Division of Enterprise Technology

Wisconsin Enterprise Services Platform Rate Sheet

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FY 25 rates, effective July 1, 2024				Last updated:	4/4/2024

Server & Platform Management

Services	Frequency	CPU Base Support	CPU Enhanced Support	RAM / SGA Base Per GB	RAM / SGA Enhanced Per GB	App Support Base 8a - 5p / M- F	App SupportEnhanced 24h / 365days	Licensing
AMAS Virtual Server	Monthly	$27.24	$32.69	$8.12	$9.74			
Virtual Appliance	Monthly	$15.42	$18.50	$4.62	$5.54			
Virtual Remote (Applies to 'Remote' storage rates)	Monthly	$32.69	$39.23	$9.74	$11.69			
DB SQL Virtual Server	Monthly	$27.24	$32.69	$8.12	$9.74	$353.32	$423.98	$42.83
Oracle Utilization/Container (CDB)	Monthly	NA	NA	$104.58	$125.50	NA	NA	NA
Applicati Internet Information Server (IIS)	Monthly	$27.24	$32.69	$8.12	$9.74	$388.08	$465.70	NA
WebSphere Virtual Server	Monthly	$27.24	$32.69	$8.12	$9.74	$647.62	$777.14	$55.16

Physical Devices

Services	Frequency	Enclosure	Setup Costs	Shared Enclosure Per Rack Unit	Reserved Enclosure Per Rack Unit	One-time Setup Costs	Un-racked per sq. ft.
AMPS Agency Managed Physical Systems (Enclosures)	Monthly	$1,500.00	$900.00	$40.00	$40.00	$26.00	$132.00

Storage Management

Services	Frequency	Unit	Rate	Data Rate	Document
Mainframe Mainframe - Primary	Monthly	MB	$0.00019238		
Mainframe Recalls (Charged when a dataset is recalled from within 2 days or less. Data migrated over two days has no surcharge.)	Monthly	MB	$0.00151946		
Document Imaging (Digital)	Monthly	MB		$0.00005021	$0.00000356
Tape Storage	Monthly	MB	$0.00000528		
Distributed Primary	Monthly	GB	$0.15		
Remote Location, Primary	Monthly	GB	$0.04		
File Hosting Service	Monthly	GB	$0.04		
Backup	Monthly	GB	$0.12		

Web, Data, & Virtual Services

Services	Frequency	Unit	Rate
FTP **File Transfer Protocol (FTP)**			
Base User	Monthly	Per user	$9.59
Enhanced User	Monthly	Per user	$12.84
Apps **Application Publishing**			
Client access	Monthly	Per user	$12.38
BI **Tableau Business Intelligence Platform**			
Platform Access	Monthly	Per site	$1,701.07

Document Management

Services	Frequency	Unit	Document Count	Document Storage per day	Data Storage Per MB, per day
Document **Document Management**					
Enterprise Sharepoint	Monthly	Document Count	$0.0161		
Digital Content Management	Monthly			$0.00000036	$0.00005021

Network Management

Services	Frequency	Unit	Rate	
MTS **Managed Transport Service**				
	Monthly	Dual Connection	$2,200.00	Rate is per site. Cost per customer is determined by the number of customers using the service at the site.
	Monthly	Single Connection	$600.00	
	Monthly	Non-MTS Location Fiber Path	$400.00	
MNAS **Managed Network Access Service (MNAS)**				
MNAS	Monthly	Per budgeted FTE	$9.62	
Network 2 Go (ruggedized and cellular router)	Monthly	Per Unit	$50.00	
Temp Switch	Monthly	8 Port	$17.88	
Temp Switch	Monthly	24 Port	$50.66	
Temp Switch	Monthly	48 Port	$101.32	
UPS **Uninterruputible Power Supply (UPS)**				
	Monthly	Small/Medium	$43.04	Up to 1500 volt-amp capacity
	Monthly	Large	$52.61	1501 to 3000 volt-amp capacity

Communications Services

Services	Frequency	Unit	Standard Mailbox	Extended Deleted Items Retention
Email **Exchange 2013 EMail**				
Mailbox Size				
100 MB	Monthly	Per Mailbox	$2.77	$3.70
500 MB	Monthly	Per Mailbox	$3.88	$5.12
2 GB	Monthly	Per Mailbox	$12.11	$20.65
5 GB	Monthly	Per Mailbox	$27.58	$31.89
10 GB	Monthly	Per Mailbox	$32.91	$42.78
25 GB	Monthly	Per Mailbox	$81.95	$106.53
Email encryption	Yearly	Per User/Per Email Address	$6.50	

Anti-Spam / Anti-Virus (IronPort for non-enterprise Email subscribers)					
IronPort (Email filtering)	Monthly	Per User/Per Email Address	$0.47		
List Manager Hosting					
Lyris membership	Monthly	Per User/Per Email Address	$0.01		
Unified Communications					
Cisco Telepresence	Monthly	Per device	$111.88		
Office 365 Infrastructure support (UDCI)	Monthly	Per user	$1.39		
Enterprise Voice (UCEV) - teams VoIP	Monthly	Per user	$9.68		

Mainframe Services

Services	Frequency	Per second (z16 CPU normalization factor= 24.76) General Processor CPU	Per second (z16 CPU normalization factor= 58.64) zIIP Processor CPU	Unit	
Mainframe Service					
Online System Rate (CICS, DB2, IMS, TSO daily)	Monthly	$0.02331	$0.01227		
Batch Prime Rate (7a to 5p, M - F, daily) (Batch jobs and DDF quasi-batch workloads)	Monthly	$0.01755	$0.00924		
Batch non-prime Rate (All other times) (Batch jobs and DDF quasi-batch workloads)	Monthly	$0.01049	$0.00552		
Batch Weekend (12a F to 12pSu; Holiday, daily) (Batch jobs and DDF quasi-batch workloads)	Monthly	$0.00875	$0.00461		
Batch Priority Rate	Monthly	$0.02050	$0.01076		
Online Report Distribution (Control-D)					
Report Creation	Monthly			Per 1,000 lines of content	$0.048
Control-D Remote Print					
	Monthly			Per user	$2.86
Enterprise Distributed Batch Scheduling (EDBS)					
	Monthly			Per job	$4.51

Telephone & VoIP Services

Services	Frequency	Unit			
Mobile Device Management (MDM)					
License plus Enterprise participation per device	Monthly	License	$3.17		

IT Support Services

Services		Unit			
Professional Consulting Services					
Security Services	Monthly	Hourly Rate	$83.00		
Distributed Network Services	Monthly	Hourly Rate	$83.00		
Distributed Infrastructure Services	Monthly	Hourly Rate	$85.00		
Mainframe Infrastructure Services	Monthly	Hourly Rate	$85.00		
Small Agency Services	Monthly	Hourly Rate	$85.00		
Application Hosting Services	Monthly	Hourly Rate	$85.00		
General Services Project Mgmt	Monthly	Hourly Rate	$87.00		
DOA Application Support	Monthly	Hourly Rate	$94.00		
User Compute Services					
DOA User Compute	Monthly	Per User	$168.48		
SASI User Compute	Monthly	Per User	$77.60		
Desktop Lease	Monthly	Per Device	$1.00 per day		
Enterprise Service Desk					
	Monthly	Per Incident	$8.00		
IT Service Management (ITSM - Cherwell)					
Note: Charges based upon annual agency usage according to the modules used					
Agency Bill = (DET Cherwell Expenses x Agency Usage (percent)) +/- Adjustments					
Agency Usage (percent) is based on a count of how many users are logged into Cherwell each hour for each agency.					