

# METHODOLOGY



This Strategic IT Plan incorporates definitions for the terms “goal” and “objective” from the *Project Management Institute’s The Standard for Portfolio Management – Fourth Edition* and incorporates the definition for the term “guiding principle” from the *Cambridge English Dictionary*.

## Key Definitions

Guiding Principle These are universal values that inform every facet of this plan. In considering what to include, we wanted to establish a clear foundation upon which goals and objectives would be considered and executed.

Goal The goals identified in this Strategic IT Plan represent common themes that were distilled from State agency strategic IT plans, other State government strategic IT plans, and content from national associations and thought leaders.

Objective The objectives identified for each goal represent specific, concrete strategies the State will leverage to move forward. These objectives were developed by DOA’s Division of Enterprise Technology, business and technical leaders from several State agencies, and feedback from customers and other stakeholders.

We have also identified several benchmarks that will move this plan forward. In selecting these benchmarks, we deliberately chose those that we felt were critical and foundational to this success of this plan.

# GUIDING PRINCIPLES

## **GUIDING PRINCIPLE 1**

Promote agency collaboration in planning and execution efforts for IT services.

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## **GUIDING PRINCIPLE 2**

Prioritize Strategic IT Plan goals and objectives to drive focus.

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## **GUIDING PRINCIPLE 3**

Review the Statewide Strategic IT Plan with agencies on a quarterly basis.

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## **GUIDING PRINCIPLE 4**

The Strategic IT Plan should foster a long-term perspective for enterprise and agency planning and execution to better assess risks, identify opportunities and make informed decisions about the State's future.

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## **GUIDING PRINCIPLE 5**

Place customers at the center of State IT efforts.

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