

## Contacts - Telecommunications

Function	Staff	Phone Number	E-Mail
<b>ACD / enterprise call center</b>	Marguerite Seamonson	608-224-3808	<a href="mailto:marguerite.seamonson@wisconsin.gov">marguerite.seamonson@wisconsin.gov</a>
<b>Long distance Contract</b>	Judy Gollaway	608-264-9348	<a href="mailto:judy.gollaway@wisconsin.gov">judy.gollaway@wisconsin.gov</a> or <a href="mailto:DOADETTelecomAdministration@wisconsin.gov">DOADETTelecomAdministration@wisconsin.gov</a>
<b>Telecommunications acquisitions (TSSR)</b>	Judy Gollaway	608-264-9348	<a href="mailto:judy.gollaway@wisconsin.gov">judy.gollaway@wisconsin.gov</a> or <a href="mailto:DOADETTelecomAdministration@wisconsin.gov">DOADETTelecomAdministration@wisconsin.gov</a>
<b>Telecommunications Relay System (TRS) Contract/Services Manager</b>	PSC		this position is now at PSC
<b>Wireless Services Contract</b>	Judy Gollaway	608-264-9348	<a href="mailto:judy.gollaway@wisconsin.gov">judy.gollaway@wisconsin.gov</a> or <a href="mailto:DOADETTelecomAdministration@wisconsin.gov">DOADETTelecomAdministration@wisconsin.gov</a>
<b>Voice mail problems (AT&amp;T locations)</b>	NCompass	888-444-4730	<a href="mailto:noc@network-data.com">noc@network-data.com</a>
<b>Local voice services contract Management</b>	Judy Gollaway	608-264-9348	<a href="mailto:judy.gollaway@wisconsin.gov">judy.gollaway@wisconsin.gov</a> or <a href="mailto:DOADETTelecomAdministration@wisconsin.gov">DOADETTelecomAdministration@wisconsin.gov</a>
<b>Voice equipment: IVR, PBX, Key Systems</b>	Judy Gollaway	608-264-9348	<a href="mailto:judy.gollaway@wisconsin.gov">judy.gollaway@wisconsin.gov</a> or <a href="mailto:DOADETTelecomAdministration@wisconsin.gov">DOADETTelecomAdministration@wisconsin.gov</a>
<b>VoIP / UC</b>	Patricia Reigstad	608-224-4086	<a href="mailto:patricia.reigstad1@wisconsin.gov">patricia.reigstad1@wisconsin.gov</a>
<b>Enterprise Telecommunications consulting</b>	Judy Gollaway	608-264-9348	<a href="mailto:judy.gollaway@wisconsin.gov">judy.gollaway@wisconsin.gov</a> or <a href="mailto:DOADETTelecomAdministration@wisconsin.gov">DOADETTelecomAdministration@wisconsin.gov</a>
<b>BadgerNet Data, Circuit or router Management problems</b>			<a href="mailto:ESDHelp@wisconsin.gov">ESDHelp@wisconsin.gov</a>
<b>DOA/WAN (BadgerNet) Contract</b>	Judy Gollaway	608-264-9348	<a href="mailto:judy.gollaway@wisconsin.gov">judy.gollaway@wisconsin.gov</a>
<b>Bureau of Business Services</b>	Charles Brown	608-640-0559	<a href="mailto:charlesm.brown@wisconsin.gov">charlesm.brown@wisconsin.gov</a>