

Wireless Priority Service (WPS)

Wireless Priority Service (WPS) is a way to ensure that key staff has access to cellular services during emergency situations. It is recommended that the use of WPS is limited to senior roles. [Click here for more](#) for more information, including service description, eligibility, ordering procedure, etc.

WPS is not provided by all of the State's contracted vendors.

AT&T Mobility

To [view WPS coverage, go to this site](#) and scroll in/out to see the coverage area. WPS is not available in any area noted as roaming/partner coverage.

The \$10 activation fee and per \$4.50/month charge are waived. The rate of \$0.75 per minute applies when used.

T-Mobile

Some State of Wisconsin employees are eligible for wireless priority service - Wireless priority service (WPS) provides priority telecommunications services to support national security and emergency preparedness communications for government officials, emergency responders, critical infrastructure owners and operators, and industry members.

WPS calls will connect when networks are congested - When emergencies occur, cellular networks become severely congested as people try to call for help and contact their families.

The WPS program is available nationwide, and is intended to provide authorized personnel priority calling when the cellular networks are congested and the probability of completing a call is reduced.

No special equipment needed

No Set Up Fee

No Monthly Fee

For more information, click [here](#).

US Cellular

Wireless Priority Service (WPS) provides approved organizations and emergency agencies the ability to place wireless calls when there is heavy network traffic during a National Emergency. National Security and Emergency Preparedness calls are queued and given priority to establish continuity of operations and government.

BENEFITS:

- Avoids voice network congestion
- Support of critical continuity of government and emergency services
- Allows users to perform critical leadership, command, and control functions

HOW TO SIGN UP FOR WPS: Request WPS access via <https://www.dhs.gov/wps>

PRICING STRUCTURE: Seventy-five cents (\$.75) per minute only when used.

WHO TO CONTACT: For all WPS information, visit <https://www.dhs.gov/wps> -

Phone: 866-627-2255

If you have additional questions, visit <http://www.uscellular.com/uscellular> -
Phone: 800-819-9373

Verizon Wireless

Wireless Priority Service Access (WPS Access) is subject to the terms and conditions of the resulting agreement and calling plan. A WPS Access function on a limited portion of the Verizon Wireless owned and operated 800/1900 MHz CDMA network, and is available only to individuals authorized by the Office of the Manager National Communications System (NCS). WPS Access provides end users with the ability to be placed into a queue for the next available wireless voice channel ahead of end users not subscribing to WPS Access. Verizon Wireless makes no assurances regarding waiting times associated with WPS, nor can Verizon Wireless ensure that WPS Access calls will be connected. The WPS Access charges, including the \$0.75/minute charge, are all in addition to the charges associated with your Verizon Wireless calling plan. Please contact your Verizon Wireless Government Account Manager for complete details on WPS Access.

[How to make a WPS call](#)

The activation fee and per month charge are waived. The rate of \$0.75 per minute applies when used.