

**General**Website: <http://www.uscellular.com>

FEIN # 62-1147325

**Account Representatives**Contact Information for State Agencies:

Contact the primary contacts for:

- Rate plan analysis
- Usage reports
- Equipment analysis and selection
- Account review and status meetings
- Wireless data applications
- Overall management of State of WI accounts
- All equipment/accessory billing questions
- All new line, upgrade and accessory ordering
- User name changes
- Price plan changes
- Cancelling a line

**Primary:**John Albrecht, Business Account Manager  
[john.albrecht@uscellular.com](mailto:john.albrecht@uscellular.com)

920-723-4814

**Secondary:**Tom Sisk, Business Area Sales Manager  
[tom.sisk@uscellular.com](mailto:tom.sisk@uscellular.com)

414-587-0528

Contact Information for Authorized Users (other governmental agencies):

**Primary:**Angela Woodley, Administrative Assistant  
[angela.woodley@uscellular.com](mailto:angela.woodley@uscellular.com)

262-313-8029

**HelpDesk**

Business 2 Business (Monday – Friday 7 a.m. – 6 p.m., Saturday 9 a.m. – 6 p.m., closed Sundays and Holidays)

Contact for all billing questions with the exception of equipment/accessory related charges

- Voice mail resets
- Suspending or un-suspending a line
- All other general account related questions
- Activation of phones

**Primary Contact, M-F, 8-4:30:**

State of WI Support Team

800-305-2501

[stateofwi@uscellular.com](mailto:stateofwi@uscellular.com)**Outside those hours:**

800-305-2501

24 Hour Roamer Support and Assistance

888-872-7462