Telecommunications consulting	Barb Ripp	608-267-0298	barb.ripp@wisconsin.gov
BadgerNet Data, Circuit or router Management problems			ESDHelp@wisconsin.gov
BadgerNet Data Network Provisioning questions			WIBadgernet@wisconsin.gov
BadgerNet Converged Network (BCN) Contract	Ron Garske	608-266-9729	ron.garske@wisconsin.gov or DOADETTelecomAdministration@wisconsin.gov
Bureau of Business Services	James Sylla	608-267-6926	james.sylla@wisconsin.gov