***A twelve (12) month minimum commitment is required for any circuit or termination penalty will apply which will be calculated at 50% of the price over the remaining Term.***

***Special Construction charge is a not to Exceed One-Time Construction Cost for fiber Installation at $80,000.00 per mile consists of: entrance facilities to the minimum point of penetration, non-reusable fiber construction, and non-reusable equipment necessary to provide the bandwidth requested at any individual site.***

***Customers wishing to cancel a BadgerNet order prior to install of the service, may be charged any costs incurred by the vendor during the process of the order up to date of cancellation. Customers will be provided a pre-sales quote and must grant Authorization to Proceed (ATP).***

**Date of Request:** Click or tap to enter a date.

**Site Details Required**

**New Service  Add Service  Move Service  Change Service  Disconnect**

*(\*Note: A "Move" would equate to an Add at the new Site and a Disconnect Order for the previous Site.)*

* BadgerNet Site ID (if known):Click here to enter text.
* Requested Completion Date:Click or tap to enter a date.
* Site Name: Click here to enter text.
* State Agency:Click here to enter text.
* Street Address/City/ZIP (include floor/room): Click here to enter text.
* Site Location County: Click here to enter text.
* Main Telephone: Click here to enter text.
* Hours: (select hours of operation/access; click on box to select, and type hours).

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | **Day of Week** | **Open** |  | **Close** |  |
|  | **Monday** | **\_\_:\_\_** | **am pm** | **\_\_:\_\_** | **am pm** |
|  | **Tuesday** | **\_\_:\_\_** | **am pm** | **\_\_:\_\_** | **am pm** |
|  | **Wednesday** | **\_\_:\_\_** | **am pm** | **\_\_:\_\_** | **am pm** |
|  | **Thursday** | **\_\_:\_\_** | **am pm** | **\_\_:\_\_** | **am pm** |
|  | **Friday** | **\_\_:\_\_** | **am pm** | **\_\_:\_\_** | **am pm** |
|  | **Saturday** | **\_\_:\_\_** | **am pm** | **\_\_:\_\_** | **am pm** |
|  | **Sunday** | **\_\_:\_\_** | **am pm** | **\_\_:\_\_** | **am pm** |

**24/7/365  Seasonal** Click here to enter text.

**Contacts**

**Single Point of Contact (SPOC)** (person who authorizes orders, answers order-related questions and has primary oversight)

* Name: Click here to enter text.
* E-mail Address: Click here to enter text.
* Office Telephone: Click here to enter text.
* Cell Phone: Click here to enter text.

**LOCAL SITE CONTACT** (person who provides on-site technical support and access to the building and closets).

* Name: Click here to enter text.
* E-mail Address: Click here to enter text.
* Office Telephone: Click here to enter text.
* Cell Phone: Click here to enter text.

**BILLING CONTACT** (individual who receives the bill)

* Contact Name: Click here to enter text.
* E-mail Address: Click here to enter text.
* Office Telephone: Click here to enter text.
* Cell Phone: Click here to enter text.
* Street/City/ZIP: Click here to enter text.
* *AT&T Billing Account* (mandatory for Authorized Users): Click here to enter text.
* *PFR/USE code* (mandatory for State Agency sites): Click here to enter text.

**Service (If change in bandwidth, enter the new bandwidth)**

**Category A WAN—with QoS -** Click Here to Select Bandwidth

**Category B WAN—without QoS -** Click Here to Select Bandwidth

* There are three options:

**WiscNet on BadgerNet –** *Must also check Category B WAN* – without QoS and select Bandwidth

**MIS over BadgerNet –** *Must also check Category B WAN* – without QoS and select Bandwidth

**Select a Provider**

**If Other, enter ISP provider: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

* ***Juniper Rack and Wall Mount must be provided on all new BadgerNet routers.***

**Category C (Broadband Internet)**

* Based on ISP provider network footprint, service may not be available at every location in the State of Wisconsin. Best effort ISP service without QoS or SLAs.
* **Asymmetrical service** (send and receive data at unequal bandwidth rates with more bandwidth available for download/receive than upload/send). The transport provider and the ISP portal provider are the same vendor. This managed broadband service will check service and return a list of providers available for the customer to determine the best option at a site. This managed broadband service will also care for the order, implementation process, service management as well as billing.

**Category D (**Ethernet Services**) -** Click Here to Select Bandwidth

**Decommission (Existing site moving or shut down) -** Click here to enter a date**.**

**Additional Information: (describe any special requests needs)**

Click here to enter text.